

		FIR	
Product Code	DL545	Centralised ID	DTIL25030021
Customer	O.E	Format Req. No.	ASS/011/08/21 Ver-2
Document by	After Sales Support Team	Date	19-03-2025

SL No.	Description	Details
1	Service Request Number	DTIL25030021
2	Date of communication failure	N/A
3	Device Model	DL545
4	Defective device PSN	2307246150
5	VIN Number	MB1TSKHD3PRFM5881
6	Device IMEI	564324567890876
7	Device CCID	8.991643013472648e+19
8	Date of Sale of Device	N/A
9	S Trigger Date	N/A
10	C Trigger Date	N/A
11	Commercial Expiry date	N/A
12	Active Profile (BSNL/Airtel/Dual)	Airtel
13	Vehicle Type / Model	Tipper
14	Failure Location Plant/ Field- Customer Address	UTTARPRADESH
15	Kilometers/Hours	Hours
16	Main Battery Voltage	24.0
17	Service Engineer Name	Swamy
18	Reason for Replacement/Repair	--
19	Darby Last communication date	N/A
20	Device Replacement request Initiation date	2025-03-19 18:12:55
21	Returnable / Non-Returnable	--

Approved By:	Name	Date	Signature
Initiated by- Service Eng.	Swamy	19-03-2025	Swamy
Service Manager		2025-03-19 18:13:18	
Sales & Service Head	Rajendran Subramanian	2025-03-19 18:13:18	