

ABHISHEK SINGH

Senior Project & Program Manager | AI-Augmented Delivery | SAP S/4HANA | PMO & Product Governance

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ICP-ACC Agile Coach	ITIL v4 Foundation	Certified Scrum Master®	SAFe® 6 Agilist	AI Generalist
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PROFESSIONAL SUMMARY

Indian Army veteran & Senior PM with 7+ years leading large-scale SAP S/4HANA and AI-driven digital transformation programs (INR 50+ Cr) at PwC, Deloitte, and KPMG across Pharma, Retail, BFSI, and Manufacturing. Bridges the gap between structured enterprise governance and cutting-edge AI automation — deploying LLMs, agentic workflows, GitHub Copilot, and GenAI tooling to deliver 40–60% documentation efficiency gains and measurable business value. Expert in Agile/SAFe, PMO governance, regulatory compliance (MiFID II, EMIR, SFTR), and stakeholder leadership across global programs.

CORE COMPETENCIES

SAP S/4HANA Greenfield/Brownfield/AMS	Agile · Scrum · SAFe® 6 · Waterfall · Hybrid	PMO Setup · RAID · RACI · Budget/FP&A
FS · TS · Transport Mgmt · Testing Docs (AI)	GitHub Copilot · CodeRabbit · GitHub Actions	LLMs · n8n · LangChain · MCP · GenAI · RAG
Power BI · SQL · Azure DevOps · SAP CALM	MiFID II · EMIR · SFTR Regulatory Compliance	Stakeholder Governance · RFP · Risk Mgmt

 INR 50+ Cr SAP S/4HANA Greenfield — Pharma MNC (PwC)	 22,000+ test cases managed across SIT/UAT cycles
 40–60% doc efficiency gain via GenAI & AI copilots	 Rising Star — KPMG (2022) · Dot of Fame — Deloitte (x2)
 11 TB data migration · 5,000+ resources impacted	 700+ custom developments delivered in Design & Build

PROFESSIONAL EXPERIENCE

Senior Consultant – SAP & Technical Project Management PricewaterhouseCoopers India (PwC)

Jun 2025 – Present
Bengaluru, India

Client 1: Global Pharmaceutical MNC – Greenfield S/4HANA Program | Client 2: Global Cement & Manufacturing Group – AMS, Enhancements & Upgrade

- Leading SAP S/4HANA Greenfield end-to-end for a Pharma MNC — spanning Project Preparation → Fit/Gap → Blueprint → Realization → SIT/UAT → Cutover → Go-Live → Hypercare across PP, MM, QM, SD, EWM, FICO, GRC, BTP, SAC, DWC — ensuring GxP/CSV pharma compliance and on-schedule delivery of a program valued at INR 50+ Cr.
- Enabled & managed implementation of FS, TS, Transport Management, and Testing Documentation using AI-proprietary tools co-developed with the internal AI team — automating test script creation, transport tracking, FS/TS authoring, and SIT/UAT lifecycle governance; reduced manual documentation effort by ~50% and improved traceability across regulated pharma workflows.
- Actively collaborating with PwC AI Team to deploy an enterprise AI Chatbot in the client environment for business users — enabling intelligent Ticket Handling, Automated Redirection, Issue Resolution, Escalation Management, Proactive Stakeholder Communication, and quick TAT optimization via LLM-backed conversational workflows; projected to reduce helpdesk resolution time by 40%+ post-deployment.
- Implemented AI-driven project governance — predictive task tracking, automated risk scoring, milestone forecasting, and schedule variance analysis via Azure DevOps & SAP CALM; utilized GenAI for Blueprint drafting, BRD/FS/TS documentation, meeting notes, and decision logs, improving documentation efficiency by 40–60%.
- Applied GitHub Copilot & CodeRabbit for AI-assisted code review, test case generation, script refactoring, and PR quality assurance in collaboration with engineering teams — accelerating delivery quality and reducing review cycle time.
- Managing AMS and enhancement cycles for a Manufacturing & Cement MNC including CR delivery, system upgrades, performance optimization, and periodic release cycles with AI-augmented root cause analysis — ensuring business continuity and system health.
- Acting as AI Generalist across the program — training teams on GenAI adoption, prompt engineering best practices, AI governance frameworks, and tool-driven productivity, enabling measurable uplift in team delivery velocity.

