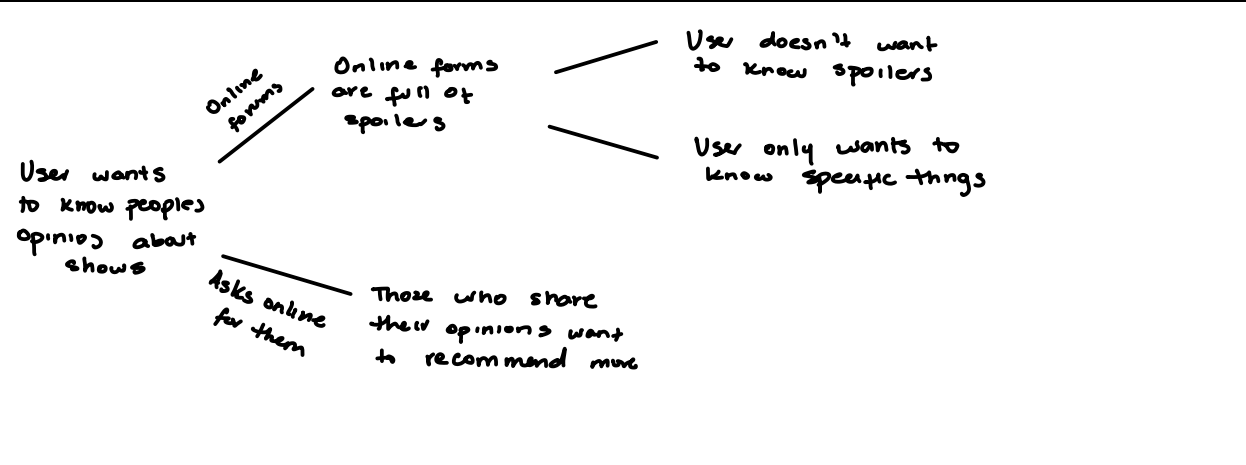


Problem Solving (A3) Report

Topic: Opinions on shows

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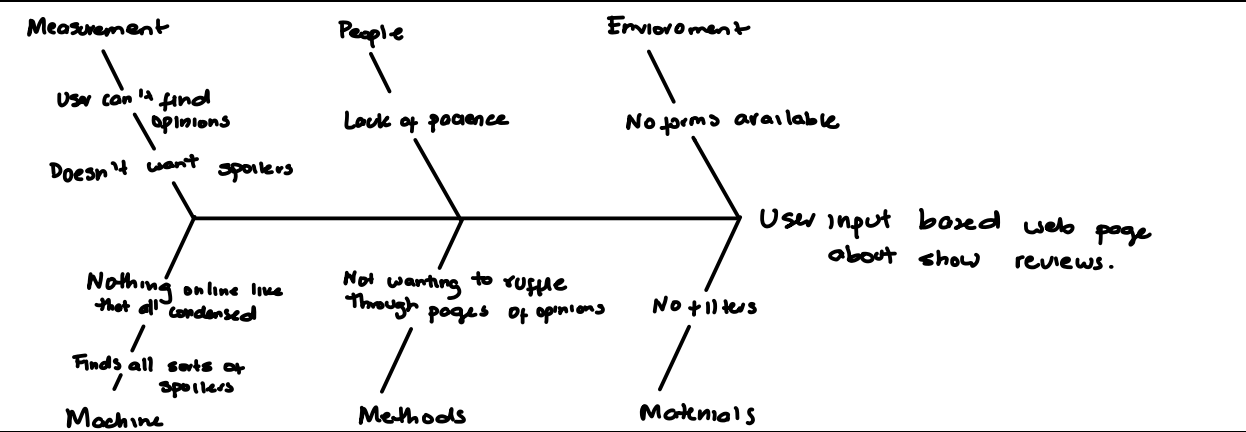
1. Identify a Problem PLAN



2. Set the Target PLAN

Make an app where the user can find people's opinions about the shows that they might be interested in but wanting to know more than what is given by companies. There would be a rating system and user can filter any spoilers or see specific spoilers about characters or episodes. The user can make an account to give the input that they wish, but there is also a guest opinion where users can browse and see the opinions on the show that they want.

3. Analyze the Causes PLAN



4. Propose & Implement Countermeasures PLAN/DO

| Countermeasure | How to Implement | Effectiveness | Feasibility | Scores | Actions |
|--|---|---------------|-------------|--------|--|
| Make sure that all opinions are in a single place. | Create an web page that one is able to store all opinions based on their chosen shows | 8 | 9 | 8.5 | Create the application with moderation and user based input. |
| People want to be able to filter spoilers, either completely or partially (this could apply with other specific characters or episodes). | Implement a filtering system where users can classify the spoilers and make sure that no user is spoiled unless they want to be | 9 | 7 | 8 | Filter with each review and make sure that it is correct so that the user is not spoiled by bad filters. |
| Rating of shows so that users can see highest ranking shows and make educated guess for shows. | Implement a ranking system where the user can both put in ratings and check ratings. | 7 | 6 | 6.5 | Create rating system and add that to some filtration system so users can decide on it. |

5. Check/Evaluate CHECK

6. Act and/or Standardize ACT