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Observability Supercharger

Build the Traffic Topology Map for Millions of Containers with Zero Code

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What is a topology map?



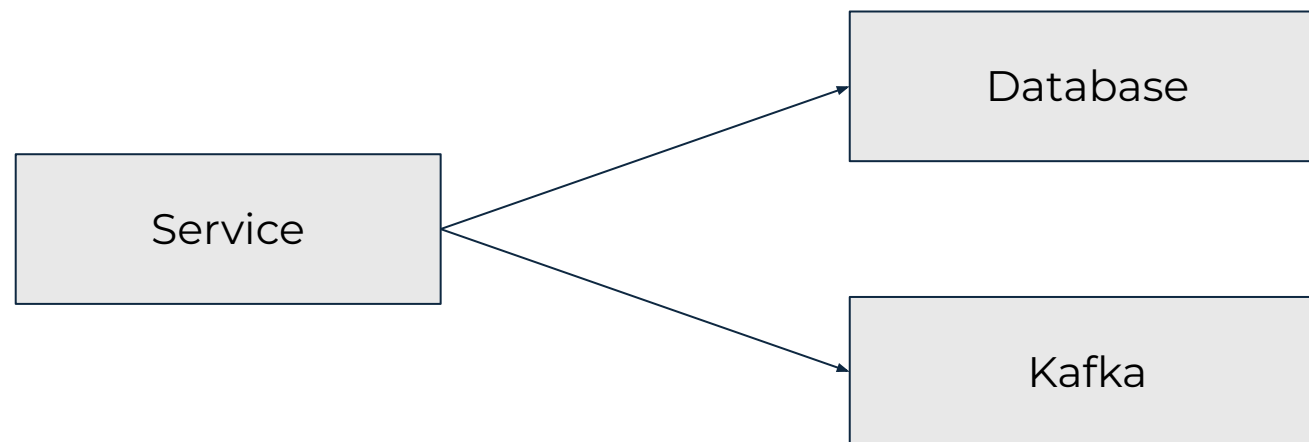
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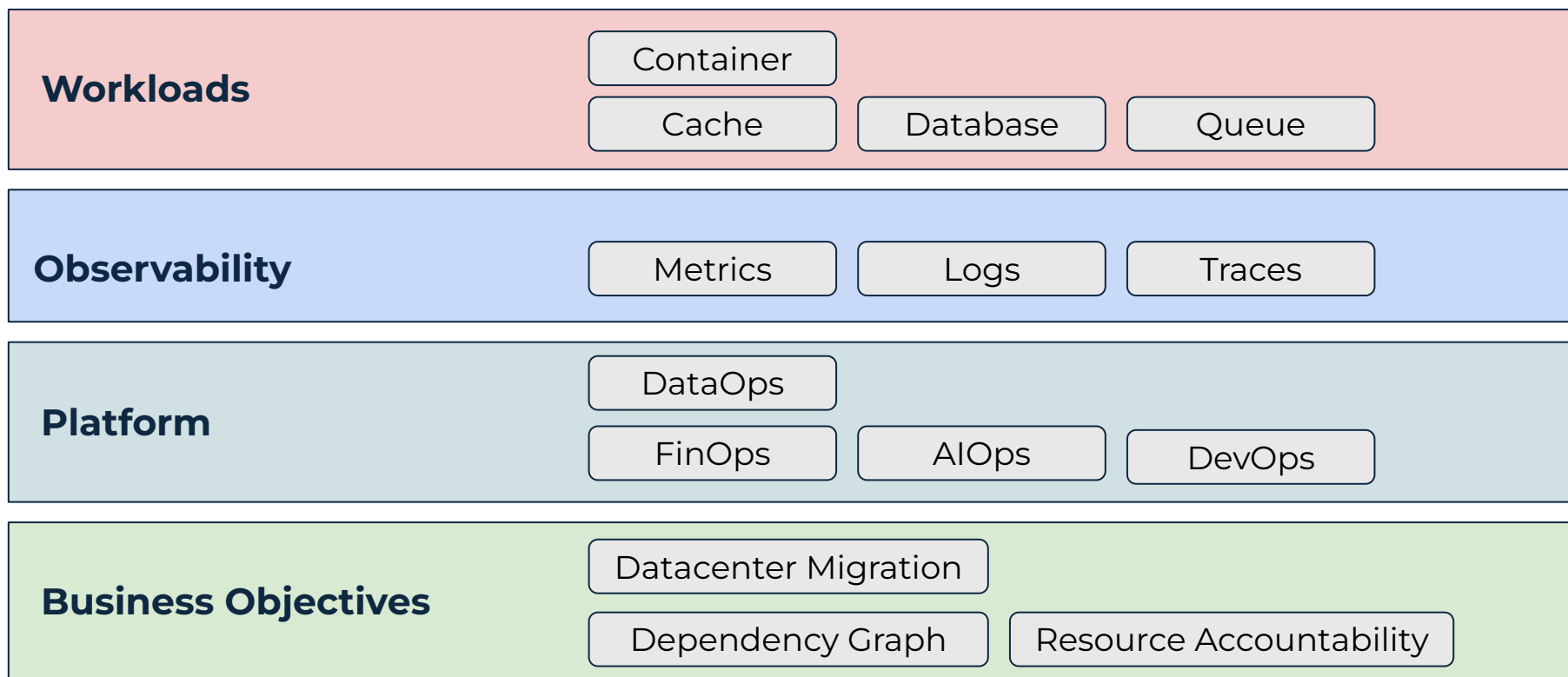
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Why is it helpful?



