

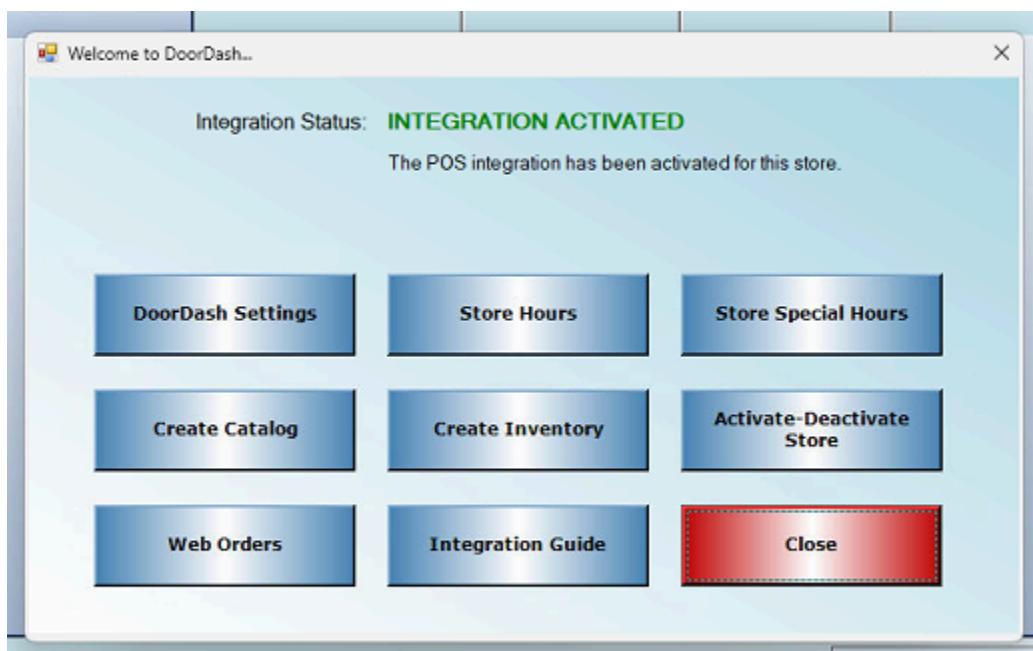
Store Timing Management

Overview

The Store Timing Management functionality allows merchants to manage store availability and hours through the POS9 system. Any changes made in POS9 will be reflected on the DoorDash platform and the Merchant portal under the “**Store Availability**” section.

This includes:

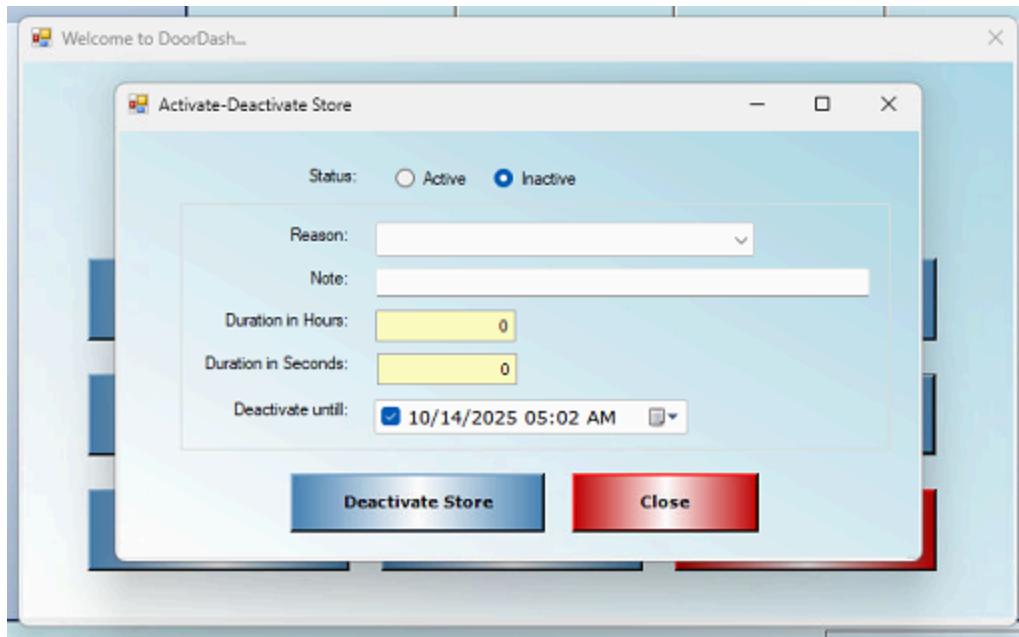
- **Store activation/inactivation.**
- **Store regular hours.**
- **Store special hours.**



Store Activation / Inactivation

The POS9 system provides a user interface to manage the store's active or inactive status. When the user clicks the “Activate-Deactivate Store” button, a dialog box appears. The store's status can be updated using two mutually exclusive radio buttons: “Active” and “Inactive.” When deactivating the store, the following fields are available:

- **Reason** (Dropdown)
- **Note**
- **Duration** (in Hours and Seconds)
- **Deactivate Until**



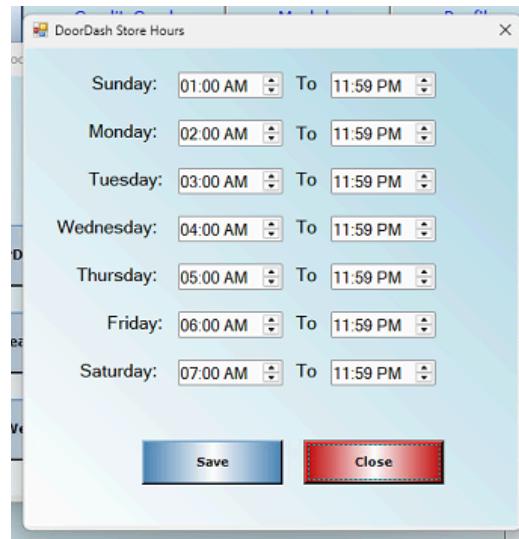
Business Logic:

Active Status: When the "Active" radio button is selected, the store becomes available for new orders on the DoorDash platform and is shown as "Open" on the Merchant portal.

