		FIR	
Product Code	DL548	Centralised ID	DTIL25030024
Customer	O.E	Format Req. No.	ASS/011/08/21 Ver-2
Document by	After Sales Support Team	Date	20-03-2025

SL No.	Description	Details
1	Service Request Number	DTIL25030024
2	Date of communication failure	2025-03-07 10:18:00
3	Device Model	DL548
4	Defective device PSN	2307246150
5	VIN Number	MB1TSKHD3PRFM5881
6	Device IMEI	564324567890876
7	Device CCID	8991643013472648270
8	Date of Sale of Device	13-03-2025
9	S Trigger Date	13-03-2025
10	C Trigger Date	15-03-2025
11	Commercial Expiry date	14-03-2025
12	Active Profile (BSNL/Airtel/Dual)	Airtel
13	Vehicle Type / Model	T&T
14	Failure Location Plant/ Field- Customer Address	UTTARPRADESH
15	Kilometers/Hours	Kilometers
16	Main Battery Voltage	24.0
17	Service Engineer Name	Anil
18	Reason for Replacement/Repair	Repair
19	Darby Last communication date	2025-03-07 10:18:00
20	Device Replacement request Initiation date	2025-03-20 10:19:40
21	Returnable / Non-Returnable	Repair

Approved By:	Name	Date	Signature
Initiated by- Service Eng.	Anil	20-03-2025	Anil
Service Manager	upendram@danlawtech.com	2025-03-20 10:20:07	upendram@danlawtech.com
Sales & Service Head	Rajendran Subramanian	2025-03-20 10:2	