# GONTENT MANAGEMENT SYSTEMS

#### THE PROMISE VS. REALITY

- "Anyone can do it"
  - "Fire the web developers!", "People on the dock will be able to update the website."
    - Ektron Salesman at Kodak, 2012
- Trade-off: flexibility vs. ease of use

	Less Flexibility	Easy to Use
Functionality	PHP and MySQLno touchy!	Easy to install plug-ins, add-ons, extensions
Style & Interaction changes	CSS and JavaScriptno touchy!	Easy to install "skins" / "themes"
Content Updates	HTMLno touchy!	Back-end interface for non-technical content contributors

...and: "enough rope to hang yourself"

## CONTENT MANAGEMENT SYSTEM (CMS)

- A website application that allows:
  - Publishing to the web
  - Editing the content
  - Modifying the website
  - Organizing the content
  - Deleting the content

...basically, C.R.U.D. functionality without the need to know dev skills

- User (website visitor) interface (front-end)
- Content Maintenance interface ("backend")
- Also: collaborative environment
  - Multi-user (contributors)
  - Multi-role (privileges)

#### THE INDUSTRY

- EVERY large website → CMS
  - Required: distributed content management
  - UR, URMC, Xerox, Kodak, Excellus BCBS ...proprietary CMSs (Cascade, Kentico, Ektron, IBM Websphere)
  - Cornell University, The Whitehouse ...open source (Drupal)
- Small company/organization requirement: less dependency
  - Autonomy from web developers for the small stuff
  - WordPress = most popular; plugin & theme development community

#### WORDPRESS

- First and foremost: a blogging platform
- Often, not used for blogging
- Common: the customer (website owner) needs to manage content in their own website
- Extensive collection of plugins
  - Forms (to capture user input)
  - Shopping carts and credit card transactions
  - Interactive calendars
  - Slideshows, photo galleries
- Extensive collection of themes
  - Easy to re-skin a website by simply applying a new theme
  - Themes may be customized relatively easily
  - Free and for-pay



#### Blog



A blog is a discussion or informational website published on the World Wide Web consisting of discrete, often informal diary-style text entries. Posts are typically displayed in reverse chronological order, so that the most recent post appears first, at the top of the web page. Wikipedia

#### **Blog Software**

View 15+ more



WordPress

b2evoluti...

Movable Type

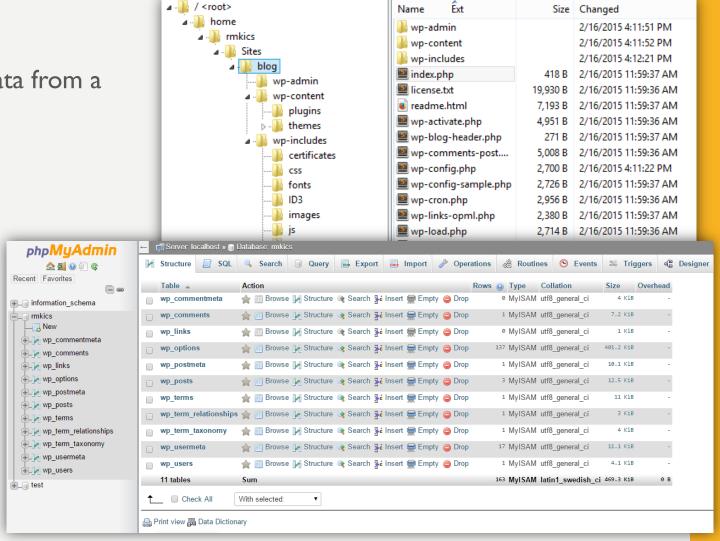






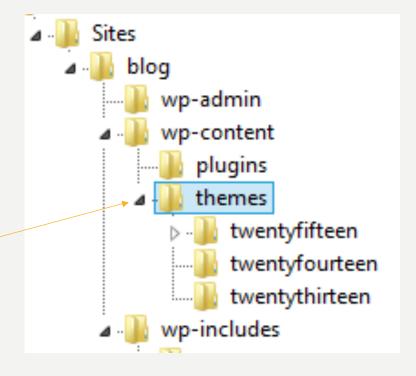
## TECHNOLOGIES USED BY WORDPRESS

- HTML in PHP and lots of CSS
- Lots of embedded PHP to get and put data from a MySQL database
- MVC framework (debatable)



#### **WORDPRESS THEMES**

- Tightly developed set of HTML/PHP templates with CSS
- Large community of developers writing themes
- Easy to apply a theme
  - End-customer can change themes via the back-end CMS with a few clicks
- Themes may be customized/modified (not trivial)
- Themes are installed in the
   ./wp-content/themes directory as it's own subdirectory



#### PAGES VS. POSTS

#### **PAGES**

- Static like a "normal" brochure website
- Usually, static formatted text and images
- Able to present installed plugins like calendars, photo galleries, whatever
- End-users may comment on pages

#### **POSTS**

- Embedded in a "special" Page
  - The page is really just a normal Page that has the code (like a plugin) to pull posts from the MySQL database.
- Usually, reverse chronological posted content, written by the end-customer
- End-users may comment on posts

### WEB DEVELOPERS AND CMSS

- Each CMS: very different; a lot in common
  - Concepts same
  - Terminology different
- Dynamic Website = Design Complexity x 1,000%
  - Test for each browser
  - Test for each page
  - Test for each condition
- CMS = a lot of constraints!
  - Dozens (hundreds?) of PHP Includes
  - Lots of PHP-wrapped SQL statements
  - Themes/Plugins ...buggy and/or not extendable (dead-end)
  - Customizations = risk
- Developers must "Back the Right Horse"
  - Learning curve
    - Frameworks
    - Themes
    - Plugins
  - Remember Movable Type? (nobody does)

-HTML - virtually unreadable by humans

### **CMS COMPARISONS**

- Content Management System (CMS)
  - Proprietary: Ektron, Kentico, Websphere, ...
  - Open Source: **WordPress**, Drupal, Joomla, ...
  - See: <a href="https://en.wikipedia.org/wiki/List\_of\_content\_management\_frameworks">https://en.wikipedia.org/wiki/List\_of\_content\_management\_frameworks</a>
- WordPress: largest base of users and plugin developers
  - ...compared to any other open source or proprietary CMS
  - PHP and MySQL (most common web server stack)
  - Plugins extend functionality
  - Front-end developers: relatively short learning curve (for install and setup)
  - End-customers: relatively easy (for content management)
  - Open source means it's free! (also editable)
  - Also: large number of designers creating themes, plug-ins, extensions

## **CONTENT MANAGMENT**

- Two interfaces
  - Front-end viewable by the public
  - Back-end used by the content manager(s) to manage their own content
- The CMS
  - Hidden from the public
  - Password protected user accounts
  - Balance of non-technical tools (for end-customers)
     and somewhat technical tools (for administrators)

