

		FIR	
Product Code	DL545	Centralised ID	DTIL25030019
Customer	O.E	Format Req. No.	ASS/011/08/21 Ver-2
Document by	After Sales Support Team	Date	19-03-2025

SL No.	Description	Details
1	Service Request Number	DTIL25030019
2	Date of communication failure	2025-02-22 14:55:00
3	Device Model	DL545
4	Defective device PSN	2209121081
5	VIN Number	MB1A5CHD0NEDJ3859
6	Device IMEI	867624067735950
7	Device CCID	8.991642053472254e+19
8	Date of Sale of Device	16-09-2022
9	S Trigger Date	20-10-2022
10	C Trigger Date	10-01-2023
11	Commercial Expiry date	29-05-2025
12	Active Profile (BSNL/Airtel/Dual)	Airtel
13	Vehicle Type / Model	Haulage
14	Failure Location Plant/ Field- Customer Address	SAILEMTOAHMEDABAD
15	Kilometers/Hours	Kilometers
16	Main Battery Voltage	24.0
17	Service Engineer Name	Anil
18	Reason for Replacement/Repair	Repair
19	Darby Last communication date	2025-02-22 14:55:00
20	Device Replacement request Initiation date	2025-03-19 08:46:04
21	Returnable / Non-Returnable	Repair

Approved By:	Name	Date	Signature
Initiated by- Service Eng.	Anil	19-03-2025	Anil
Service Manager	kunal@danlawtech.com	2025-03-19 08:46:04	kunal@danlawtech.com
Sales & Service Head	Rajendran Subramanian	2025-03-19 08:46:04	