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**come** on **, safeway .** <sssss> you are **pretty much** the only **game** in town for downtown right now **.** <sssss> you **would think** your **corporate office would recognize** this and **remodel** and **class** this **place** up a **bit .** <sssss> you have people who have money to **spend living** all over **downtown phoenix** now **.** <sssss> the **store needs** to **clean** up its **act , improve** its **customer service** and **cater** to a **new demographic emerging downtown .** <sssss> if i had a new **better choice downtown ,** i **would never** step back in this **rundown location .**

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we just **moved back** into the hood from anthem and man what a **bummer** this **safeway** is **.** <sssss> i **love love** lve lve lev **love loooove safeway .** <sssss> i will **drive** any distance to shop at a **safeway -** what a **bummer** this is only **1/2** a **mile** from my **house .** <sssss> **went last night** and was **utterly appalled** at the **mess** of a **store** i **walked** into **.** <sssss> the **aisles** were a **disaster - product** was **thrown everywhere** or was **completely** out **.** <sssss> i **thought** this was a **grocery store ?** <sssss> a **place** to **buy food ?** <sssss> **one checkout** line **open** and a **miserable employee ringing .** <sssss> if i was **n't** in the middle of baking dessert at **home** i **would** have **tossed** the **ingredients** i **needed back** on the **shelves** and **gotten** the **hell outta** there **.** <sssss> **thank god** the **safeway** on osborn is only a **short ride away .**

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this **safeway** is **ghetto ...** for **arizona .** <sssss> there are **always** security guards hanging around and **looking creepy , like maybe** they **stole** the **uniforms .** <sssss> this **store** is **always understaffed** and **usually** only has one or two checkout lanes open when there are 20 people in line **.** <sssss> **none** of the **employees** are **helpful** nor **friendly .** <sssss> the **products** are all **grossly overpriced .** <sssss> i did a fresh and **easy comparison** in **terms** of **price** of a recent trip there and safeway was a **little** over **double** the **cost** of f **& e !** <sssss> **yikes .** <sssss> this is a **terrible location .** <sssss> all **safeways** are **terrible actually .** <sssss> i do **n't** like paying **double** and **getting half** the **customer service** i **get anywhere else .** <sssss> no **thank** you **!**

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after **seeing** a recent review about this **safeway** it **reminded** me of the **last time** i **shopped** there and it **made** me **never** want to go **back .** <sssss> as i **reached** the **check** out line i **hear** the cashier say out **loud `` oh** not **another customer .** <sssss> **c'mon** there are other lanes open **.** <sssss> how **come people** keep **coming** into my **lane ? ''** <sssss> now you could make the assumption that he was **joking ,** but i **know** he was **n't** as because a **minute later someone got behind** me and he again **started complaining .** <sssss> i just **could n't** believe this guy was **complaining** about having to do his job in **front** of **customers** and **co-workers .** <sssss> it was **really rude** and **unprofessional .** <sssss> **look pal ,** i do n't like to go to work sometimes either but i do n't sit and bitch about how i do n't want to be there **.** <sssss> **another thing ,** the **starbucks thing** is **ridiculous .** <sssss> there is **already one** in the same complex and then they put one inside the grocery **store .** <sssss> did we **really need another one ?**

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this is **safeway 's local ` urban footprint ' store -** a **mere half acre** under **roof** with a **tiny 9/10 acre parking lot** in **front .** <sssss> they **even** have a **useless bicycle stand jammed** up against their **back fence - useless** because you ca n't fit any size wheel base between the **rack** and the fence it 's **jammed** up against **.** <sssss> they **used** to know how to design urban **footprint stores -** there 's a building **still** used as a grocery **store** that started **life 80 years ago** as **one** of the **first safeways -** at **10th street** and **pierce -** only **1 mile away .**

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it **'s** been **robbed** on **2 different** occasions while i was **shopping** there **.** <sssss> i **go** to the one at osborn and **7th ave** now **.** <sssss> **better selection , bigger store , cleaner , safer .** <sssss> **edit +1 star one redeeming value - good place** to **flirt** with **hipster girls** buying hummus or whatever **.** <sssss> at **least** until her **girlfriend returns** with the chocolate chip cookies and **kicks** your **ass .**

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this **place** is a **joke !** <sssss> i have been **shopping** here for **years since** both my **current** and **previous** residences **make** it the **closest market** to me **.** <sssss> they always used to be open until midnight **,** but **nooooo** they **decided** to start closing at **10pm ... wtf !** <sssss> i **used** to always go after work at 10:30 and they would talk about it being the 1030 **rush** where it **would get really busy .** <sssss> what **shit** for **brains thinks** it is a **good quality idea** to close up before your **daily rush ?** <sssss> **also** the **place always** has long lines **.** <sssss> it is not that it **'s really understaffed ,** it just **seems like** most of the **employees** are **fucking** off somewhwere **.** <sssss> i **know** most of them by name i shop here so **much ,** and they are not a good group of **managers .** <sssss> **additionally ,** they **close** the deli counter at **like 7pm ... seriously , wtf** is **wrong** with this **place ?** <sssss> **oh** and did i mention some illegal -lrb- i have proof he was illegal **-rrb- backed** into my **car** there and the security **guard** -lrb- not a safeway **employee** but **still** should **maintain professionalism -rrb- told** me that it **looked like** it was my **fault .** <sssss> **screw** you **safeway !** <sssss> **see** you **tomorrow .** <sssss> **edit , forgot** to **add** how they are **always** out of their house brand **water .** <sssss> **seems like half** the **time** i **go** there they do n't have it . <sssss> and **yes ,** i **agree** with other reviews there are always some **hotties** in there **.**

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i **know** this is just a **grocery store** but i have never had such an **unpleasant experience** at any other grocery store **.** <sssss> the **employees** were not **helpful** in locating the **items** i **needed** and their **selection** is **limited .** <sssss> i **never get** asked if i **found everything ok .** <sssss> **also upon** my **first visit** there when asked if i had their preferred **shopper card** and i **said** no because i just **moved** to the **area .** <sssss> at that **point** i was not **offered** the **option** of **obtaining** a **card** so that i **could enjoy** their **preferred pricing** on **items .** <sssss> if i had the **option** of a **different grocery store closer** i **would definitely avoid** this **store .**

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this **safeway scares** me **.** <sssss> most of the **checkers** are **scary ,** the **shelves** are **constantly** out of stock and the **crazy bums** that hang around the **corner** are **annoying .** <sssss> **whatever renovation** they did **failed -lrb-** although i did win an ipod **-rrb- .** <sssss> i **go** to this **place** only when **absolutely necessary .** <sssss> the **safeway** on osborn **nearly 3 miles away** is a **helluva lot better choice .** <sssss> **wifi ?** <sssss> in a **safeway ?** <sssss> this **place manages** to **attract** the **creepiest** people that sit on their **laptops .** <sssss> they are n't sipping coffee , and i **really** do n't want to know how they **even afforded** that **dell** they are **hunting** and pecking **away** at **.**

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they have been **making improvements** at this **location .** <sssss> i just **wonder** if they **realize** how **much money** is **actually living** in the downtown **area ?** <sssss> i so **wish** this **store** was more **like** the one at 32nd st & camelback **.** <sssss> i **know** they ca n't do much about some of the **disgusting people** that **frequent** this **store** but **damn** they **really** do have to do something about the **pan handling** in the **parking lot .** <sssss> if you want a better client **base** then you **got** to make sure that they are not **disgusted** before they **ever get** into the **store .**