Segue JIRA

Project: Doctors To You

Resolution: Unresolved

: Sprint 4

Sorted by: Priority descending, then Updated descending

1–27 of **27** as at: **03/May/16 1:49 PM**

T	Key	Summary	Description	Sprint
➕	DTY-202	Notification of new Reservation	Notification – Send the Physician a txt message when the Reservation is made (when Patient gets En Route txt, Physician gets Reservation txt). As a Physician, I want to be notified when payment (reservation) info has been added to a Request so that I can take action. **Scenario** Given that a Request has been created And the Physician has accepted the Request When the Patient (Client/Member) submits payment information Then the Physician will receive a SMS: "A reservation has been made for Request STMMDDYYLAFI0000 ([PatientLastName]): http://104.41.148.154/"	Sprint 4
➕	DTY-211	Start House Call with Patient	As a Physician, I want to start a House Call with the client/member so that I can log the encounter. **Wireframe** http://xob1w5.axshare.com/#p=phys_dashboard&g=1 http://xob1w5.axshare.com/#p=dashboard_-_m&g=1 **Note**: Start/End House Call button is currently on the Encounters page popup (Physician login > Dashboard > open accepted Request > Encounters button > Add House Call button > [see Start/End House Call button]) **Scenario 1: Start House Call Patient from dashboard** Given a Physician is viewing the Working/Follow-up dashboard When the user clicks/touches the "House Call" on the Action row Then Request status changes to MD On-site; The Physician's On-Call status changes to Busy; The Patient receives an email and SMS that the Physician is On-site; The "House Call" button font changes to bold, green **Scenario 2: Start House Call Patient from request view** Given a Physician is viewing the Edit Request screen When the user clicks/touches the "Start House Call" button Then Request status changes to MD On-site; The Physician's On-Call	Sprint 4

status changes to Busy; The Patient receives an email and SMS that the Physician is On-site; The "Start House Call" button changes to "End House Call" with red background

📄	DTY-219	Manual push to Follow-up status	As a Physician, I want to manually move a Request to Follow-up status so that I do not have to push it through the full workflow. **Wireframes** http://xob1w5.axshare.com/#p=phys_dashboard&g=1 http://xob1w5.axshare.com/#p=edit_request&g=1 **Scenario 1: Start House Call Patient from dashboard** Given a Physician is viewing the Working dashboard When the user clicks/touches the "Follow-up" on the Action row Then Request status changes to Follow-up status; The Patient receives an email and SMS that their Request is in Follow-up status; he Request is visible on the Follow-up Dashboard filter **Scenario 2: Start House Call Patient from request view** Given a Physician is viewing the Edit Request screen When the user clicks/touches the "Follow-up" button Then Request status changes to Follow-up status; The Patient receives an email and SMS that their Request is in Follow-up status; he Request is visible on the Follow-up Dashboard filter	Sprint 4
📄	DTY-218	Add events to Encounter log	As a Physician, I want to add Encounters with the client/member so that I can keep a records of encounters with the Patient/Client. (Move Encounter buttons to Request view) **Wireframe** http://xob1w5.axshare.com/#p=edit_request&g=1 http://xob1w5.axshare.com/#p=request_encounters&g=1 **Note:** Add Consultation/Non-Medical/Emergency buttons are currently on the Encounters page popup (Physician login > Dashboard > open accepted Request > Encounters button > Add Consultation/Non-Medical/Emergency buttons **Scenario: Add Encounter from request view** Given a Physician is viewing the Edit Request screen When the user clicks/touches the Add Consultation/Non-Medical/Emergency buttons Then a Consultation/Non-Medical/Emergency is added to the Encounters	Sprint 4

table.

