| Topic: Local Service platform | Team 8<br>Autor: Kevin O. Lopez Sanchez<br>Team members: Miguel A Vega De Jesus, Jeriel Reyes Acevedo, Kenniel Torres, Yazet Philip Sepulveda-Fas | Date: 02/02/2022 |
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## Current Situation

When it comes to any home improvement, repair or in need of any service in general it's hard to find a local trustworthy professional to do the job. Multiple scams have already happened locally, where people make themself pass by professionals and steal money from people. Also, some "professionals" like to over charge people asking ridiculous amounts of money and this platform can help solve this issue.

## Countermeasures

- Create a local service platform.
- Set up a rating so that the customers can rate the providers and providers rate customers (like Uber)
- Providers allow to put rates and any certification to validate their profession.
- Uses a location service in order to filter the professionals in the local area.
- Giving the ability to users to compare rates between the options.

## Target

The objective is producing a platform where a professional creates an account and be expose to a range of possible customers who may need their services. Also, create a platform where people can find any professional for any kind of job where they can be safe from fraudulent people.

## Check/ Evaluate

- The platform success could be determined by active users, feedback, and rating.
- On the other hand, failure would be mark by negative reviews, feedback, lack of functionality, among others.
- With the success of the project, we could impact more people with this platform and constantly growth the user base and include more features.

## Causes

| Finding someone to do a service for you could be hard or expensive |
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| Why? Exposure to this professionals is random or by friends and family. |

| Just starting professionals can struggle to find clientele. |
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| Why? Do to the lack of exposure. |

| Clients can be exposed to fradulent people. |
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| Why? Most people don't ask for certification or lack the knowledge on the rates and pricing. |

## Act Standardize

- The knowledge gain with this project can help us with other projects like working with a database, user interfaces and working with apps.
- This project could be expanded to other jurisdictions and different purposes.