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## UN Sustainable Development Goals

SDGs	Our Practices	Pages
Goal 1: No poverty	Promoting work in partner assistance and targeted poverty alleviation, introducing poverty-alleviation preferential tariff policies, undertaking poverty alleviation programs in industry support, education improvement, healthcare, and other areas, and rallying all possible social forces to participate in poverty alleviation donations to help impoverished households gradually get out of poverty and lead a decent life.	25-27, 30-32
Goal 2: Zero hunger	Providing information products and innovative solutions based on new technologies such as IoT, big data, and cloud computing to facilitate agricultural development, thereby helping farmers increase their production and income and boosting local economic development.	25-29
Goal 3: Good health and well-being	Providing free screening and treatment for impoverished children diagnosed with congenital heart disease, accelerating the deployment and upgrading of hospital information system in impoverished regions to realize the interconnection of medical resources; offering medical check-ups to all employees and promoting their physical and mental well-being by organizing activities such as the Employee Assistance Program (EAP) and Happiness 1+1.	30, 50-52
Goal 4: Quality education	Conducting the Blue Dream Educational Aid Plan to provide training for rural primary and secondary school principals in central and western China, donating teaching facilities to primary and secondary schools in impoverished regions; encouraging employee volunteers to participate in poverty alleviation education assistance activities, and improving school education in impoverished regions by offering access to a richer selection of education and teaching resources.	30-32, 48-49
Goal 5: Gender equal- ity	Providing employees with equal employment and training opportunities and a fair work environment; strengthening "four-period" rights protection for female employees and offering them educational lectures on legal rights protection.	48-51
Goal 6: Clean water and sanitation	Advocating water conservation and the recycling and reuse of rainwater and reclaimed water to reduce water use; all wastewater produced from company operations over the year was discharged into the sewage network, and there was no incident of significant impact due to water withdrawal within the Company.	44
Goal 7: Affordable and clean energy	Continuously increasing the proportion of new energy use, piloting the zero-emissions "renewable energy vehicles", advocating whole-lifecycle energy conservation and emission reduction in supply chain, and contributing to enhancing industry-wide green operations.	44-46
Goal 8: Decent work and economic growth	Providing employees with a robust platform for career advancement and a well-designed vocational training system; encouraging employee engagement in mass entrepreneurship and innovation activities, and fostering innovative talents; creating an openness and cooperation platform for partner businesses, and supporting the development of SMEs by providing information solutions and premium services.	18-20, 48-50
Goal 9: Industry, innovation and infrastructure	Implementing the Telecommunication Universal Service Project to advance network infra- structure construction and information-driven development in rural areas; intensifying 5G technology R&D and comprehensively enhancing the construction of new types of infra- structure to boost the digital transformation and upgrading of industries.	8-9, 19-25, 32, 36-38
Goal 10: Reduced in- equalities	Continuously expanding 4G coverage in administrative villages and minimizing urban-rural digital divide; pushing society forward with the Company's own development and sharing the development achievements with all stakeholders.	25-29, 48-52
Goal 11: Sustainable cities and communities	Developing and promoting information applications to contribute to an intelligent urban life, and serving national strategies for regional development; continuously expanding the application scenarios for 5G technologies to facilitate intelligent city management and deliver a more intelligent user experience.	8-11, 21-23, 30-33, 36-38
Goal 12: Responsible consumption and production	Strengthening customer privacy protection and preventing telecommunications frauds to ensure secure consumption; continuing to optimize the product and service quality evaluation system to improve customer satisfaction; carrying out the Green Box Environmental Protection Campaign to recycle electronic waste such as scrap mobile phones and mobile phone accessories so as to reduce environmental footprint.	13-17, 41-46
Goal 13: Climate ac- tion	Conducting the Green Action Plan, and gradually improving the Environmental Management System to oversee all the environmental impacts of the Company; reinforcing R&D of energy conservation technologies and low-carbon applications, and hosting environmental protection awareness campaigns to drive energy conservation and emission reduction in the wider society.	43-47
Goal 14: Life below water	No relevant practice.	_
Goal 15: Life on land	Assessing local biodiversity before building a base station and taking measures to protect the local natural environment; no species was found significantly impacted by the Company's operations.	39, 44-45
Goal 16: Peace, justice and strong institutions	Promoting the Compliance Escort Plan, solidifying compliance management on all fronts, and gradually improving the four-in-one anti-corruption work system of "education, prevention and control, punishment, and accountability".	39-40
	Actively participating in international initiatives and actions for sustainable development and propelling the sound and sustainable development of industry ecosystem in collaboration with international telecom operators and relevant industry players.	18-19, 30-32, 37