🔲	DTY-209	Change wording in Request Status emails	Update request status email template to correct grammar. **Current**: "Your request is moved to [_Insert status_] status. Log into Click Here to see details of your request" **Change to**: "Your request is moved to [_Insert status_] status. Click Here to see details of your request"	Sprint 4
☑	DTY-208	Update Specialties list	Add "Physician Assistant" to the Specialties list for Physician accounts Log in as Admin > Accounts > Physician accounts > Specialties picklist http://xob1w5.axshare.com/#p=view_edit_account_physician&g=1 Log in as Physician > Profile > Specialties picklist http://xob1w5.axshare.com/#p=profile_1&g=1 Full List: Addiction psychiatrist Adolescent medicine specialist Allergist (immunologist) Cardiologist Dermatologist Emergency medicine Endocrinologist Family medicine physician Gastroenterologist Gynecologist Hospice and palliative medicine specialist Internist Neurologist Obstetrician Occupational medicine specialist Oncologist Ophthalmologist Orthopedic surgeon Otolaryngologist (ear, nose, and throat specialist) Pain management specialist Pediatrician Physician Assistant Podiatrist	Sprint 4

Psychiatrist
Plastic surgeon
Pulmonologist
Rheumatologist
Sleep disorders specialist
Sports medicine specialist
Surgeon
Urologist

✅	DTY-204	Increase attachment size	As a Physician, I want to upload files so that I can see them associated with a Request. Close Request – Increase attachment size to 10 MB to accept average size photos and Microsoft docs.	Sprint 4
🔴	DTY-201	Change checkbox graphic to checked	As a Patient, I want the Step 2 box to be checked after I enter a Reservation (payment) so that I know have completed that step. Patient (Client/Member) Login > Request Status Request Status – Step 2 box should be checked once billing information is entered (En-Route status)	Sprint 4
📋	DTY-200	Change expiration date fields	As a user, I want to scroll to select date fields so that I can easily move through the choices. Patient (Client/Member) Login > Request Status > Payment CC Change "Expiration Date" fields from click to scroll http://xob1w5.axshare.com/#p=10__patient&g=1 Physician Login > Dashboard > open Request > Reservation > Payment CC http://xob1w5.axshare.com/#p=payment_-_cc_2&g=1	Sprint 4
📋	DTY-199	Change wording on Patient Payment screen	As a DTY user, I want the reservation text to be softened so that Patients are reassured they will not be charged prematurely. Patient (Client/Member) Login > Request Status > Payment CC Change text *from* "In order to book your Doctor's services, please provide a credit card for payment." *to* "In order to book your Doctor's services, please provide a credit card for reservation."	Sprint 4

	DTY-198	Format phone number fields	Throughout - convert all phone number fields as US phone number with click-to-call ability. Format phone number fields so that mobile browsers will automatically detect them and convert them to links. **Scenario 1** Given that 10 numeric characters are entered into a phone number field When the data is saved/committed (user exits field), Than the system will format the phone number as (000) 000-0000. **Scenario 2** Given that a fields is formatted as a phone number When a user view the number Than mobile browsers will automatically allow click-to-call ability.	Sprint 4
	DTY-194	Change wording in default error message	As a user, I want to receive a concise message when there is a system error so that I know of the problem. Error message too long. Change the current message *from:* "Error!! An error occurred during the processing of your last request. This could be caused by a system bug or illegal input values. An e-mail with the details of the error has been sent to the system administrator for analysis." *to:* "Oops! I made a mistake. Please try again."	Sprint 4
	DTY-217	Physician/Admin - submit and view Request documents	As a Physician/Admin, I want to upload and view attachments so that I can share information with my Patient (Client/Member). Max file size to upload is 10MB **Wireframes** http://xob1w5.axshare.com/#p=edit_request&g=1 http://xob1w5.axshare.com/#p=documents&g=1 **Scenario 1** Given that a Request has been created When a Physician/Admin is logging into Request view Then a button to navigate to Documents page is availabe. **Scenario 2** Given that a Request has been created And a Physician/Admin is logged into the Request view And the use has nagivated to the Documents page	Sprint 4

Then the user can view/add files to the Documents list.