Inactive Status: When the "Inactive" radio button is selected, the store is immediately closed to new orders on the DoorDash platform and is shown as "Closed" on the Merchant portal.

Store Hours

The **POS9 system** allows users to set standard operational hours on a day-by-day basis. This is typically managed via "**Store Hours**".

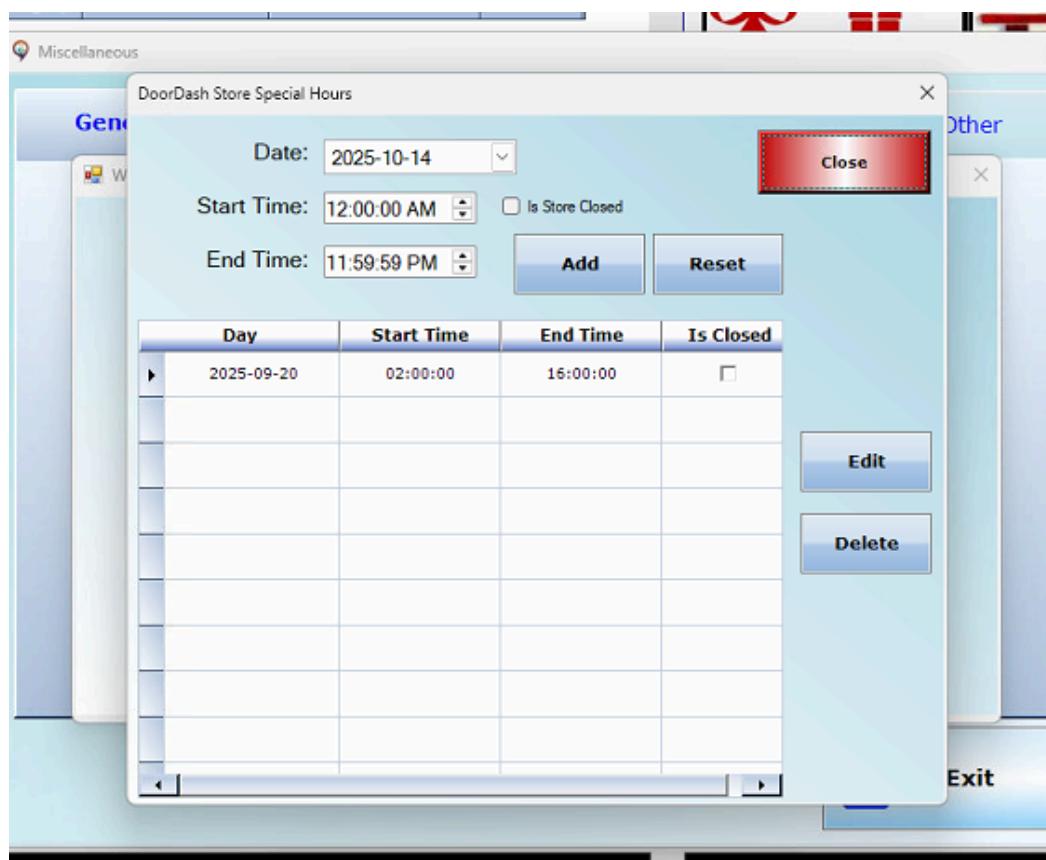


Business Logic:

1. **Order Taking Window:** A 20-minute buffer is applied to the official opening and closing times for order taking.
 - **Start Time:** Orders can be placed 20 minutes before the official opening time. For example, if the store opens at 8:00 AM, orders can be taken starting at 7:40 AM.
 - **End Time:** Orders are cut off 20 minutes before the official closing time. For example, if the store closes at 6:00 PM, the last order can be placed at 5:40 PM.
2. **DoorDash Display:** The DoorDash platform will display the store's open time based on the order-taking start time (e.g., 7:40 AM) and the close time based on the order-taking end time (e.g., 5:40 PM).
3. **Merchant Portal Display:** The standard hours set in POS9 are reflected directly on the Merchant portal under the "Store Availability" section, showing the actual operational hours.

Store Special Hours

The POS9 system offers a “**Special Hours**” pop-up, accessible through the “**Store Special Hours**” section. This feature allows merchants to override regular operating hours for specific dates or close the store entirely.



Business Logic:

Date & Time Selection: Users can select a specific date and set custom opening and closing times. These special hours override the standard hours for the selected date.

Full Day Closure: A "Is Store closed" checkbox allows for a complete closure of the store for the selected date. Checking this box overrides any special hours set for that day.

Special hours and closures set in **POS9** are immediately synced and reflected on the **Merchant portal** under "Store Availability." They also inform the DoorDash platform, which will show the store as either having special hours or being closed on the selected date.