#### **Performance**

- There are two key factors that define the performance of a system:
- 1) Low Latency
  - The ability to respond quickly (fast response time).
- 2) High Availability
  - The ability to remain accessible (system is always available).

### **Low Latency**

- Latency
  - O The time taken by a system to process a request and return a response.
- Low latency
  - O The system responds quickly (with minimal delay).

## Why is Low Latency Important?

- 1) Users expect fast interactions
  - Websites and mobile applications should work quickly.
- 2) Real-time systems require low latency
  - Delays in real-time systems can cause serious problems:
    - O **Financial transactions** (e.g., stock trading)
    - O **Gaming** (e.g., multiplayer online games)
    - O **Streaming services** (e.g., live video, audio)
- 3) Improves user experience
- 4) Increases efficiency

#### **How to Achieve Low Latency?**

- 1) Caching
  - Store frequently accessed data in memory instead of retrieving it from a slow database.
  - Examples:
    - O Redis
    - Memcached
- 2) Optimized Database Queries
  - Use indexes for faster lookups.
  - Implement connection pooling.
  - Avoid expensive joins and unnecessary queries.
- 3) Load Balancer
  - Distribute traffic across multiple servers to prevent overload on a single server.
- 4) CDN (Content Delivery Network)
  - Serve static assets (images, videos, etc.) from the closest location to the user.

### **High Availability**

- Availability
  - O The ability to remain accessible.
- High Availability (HA)
  - A system is reliable and accessible with **minimal downtime**.

# Why is High Availability Important?

- 1) Users expect **24/7 uptime**,
  - even on high-traffic days (e.g., Black Friday).
- 2) Ensures **business continuity** 
  - prevents revenue loss
- 3) Reduces **downtime costs** 
  - losses due to downtime

# 4) Builds **customer trust**.

### How to Achieve High Availability?

- 1) Failover Mechanisms
  - Run multiple instances of a service.
  - If one instance fails, another should take over.
- 2) Load Balancer
  - Distributes traffic to multiple servers to prevent overloading a single server.
- 3) Database Replication
  - Have multiple copies of the database for failover protection.
- 4) Auto-Scaling
  - Dynamically increase or decrease the number of instances based on traffic.
- 5) **Graceful Degradation** 
  - If part of the system fails, reduce functionality instead of going completely offline.