

Insights & Highlights

Here's what people wanted to know from the U.S. Government

22,698,965

Interactions with the public



Highlight

Between July and September leading up to the 2022 Midterm Elections there were nearly **28 million Google searches on voter registration with search results that included USA.gov pages.**

This is a **378% increase** compared to the prior quarter.

The top USA.gov result for these queries was the page **Voter Registration**.

Top 5 pages

These were the most frequently visited **USA.gov** pages, excluding the homepage, between July and September 2022.

#1



Getting or renewing a U.S. passport

1,475,287 unique pageviews

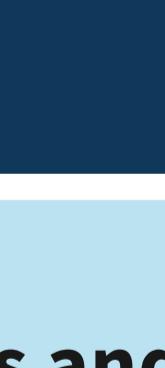
#2



Change your address and other U.S. Post Office services

618,834 unique pageviews

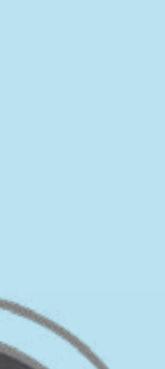
#3



Unclaimed money from the government

528,583 unique pageviews

#4



Where's my refund? How to check the status of my tax return

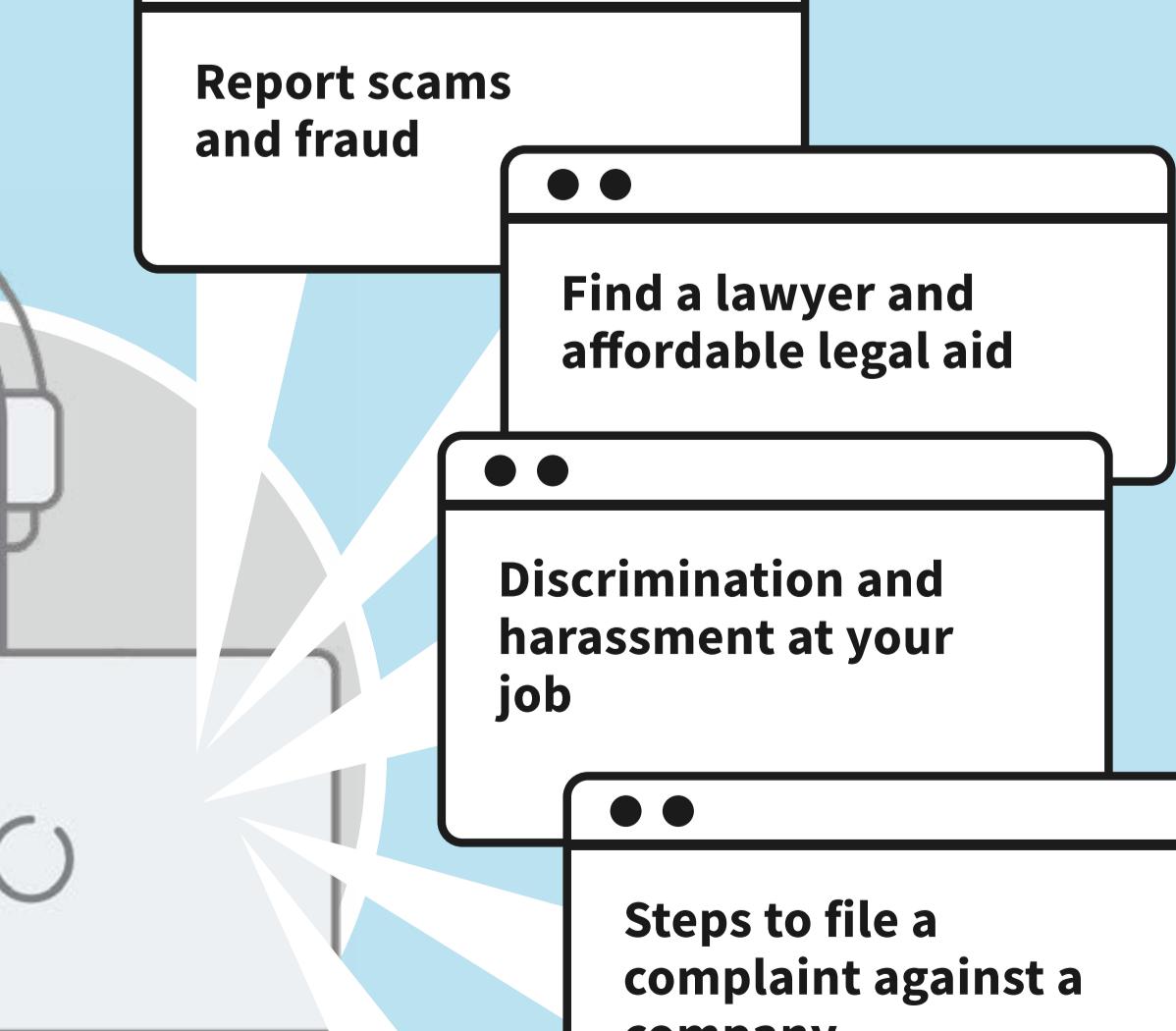
525,200 unique pageviews

#5



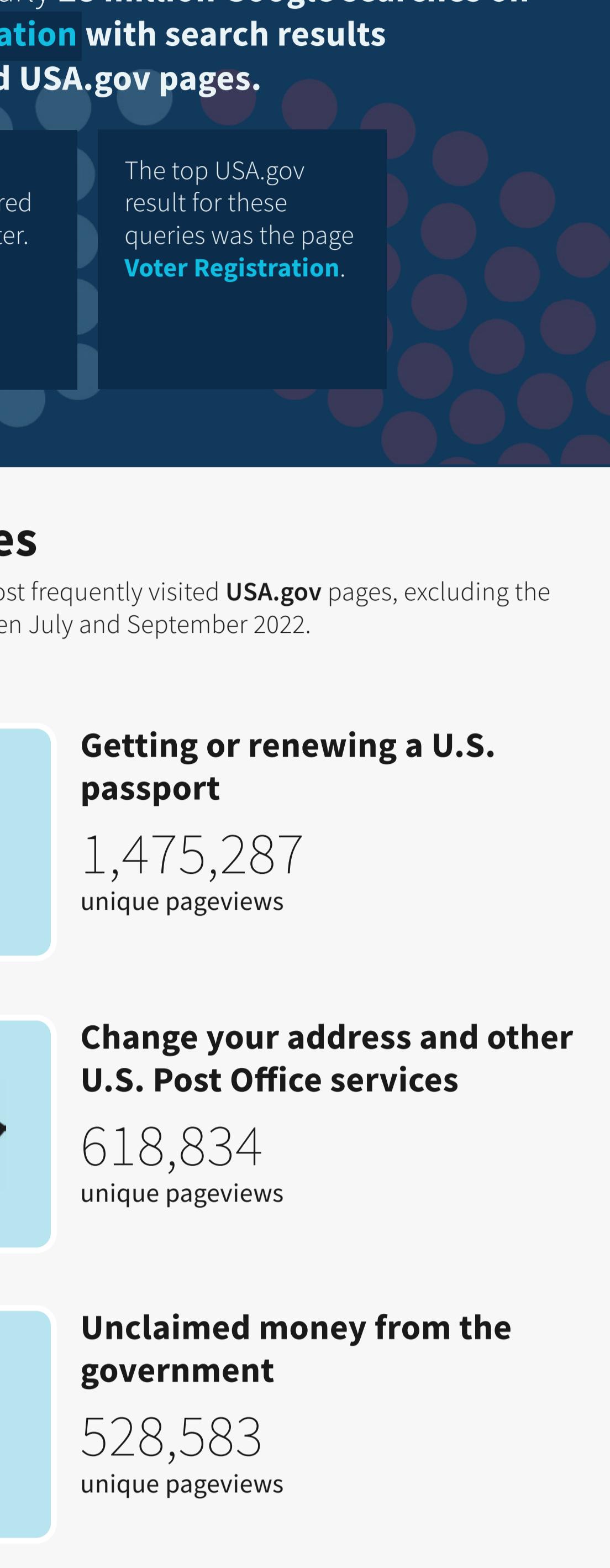
Credit reports and scores

350,041 unique pageviews



Calls and chats to the Contact Center

USAGov's Contact Center agents handled **39,743 calls and chats in English** during the months of July, August, and September. Close to 32K other callers used USAgov's interactive voice response options to get help. These were the top five resources agents used to answer questions:



To view other USAgov data visit

<https://www.usa.gov/website-analytics>