# **Travis Marrocco**

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#### **EXPERIENCE**

## **C&S Mailing,** Overland Park — Web Developer/Project Manager

July 2021 - Present

As a Web Developer and Project Manager for C&S Mailing I work with a group of designers to deliver high quality websites for ecommerce brands, politicians, rental complexes, and other companies. My main tasks included communicating with the client about their needs, setting up the work order for the team and facilitating due dates, setting up frontend and backend coding, and setting up backend marketing programs.

### **C&S Mailing**, Overland Park — *Product Fulfillment*

July 2021 - Present

As a product fulfillment employee for C&S Mailing I work in our fulfillment room and ensure any orders that are placed to our ecommerce clients gets prepped, boxed, and shipped properly to the customer. I check for any quality control errors on the products being shipped, and ensure the correct products are being fulfilled quickly. I also helped create inventory management for the products we have in our warehouse.

### City of Overland Park, Overland Park — Police Dispatcher

July 2016 - July 2021

As a police dispatcher I have experience every day gathering information from callers and getting that information to our patrol officers, detectives, and other varying law enforcement officials.

# **Children's Treehouse Learning Center**, Lenexa—Assistant teacher/Lead enrichment teacher

January 2016 - July 2016

Assisted the lead teacher with kids aged 1.5 years – 3 years. Also promoted to lead teacher for the Art enrichment program for kids aged 1 to 5 years.

### **Derby Dining Center**, Manhattan—Supervisor

August 2011 - December 2015

Led team of kitchen staff of 20+ employees in set up, serving, and clean up through each major serving time at dining center on campus.

#### **SKILLS**

HTML

**CSS** 

**Javascript** 

Domain Transfer/Domain setup

Google Ads

Looker Studio Reports

Information gathering

Crisis Intervention

Call Handling

Analytics

**Customer Service** 

Microsoft PowerPoint, Excel,

Word

Computer Technology

#### **AWARDS**

Crisis Intervention

Various information gathering programs for law enforcement eg. Clear, Lexis-Nexis, Coplink, NICHE, etc.

Tactical dispatching

Promoted to supervisor after roughly 6 months of work.

### Wheatstate Pizza, Manhattan—Manager

July 2014 - December 2015

Led team of 15 employees through day to day business of a pizzeria. While there I was an opening manager and closing manager depending on the day. Opening the store required me to set up cash tills for employees and start the process of making food for the day. Closing entailed balance cash tills and creating deposits for the banks, as well as cleaning and preparing for the next day.

#### **EDUCATION**

## **Kansas State University**, Manhattan, KS — *Bachelors in Sociology*

August 2010 - December 2015

I graduated with a bachelor's in Sociology. While studying I took on various projects and work that allowed me to work on researching and gathering information on various aspects of social life. One specific project I worked on allowed me to look into law enforcement and how the public viewed law enforcement.

#### **PROJECTS**

### **Com L assistant** — Radio equipment tracking and maintenance

Assisted current Com L with routine Radio maintenance, radio training for new officers, and other technical problems around dispatch.

# **Tactical Dispatching** — Special event, and tactical event dispatcher

Able to assist our TAC unit on specific events, as well as trained to be used anywhere in the country that requires assistance.