

These terms and conditions apply to your use of our service, website and the Application (as explained below), as well as to all information, recommendations and/or services provided to you on or through the Website, the Service and the Application.

PLEASE READ THESE USER TERMS AND CONDITIONS CAREFULLY BEFORE DOWNLOADING OUR APPLICATION AND/OR USING OUR SERVICE.

WASHMESH LLP

Your service provider is via WashMesh LLP, established in Pakistan, having its office at Office#03, Flat No. 04, 2nd Floor, Anjum Plaza, New Mall Chowk, Islamabad, Pakistan, registered at the Security and Exchange Commission of Pakistan [Under section 7 of the Limited Liability Partnership Act, 2017 (XV of 2017)] .

Services provided by WashMesh LLP?

WashMesh LLP offers information and means to obtain multiple services including and not limited to Car/Bike Wash, Detailing, House Wash, Water Tanks Cleaning, Upholstery Cleaning, Laundry, Electrician, Plumber, AC Experts, House Maids etc. offered by third party service providers, which may be requested through the use of the application provided by WashMesh and downloaded and installed by you on your single mobile device (smart phone). All services provided by WashMesh to you by means of your use of the Application are hereafter referred to as the “Service”.

Contract between WashMesh LLP and You?

By using the Application or the Service, you enter into a contract with WashMesh. In order to be able to use the Application or Service, you first need to sign up with WashMesh. When signing up with WashMesh, you are obligated to provide your personal information, mobile number. Upon successful completion of your signing up, WashMesh will provide you with a personal account, accessible for you with a password of your choice.

Use the Service and the Application?

The Application allows you to select and send a request for the required service to the Service Provider. The GPS receiver-which must be installed on the smart phone on which you have downloaded the Application – detects your location and sends your location information, service to be provided to the relevant Service Provider. The Service Provider has sole and complete authority to accept or reject each request. If the Service Provider accepts a request, the Application notifies and provide you information regarding the Service Provider – including name, estimated time to reach and customer service rating – and the ability to contact the Service Provider. The Application also allows you to view the Service Provider progress (estimated time remaining if the service is underway, time to reach your desired location, your service timer), in real time.

Use of the Application or the Service?

You accept that the information you provide to WashMesh is authentic and complete. WashMesh has the right to verify the information and to refuse the Service or use of the Application without providing reasons. By using the Application or the Service, you further agree that:

1. You will only use the Service or download the Application for your personal use.
2. You will not authorize others to use your account.
3. You will not assign or transfer your account to other person.
4. You will not use an account associated with another person without appropriate authorization.
5. You will be nice and kind towards the Service Provider and will cooperate in carrying out the Service in a friendly way.
6. You will not use the Service or Application for unlawful purposes, including but not limited to sending or storing any unlawful material or for fraudulent purposes.
7. You will not use the Service or Application to cause disturbance, annoyance or inconvenience.
8. You will not impair the proper operation of the network.
9. You will not try to harm the Service or Application in any way whatsoever.
10. You will not copy or distribute WashMesh content without written permission from WashMesh.
11. You will keep your account information secure and confidential.
12. You will provide us with whatever proof of identity we may reasonably request.
13. You will comply with all applicable law from your country in which you are using the Application or Service.