About Organisation

Name of Company:	American Express
Date of Establishment:	1921-01-01
Number of Employees:	25000+
Social Media Page Link:	N/A
Website:	https://www.americanexpress.com/en-in/
Type of Organization:	MNC (Foreign Origin)
Location of Head office:	USA
Nature of Business:	Other (analytics,it_software,data_science)

Internship Profile

Job Title: Intern - Product Development and Management

Job Description:

About American Express:

You Lead the Way. We've Got Your Back.

At American Express, we know that with the right backing, people and businesses have the power to progress in incredible ways. Whether we're supporting our customers' financial confidence to move ahead, taking commerce to new heights, or encouraging people to explore the world, our colleagues are constantly redefining what's possible — and we're proud to back each other every step of the way. When you join #TeamAmex, you become part of a diverse community of over 60,000 colleagues, all with a common goal to deliver an exceptional customer experience every day.

Amex Flex:

We back our colleagues with the support they need to thrive, professionally and personally. That's why we have Amex Flex, our enterprise working model that provides greater flexibility to colleagues while ensuring we preserve the important aspects of our unique in-person culture. Depending on role and business needs, colleagues will either work onsite, in a hybrid model (combination of in-office and virtual days) or fully virtually.

Overview of the Business:

American Express's vision is to provide the world's best customer experience every day. Analytics, data and innovative products are at the heart of how we fulfill this vision. Our teams leverage data and digital advancements to improve risk management and customer marketing as

well as to enable commerce and drive innovation, their experience with Amex when they get onboarded, every decision is informed by cutting edge technology. All of this is facilitated by our industry best digital products and platforms which power everything from customer acquisition, servicing to our analytical capabilities.

A single decision can have many outcomes. And when that decision affects millions of cardmembers and merchants, it needs to be the right one. That's where our Product teams comes in. Product teams are the backbone of all financial services operations at American Express— it impacts every aspect of the company. As a part of this team, you'll work with the industry's best talent to create smart and innovative strategies that advance our market share and the way we do business. If you are interested in getting to know all areas of our business and can translate our business needs into remarkable solutions, you should consider a career in Product teams.

Job Responsibilities:

We offer a student program to strengthen your skills and help shape your future personally and professionally. The Internship Program is considered one of the key entry points for our full-time campus hires. It is a project-based program that provides you with the opportunity to address real business challenges and offers you access to senior leaders, professional development activities, fun social events and more.

Specific job responsibilities will depend on a combination of the business problem and job family.

There are diverse set of roles within Product job family, with varying responsibilities and skill requirements. A brief description of the roles and skills is outlined below:

(1) Product Development –
• Collaborate with multiple business stakeholders, technology teams and other product teams to build and iterate on products that directly impact millions of customers and prospects.
• Manage the implementation of critical products, drive global, reusable, and configurable design, rule authoring, testing, integration, and product launch using low-code tools.
• This team is responsible for defining and driving the transformation and modernization of products across technology platforms.
• Develop next generation software products and solutions to solve complex business problems using latest tools and technologies.

(2) Product Management –
• Own and manage world class enterprise data platforms that are used in making global business decisions.
• Solve complex business problems through ideation & delivering the road map for next generation data products and solutions in partnership, with enterprise stakeholders.
• Create process vision and roadmap in close collaboration with stakeholders to build data products & scaled tools.
• Responsible for customer experience, business architecture, capturing and grooming requirements,

prioritization, status tracking and reporting, defining process SLAs and controls, and product launch.
• Facilitate resolution of risks, issues and changes related to the product development lifecycle across teams.

(3) Data Steward –
• Manage end-to-end ownership of enterprise data assets that are used in making business decisions for millions of customers and billions of transactions across the globe.
• Act as the custodian for data standardization, data quality and data governance, while ensuring compliance and security of the data.
• Ensuring the data enablement in journeys through requirements consolidation and rationalization across processes.
• Build strong relationships, operate effectively within large cross-functional teams, and influence business stakeholders to drive change.

