

JALA UNTERREINER

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Skills Summary

Technical Skills/ Soft Skills

JavaScript, React, HTML5, CSS, SQL, MongoDB -- customer service, critical thinking, problem solving, organization, communication, management, adaptability, and leadership.

Education

The University of North Carolina at Charlotte Coding Bootcamp, Charlotte, NC

Full- Stack Web Developer Bootcamp | May 2022- August 2022

The University of North Carolina at Charlotte, Charlotte, NC

Honors Bachelor of Arts in English | August 2021-May 2023

Central Piedmont Community College, Charlotte, NC | January 2020- May 2021

Experience

Concord Children's Academy, Concord, North Carolina

Co- Teacher, August 2021- January 2021

Lead Teacher, February 2021- May 2021

- Developed and implemented an inclusive and developmentally appropriate curriculum that nurtures the children's curiosity and enthusiasm for learning
- Designed structured learning experiences combined with play activities for developmental stages ranging from pre-school age to late elementary
- Implemented effective conflict resolution through reflective thinking and early application of critical thinking
- Regular communication with parents, including delivering sensitive information in a calm and effective manner.
- Provided timely and frequent feedback to students, fostering an environment of open communication and interest in discovery

Argo Tea, Chicago, Illinois

Supervisor, June 2017-May 2018

- Supervised café employees and provided coaching and training as needed
- Maintained a clean and organized environment conducive to customer satisfaction
- Ensured quality guest service experiences; handled customer service needs as necessary
- Maintained knowledge of current sales, specials, promotions, and policies regarding payment and exchanges and/or security practices
- Coordinated and managed scheduling for all employees

Certifications and Licenses

Early Childhood Education Certificate

December 2020 to December 2023

This certification, obtained through the Education 119 course, permits me to work as an educator in an Early Childhood center.

Bridge Education Group 120 Hour Master Certificate

Completed BridgeTEFL's 120 Master TEFL/TESOL course as well as endorsements in business English, young learners, and English grammar.