

Vanier College Computer Science and Technology

USER MANUAL

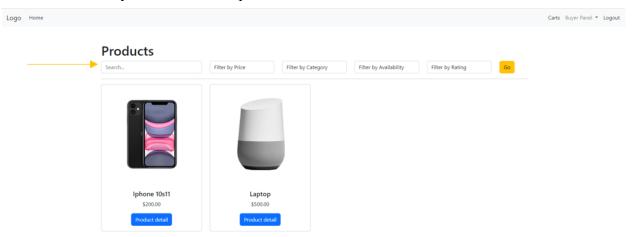
Lakhani Uraibm, Ahmed Ibrahim Awad, Vehab Kanlic 420-411-VA:ECOMMERCE(Sec-01) Teacher: Michel Paquette Sunday, Dec 12, 2022

Features

Buyers features:

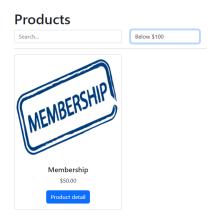
1. Search for products

Goal and use: A buyer can search for products



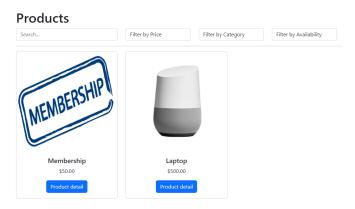
2. Filter products by price category

Goal & use: The buyer can see the cheapest to most expensive item or vice versa which helps them know which item is worth more than the other in order.



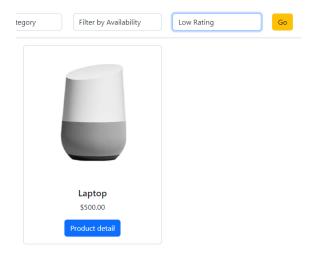
3. Filter products by availability

Goal & use: It makes it easier for buyers to not waste time looking for a product that is not even in stock or available to buy.



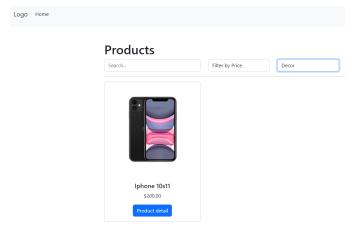
4. Filter products by rating

Goal & use: It can be useful for a buyer to be able to filter products by their ratings, so if they want to see first the lowest rated product and the best products last to see for example which product they would like to buy between one or another and see that ratings are better for one, then it is useful.



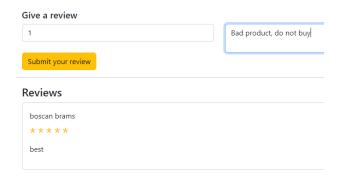
5. Filter product by category

Goal & use: If for example a buyer is looking for a bag specifically and sees many other items for sale like a laptop for example and wants to see every bag that is for sale then this feature is for sure beneficial for the buyer.



6. Reviews of the product

Goal & use: Other buyers can see if the product is liked by other users and it could either make them buy it because of good reviews or make them avoid buying it because of bad reviews



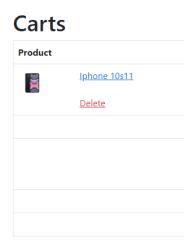
7. Add item to the cart

Goal & use: If the buyer wants to obtain an item then adding his items to the cart is mandatory for him to obtain the item he wants and it is also good for the buyers to review the items they wish to buy.



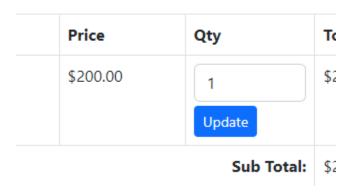
8. Remove item from the cart

Goal & use: The buyer might not want to purchase a certain item anymore for any reason, removing an item from the cart is then a must have.



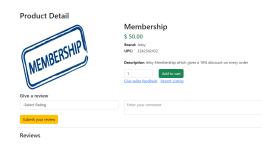
9. Edit item in cart

Goal & use: If the buyer Wants more or less of the same item when they originally wanted only 2 for example then this feature is needed for the buyer.



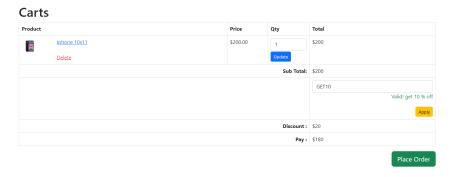
10. Purchase a subscription

Goal & use: The buyer can have an entire subscription to be able to get a 10% discount on all the items they purchase which is very useful for those who buy often.