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Dependency graph



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- What?
 - Stateless/stateful service tagging
- Why?
 - Different workload types require different operational procedures

Dependency graph



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- What?
 - Service to middleware / storage relationships
 - Service to service call graphs
- Why?
 - Incident response

Resource accountability



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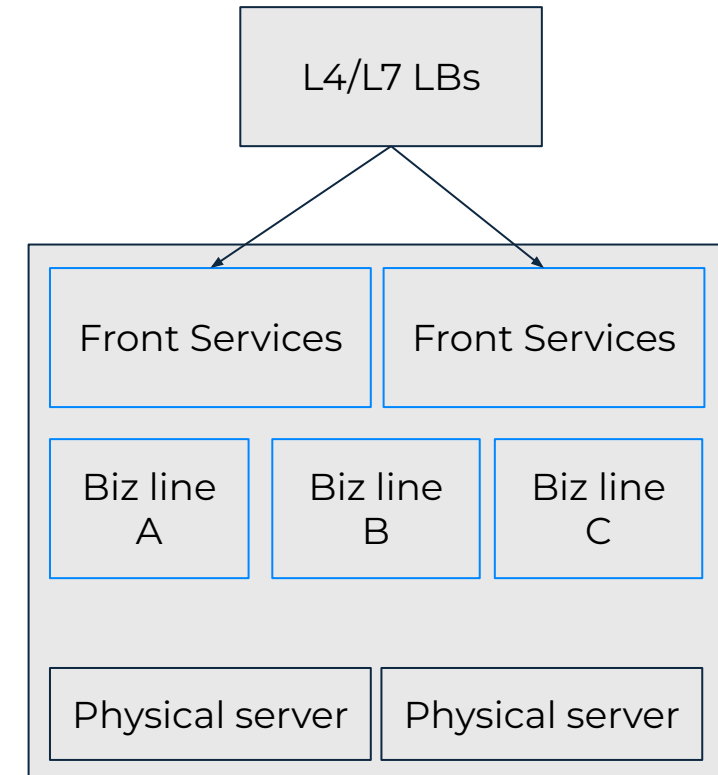
- What?
 - Resource to service relationships
- Why?
 - Cost attribution and budgeting
 - Service migrations makes accounting difficult

What does our container ecosystem look like



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- Traffic enters our L4/L7 load balancers
- Front services translate HTTP to RPC
- Pods run a variety of workloads
 - API services
 - Queue consumers
 - Cronjobs
- Physical servers
- Across 10 AZs



Various ways we tried



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- Platform workflow
- Client side instrumentation
- Domain sniffing

Platform workflow



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- How?
 - For all new clusters, relationship binding to a service is mandatory
 - For all existing clusters, do a one time data collection from service owners
- What?
 - Lots of legacy clusters had no bindings
 - Existing bindings had no guarantee of being correct
- Lessons learnt
 - Data collection takes way too long and costs a lot in terms of human labor

- How?
 - Add instrumentation in client libraries (kafka, redis, etc..)
- What?
 - Long rollout
 - Required code changes
 - Not all services use the internal client libraries
- Lessons Learnt
 - Code changes takes a long time for rollout

Domain Sniffing



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- How?
 - eBPF agent on all machines that intercepts connect() syscalls
 - Extract the domain from intercepted call
 - Extract service name via pid envvars
- What?
 - Only proved usage, we needed ownership
 - It would have attributed resources to wrong services (shared infrastructure teams)
- Lessons learnt
 - eBPF was likely the way forward
 - Needed to start intercepting on L7 to be more accurate

Objectives



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- Non-intrusive
- Reliable
- Scalable on capabilities
- Sounds like <https://github.com/pixie-io/pixie>



