Topic: MyTurn

Proposal:

Name: Hermes Colon Rosado

CHECK

Date: January 28, 2022

1. Identify a Problem PLAN

Background Context

have.

The classic way to wait for a service, be it hospital, barber shop or even food, is waiting line. People must stay in place until the service is complete. Currently, we are in an atypical moment called a pandemic (COVID-19) where the waiting line can cost you, your life and establishments have a limit on the number of people. This greatly affects the organization of establishments and the experience of people.

What? An organized and safe way to make a waiting line. When? Always. If there can be a crowd.	Who?	For children, adolescents, adults, and elderly.		
When? Always. If there can be a crowd.	What?	An organized and safe way to make a waiting		
·		line.		
Where?	When?	Always. If there can be a crowd.		
where:	Where?	In a web-application accessible at all times.		

Develop a web application and cloud infrastructure with updated technology. This will allow users of any age to make an online waiting line without any problem and completely secure from their cell phone or computer. Build this application will prevent the spread of covid 19 in the waiting line. Who? Cause **Countermeasure The presential waiting line is not safe** Create a user-friendly web Users and tedious for customers. application for all ages where clients can make their turn. Design a new cloud infrastructure IT department & Company using new technology and cloud computing resources that would be secure all the information of the user.

2. Set the Target PLAN

- This website (MyTurn) will allow users to make an online waiting line that would be easier and safer.
- This will help employers to have control of people without being presential in the establishment.

5. Check/Evaluate

Questions to address:

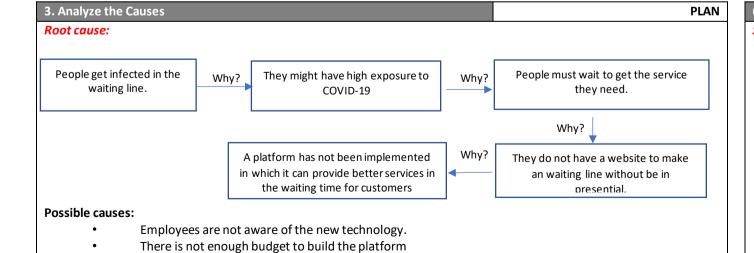
- Define terms for the app being user-friendly
 - Analyze possible users and behaviors
- Does the network experience have any security breaches?
 - If yes, then review every security measure applied into the network.
- Can the system handle heavy workloads?
 - o If not, why?

4. Propose & Implement Countermeasures

What should the client and company be able to do?

How can we keep improving the user experience?

o Ask users for feedback.



Managers are not aware of the positive impact of these technologies; thus, they stick with what they

6. Act and/or Standardize • How can we make the waiting turn process easier and safer? • How can we ensure that people continue to use the website? • Marketing of the website • Possibly affiliate with institutions that benefits from the website. • Keep the IT personal up to date with the latest technologies.