

JOSEPH JESUDASAN | Curriculum Vitae

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Profile

I am a IT Systems Engineer specializing in Microsoft Server, VMware, Pfsense, Kaspersky, Zimbra and IT management for mid-sized and large clients. I have extensive experience overseeing the development, implementation and management of information technology systems that improve accessibility and resolve networking issues. This experience has helped me develop a range of relevant skills, including an in-depth knowledge of Linux and Azure server architecture, confident project leadership and familiarity with a range of technological applications proficient in usage of Microsoft VISIO as tools for technical presentation and documentation. Extensive experience in Planning, Implementation, Configuring, Testing and Troubleshooting of networking system. Competent in handling escalating problems. Being an effective systems administrator requires a mastery of such skills, and I am dedicated to applying them to the next position I hold.

Working Experience

D. Samson Industries (Pvt) Ltd (DSI) **IT Systems Engineer 2014 November – Current**

Duties:

- Producing and presenting reports to senior management.
- Provide End User training and documentation.
- Maintenance & management of the Critical Windows based Server Environment.
- Maintaining up to date Antivirus levels on all machines across the Company.
- Working on Active Directory and controlling IT user accounts.
- Managing and monitoring of backups in multiple locations.
- Providing maintenance support and break-fix solutions covering eight contracts.
- Follow Documented processes i.e. implementing change control procedures.
- Liaising & meeting with IT Service and Senior Managers.
- Troubleshooting technical problems and implementing solutions.
- System upgrades both at workstation and Server level.
- Purchasing of IT Equipment and software in line within agreed budgets.
- Supporting a multi-location IT infrastructure for several hundred users.
- Provide fast and accurate troubleshooting and rectification of reported faults.
- Asset management and repair logistics.
- Responsible for developing and implementing network security by following security principles and practices
- Handle tasks of assessing and evaluating opportunities of vulnerability and potential items of risk in the network Perform responsibilities of installing, configuring, and monitoring network security system of the organization
- Assigned tasks of developing advanced security standards and protocols
- Responsible for evaluating and developing approach to provide solutions in areas of network security issues
- Perform tasks of providing support in the administration of firewalls on a daily basis

People's Bank Head Office

System & Network Junior Engineer 2010 June - Nov 2014

Duties:

- Install and configure Core banking, UNIX and Linux Base systems
- Maintaining Kaspersky Lab Kit Server with around 500 Client PC handling
- Internet & Zimbra Email client PC configuring with Troubleshooting above floors.
- Identifying problems and then suggesting technical computer-based solutions.
- Working on documentation and capacity management with Backup maintained.
- Hands on experience of server operating systems, security and remote access.
- Knowledge and experience with Firewall and Proxy.(Cyberoam, FortiGate, Pfsense, ClearOS,CentOS)
- Network cabling and Providing ongoing service, repair and maintenance of varied CCTV systems within the area.
- Help desk servicers over the phone and visit.

Education Qualifications _____

Tertiary Education:

- **Successfully Completed BSc (Hons) Network Technology–
National Vocational Training Institute (Rathmalana)**
- **Successfully completed the Higher National Diploma in BCS –
E Soft Negombo Branch**
- **Successfully Completed CCNA Discovery-**
 - 1. Introducing Routing and Switching in Enterprise**
 - 2. Working at a Small to Medium Business or ISP**
 - 3. Networking for Home and Small Businesses**
 - 4. Designing and Supporting Computer Networks**
- **Successfully Completed Microsoft Certified Solutions Associate – 2012/2016**
- **Successfully Completed Microsoft Certified Solutions Expert -2012/2016**
- **Successfully Completed Associate VMware Data Center Virtualization (1V0-21.20)**
- **Successfully Completed Associate VMware Network Virtualization (1V0-41.20)
(Turnkey IT Campus-Colombo 03)**

Secondary Education:

St. Mary's Collage – Negombo

(1) Passed G.C.E. Ordinary Level Examination (2006)

Subject	Grade
Catholicism	A
Sinhala. Lit	S
English	C
SciTech	S
Mathematics	S
Social Studies & History	C
Sinhala	C
Health & ph	C
Bus & acct	S

(2) Passed G.C.E. Advanced Level Examination (2009)

Subject	Grade
Accounting	C
Business studies	C
Economics	B
General English	B

KEY SKILLS AND COMPETENCIES

- Proven working experience in installing, configuring and troubleshooting UNIX /Linux based environments.
- Proven ability to work under pressure and to meet deadlines.
- Able to work as part of a team, and work shifts, evenings and weekends.
- Able to present & negotiate at all levels in a non-technical manner.
- Understanding of Change, incident and problem management.
- Constantly focused on improving customer service through improved infrastructure management.
- Implementation of Azure Services, Cloud Migration and Implementation.
- Implementation of Office 365 Solutions (Hybrid Deployments, Mailbox migration from on premises to Cloud)
- Installation, Configuration and Troubleshooting of Windows server 2003/2008/2012/2016 based Active Directory infrastructure.

- Installation, Configuration and Troubleshooting of DNS, DHCP, WSUS, ADRMS
- Installation, Configuration and Troubleshooting of Exchange server 2010/2013/2016
- Installation, Configuration and Troubleshooting of Lync server 2010/2013 and Skype for Business Server 2015
- Implementation and Configuration of Kemp Load balancer / Sophos Firewall and Sophos antivirus
- Install, configure and troubleshooting Milestone video management software.
- Implement and configure Axis, Dahua Camera systems, Autotask PSA and ConnectWise Systems

Other Skills Areas -

(Information Security, Microsoft Office Certifications, Video Creation, Customer Relationship Management (CRM), Productivity Software, Cloud/SaaS Services, Database Management, Telecommunications, Human Resources Software, Accounting Software, Enterprise Resource Planning (ERP) Software, Database Software, Inventory Management, Information Management, Hardware Verification Tools and Techniques, Hardware Description Language(HDL), Maintenance, Network Architecture, Network Security, Networking , Social Media Platforms (Twitter, Facebook, Instagram, LinkedIn etc.), Digital Photography, Digital Media)

Personal Information

Full Name	:	Joseph Jesudasan
Date of Birth	:	10 th August 1990
National Identity Card Number	:	902231579v
Gender	:	Male
Nationality	:	Sri Lankan

Non Related Referees

Mr. Dhammika Dasa
Chief IT Manager
People's Bank
8th Floor, Head Office
Colombo-02.
Tel: 072-9104846.

Mr. Nuwan Sanjaya
Group IT Manager
D. Samson Industries (Pvt) Ltd
(DSI)
Colombo -02
Tel: 078-4512471

I hereby attest that the above information is true & correct according to the best of my knowledge.

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J.Jesudasan