Consultant – Technical Project Management & Business Analyst
Deloitte South Asia Limited

Oct 2023 – May 2025
Bengaluru, India

Client: Large-Scale Retail Conglomerate – India & UAE | SAP S/4HANA Program (INR 50+ Cr · 5,000+ Resources · Multi-Geography)

- ▶ Led end-to-end SAP S/4HANA implementation across PP, MM, SD, FICO, DM, GRC, SAC, LE, EWM, DWC, BPC, FS, and TS modules for a multi-geography retail conglomerate — successfully standardizing business processes across India and UAE operations and enabling a single source of truth for financial and operational data.
- ▶ Enabled & managed implementation of FS, TS, Transport Management, and Testing Documentation & management using AI-proprietary tools under the respective project team — covering automated test case management (22,000+ test cases), transport request tracking, FS/TS creation, and SIT/UAT lifecycle governance; delivered significant reduction in defect leakage and testing cycle time.
- ▶ Delivered S/4HANA data migration of 11 TB with 5,000+ impacted resources using structured configuration checks, WSR tracking, and AI-based risk mitigation — achieving zero critical data loss and a clean cutover within committed timelines.
- ▶ Managed full project lifecycle (Preparation → Discovery → Blueprint → Realization → TUT/FUT/SIT/UAT → Cutover → Go-Live & Hypercare) with budget accountability >INR 50 Cr; delivered 700+ custom developments in Design & Build phase — recognized with Dot of Fame award (twice) for exceptional delivery performance.
- ▶ Implemented BPC planning & forecasting, financial modelling, performance dashboards, and automated reporting — giving finance leadership real-time visibility into WIP, OPEX, and profitability, directly improving planning accuracy and executive decision-making speed.
- ▶ Managed RFP creation, project planning, RAID logs, and stakeholder governance using SAP CALM and Azure DevOps; prepared Power BI/SQL KPI dashboards and data lineage documentation for audit-readiness and operational transparency.

Associate Consultant – Technical PMO
KPMG Global Services Private Limited

Jul 2022 – Oct 2023
Bengaluru, India

Client 1: Asset Management & PE Firm (UK) · International Bank (USA) | Client 2: Healthcare Firm (AUS) – SAP DWC & FICO with Trade OMS & DMS Integration

- ▶ Managed end-to-end delivery of RegTech initiatives — MiFID II Trade Reporting, Data Forensics, and NFRR — ensuring regulatory compliance for clients in UK, US, and AUS; translated complex regulations into actionable business processes, reducing compliance risk exposure and enabling accurate regulatory submissions.
- ▶ Delivered large-scale programs (>\$5M) within committed timelines using RAID logs, RACI matrices, project charters, closure reports, and structured PMO frameworks — establishing governance standards that improved reporting accuracy and senior stakeholder confidence.
- ▶ Supported SAP DWC & FICO initiatives with in-house integration across Trade OMS and DMS systems for an Australian Healthcare client — improving data flow between trading and operational systems, reducing reconciliation time and manual intervention.
- ▶ Practiced Agile methodologies — backlog management, sprint planning, iteration reviews, and continuous improvement — across UK/US/AUS geographies; facilitated cross-functional collaboration and improved delivery predictability. Awarded Rising Star 2022 for NFRR adoption success.

Business Consultant – Project Manager & Business Analyst
Erznfeld Private Limited

Apr 2021 – Apr 2022
Bengaluru, India

- ▶ Delivered a full change management and in-house ERP implementation (HR, Inventory, Cash Flow, Records Management) using ZOHO custom modules — enabling the organization to retire legacy manual processes, improve data accuracy, and reduce operational overhead.
- ▶ Developed comprehensive project plans, change management strategy, UAT oversight, vendor coordination, and post-implementation support — ensuring smooth end-user adoption with minimal disruption to business operations.
- ▶ Managed project budget and resources efficiently; implemented KPIs to measure change management success and ERP go-live outcomes — providing leadership with clear visibility into ROI and operational improvement.

Officer Cadet – Technology Transformation | Permanent Commission
Indian Army – OTA Gaya & Military College of EME, Secunderabad

Jan 2017 – May 2019
Secunderabad, India

- ▶ Specialized in technical operations, project management, and resource management within the Indian Army's technology transformation division — delivering technology adaptation initiatives on time within strict budget and operational constraints.
- ▶ Developed strategic planning, structured decision-making under pressure, manpower utilization, and change management capabilities — skills directly applied to managing complex enterprise programs at Big 4 consulting firms.
- ▶ Built high-performing teams through structured communication, continuous improvement protocols, and operational readiness practices. Selected in merit at Service Selection Board (SSB): NDA (31 SSB) & Army TES (19 SSB).

EDUCATION

B.Com (Hons.) Financial Markets – 78%

Invertis University + BSE Institute, Delhi | 2018–2021

Advanced Military Training – Military College of EME, Secunderabad
| 2018–2019

Basic Military Training – Officers Training Academy, Gaya | 2017–2018

Intermediate (XII) Science & CS – CBSE, 87% | 2015–2016

AWARDS & AI PROJECT PORTFOLIO

★ Rising Star – KPMG (2022) · Dot of Fame – Deloitte (2024, ×2)

🏆 Graduation Medallist – Invertis University (Top 5, 2021)

🤖 AutoBrief – AI daily assistant using LLMs + n8n automation

⚖️ Harvey AI – LegalTech RAG prototype (LangChain + OpenAI)

🔗 AI PMO Toolkit – GitHub-hosted prompt libs & n8n automations for RAID/reporting