

# ZEESHAN AHMAD

Network Technician Of Data Center

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Phone No# 0312-4723470

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Driven Network Technician for Interconnecting Cisco Network Devices ICND demonstrating competency in operation of data networks, LAN switching technologies, IP routing technologies, network device security and troubleshooting. More than Five years of experience training and developing staff to meet goals for profitability and revenue. Successful at completing new installations, updates and configuration of network components. Experienced in setting up devices, troubleshooting issues and optimizing settings. Knowledgeable about maintaining current software and hardware to meet user needs.

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## SKILLS

- Technology planning
  - User training
  - Helpdesk administration
  - Network configuration
  - Network support
  - Network maintenance
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## WORK HISTORY

CNS Engineering / PTCL Data Center Lahore.

Network Technician | Lahore, Pakistan | November 2014 – Current

- Upgrade systems, installation of new mother boards, installation of new operating systems
- Update new software/anti-virus Norton software, minor repairs on desktops and laptops, set up wireless routers
- Trouble shoot servers, switches, and client systems, cable patch panels, install operating systems, installation of Dell blade servers client machines, set up remote desk tops, upgrade systems, fiber channel switches, workstation builds and repairs
- Provided technical support for internal customers
- Reply to and answer help desk tickets
- Delivered excellence in customer service through situational analysis and timely resolve of escalating problems
- Racked and cabled all equipment for enclosures
- Understand and used basic Microsoft Office tools
- Basic Networking knowledge
- Positive team player with strong ability to "think outside-the-box"
- Proven capability and competency to thrive and solve in a complex, multi-tenant network environment
- Ability to work effectively with minimal supervision
- Strong technical troubleshooting skills
- Racks, cables, air flow, power, PDU's evaluations
- Experience with DHCP, DNS, routers, firewall issues
- Install Troubleshoot Network Printers.
- Install, Terminate and Test Cables Cat3, Cat5, 5e, Cat6, Cat7, Fiber Optics.
- Installed and maintain all cable installation for security cameras
- Managed User Accounts Add to groups, passwords and permissions.

- Installed Network racks with cable ladders and equipment designed for it.
- Fabricated and test CAT 6 Ethernet patch cables.
- Commercial IP CCTV security system installation, setup, and repair.
- Stationary and remotely controlled motion IP CCTV camera installation.
- Multiple DVR system component rack construction and installation.
- Multiple DVR and associated hardware (work stations, routers, switches) installation and setup.
- Final system camera and component layout documentation preparation for customer.
- Troubleshoot hardware and software malfunctions as well as network issues as it relates to the CCTV system
- Perform duties assigned by and under the supervision of a project manager or engineer

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## EDUCATION INFORMATION

### Matric

Multan Board | 2008 | 50% |

### DAE Electronics

Lahore Board | 2011 | 69% |

### Computer Hardware & Software

TEVTA Short Course | 2013 | A Grad |

### Practical Review Of Data Center

Online | [Matt Flowerday](#) | [Data Center](#) |

### Bachelor of Arts

Allama Iqbal Open University Islamabad | 2018 | Continue

### CCNA(ICND)

Online | Urdu IT Academy |

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## ADDITIONAL INFORMATION

- **Father Name** Muhammad Ashraf
  - **CNIC Number** 36104-3814232-5
  - **Marital Status** Married
  - **Permanent Address** Near Darber Peer Rehmat Ali Shah ,Tulamba Tehsil Mian Channu , District Khanewal Pakistan.
  - **Temporary Address** C/O Syed Tajamal Hussain Shah ,St No# 7.House No# 8, Mian Meer Pind Upper Mall Lahore.
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