

SABYASACHI UPADHYAY

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Education

Birla Institute of Technology and Science (BITS) Pilani, India

[2009-2013]

B.Tech. (Hons) Computer Science

Core Skills: User Research, Problem Framing, Wireframing, Defining & Analyzing Metrics, SQL, System Design, Generative AI and LLMs, Retrieval Augmented Generation (RAG), Machine Learning, A/B Testing, Market Analysis, Diffusion Models, Evals

Data & Analytics Tools: Python, MS Excel

Other Product Tools: Whimsical, JIRA

Product Skills & Tools ([portfolio](#))

GENAI 100x FELLOWSHIP

[July 2025 - Present]

NEXTLEAP PRODUCT MANAGER FELLOWSHIP

[November 2023 - February 2024]

Graduated as a Top Fellow from the Fellowship (>70% in [Capstone Project](#))

Experience

OLA FOUNDATION | PRODUCT OWNER

[January 2025 - Present]

Building out a platform leveraging Large Language Models (LLMs), Small Language Models (SLMs) catered to create a more responsive, robust and effective public healthcare system for India

- Led the rollout of a GenAI Assistant predicated on standard protocols that can plug into pre-existing hand-held devices available with Frontline Health Workers and equips them in monitoring the signs/symptoms of anemia among females upto 49 years at last-mile, in 6 blocks at Krishnagiri, Tamil Nadu
- Built a roadmap for a wider platform encompassing the life journey of a woman across health, livelihoods and education

NITI AAYOG | ASSOCIATE

[May 2020 - Dec 2024]

Led Product Development for [Women Entrepreneurship Platform](#). Additionally, I have driven Fintech Initiatives (Digital Banking, Blockchain, Crypto) and managed Health Pilot Projects in *Aspirational Districts* of India

- **Product Management [2020 - Present]**

1. *Women Entrepreneurship Platform (WEP)* ([wep.gov.in](#)) - Managed product development of WEP, onboarding 30,000+ registered women entrepreneurs, 400+ mentors, information on 800+ Government initiatives, 500+ incubators and accelerators and fostered partnerships with 26+ partner organizations
2. *National Data Analytics Platform (NDAP)* ([ndap.niti.gov.in](#)) - Part of the NDAP Founding and Management team. Onboarded 3000+ datasets on to the platform. Supported the Project Lead in execution of the tasks and coordinated with 25+ Ministries of Government of India, Data Experts and other organizations in streamlining processes

- **Program Management [June 2020 – June 2021]** Managed implementation of pilot projects in health sector pertaining to demonstration and efficacy of technology - A Declarative AI based Clinical Decision Support System (CDSS). The full report can be accessed here - [link](#)
- **Fintech Strategy and Research [2020 - 2022]** Supported the CEO Office and Frontier Technologies Vertical on **Web3 Research (Blockchain and Crypto)** and promotion of **Digital Banking** in India. Co-Authoring the Report on Licensing and Regulatory Template for Digital Banks in India - [link](#)

STUDY SABBATICAL – UPSC Civil Services Examination(CSE) Prelims–Qualified and Mentorship [June 2017 - April 2020]

- Dedicated three years to intensive study, clearing the preliminary round in 2019 and 2022, subsequently appearing for Mains exam twice in 2019 and 2022, placing myself in the *top 2%* of 1M+ candidates in India's toughest competitive exam with an

acceptance rate of 0.1% - [Marksheet and Results](#). Developed expertise in General Studies, encompassing Environment, Sustainability, Governance, History, Economics, Geography, Science and Technology, and the Social Sector. Leveraged this knowledge to **mentor** candidates on Topmate, as evidenced by [positive testimonials](#), effectively fulfilling the role of an educator. The diverse nature of Civil Services Examination preparation has equipped me with a broad knowledge base, enabling me to engage confidently and effectively in discussions on a wide range of topics.

OLA | RESEARCH ENGINEER in Data Science

[October 2015 - February 2017]

- **Big Data and Machine Learning:** Independently implemented a **Fraud Detection Engine** for Ola Rides by leveraging clustering algorithms, including *Spectral Clustering* and *Clique Detection*, on driver-customer linkages within a graph. Utilized [Igraph in R](#) for exploratory analysis of cab rides and the [GraphX library](#) on Apache Spark to identify dense bipartite connections and cliques, generating reports with an 80% accuracy rate validated with in-person interviews with drivers and customers
- The Fraud Detection Engine was subsequently deployed in production to profile drivers and customers, enabling real-time detection of fraudulent rides

QUIKR | ASSOCIATE SOFTWARE ENGINEER

[September 2014 - September 2015]

- Implemented Machine Learning based **Ad Filtering Classifier** using Bayesian Models on **Apache Mahout**; Developed a Speech-to-Text recognition system for recording audio ads on Quikr; Contributed to web development projects, demonstrating a high level of productivity and versatility

EMC | ASSOCIATE CONSULTANT

[August 2013 - August 2014]

- **Big Data Engineer:** Conducted *Customer Churn Analysis* on telecom data using Big Data algorithms such as MapReduce. Responsibilities included programming in **Hadoop** and conducting **Analytics** to deliver actionable insights and solutions for clients

Publications and Awards

- Strategy paper - **Digital Banks** : A Proposal for Licensing & Regulatory Regime for India - [link](#)
- Clinical Decision Support System – Health Pilot Study - [link](#)
- **Moving the Needle** – Creating an Enabling Environment for Women-led Enterprises - [link](#)
- **Economic Times Article** – Co-Author of Promoting Medical Tourism via Ayushman Bharat Digital Mission -[link](#)
- Semi-finalist at the BIG DATA TECH GRAND SLAM in INDIA BIG DATA WEEK 2014 organized by Unicom.
- Paper Presentation - A Map Reduce Based Parallel Algorithm for Large Scale Hierarchical Classification at International Conference in Information Sciences 2014