	DTY-216	Patient - submit and view Request documents	As a Patient (Member/Client), I want to upload and view attachments so that I can share information with my Physician. Max file size to upload is 10MB **Wireframes** http://xob1w5.axshare.com/#p=9__patient&g=1 http://xob1w5.axshare.com/#p=16__patient&g=1 **Scenario 1** Given that a Request has been created When a user is logging into Request Status view Then a Documents section will be availabe for use. **Scenario 2** Given that a Request has been created And a user is logged into the Request Status view Then the user can view/add files to the Documents list.	Sprint 4
	DTY-215	Add dashboard Request "Follow-up" filter/Display	As an Admin/Physician, I want to have a sum/list of all Follow-up Requests so that I can quickly see how many Requests are in follow-up. **Wireframe** http://xob1w5.axshare.com/#p=phys_dashboard&g=1 http://xob1w5.axshare.com/#p=dashboard_-_m&g=1 **Scenario** Given a user is logged in When they view the Request table Then the Request information will be in the filtered (changes highlighted in red): Urgent - Urgent Unassigned - Unassigned Working - requests are those in Urgent, Unassigned, Assigned to MD, MD En-route, and MD on-site status ~~and Follow-up status~~ Follow-up - requests are those in Follow-up status	Sprint 4
	DTY-214	Update dashboard Request filter/display (Mobile)	As a Physician, I want to see the Request information displayed so that it makes sense and I can access Requests easily. **Wireframe** http://xob1w5.axshare.com/#p=dashboard_-_m&g=1 **Scenario: The Physician logs in**	Sprint 4

Given a user is logged in
When they view the Request table
Then the Request information will be in the following sequence (changes highlighted in red):
Urgent

- Wait Time
- Client/Member
- ~~Business~~
- ~~Address~~
- ~~Request #~~
- ~~Physician~~
- ~~Status~~
- Action: View

Unassigned

- Wait Time
- Client/Member
- ~~Business~~
- ~~Address~~
- ~~Request #~~
- ~~Physician~~
- Status
- Action: View

Working

- ~~Wait Time~~
- Client/Member
- ~~Business~~
- Status
- ~~Request #~~
- ~~Physician~~
- Address
- Action: Call, View, House Call, Follow-up

Follow-up

- ~~Wait Time~~
- Client/Member
- ~~Business~~

- Status
- ~~Request #~~
- ~~Physician~~
- Address
- Action: Call, View, House Call, *Follow-up*

| | DTY-213 | Update dashboard Request filter/display (Desktop) | As a Physician, I want to see the Request information displayed so that it makes sense and I can access Requests easily. | Sprint 4 |

Wireframe

http://xob1w5.axshare.com/#p=phys_dashboard&g=1

Scenario: The Physician logs in
Given a user is logged in
When they view the Request table
Then the Request information will be in the following sequence (changes highlighted in red):
Urgent

- Wait Time
- Client/Member
- Business
- Address
- ~~Request #~~
- ~~Physician~~
- Status
- Action: View

Unassigned

- Wait Time
- Client/Member
- Business
- Address
- ~~Request #~~
- ~~Physician~~
- Status
- Action: View

Working

- Wait Time
- Client/Member
- ~~Business~~
- Address
- ~~Request #~~
- ~~Physician~~
- Status
- Action: Call, View, House Call, Follow-up

Follow-up

- Wait Time
- Client/Member
- ~~Business~~
- Address
- ~~Request #~~
- ~~Physician~~
- Status
- Action: Call, View, House Call, *Follow-up*

➕	DTY-212	End House Call with Patient	As a Physician, I want to start a House Call with the client/member so that I can log the encounter.	Sprint 4

Wireframe

http://xob1w5.axshare.com/#p=phys_dashboard&g=1

http://xob1w5.axshare.com/#p=dashboard_-_m&g=1

Scenario 1: End House Call Patient from dashboard

Given a Physician is viewing the Working/Follow-up dashboard

When the user clicks/touches the "House Call" on the Action row

Then Request status changes to Follow-up; The Physician's On-Call status changes to On-Call; The Patient receives an email and SMS that the Request is in Follow-up status; The "House Call" button font changes to default; Request is moved on Dashboard from Working to Follow-up

Scenario 2: End House Call Patient from request view

Given a Physician is viewing the Edit Request screen

When the user clicks/touches the "End House Call" button

Then Request status changes to Follow-up; The Physician's On-Call status changes to On-Call; The Patient receives an email and SMS that the Request is in Follow-up status; The "End House Call" button changes to "Start House Call" with default color; Request is moved on Dashboard from

