

Tuesday, May 21, 2024 at 10:13:37 British Summer Time

Subject: Query Regarding External Cloud Provider
Date: Tuesday 21 May 2024 at 10:08:18 British Summer Time
From: Grace Gielink
To: dp@gla.ac.uk
CC: Andrew Clarke, Diego Pajarito Grajales

Good morning,

I am writing regarding a research project that I work on at the Urban Big Data Centre. I initially posed these questions to the Research Data Management office and the Contracts office, but we need further guidance.

One of the main outputs of our project is the production of a web platform. Currently, the platform is being built on Microsoft Azure services. Due to unforeseen circumstances, we want to transfer the platform services and the research data to another external provider—Nhost. This provider stores their data in the UK with Amazon Web Services, which is already used by our Centre on other projects.

Could you help us understand further details about this option – for example, would a contract be required in this situation to comply with the University's Cloud Policy? And if so, how would we begin that process? Could we rely on the terms and conditions offered by the provider once we set up an account and payment with them?

Thank you,
-Grace

Grace Gielink
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