

## LCB

| Branch       | Service Type     | Total | Request | Request Solved | Request Active | Complain | Complain Solved | Complain Active |
|--------------|------------------|-------|---------|----------------|----------------|----------|-----------------|-----------------|
| Akuressa     | Savings          | 8     | 5       | 0              | 5              | 3        | 1               | 2               |
| Embilipitiya | Fixed Deposit    | 3     | 3       | 0              | 3              | 0        | 0               | 0               |
| Gampaha      | Leasing          | 5     | 2       | 1              | 1              | 3        | 0               | 3               |
| Karapitiya   | General Ledger   | 3     | 2       | 0              | 2              | 1        | 0               | 1               |
| Kohuwala     | Foreign Exchange | 3     | 0       | 0              | 0              | 3        | 1               | 2               |
| Maharagama   | Gold Loan        | 4     | 0       | 0              | 0              | 4        | 0               | 4               |