Limitations



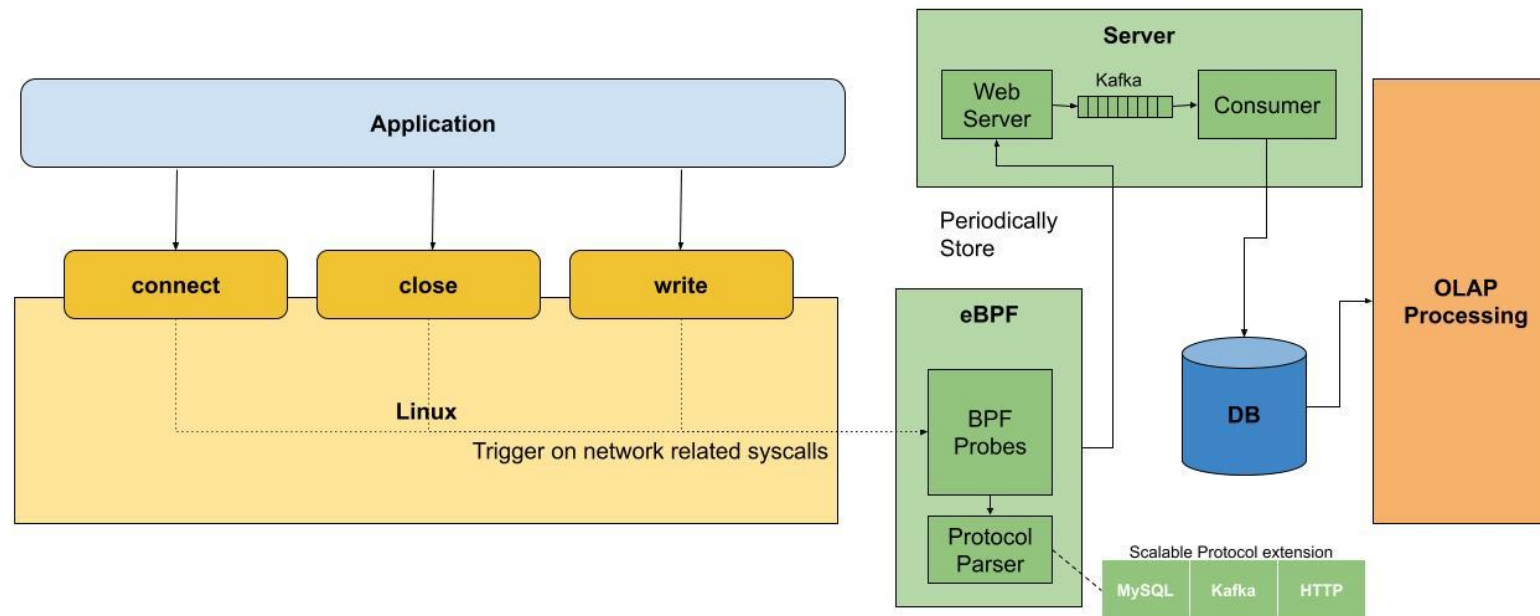
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- Not all workloads are Kubernetes Pods
- Requires min specific version: Kubernetes v1.21+
- Studying Pixie indepthly reveals **PEM (Pixie Edge Module)**

- PEM as a protocol parser (known as Stirling in the original code base)
- Supports 10 protocols
- Fully scalable and extensible
- Rewritten as Python BCC script

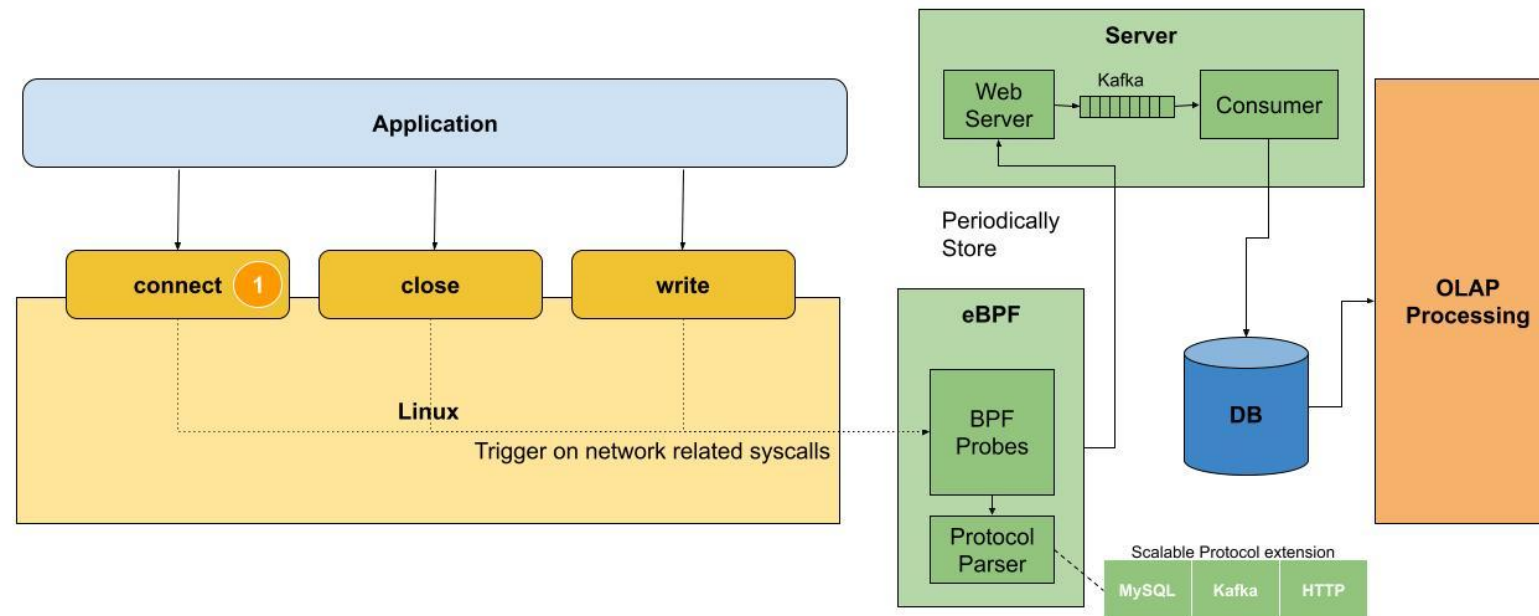
Architecture

- Probed syscalls: connect / close / write / tcp_v4_connect / tcp_v6_connect / udp_recvmsg



