Topic: Work Schedule	Author: Yadielis Rosado, Jose Corporán, Rose Sánchez, Carlos Castro, Jomar Alayón	Date: January 31, 2022

Problem Background:
→ Employer's lack of tools to provide an effective work schedule platform that could help improve the employee's performance.
→ Employees must call several times before finding out their week work schedule.
→ Work schedules are private and cannot be shared through group chats, therefore a private account on a platform can be useful.

Countermeasure:
→ Send notifications to the employee when the week work schedule is available or if changes have occurred.
→ Recommend available shifts that need to be filled outside of their initial availability.
→ Inform if requests were accepted or rejected.
→ Request the employee to confirm new schedule.

Target:
→ Provide a web platform that allows the employer to share the employee's work schedule in a private way.
→ Be more time effective so that the employer won't be receiving calls all week long.
→ Employer finds improvement in attendance at work.

Check/Evaluate:
→ The app will have a section for employees to rate their experience and give feedback.

Causes:
→ Some employees find troublesome finding out their schedules.
   o Employees are forced to be calling every week to know their schedules because they may be in constant change.
   o If a shift is changed, the employee is only notified by a call from or to the manager for rescheduling.

Act/Standardize:
→ Research different calendar styles that are user friendly.
→ Implement real-time notifications so employee is aware of any changes made to their schedule.