

<i>Topic: Classes Support QA App</i>	<i>Author: Francisco M. Valentin</i>	<i>Date: January 22, 2021</i>
<div>1. Problem Background: Students don’t have a specific resourceful location to search for help in their classes.</div> <div><ul style="list-style-type: none">Current resources:<ul style="list-style-type: none">Office HoursOnline SitesPrivate Group ChatsThese resources aren’t always useful since:<ul style="list-style-type: none">Office hours might not always be available, or professor takes too much time to answer emails or messages.Online sites might explain the subject in a different manner in accordance with the class.Members of the group might be having the same issue or have low availability to clarify doubts.</div>	<div>Countermeasures:</div> <div><ul style="list-style-type: none">Create a mobile/web application where you can find class forums divided by departments.On each department, the user (student) would choose to join a specific class forum of their choice and:<ul style="list-style-type: none">Start looking the current questions and answers provided in the chat.Create a new answer to one of the problems and/or approve any previous answer stated.Ask a question or doubt and support his problem with a link or image.Share resources that best helped him understand a topic.See shared resources on a side view inside the forum of choice.</div>	
<div>Target:</div> <div><ul style="list-style-type: none">The goal is to create a place (application) where students can share their doubts or help others on a specific topic/class, share resources knowing that an answer will be provided.To make sure that the replies satisfies/answers the students doubt, a thumbs up will implemented.</div>	<div>Check/Evaluate:</div> <div><ul style="list-style-type: none">This application should serve to have a standard place to go to when having trouble finding the answers of any math, science, and other classes doubts that can work on either an online, hybrid or in person modality.</div>	
<div>Causes:</div> <div><ul style="list-style-type: none">This could happen since the student/professor schedules are opposite or the professor don’t take the time to check their emails.Another issue is based on the organization and workload of the student.“This resource issue increased with the new online modality.”According to some freshmen students, one of their biggest problem is finding help when trying to clarify their doubts and if the answer provided by their colleagues is correct.</div>	<div>Act/Standardize:</div> <div><ul style="list-style-type: none">Can be discuss if idea gets chosen.</div>	