

Topic
Food Ordering Platform

Problem Background
With the pandemic the demand for food ordering software has increased. Food establishments cannot accept people on their premises and taking orders by phone is often a very messy process which is prone to error.

Target
To help businesses
Organize their orders neatly and efficiently.

Causes
The amount of food being ordered during these times has seen a increase.

Author: Hector G Aponte Santiago

Date: 1/20/2021

Countermeasures
Less people ordering to the restaurant can alleviate the problem.

Having in place a system that can process a lot of traffic in key specific times where the most orders occur.

Check/Evaluate
Having a system that can handle a lot of orders at a time was successful.

Act/Standardize
By monitoring the servers and taking client feedback the service can continue to work successfully.