11. Coupon/promo code

Goal & use: If the buyer wants to get a small discount on a specific item and pay less, then this feature is for sure useful for the buyers.



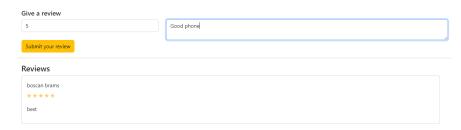
12. View purchase history

Goal & use: If the buyer has last bought from the Jetsy website 6 months ago and might want to take a look at the past items that were bought or perhaps wants to buy the same item again then it is good for the buyer to have a purchase history.



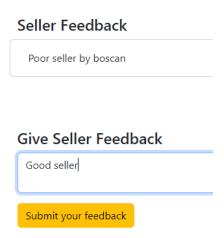
13. Leave a product review

Goal & use: For other buyers who might be looking for the same product as someone who has already bought it can see it from another user's perspective and judge if it is worth it to buy this item or not.



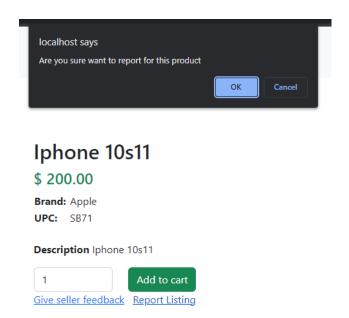
14. Leave a seller feedback

Goal & use: It is good for other users to be able to see if the seller has a reputation of selling good quality or bad quality products, therefore it is good for other buyers to view seller feedback from other users like themselves.



15. Report a listing

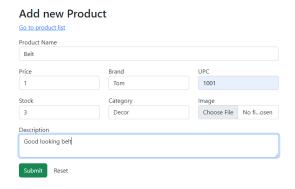
Goal & use: If the seller sold a bad quality product or there was any problem with the seller, than reporting the seller is good for other users to not get a bad experience with a seller.



Sellers features:

1: List items for sale

Goal & use: It is important for any seller to have a list of their items they put for sale to keep track of all the items they are selling as they might end up having an item that they no longer sell anymore so they would need to remove it.



2: Remove/edit items

Goal & use: If a seller does not have an item anymore that is still showing up for buyers, or he has less of one item in stock, then removing or editing items is needed for the seller.

My Products

Add new Product

Image	Product Name	Price	In Stock	Brand	Edit	Delete	Reports
4	Belt	1.00	3	Tom	<u>Edit</u>	<u>Delete</u>	0

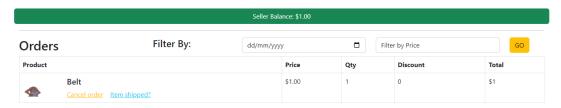
3: Set inventory quantity on their products

Goal & use: A seller needs to set the amount of items he has in stock so that the buyer does not try to purchase an item that the seller does not have in stock anymore and it is important for business if an item is low on stock for the buyer to know as if an item they want is low on stock they are more likely to buy it so that they get it as soon as possible.



4:See their orders and filter them through date or price

Goal & use: It can be useful for the seller to sort and filter his orders by date or price, if he wants to get rid of an item that is more expensive first or if he sees an order that has been placed a few days ago and sees a more recent order, he would tell himself that he should deal with the older order before dealing with the more recent ones.



5: See the list of items they are selling

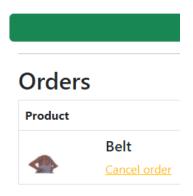
Goal & use: It is important for any seller to have a list they can view to keep track of their items they are selling.

My Products

Add new Product										
Image	Product Name	Price	In Stock	Brand	Edit	Delete	Reports			
4	Belt	1.00	3	Tom	Edit	Delete	0			
V	Chain	700.00	4	Gucci	Edit	<u>Delete</u>	0			

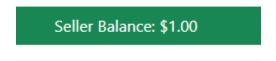
6: Cancel an order

Goal & use: If the seller runs out of items or mistakenly put the wrong amount he has in stock then canceling an order is a must have so that no problem occurs between them and the sellers.



7: See their total balance of sales:

Goal & use: It helps the seller see how much is he selling and if he is doing well for his business that way if they are not making enough from their sales and wants to see if the business is doing well then being able to see their total balance of sales is useful.



8: Mark an item as shipped and add a tracking number:

Goal & use: It will help both the seller and the buyer track the package and see if there might be any problem when the package is being delivered to the buyer and if there is any problem with the package, he can find a solution with the buyer.

Item shipped for order ID: 12 Tracking number 54456576878 Submit

