

Telecommunication**Engineering**

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Career Objective:

Being a Telecom engineer, looking for a testing profession in a profoundly renowned telecom industry in the regions of remote frameworks, IP administration, wireless communication and fiber optic innovations. Searching for a chance to work in imaginatively difficult environment and use my specialized capacities and abilities towards accomplishing the objectives of the association.

BASIC ACADEMIC CREDENTIALS

Qualification	Board/University	Year	Percentage/C GPA
BSc (Telecommunication Engineering)	University of Engineering & Technology, Taxila	2012-2016	3.71
HSSC (Pre-Engineering)	BISE Lahore/ Queen Mary College, Lahore	2010- 2012	86%
SSC(Science Group)	BISE Lahore / Kinnaird Academy Girls High School, Lahore	2008-2010	85%

Experience : Company Name :- Inovedia Technologies**Started** :- 1st Aug 2016 to 13th June 2019**Designation : - Network Support Engineer**

Pro-Active Monitoring, Ticket Handling, Reporting, VOIP/SIP related configurations.

Used Switches GCS (DRAM and DROM) , Sonus , Odine (Verscom)

- Responsible for analyzing, testing, monitoring, fraud checking and repairing customer issues.
- Maintained workload through a queue, detailing each ticket with a note of step taken, test results and resolution data.
- Coordinated with vendors, sales reps, market analysts and project manager for aid in checking the issues related to KPI's (ACD , ASR , NER etc).

Elective Courses :

Wireless & Mobile Communication

Optical Fiber Communication

Telecom System's

Transmission & Switching Systems

INTERPERSONAL Skills

Ability to cope up with different situations.

Goal Oriented.

Responsible attitude targeted at ensuring completion of projects in a time efficient manner.

Tolerant nature.

IT PROFICIENCY

Microsoft Office Word, Microsoft Office Excel, Microsoft Office Power Point, Matlab Cisco
Packet Tracer

HFSS

Odine – BOS GCS – DRAM
& DROM

REFERENCES

On Demand.