

Classification Metrics

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Understanding Model Predictions

- Consider a problem of classifying emails as spam or not spam
- An ML model is built to do the classification
- Four possible outcomes

Case 1

The email was not spam and the model also predicted that it would not be spam

Case 2

The email was not spam but the model predicted that it would be spam

Case 3

The email was spam and the model also predicted that it would be spam

Case 4

The email was spam but the model predicted that it would not be spam

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Confusion Matrix

- A table that helps you visualize the performance of a classification model
- Especially useful when you have a binary classification problem
 - Email: spam vs not spam
 - Loan Repayment Default: yes vs no
- Can be extended for classification task with more than two classes too

| | Predicted Spam | Predicted Not Spam |
|-----------------|----------------|--------------------|
| Actual Spam | 40 | 5 |
| Actual Not Spam | 5 | 50 |

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Confusion Matrix

- **True Positives (TP):** The model predicted the class as positive, and it is actually positive.
- **True Negatives (TN):** The model predicted the class as negative, and it is actually negative.
- **False Positives (FP):** The model predicted the class as positive, but it is actually negative
 - Also known as a **Type I error**
- **False Negatives (FN):** The model predicted the class as negative, but it is actually positive
 - Also known as a **Type II error**

| | Predicted Positive | Predicted Negative |
|-----------------|--------------------|--------------------|
| Actual Positive | TP | FN |
| Actual Negative | FP | TN |

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Accuracy

- A basic measure used to evaluate the overall performance of a classification model
- Represents the ratio of correctly predicted instances to the total instances
- Example:
 - Out of 100 emails, an ML model correctly classified 90 emails as either spam or not spam
 - Accuracy = (# Correct Predictions) / (# Total Predictions) = 90/100 = 0.9 (or 90%)

$$\text{Accuracy} = \frac{\text{TP} + \text{TN}}{\text{TP} + \text{FP} + \text{FN} + \text{TN}}$$

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Is Accuracy always a good metric?

- Consider a problem of identifying fraudulent transactions
- An ML model classifies all transactions as 'Not Fraud'
- Accuracy of the model would be very high as the number of fraudulent transactions would be very low
 - If 10 out of 1000 transactions are fraudulent, the above model would have a 99% accuracy!
- But the model **missed the main point** in this case
- We need better metrics in such cases

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Precision

- A metric used to measure the accuracy of positive predictions made by a model
- **Represents the ability of the model to reduce the number of false positives**

$$\text{Precision} = \frac{\text{TP}}{\text{TP} + \text{FP}}$$

- For example, marketing campaigns require a high precision value to ensure that a large number of potential customers will interact with their survey or be interested to learn more

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Recall

- A metric that measures the proportion of actual positives that are correctly identified by the model
- **Represents the ability of the model to reduce the number of false negatives**

$$\text{Recall} = \frac{\text{TP}}{\text{TP} + \text{FN}}$$

- For example, algorithms used to detect credit card fraud need to have a very high recall to ensure that the maximum number of fraudulent transactions are flagged, as missing even a single fraudulent transaction would have repercussions

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F1 Score

- In some business scenarios, we might need a model that has both low false positives as well as low false negatives
- In such cases, F1 score can be used

$$\text{F1 Score} = \frac{2 * (\text{Precision} * \text{Recall})}{(\text{Precision} + \text{Recall})}$$

- For example, when detecting spam emails, we want a model to have low false positives as well as low false negatives

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