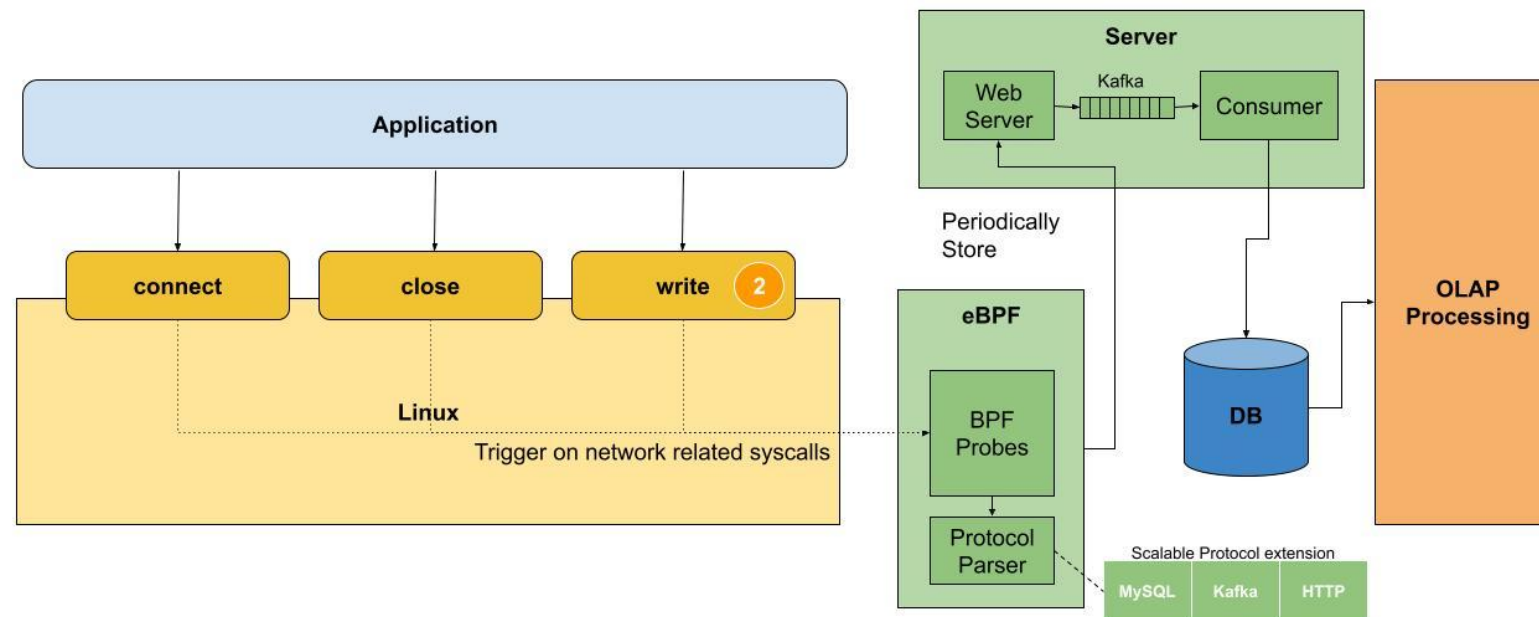
Walkthrough

- Application sends MySQL network request
- Connect syscall is probed and focus only on AF_INET & AF_INET6 connection
- Stores fd in BPF hash



