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Product Code	DL545	Centralised ID	DTIL25030016
Customer	O.E	Format Req. No.	ASS/011/08/21 Ver-2
Document by	After Sales Support Team	Date	19-03-2025

SL No.	Description	Details
1	Service Request Number	DTIL25030016
2	Date of communication failure	N/A
3	Device Model	DL545
4	Defective device PSN	2407047122
5	VIN Number	MB1PAECD5RAGS5259
6	Device IMEI	564324567890876
7	Device CCID	1.234567890123457e+19
8	Date of Sale of Device	06-03-2025
9	S Trigger Date	N/A
10	C Trigger Date	21-03-2025
11	Commercial Expiry date	15-03-2025
12	Active Profile (BSNL/Airtel/Dual)	Dual
13	Vehicle Type / Model	--
14	Failure Location Plant/ Field- Customer Address	342
15	Kilometers/Hours	Hours
16	Main Battery Voltage	24.0
17	Service Engineer Name	Siva
18	Reason for Replacement/Repair	Repair
19	Darby Last communication date	N/A
20	Device Replacement request Initiation date	2025-03-19 04:13:40
21	Returnable / Non-Returnable	Repair

Approved By:	Name	Date	Signature
Initiated by- Service Eng.	Siva	19-03-2025	Siva
Service Manager	upendram@danlawtech.com	2025-03-19 04:14:07	upendram@danlawtech.com
Sales & Service Head	Rajendran Subramanian	2025-03-19 04:11	