



Device Repair Request

Product Code	DL548	Centralised ID	DTIL25030015
Customer	AL	Format Req. No.	ASS/011/08/21 Ver-2
Document by	After Sales Support Team	Date	18-03-2025

SL No.	Description	Details
1	Service Request Number	DTIL25030015
2	Date of communication failure	2025-03-16 07:22:00
3	Device Model	DL548
4	Defective device PSN	2407047122
5	VIN Number	MB1PAECD5RAGS5259
6	Device IMEI	234564321456432
7	Device CCID	89911643124482219
8	Date of Sale of Device	13-03-2025
9	S Trigger Date	27-02-2025
10	C Trigger Date	14-03-2025
11	Commercial Expiry date	14-03-2025
12	Active Profile (BSNL/Airtel/Dual)	Airtel
13	Vehicle Type / Model	E-com
14	Failure Location Plant/ Field- Customer Address	FDDGS
15	Kilometers/Hours	Kilometers
16	Main Battery Voltage	24.0
17	Service Engineer Name	Siva
18	Reason for Replacement/Repair	Repair
19	Darby Last communication date	2025-03-16 07:22:00
20	Device Replacement request Initiation date	2025-03-18 07:23:26
21	Returnable / Non-Returnable	Repair

Approved By:	Name	Date	Signature
Initiated by- Service Eng.	Siva	18-03-2025	Siva
Service Manager	upendram@danlawtech.com	2025-03-18 07:23:55	upendram@danlawtech.com
Sales & Service Head	Rajendran Subramanian	2025-03-18 07:23:55	