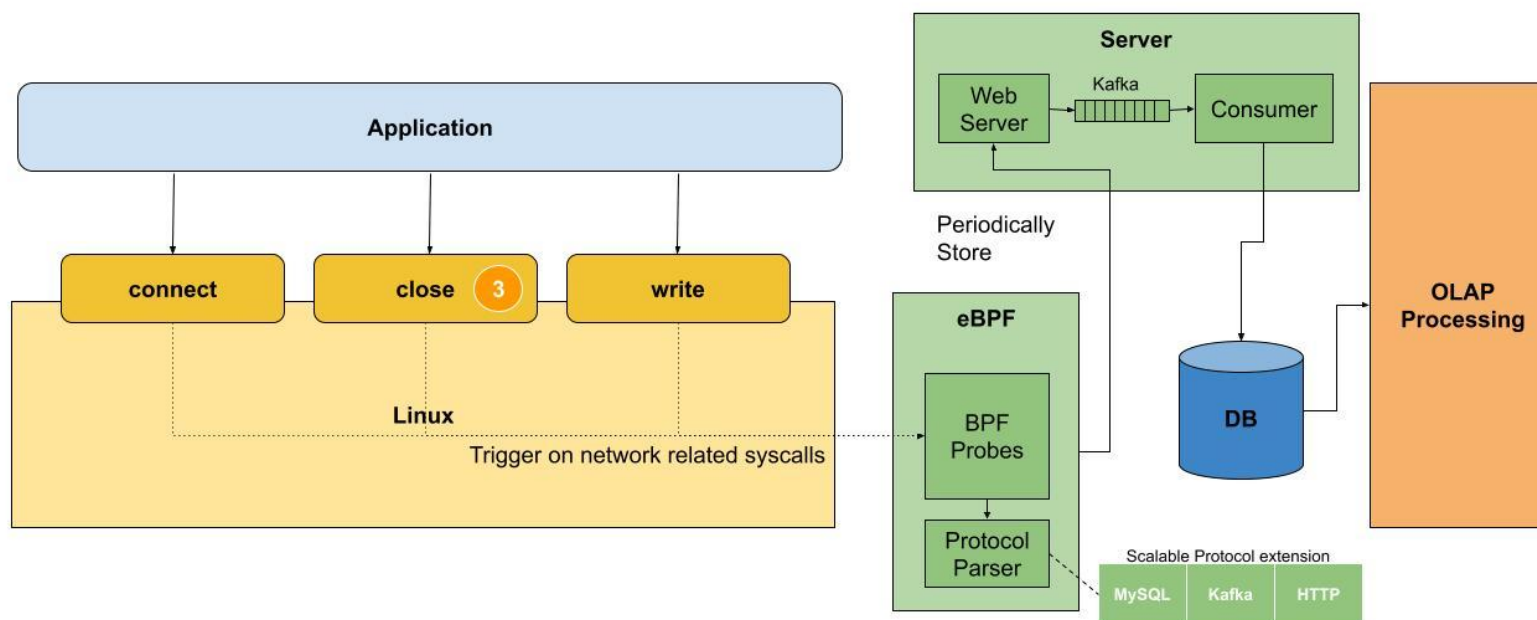
Walkthrough

- Write syscall is probed and reference fd
- If fd is within BPF hash, copy write buffer and send to user space using perf output



