



# TRUNG, NGHIEM DUY

## PROJECT MANAGER/SCRUM MASTER

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### ABOUT ME

Dream big, learn more and keep moving forward.

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### EXPERIENCE

#### Blitz IT Vietnam **Project Manager**

Mar '21 - Present

- Build project management process for internal.
- Implementation of Anti-Money Laundering system for domestic and oversea banks.
- Plan and manage project milestones and timeline.
- Create reports and have meetings with the management and client to provide updates on project progress.
- Discuss with project team periodically to update the tasks, forecast the risks, identify and resolve issues, and plan for next week.
- Lead a team of 4 members in an unfinished project to go live within 5 months after a 1-year delay from the originally scheduled go-live date.

#### Vingroup

Mar '19 - Feb '21

#### Vinsoftware **Project Manager | Business Analyst** Apr '20 - Feb '21

**Business Analyst** May '19 - Mar '20

#### Vinsmart **Business Analyst** Mar '19 - Apr '19

- Processed, forecast and proposed solutions based on requirements from stakeholders.
- Initiated general plan, allocated resources and estimated the budget of project.
- Established meetings with stakeholders to discuss and negotiate.
- Determined SOW and CRs, broke into backlogs and prioritized items for each sprints in Agile method - Scrum framework projects.
- Supervised and held team meetings periodically to evaluate the project progress, ensure the product meets customer's requirements and milestones.
- Drew business flows, created wireframes of system and designed database.
- Generated US documents, including description, flow diagrams, acceptance criterias, wireframes.
- Completed and executed test scenarios/test cases.
- Created user manuals, presentations, videos to instruct users. Established UAT and training sessions.
- Implemented acceptance and handed over of the final product.
- Experienced working with projects that implementation of data synchronization between systems.
- Experienced working with mobile app development project.

#### Projects:

- ✓ VinschoolOne Project Manager | Business Analyst
- ✓ Charitable Donation Management System Project Manager | Business Analyst
- ✓ Bulletin Board of Saba Training Information Business Analyst
- ✓ Human Resource Portal Business Analyst | Coordinator
- ✓ Internal E-commerce Business Analyst
- ✓ Vinsmart Support Website Business Analyst

TechMaster

Back End Developer

Aug '18 - Feb '19

- Programmed in Golang, postgresSQL database in project code123 that implemented micro-services architecture, Agile method - Scrum framework.
- Proficiency working in HTML5, CSS3, JavaScript, JQuery, Bootstrap, basic knowledge of Nuxt.js, Vue.js.
- Good understanding of UI/UX design.
- Knowledge of Data Structures and Algorithms, database design.

IDVN Lawyers

Data/Trade Analyst

Oct '16 - Jul '18

State Audit Office

Auditor

Jul '08 - Sep '16

Agribank

Accountant

Feb '07 - Dec '07

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## TECHNICAL SKILLS

- Graphic: Photoshop, Balsamiq, Figma, InVision
- Design: Visio, Lucidchart, Mindmap
- Plan: Teamwork, Jira, Redmine, Excel, Project
- Document and Present: Word, PowerPoint
- Database: Microsoft SQL Server, MySQL Workbench, DBeaver
- Program: Git, Visual Studio Code, Visual Studio

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## SOFT SKILLS

- Manage multiple projects at once.
- Lead and motivate team to progress projects, resolve conflicts and boost team spirit.
- Deal with clients on an appropriate schedule and SOW.
- Control risk and time management.
- Communication and problem-solving.

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## ENGLISH

Listening



Reading



Speaking



Writing



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## EDUCATION & CERTIFICATION

Scrum.org

Professional Scrum Master™ I

Nov '21

Cisco Systems, Inc

CCNA

Jan '07

Banking Academy | Hanoi

Bachelor's Degree of *Finance and Banking*

'02 - '06

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## REFERENCES

Available upon request.