

TRUNG, NGHIEM DUY

PROJECT MANAGER | SCRUM MASTER

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-- dream big, learn more and keep moving forward --

EXPERIENCE

FiinGroup \diamondsuit Project Manager | Scrum Master

- Manage all major development projects.
- Collaborate with managers to build the Software Development Process in line with the specificity of financial products and working environment.
- Create action plans for short-term and long-term goals; forecast the risks, arrange the meetings to define and resolve the issues; propose the solutions to improve the project management.
- Build full Work Breakdown Structure with Gantt Chart to manage the progress of development projects, consolidate the progress weekly to report to Stakeholders.
- Apply the Scrum framework optimally in line with the working environment for project management.
- Discuss regularly with project members, encourage them to be positive, proactive in their work, coach them how to comply with the Scrum framework in order to keep the projects running smoothly.
- Use Office 365 to get data from Jira cloud to analyze, synthesize information into reports (not supported by Jira) to assess the effort of project members as well as determine the progress of the project.
- Assess projects which are monitored manually and propose to manage on Jira.
- Build a master plan after 4 days of gaining insight into the project to submit to BOD for approval of implementation.

Blitz IT Vietnam \Diamond **Project Manager**

Mar '21 - Mar '22

- Built project management process for internal.
- Implemented of Anti-Money Laundering system for domestic and oversea banks.
- Planned and managed project milestones and timeline.
- Conducted weekly meetings with the management and client to provide updates on project progress.
- Discussed with project team periodically to update tasks, forecast the risks, identify and resolve issues, and plan for next week.
- Led a team of 4 members in an unfinished project to go live within 5 months after a 1-year delay from the originally scheduled go-live date.

Vingroup

Mar '19 - Feb '21

Vinsoftware ♦ Project Manager | Business Analyst Apr '20 - Feb '21

Business Analyst May '19 - Mar '20

Vinsmart ♦

Business Analyst Mar '19 - Apr '19

- Processed, forecast and proposed solutions based on requirements from stakeholders.
- Initiated general plan, allocated resources and estimated the budget of project.
- Established meetings with stakeholders to discuss and negotiate.
- Determined SOW and CRs, broke into backlogs and prioritized items for each sprints in Agile method Scrum framework projects.
- Supervised and held team meetings periodically to evaluate the project progress, ensure the product meets customer's requirements and milestones.

- Drew business flows, created wireframes of system and designed database.
- Generated US documents, including description, flow diagrams, acceptance criterias, wireframes.
- Completed and executed test scenarios/test cases.
- Created user manuals, presentations, videos to instruct users. Established UAT and training sessions.
- Implemented acceptance and handed over of the final product.

TechMaster \diamondsuit Back End Developer Aug '18 - Feb '19

- Programmed in Golang, postgreSQL database in project code123 that implemented micro-services architecture, Agile method Scrum framework.
- Proficiency working in HTML5, CSS3, JavaScript, JQuery, Bootstrap, basic knowledge of Nuxt.js, Vue.js.
- Good understanding of UI/UX design.
- Knowledge of Data Structures and Algorithms, database design.

IDVN Lawyers \diamondsuit Data/Trade Analyst Oct '16 - Jul '18

State Audit Office \diamondsuit Auditor Jul '08 - Sep '16

* TECHNICAL SKILLS

- Graphic: Photoshop, Balsamiq, Figma, InVision
- Design: Visio, Lucidchart, Mindmap
- Plan: YouTrack, Jira, Teamwork, Excel, Project
- Database: Microsoft SQL Server, MySQL Workbench, DBeaver
- Program: Git, Visual Studio Code, Visual Studio

* SOFT SKILLS

- Manage multiple projects at once.
- Lead and motivate team to progress projects, resolve conflicts and boost team spirit.
- Deal with stakeholders on an appropriate schedule and SOW.
- Control risk and time management.
- Communication and problem-solving.

ENGLISH

- Comfortable working in English environment, great reading and writing skills.
- Good speaking and listening.

X EDUCATION & CERTIFICATION

Scrum.org | **Professional Scrum Master™ II** Jul '22

Scrum.org | Professional Scrum Master™ I

Nov '21

Cisco Systems, Inc | CCNA

Jan '07

Banking Academy | Hanoi | Bachelor's Degree of Finance and Banking

'02 - '06

() REFERENCES

Available upon request.