



en español

Insights & Highlights

Here's what people wanted to know from the U.S. Government

5,243,223

Interactions with the public

Highlight

In Quarter 4, USAgov en Español saw **the greatest percent increase in search engine referrals** compared to Quarter 3 (+246%) in searches pertaining to “**services for people with disabilities**.”

The bulk of these clicks (41%) came from searches related to “getting paid as a family caregiver.”



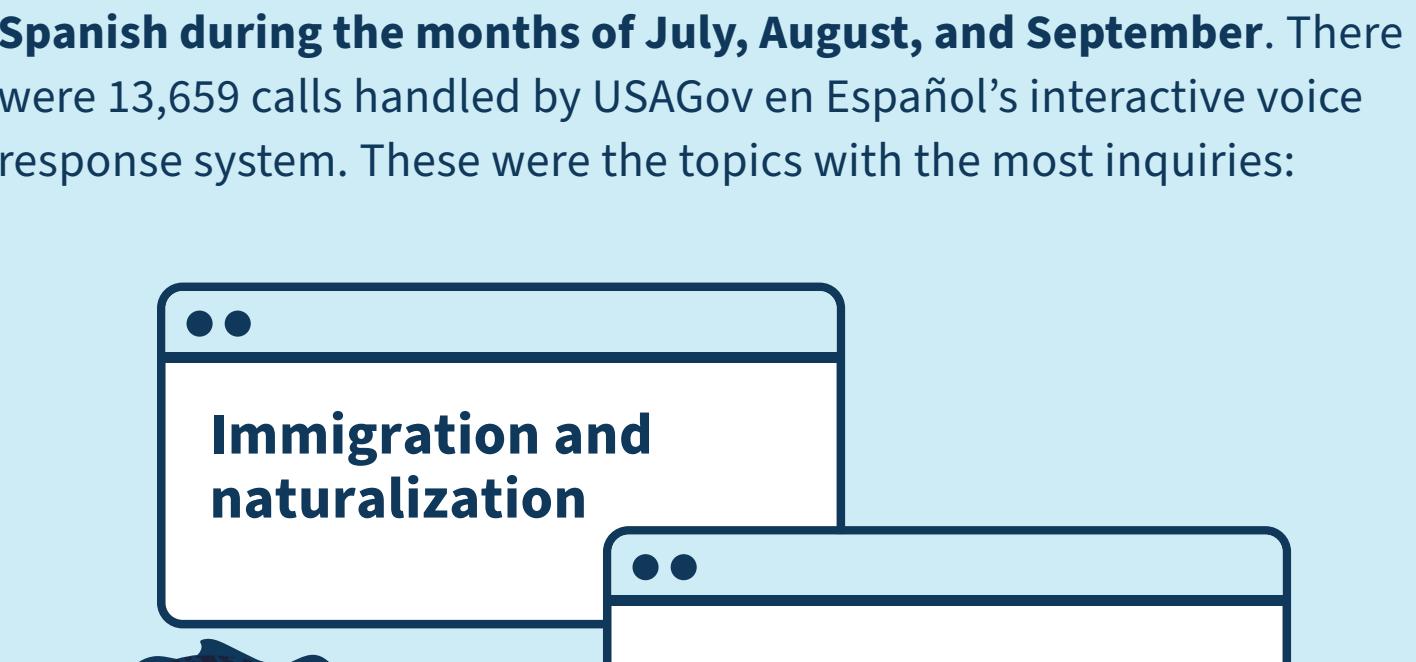
Top 5 pages

These were the most frequently visited **USA.gov/es/** pages, excluding the homepage, between July and September 2023.

#1	Cómo revisar el estatus de su caso de inmigración	How to check your immigration case status
	373,002	unique pageviews
#2	Días festivos federales	Federal holidays
	258,202	unique pageviews
#3	Formulario I-94: registro de entrada y salida de EE. UU.	U.S. arrival and departure record
	238,718	unique pageviews
#4	Cómo solicitar o renovar una visa de turista para ir a EE. UU.	How to apply for or renew a tourist visa to the U.S.
	211,641	unique pageviews
#5	Cómo averiguar el estatus de una solicitud de visa	How to find out the status of your visa application
	175,412	unique pageviews

Emails with the highest open rate

USAGov's Contact Center agents handled **11,775 calls and chats in Spanish during the months of July, August, and September**. There were 13,659 calls handled by USAGov en Español's interactive voice response system. These were the topics with the most inquiries:



To view other USAgov data visit <https://www.usa.gov/website-analytics/>