

# Raviteja Uppara

QA Engineer | Automation Test Engineer | 2+ Years Experience

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## PROFESSIONAL SUMMARY

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QA Engineer with 2+ years of experience in manual and automation testing across web and mobile applications. Strong hands-on experience in test case design, automated test execution, API testing, and CI/CD-supported testing workflows. Proven ability to collaborate in Agile-Scrum teams, manage defects end-to-end, and improve product quality through scalable automation.

## TECHNICAL SKILLS

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- **Manual & Automation Testing:** Functional, Regression, Integration, Smoke, Usability Testing
- **Automation Tools:** Playwright (TypeScript), Selenium WebDriver (Java), TestNG
- **API & Load Testing:** Postman, GraphQL APIs, REST APIs
- **Programming:** Java, TypeScript, SQL
- **CI/CD & Tools:** Git, GitHub, GitHub Actions
- **Defect & Test Management:** JIRA, Confluence
- **Monitoring & Debugging:** AWS CloudWatch Logs
- **Platforms:** Web, Android, iOS (iPad), TV Applications
- **Methodologies:** Agile, Scrum, SDLC

## PROFESSIONAL EXPERIENCE

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### QA Engineer / Software Test Engineer I

Dec 2023 – Present

Hudini (Mankara Software Services), Bengaluru, India

- Collaborated with developers and product owners to translate requirements into clear test cases.
- Designed and executed manual and automated test cases to validate functionality, usability, and performance.
- Re-ran test suites to verify fixes and ensure complete issue resolution.
- Developed and maintained automation scripts using Playwright (TypeScript) and Selenium (Java).
- Performed API testing using Postman for REST and GraphQL services.
- Executed basic load testing using Apache JMeter.
- Integrated automated tests with CI/CD pipelines using GitHub Actions.
- Logged and tracked defects using JIRA and maintained documentation in Confluence.
- Used AWS CloudWatch logs for debugging application and API issues.
- Performed cross-platform testing on Web, Android, iOS (iPad), and TV applications.

## KEY PROJECTS

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### PWA Automation & API Testing

- Automated end-to-end workflows using Playwright and Selenium.
- Executed API and regression test suites to improve release stability.

### AI-Powered Chat System Testing (Staff Connect)

- Tested real-time messaging, notifications, and AI-to-human escalation workflows.
- Automated chat scenarios using Playwright and validated APIs using Postman.

## KEY ACHIEVEMENTS

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- Reduced manual testing effort by 60% through automation.
- Ensured zero critical production defects across multiple releases.
- Awarded *Best Employee of the Month* twice.

## EDUCATION

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**Bachelor of Technology (B.Tech)**

N.B.K.R Institute of Science and Technology, Nellore

2020 – 2023