Urooj Hussain

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Professional Summary

An ambitious first-class Psychology graduate who is eager to transition into a career in Software Development, applying and expanding analytical and problem-solving skills. Proven ability to be adaptable and thrive in dynamic environments, working efficiently within a team or independently. Driven by a passion for technology and a dedication to continuous learning, active engagement with coding is pursued through self-study on platforms such as Codecademy and freeCodeCamp.

Education

Just IT Training Ltd, London (April 2024 - June 2024)
Digital Skills Bootcamp: Software Development: A twelve week intensive bootcamp covering the fundamentals of Web and Software development.

University of East London (2017-2020)
BSc Psychology – First Class

The Palmer Catholic Academy (2010 - 2017)
3 A-Levels: Pass (Applied Science, Health and Social Care & Psychology)

11 GCSEs: Pass (including Maths, English and Science)

Software Development Skills

Beginner level knowledge of HTML, CSS, JavaScript, Python, MySQL.

Projects

To Do List - A web app using HTML, CSS and JavaScript, where you can add reminders and tick them off once you have completed them. You are able to see your completed and pending tasks in the application, and can delete them all once they have all been completed.
Check it out here - https://urooj-h.github.io/ToDoList/

E-Commerce Nail Website - A website using HTML & CSS, created for a press on nail business where you can have a look at products and reach out to the owner of the brand via social media.
Check it out here - https://urooj-h.github.io/NailWebsite/

Core Skills

- Excellent communication and interpersonal skills, with the ability to build rapport with all staff and clients
- Critical thinker with good attention to detail
- Quick learner
- Teamwork
- Multi-tasking
- Excellent listening skills and problem solving
- Highly organised with efficient time management

- Proficient in computing (including Microsoft Word, PowerPoint, and Google Drive)

- Multilingual – can fluently speak English, Urdu, Hindi and Punjabi

IT Courses

ISC2 - Certified In Cybersecurity (gained February 2024)

Foundational level certification for cybersecurity which covered a range of topics such as: information assurance, data security, incident response and risk management, business continuity and disaster recovery, and network security.

Experience

SEN Teaching Assistant
Davies Lane Primary School
Leytonstone
09/2021 - 12/2023

- Provided educational and emotional support to students with special educational needs, including ADHD and Down's Syndrome, as well as delivering interventions cohesively alongside other team members on a group level.
- Consistently met tight deadlines for lesson preparation and displayed effective time management skills through ability to deliver two lessons within a one-hour timeframe, while providing assistance to fellow students, marking student work and managing challenging behaviour simultaneously.
- Liaised with and provided feedback to parents, teachers and senior leadership, as well as external agencies such as Speech and Language therapists and Educational Psychologists, to monitor the progress of students.
- Proficiency in effective email communications - utilised regularly to convey critical information to senior leadership.
- Continued professional development by attending regular meetings and training sessions to stay informed about best practices and effective support strategies.

- Executed administrative tasks such as inputting exam data onto SIMS software for retention and analysis.
- Generated and implemented digital resources to enhance student learning.
- Supported team members with troubleshooting iPad connectivity issues.

Sales Assistant - ZARA
London, Oxford Street
08/2018 - 10/2021

- Securely executed financial transactions in a fast paced environment, implementing appropriate procedures and paying attention to detail.
- Trained new cash desk employees to proficiently process purchases and returns.
- Enhanced customer experience by building rapport, listening to queries attentively and initiating solutions.
- Facilitated ecommerce sales for customers using store iPods to contribute to daily store targets.
- Assisted head cashier with configuration of point-of-sale machines and card terminals during opening shifts and successfully resolved technical difficulties related to them throughout the day.
- Employed a mobile RFID scanner to perform theft detection scans and input data into the system for record keeping.