Selected candidate will be allocated to one of these roles depending on fitment and business needs.

Generally, the role will entail some of the below responsibilities: -

• Develop robust data management, data integration and data quality processes by leveraging best-in-class technology
• Innovate with a focus on developing newer and better approaches using big data technologies
• Find innovative techniques to bring scale to critical initiatives and enhance productivity
• Manage world class data products by partnering with enterprise teams including Technology, Design and End-Users to enable build of new capabilities, modules and maintenance of existing assets.

Qualifications and Skills Required:

• Strong analytical and problem-solving skills
• Strong communication and interpersonal skills
• Ability to solve unstructured problems
• Ability to work effectively in a team environment
• Ability to learn quickly and work independently with complex, unstructured initiatives
• Ability to challenge the status quo and drive innovation

Job Location: Hybrid (Gurgaon/Bangalore) – depending on business requirements

American Express is an equal opportunity employer and makes employment decisions without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran status, disability status, age, or any other status protected by law.

Offer of employment with American Express is conditioned upon the successful completion of a background verification check, subject to applicable laws and regulations.

Campus Benefits:
We back our colleagues and their loved ones with benefits and programs that support their holistic well-being. That means we prioritize their physical, financial, and mental health through each stage of life. Benefits include:
· Competitive base salaries
· Flexible work arrangements and schedules with hybrid and virtual options with Amex Flex
· Free access to global on-site wellness centers staffed with nurses and doctors (depending on location)
· Free and confidential counselling support through our Healthy Minds program Career development and training opportunities

At American Express, you'll be recognized for your contributions, leadership, and impact—every colleague has the opportunity to share in the company's success. Together, we'll win as a team, striving to uphold our company values and powerful backing promise to provide the world's best customer experience every day. And we'll do it with the utmost integrity, and in an environment where everyone is seen, heard and feels like they belong.

Minimum No. of Hires:	1
Expected No. of Hires:	1
Location(s)/Place of Posting/Online:	Job Location: Hybrid (Gurgaon/Bangalore) – depending on business requirements.
Skillset:	Shared in the Job Description
Minimum CGPA:	7
Students with backlog eligible:	No

Selection Process

Resume Shortlist:	Yes
Mode of Selection:	Hybrid
Resume shortlisting before test?:	Yes
Test:	Yes
Mode of Test:	Online
Test duration (minutes):	90
Aptitude/Psycometric:	Yes
Technical:	Yes
Group Discussion:	No
Personal Interview:	Yes
Technical Round:	No
HR Round:	No

Medical Test:	No

Eligible Academic Programs

Diversity Recruiting:	No
Eligible Years:	Graduating in 2026 (Pre-Final Year Students) - B.Tech / Dual / Master's
Eligible Departments:	B.Tech in Biochemical Engineering & Biotechnology, B.Tech in Chemical Engineering, B.Tech in Civil Engineering, B.Tech in Computer Science & Engineering, B.Tech in Electrical Engineering, B.Tech in Electrical Engineering (Power and Automation), B.Tech in Energy Engineering, B.Tech in Engineering Physics, B.Tech in Engineering and Computational Mechanics, B.Tech in Materials Engineering, B.Tech in Mathematics & Computing, B.Tech in Mechanical Engineering, B.Tech in Production & Industrial Engineering, B.Tech in Textile Engineering, B.Tech and M.Tech in Biochemical Engg & Biotechnology, B.Tech and M.Tech in Chemical Engineering, B.Tech and M.Tech in Computer Science & Engineering, B.Tech and M.Tech in Mathematics & Computing

Stipend Details

Stipend (per month) (In INR Per Month):	150,000 INR Per Month
Accommodation:	To be communicated later
Provision of PPO based on performance?	Yes
Tentative CTC for PPO select:	23,40,173 INR Per Annum

Others

Medical Requirements:	N/A
Other Requirements:	Please note that the mode of pre-placement talk and interviews will be determined at a later stage.