# Faiza Hassan

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## AREAS OF EXPERTISE

*MATLAB*

*Learning Management System*

*Packet Tracer*

*Seibel*

*Criss*

*Asterisk*

*Electronic Workbench*

*Scratch*

## AREAS OF INTEREST

*Research*
*Administration*
*Programming*
*RF optimizing*
*Teaching*

## PROFESSIONAL CREDENTIAL

*Registered Engineer(RE)*
*PEC # Tele2494*

## OS ENVIRONMENT

*Windows*
*Linux*

## PERSONAL SKILLS

*Generating new ideas*
*Innovative*
*Focused*

## PROFESSIONAL OBJECTIVE

Keen to find a challenging & suitable research oriented position with an ambitious organization that offers opportunities for career development and advancement.

## ACADEMIC QUALIFICATIONS

- MS EE(Electronics and Communication) – UET Lahore
- BS EE(Communication) – IET Lahore

## WORK EXPERIENCE

- *Subject Specialist (Math+Physics) – DHA School System (Senior School Girls)*
  Till Date

- *Teaching Assistant (***Python and C***)– Arfa Software Technology Park*
  April 2015 – Jan, 2017

*Duties:*
- Researching and developing ideas for new projects.
- Facilitating students in their aligned projects and providing online assistance to walk through the projects.
- Using computer-aided design to create detailed designs and specifications.
- Maintaining online folders for the reference of students.
- Developing a language insight by arranging practical workshops
- Proctoring Examination
- Organizing confidential information

- *Teaching Assistant(***MATLAB***)– Information and Technology University*
  Apr 2014 – Sept 2014

Duties:
- Maintaining online folders for the reference of students.
- Developing a language insight by arranging practical workshops
- Proctoring Examination
- Organizing confidential information
- Online correspondence with students as well as instructor
- **Details of projects will be provided on request**

KEY SKILLS AND COMPETENCIES
MATLAB        R2011B
Moodle 1.9
EV3MEG
Lego Robotics tool kit assembling and Brick Programming


- ***Telecom Company– Telenor (PVT)***
  Contact Centre Implementation & Optimization
      April 2011– Oct 2011

Duties:
- Working on ASTERISK based project
- Development of dial plans for PSTN calls
- Testing and deploying dial plans for real time projects.
- Creation of extensions, queues, voice mailboxes, IAX and SIP trunks for normal operations.


- ***Subject Specialist (MATHS) –TEDDS The Trust Amir Town, Lahore***
                    Aug 2010 – 2012

***Duties***:
- Organizing weekly planner
- Designing Science Projects
- Designing semester breakdown
- Facilitate students in their aligned projects
- Proctored Examination including Kangaroo Test ,CEATS
- Covering school events along with Designing School presentation in the form of Video
- Helping students in extracurricular activities such as dramatic interpretation of famous stories


- ***Telecom Company– Telenor (PVT)***
  Network Operation Centre NOC Internee   Aug 2009 – Nov2009

Duties
- Customer tickets locking
- Making package plan for customer
- Authenticate and verify, by telephone, signal complains that are registered at our call center end; accurately and appropriately record the outcome of the customers.

KEY SKILLS AND COMPETENCIES
Linux
Asterisk
SQL        Database
Seibel


**References**: Will be furnished upon request