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Product Code	DL548	Centralised ID	DTIL25030018
Customer	O.E	Format Req. No.	ASS/011/08/21 Ver-2
Document by	After Sales Support Team	Date	19-03-2025

SL No.	Description	Details
1	Service Request Number	DTIL25030018
2	Date of communication failure	2025-01-05 14:55:00
3	Device Model	DL548
4	Defective device PSN	2408276143
5	VIN Number	MB1T2VHD3RPCC9652
6	Device IMEI	899164312448228
7	Device CCID	8.991643124482284e+19
8	Date of Sale of Device	04-09-2024
9	S Trigger Date	29-10-2024
10	C Trigger Date	N/A
11	Commercial Expiry date	26-12-2025
12	Active Profile (BSNL/Airtel/Dual)	Airtel
13	Vehicle Type / Model	T&T
14	Failure Location Plant/ Field- Customer Address	UTTARPRADESH TO BIHAR
15	Kilometers/Hours	Kilometers
16	Main Battery Voltage	25.0
17	Service Engineer Name	Anil
18	Reason for Replacement/Repair	Repair
19	Darby Last communication date	2025-01-05 14:55:00
20	Device Replacement request Initiation date	2025-03-19 06:37:47
21	Returnable / Non-Returnable	Repair

Approved By:	Name	Date	Signature
Initiated by- Service Eng.	Anil	19-03-2025	Anil
Service Manager	kunal@danlawtech.com	2025-03-19 06:38:11	kunal@danlawtech.com
Sales & Service Head	Rajendran Subramanian	2025-03-19 06:38:11	