**Project Design Phase**

**Problem – Solution Fit Template**

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| Date | 20 February 2026 |
| Team ID | LTVIP2026TMIDS65579 |
| Project Name | Importing & Securing Data in ServiceNow |
| Maximum Marks | 2 Marks |

**Problem – Solution Fit Template:**

Problem–Solution Fit in this project means identifying the challenges faced by organizations in importing bulk data and securing sensitive information within the ServiceNow platform, and ensuring that the proposed solution effectively addresses those challenges.

**Purpose:**

❑ To solve data import errors and inefficiencies using structured Import Sets and Transform Maps.  
❑ To ensure sensitive data is protected using role-based access control and ACL mechanisms.  
❑ To reduce manual data handling and minimize security risks.  
❑ To improve operational efficiency and maintain data integrity.  
❑ To understand existing data management issues and provide a secure, automated solution**.**

**Template:**

Calendar

Description automatically generated

References:

1. <https://www.ideahackers.network/problem-solution-fit-canvas/>
2. <https://medium.com/@epicantus/problem-solution-fit-canvas-aa3dd59cb4fe>