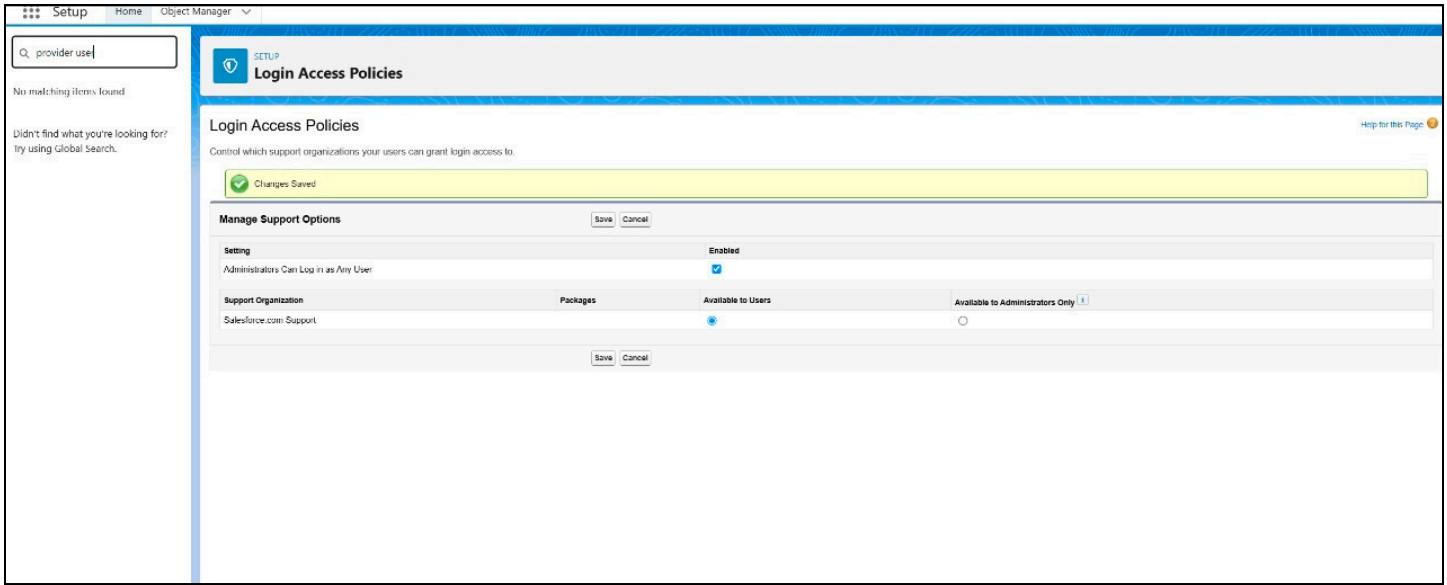


# Sharing Rules

- **Customer Records** → Shared from *Private* to *Customer Manager* (read/write).
- **Service Requests** → Shared with *Provider Manager* (read/write).
- **Reports** → Shared with *Admin* team (read-only).

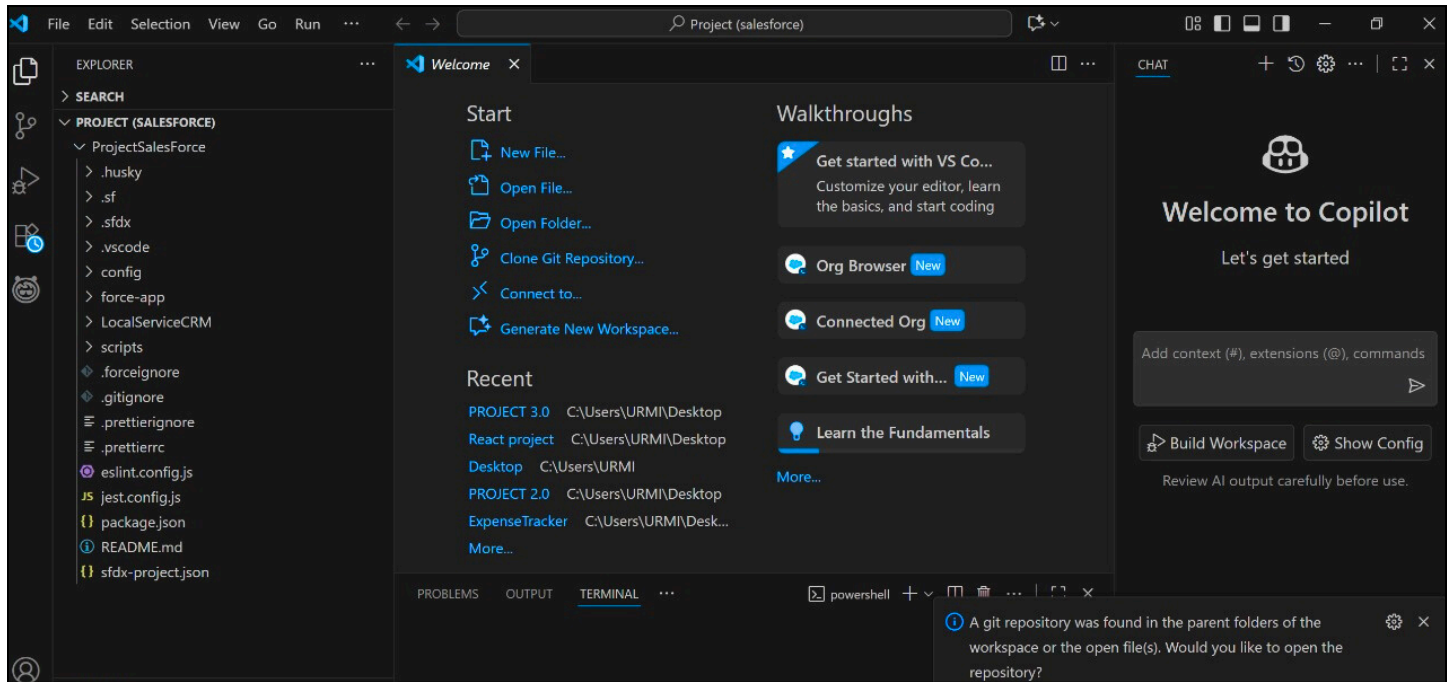
# Login Access Policies

- **IP Restrictions** → Allowed login only from trusted IP ranges.
- **Login Hours** → Defined working hours (Mon–Fri, 9 AM – 6 PM).
- **Admin Access** → Enabled “Grant Login Access to Admin” for support.



# Developer Org Setup

- **Created Salesforce Developer Org** (free edition).
- **Configured Basics** → Company profile, fiscal year, business hours, holidays.
- **Defined Users, Roles, Profiles** as per project needs.
- **Applied Security Settings** → OWD, Sharing Rules, Permission Sets.
- **Integrated with VS Code** using Salesforce CLI for development and deployments.



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## Sandbox Usage

- **Created Sandbox** for safe testing of new features.
- Used to validate customizations before moving to production.
- Prevents risks to live data and users.

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## Deployment Basics

- **Change Sets** used for migrating metadata (objects, fields, workflows, etc.).
- **VS Code + Salesforce CLI** used for advanced deployments.
- Ensures smooth movement of changes from Sandbox → Production.