## **URVESH PATEL**

**User Experience + Product Designer** 

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### **EDUCATION**

#### M.S. in User Experience Design

VCU Brandcenter
Expected May 2022

#### **B.S.** in Information Systems

Virginia Commonwealth University Graduated May 2020 // GPA: 3.40

### TOOLS SKILLS

### Programs Design & Research

XD Sketching Figma Wireframing Sketch Prototyping **User Personas** Illustrator Photoshop Journey Mapping Affinity Diagramming **OmniGraffle** Marvel Card Sorting Invision **User Interviews** Principle Guerrilla Research Balsamiq Survey/ Observation Adobe Suite Competitive Analysis HTML/ CSS **Usability Testing** 

#### **LEADERSHIP & AWARDS**

Javascript

## Visual Designer, VCU BAPS Campus Fellowship Club

Heuristic Evaluation

Lead a team of 10 coordinators in developing all promotional and print material for the club which hosts 300+ members.

#### President, VCU Asian Design Club

Organize design workshops and hackathons to foster a tight-knit community of Asian student designers.

#### **EXPERIENCE**

# Lead Design Instructor Creative Academy // March 2020 – Present

- Facilitate 4+ lessons per week & provide 1:1 mentoring for over 500 design students during the Covid-19 pandemic due to school closures & an increasing need for virtual education.
- Manage groups of 10 15 instructors for different classes offered within the academy.

## User Experience Designer BAPS Charities // November 2018 – Present

- Redesigned the web-platform that increased conversion and return rates by 85% compared to 20% from the previous year.
- Currently the sole UX designer, leading the organizations' web and mobile design by successfully identifying complex pain-points, introducing design thinking methods, and conducting usability testing.

#### **Product Design Intern**

Agora Financial // May 2018 - September 2018

 Conducted usability tests and heuristic evaluations on Agora products and presented findings and design recommendations to product managers, designers, and engineers.

## Junior Graphic & Visual Designer BAPS Charities // November 2013 – December 2016

 Designed various packages, banners, brochures, logos, and style guides to be used in locations worldwide.

#### **SELECTED PROJECTS**

#### SimplyTrak // September 2017 – October 2017

A web platform designed for students and administrators of VCU ease the equipment rental and inventory management process.

#### Oasis // May 2019 - June 2019

An app that serves as a personal assistant to international students by helping find local resources, services and essential information to have an overall better college experience.