

## Insights & Highlights

Here's what people wanted to know from the U.S. Government

# 24,093,905

Interactions with the public



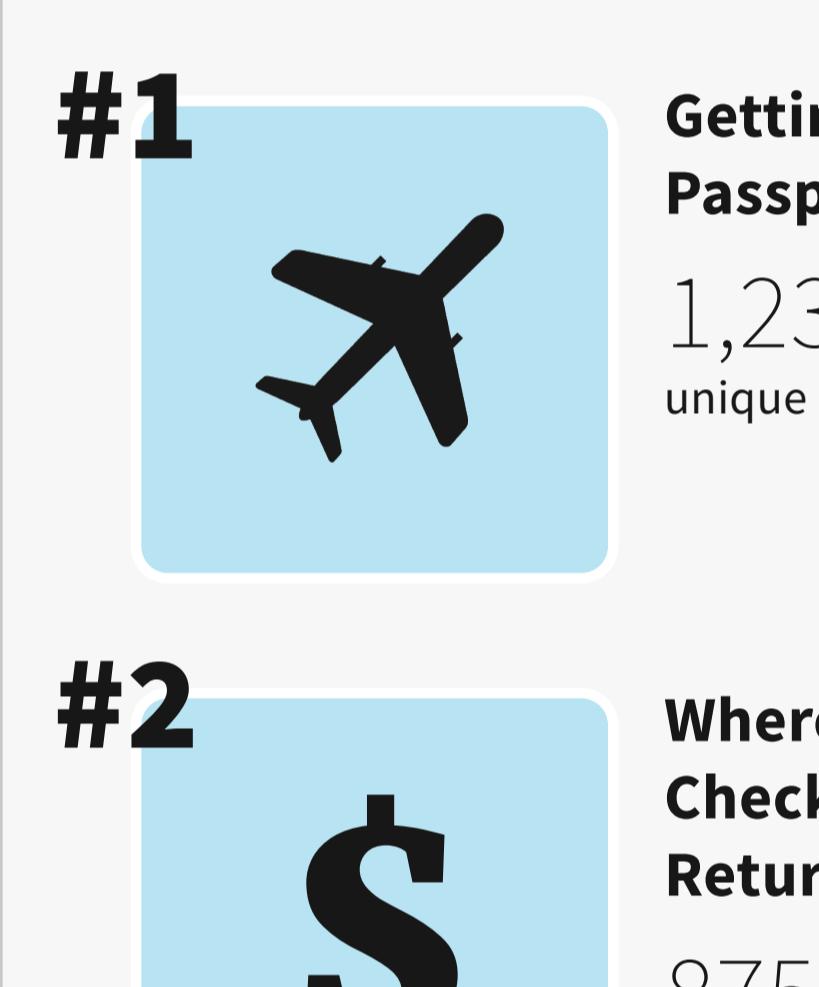
### Highlight

**The government's COVID-19 eviction moratorium ended during Q4 of FY2021.**

With that change, we saw

**42% more housing-related searches**

**41,263,809 total impressions**



The biggest change in Q4 compared to Q3 occurred in the following categories:



**Foreclosures 1,477% increase**

101,973 total impressions



**Rent 1,360% increase**

876 total impressions



**Mortgages 595% increase**

170,679 total impressions

### Top 5 Pages

These were the most frequently visited USA.gov pages between July and September 2021.

**#1**



**Getting or Renewing a U.S. Passport**

1,238,502 unique pageviews

**#2**



**Where's My Refund? How to Check the Status of My Tax Return**

875,795 unique pageviews

**#3**



**Change Your Address and Other U.S. Post Office Services**

685,682 unique pageviews

**#4**



**Unclaimed Money from the Government**

466,194 unique pageviews

**#5**



**Replace Your Vital Records**

323,771 unique pageviews

**2021**

From July through September 2021, we saw higher interest in travel to/from the U.S., including high traffic to the following pages:

- Getting or Renewing a U.S. Passport
- Apply for Nonimmigrant Visas to the U.S.
- U.S. Passport Fees, Facilities, or Problems

**2020**

As the Presidential Election approached in the same months in 2020, USA.gov's voting and election pages dominated traffic to the site. Top pages included:

- Confirm You're Registered to Vote
- How to Register to Vote
- Absentee and Early Voting



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