

# TRUNG, NGHIEM DUY

# PROJECT MANAGER

[addr] Linh Dam, Hoang Liet, Hoang Mai, Hanoi

[tel] 0975 752 408

[email] duytrung17@gmail.com

[lnkdin] duytrung17

[web] bit.ly/duytrung

#### **ABOUT ME**

Dream big, learn more and keep moving forward.

#### **EXPERIENCE**

#### VINSOFTWARE

#### **Project Manager | Business Analyst**

Mar '19 - Present

- Process, forecast and propose solutions based on requirements from stakeholders.
- Initiate general plan, allocate resources and estimate the budget of project.
- Establish meetings with stakeholders to discuss and negotiate.
- Determine SOW and CRs, break into backlogs and prioritize items for each sprints in Agile method Scrum framework projects.
- Supervise and hold team meetings periodically to evaluate the project progress, ensure the product meets customer's requirements and milestones.
- Draw business flows, create wireframes of system and design database.
- Generate US documents, including description, flow diagrams, acceptance criterias, wireframes.
- Complete and execute test scenarios/test cases.
- Create user manuals, presentations, make videos to instruct users. Establish UAT and training sessions.
- Implement acceptance and handover of the final product.
- Experience working with projects that implementing data synchronization between systems.
- Experience working with mobile app development project.

#### Projects:

Vinschool Mobile App	Aug '20 - Present
Project Manager/Business Analyst	
Charitable Donation Management System	Apr '20 - Oct '20
Project Manager/ Business Analyst	
Bulletin Board of Saba Training Information	Nov '19 - Jan '20
Business Analyst	
Human Resource Portal	Sep '19 - Feb '20
Business Analyst/Coordinator	
business / marysty coordinator	
Internal E-commerce	Jun '19 - Aug '19
	Jun '19 - Aug '19
Internal E-commerce	Jun '19 - Aug '19 Mar '19 - Jun '19

TECHMASTER Aug '18 - Feb '19

### **Back End Developer**

Programmed in Golang, postgreSQL database in project code123 that implemented micro-services architecture,
 Agile method - Scrum framework.

- Proficiency working in HTML5, CSS3, JavaScript, JQuery, Bootstrap, basic knowledge of Nuxt.js, Vue.js.
- Good understanding of UI/UX design.
- Knowledge of Data Structures and Algorithms, database design.

IDVN LAWYERS

Data/Trade Analyst

Oct '16 - Jul '18

STATE AUDIT OFFICE

Jul '08 - Sep '16

**Auditor** 

AGRIBANK Accountant Feb '07 - Dec '07

# TECHNICAL SKILLS

- Graphic: Photoshop, Balsamiq, Figma, InVision
- Design: Visio, Lucidchart, Mindmap
- Plan: Jira, Redmine, Excel, Project
- Document and Present: Word, PowerPoint
- Database: Microsoft SQL Server, MySQL Workbench, DBeaver
- Program: Git, Visual Studio Code, Visual Studio

# **SOFT SKILLS**

- Manage multiple projects at once.
- Lead and motivate team to progress projects, resolve conflicts and boost team spirit.
- Deal with clients on an appropriate schedule and SOW.
- Control risk and time management.
- Communication and problem-solving.



Listening Reading
Speaking Writing

# **EDUCATION & CERTIFICATION**

iPMac Networking Academy | Hanoi CCNA

Jan '07

Banking Academy | Hanoi

'02 - '06

Bachelor's Degree of Finance and Banking

## **REFERENCES**

Available upon request.