

Topic

Problem Solving: Workplace Training App

Author

**Problem Background**

There are many hiccups in employee/student training in different places.  
This causes problems with the agility of how work can be done.  
By enhancing this procedure, it would improve the general activities of the company/school.  
An example of this would be:  
An employee taking 2-3 weeks to complete something that perhaps could be done 1.



**Target**

Make a consistent average needed time for training by implementing a working platform.



**Causes**

Among the causes for this process taking too long are:

- Difficult UI  
(e.g., Proper naming of sections in the app)
- Struggling to keep up  
(e.g., Instructions are hard to follow)
- Lack of motivation  
(e.g., The accumulation of these makes the user dislike the process and therefore slack during it.)

Date

**Countermeasures**

People have lack of motivation to do the training:

Give them more user-friendly options to complete training such as interactive versions



**Check/Evaluate**

The platform would be evaluated in the amount of time consumed by employees/students  
A feedback feature would be in place to maintain and give improvements



**Act/Standardize**

Find other training apps to find what works and what does not.  
Determine what aspects are regularly user-friendly.  
Adapt to changes in the company/school as time goes by.