City Team:	
☐ List of goals received (Slack)	
☐ List of participant names received (Slack)	
City-team roles defined	
Facilitator(s):	
Note taker(s):	
☐ Participants know their demographic:	
Kick-off statement(s)	
Use of <b>follow-up</b> questions	
Focus on behaviors; frustrations (not product usage)	
Facilitation of group dynamics	

Time (15 minutes): \_\_\_\_\_