Working to Follow-up

Note: Start/End House Call button is currently on the Encounters page popup (Physician login > Dashboard > open accepted Request > Encounters button > Add House Call button > [see Start/End House Call button])

➕	DTY-210	Initiate call to Patient	As a Physician, I want to contact the client/member directly so that I can communicate with that person. **Wireframe** http://xob1w5.axshare.com/#p=edit_request&g=1 http://xob1w5.axshare.com/#p=edit_request_-_m&g=1 **Scenario 1: Call Patient from dashboard using external phone dialer** Given a Physician is viewing the Working/Follow-up dashboard When the user clicks/touches the "Call" on the Action row Then a new phone call is started to that member in whatever the chosen or default dialer program is for that device **Scenario 2: Call Patient from request view using external phone dialer** Given a Physician is viewing the Edit Request screen When the user clicks/touches the "Call Patient" button Then a new phone call is started to that member in whatever the chosen or default dialer program is for that device	Sprint 4
📋	DTY-205	Change checkboxes on Close Request	As a Physician, I want to simplify the Close out steps so that I can quickly and easily close a Request. **Wireframe** http://xob1w5.axshare.com/#p=close_request_1&g=1 Close Request - move all checkboxes except "Scan Documents"; rename to "Scan Encounter" Close Request – Add "Charity" checkbox to notate charitable work; allow entry of negative "Total Cost of Care" amount when Charity box is checked	Sprint 4
☑	DTY-206	Change wording on Request Status rate section	Request Status > Rate – Change Rate Your Doctor text *from *"Thank you for using Doctors To You. Please take a moment to rate your experience with us. (1) poor – (5) excellent" *to *"I hope you enjoyed your Doctors To You experience. Please take a moment to let us know how we did." Request Status > Rate – Remove "Rate" before Physician, Timeliness, Quality and Follow-up labels	Sprint 4

	DTY-207	Change default rating to 4 stars	(Patient) Request Status > Rate – Change default rating from 5 stars to 4 stars http://xob1w5.axshare.com/#p=16__patient&g=1 (Physician) View Review > Close - Change default rating from 5 stars to 4 stars http://xob1w5.axshare.com/#p=close_request_1&g=1	Sprint 4
	DTY-203	Change birth date fields	Edit Request – change "Date of Birth" fields from click to scroll As a user, I want to scroll to select date fields so that I can easily move through the choices. Physician Login > Dashboard > open Request > Patient Info section Change "Birth Date" fields from click to scroll	Sprint 4
	DTY-196	Auto-populate email field	As a Patient, I want the email address I enter on Step 1 to be auto-populated on Step 2 so that I can review my entry. Request 2 (http://104.41.148.154/Request/Patient/Q5uxCANsdjs%3d) – "Email" field did not auto-populate with "Your Email" field data from Request 1 (http://104.41.148.154/request/index) StR: Complete fields in Step 1 Click Submit Expected result: "Email" is auto-populated with email entered on Step 1 "Your Email" Actual result: "Email" is empty	Sprint 4
	DTY-197	Notification of new Request	Notifications – when a Request is submitted, the application will send a txt to area Physicians to notify them that a new Request requires attention As a Physician, I want to be notified whenever a new Request is submitted so that I can take action. Given that a Request is submitted And the Physician is authorized for the Request's region Then the Physician will receive a SMS: "A new Request has been entered for your Region: http://104.41.148.154/"	Sprint 4
	DTY-195	Convert Name into two fields	Request 1 (http://104.41.148.154/request/index) – Break "Your Name" into two fields: "Your First Name" and "Your Last Name"	Sprint 4
	DTY-193	Reduce page load time	Improve overall performance • There is a noticeable lag time for the application when navigating between	Sprint 4

pages

- There is a noticeable lag time when data is submitted/saved.
- The dashboards (http://104.41.148.154/Physician/Dashboard / http://104.41.148.154/Admin/Dashboard) have a very noticeable flash when updating