OZVIA SCHOOL APP - COMMUNICATION FUNCTION

THE APP MUST ALLOW PARENTS TO COMMUNICATE THEIR CONCERNS OR QUERIES WITH TEACHERS IN THE MOST EFFECTIVE WAY POSSIBLE.
PARENTS BEING ABLE TO REACH OUT TO TEACHERS AVOIDS COMPLAINTS AND DECREASES NUMBER QUERY EMAILS.

FUNCTION NAME: HELP & SUPPORT

PARENT OPTIONS

DROP DOWN LIST OF
1. TEACHERS ASSIGNED TO STUDENT
2. GENERAL QUERIES TO ADMIN
3. GENERAL QUERIES TO IT
4. URGENT OR SERIOUS CONCERNS TO PRINCIPAL

DEPENDING ON REASON OF COMMUNICATION SECOND DROP LIST APPEARS.

REASON	RECEIPT
ACADEMICS - HOMEWORK - STUDENT PERFORMANCE - SPECIAL REQUEST	CHOICE OF TEACHER
TECHNICAL - ACCOUNT ISSUES	IT
GENERAL - INFORMATION - COMMENT - SUGGESTIONS	ADMIN
URGENT - SERIOUS - HEALTH & SAFETY - BULLYING - STUDENT WELL-BEING	PRINCIPAL

FUNCTION:
1. PARENT TAP HELP & SUPPORT OPTION
2. CHOOSE PERSON OF INTEREST

3. CHOOSE TOPIC UNDER RECEIPT RANGE
4. TYPE A 100 WORD MAX MESSAGE