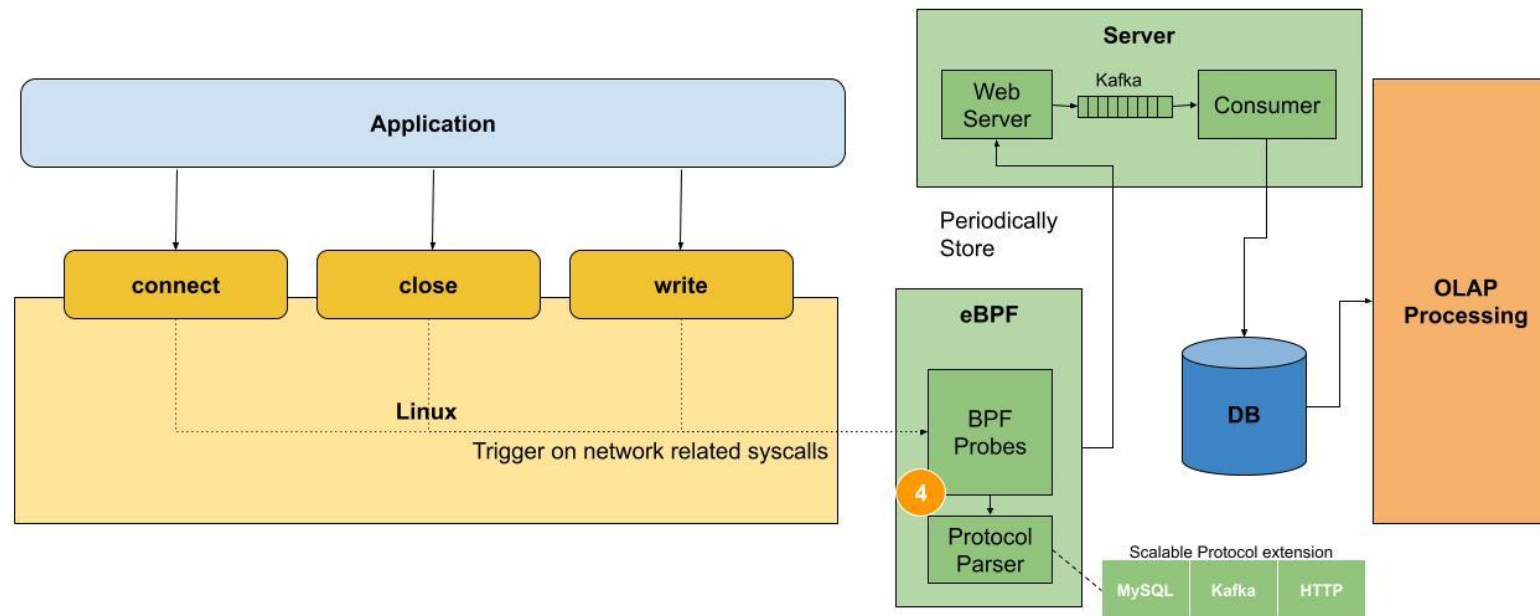
Walkthrough

- Release the fd from BPF hash



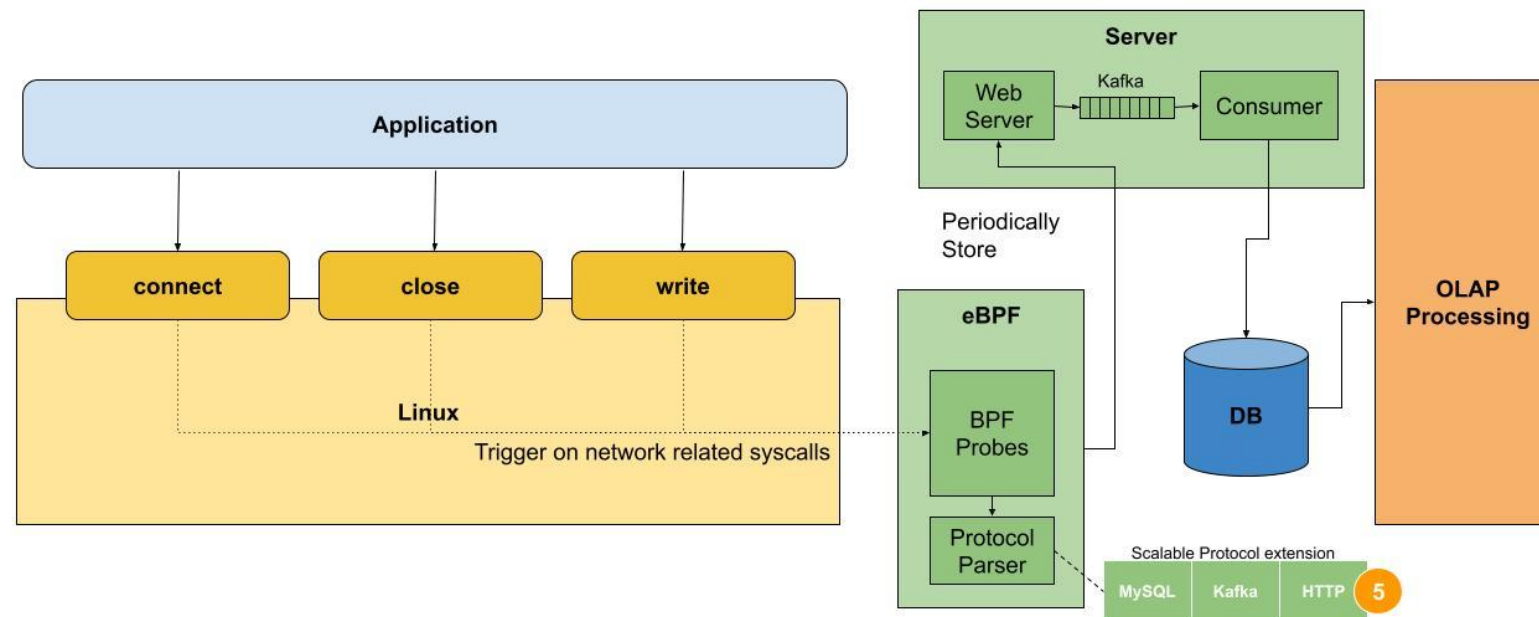
Walkthrough

- eBPF receives write buffer from perf output in user space



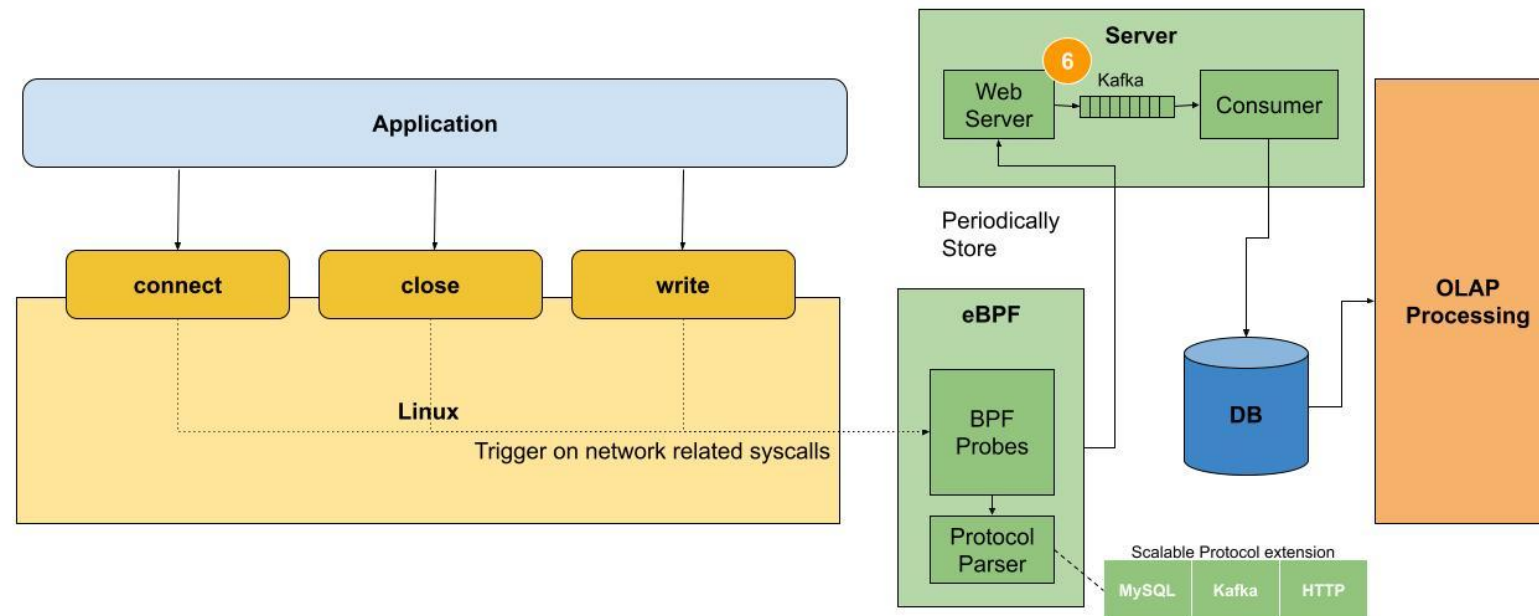
Walkthrough

- Protocol parser attempts to decode the write buffer via various protocols (MySQL, Kafka, HTTP)



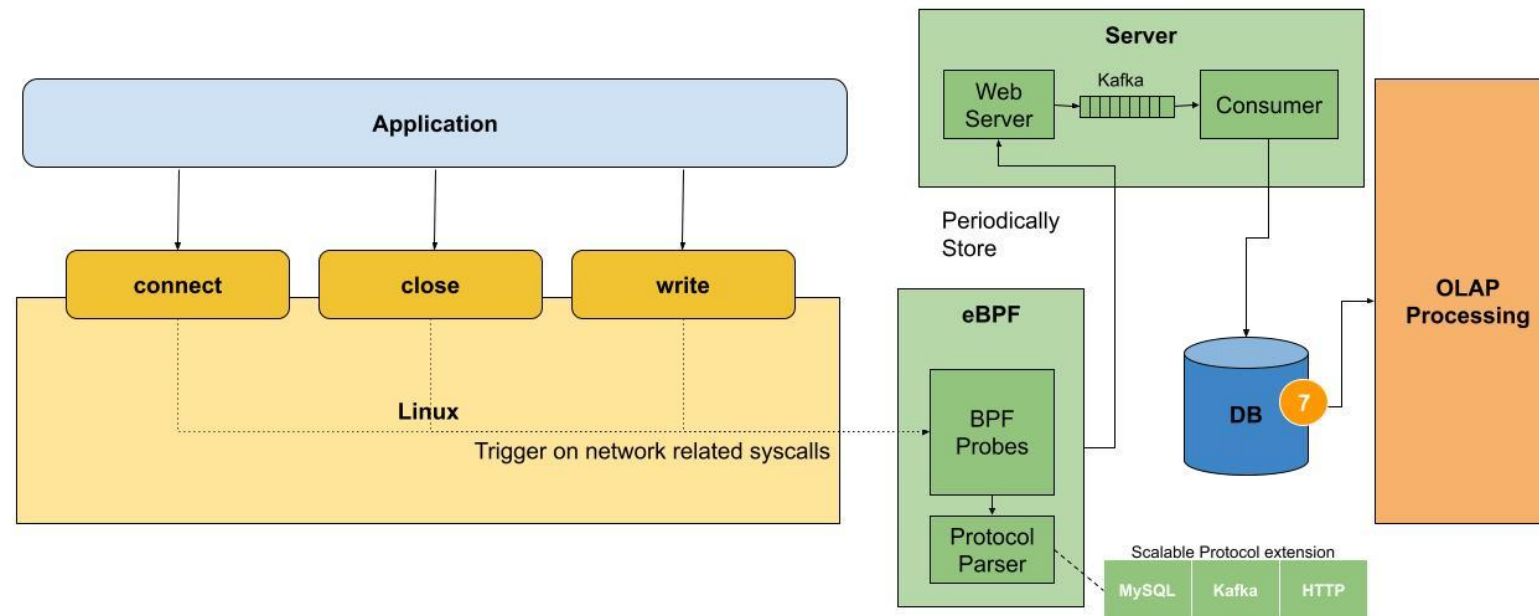
Walkthrough

- After successful decoding, decoded data is sent to a web server for storage
- Producer - subscriber design to prevent DDoS

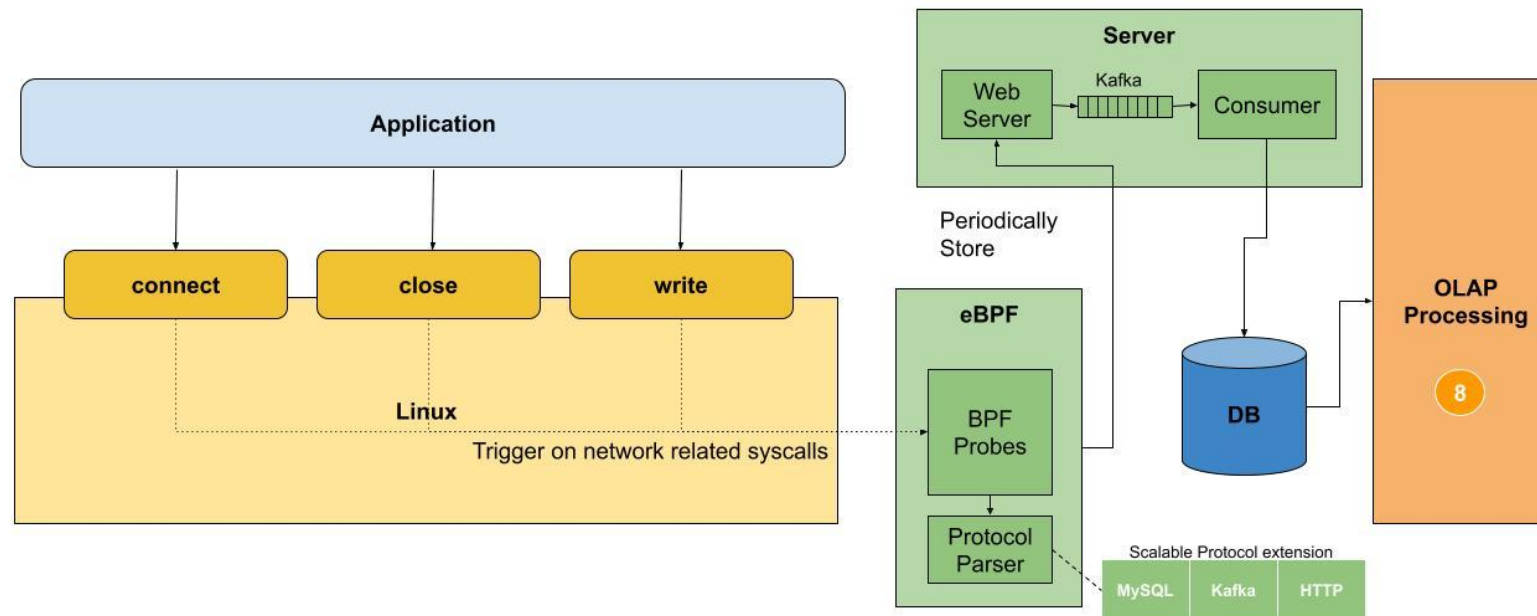


Walkthrough

- Database syncs to data warehouse using RTI (real time ingestion)

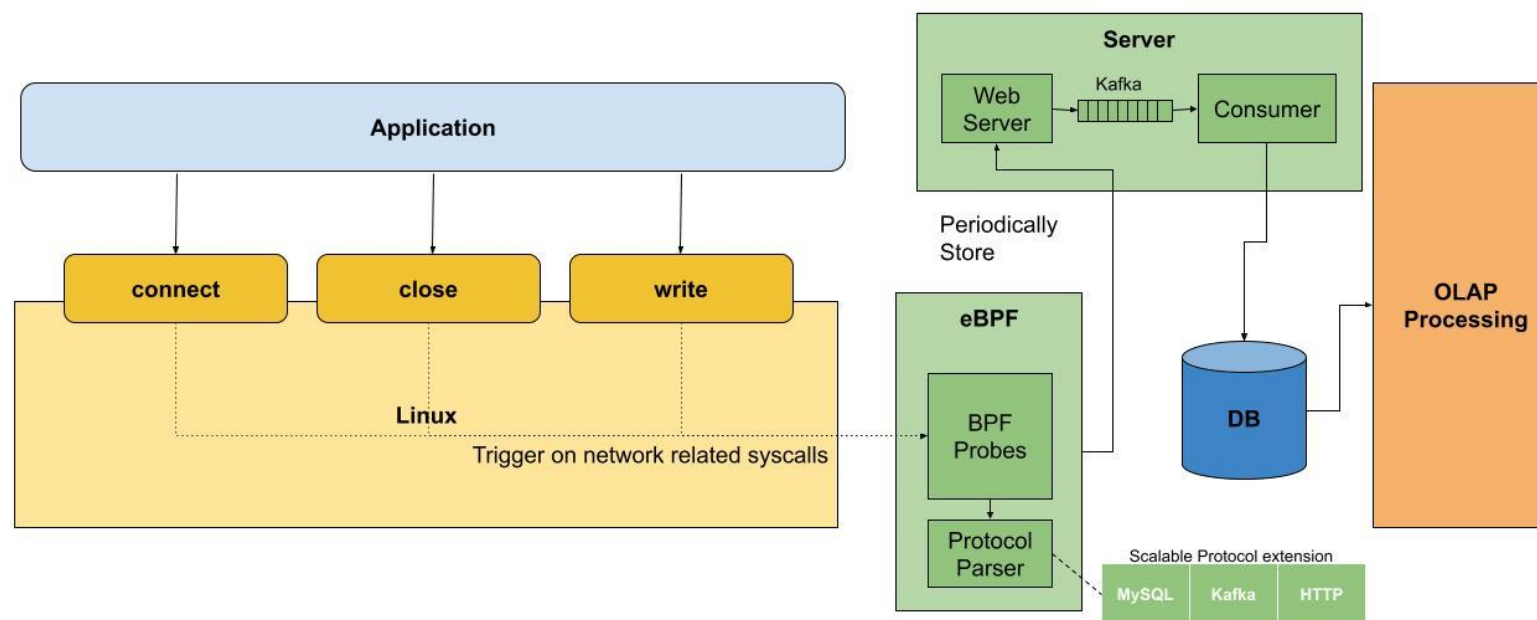


- OLAP processing in data warehouse for empowerment & association



Requirements

- Linux OS
- HTTP web server
- Relational database
- Data warehouse (optional)



What did we achieve?



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- Over 1 million traceable middleware / database connections
- Over 10 millions traceable DNS connections
- Over 5 millions verified middleware / database usages

Key Takeaways



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- Lightweight (A simple eBPF python script)
- Scalable (Able to work with both legacy systems / Kubernetes ecosystem)
- Empower data with DataOps