# **Talha Bin Jamil**

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| **Summary** |

A confident and reliable IT Engineer with extensive practical experience of working with computers and resolving any support issues that are raised to the service desk. Possessing a proven ability to control the operation, configuration and maintenance of computer based information systems, as well as having an eye for detail and able to multi-task under pressure. An excellent communicator, can relate well with people at all levels and has the flexibility of working well as part of a team and on my own.

Managing and Maintaining a **Microsoft Windows Server 2012 & 2008** Network Infrastructure including **Active Directory, Group Policy, VPN, DNS, DHCP**, **OSI Layer** & **IP-Addressing**. Knowledge of configuring Cisco Routers using **RIP, IGRP, OSPF, EIGRP** routing protocols.

Now looking to further an already successful career by working for a ambitious and

expanding company.

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| **ACADEMIC QUALIFICATION** |

2015 Bachelor of Computer Science Honors

University of Management and Technology, Lahore.

2011 Intermediate in Computer Science

Gov. Degree College, Sheikhupura.

2008 Matriculation (Science)

O.P.F High School, Sheikhupura.

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| **PROFESSIONAL CERTIFICATIONS** |
| 2017 Cisco Certified Network Professional (CCNP) (Training)  Corvit System, Lahore.  2014 Cisco Certified Network Associates (CCNA) (Training)  Corvit System, Lahore. |
| 2013 Microsoft Certified Solution Expert (MCSE) (Training)  Corvit System, Lahore.  2008 Information Technology (IT)  Avalon Computer Campus, Sheikhupura.  **Professional ExperiencE\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |

**GNN (G News Network)** December 2018- Present

**I.T Engineer**

**Responsibilities:**

* Establishing the networking environment by designing system configuration, directing system installation, defining, documenting and enforcing system standards.
* The design and implementation of new solutions and improving resilience of the current environment.
* Maximizing network performance by monitoring performance, troubleshooting network problems and outages, scheduling upgrades and collaborating with network architects on network optimization.
* Undertaking data network fault investigations in local and wide area environments, using information from multiple sources.
* Securing network systems by establishing and enforcing policies, and defining and monitoring access.
* The support and administration of firewall environments in line with IT security policy.
* Reporting network operational status by gathering and prioritizing information and managing projects.
* The configuration of routing and switching equipment.
* The basic configuration of firewalls.
* Remote support of on-site engineers and end users/customers during installation.
* Remote troubleshooting and fault finding if issues occur upon initial installation.
* Capacity management and audit of IP addressing and hosted devices within data centers.
* Work with project management teams and service desk engineers on a regular basis.

**Express News Channel** April 2015- December 2018

**System Engineer**

**Responsibilities:**

* Provided functional and technical support, troubleshooting and diagnosing software problems, including desktop, laptop, LAN, and remote systems.
* Outlook configurations and support.
* Management of network and technical facilities in office premises consisting of about 300+ nodes.
* Various types of Viz installation and its integration.
* Installation and configuration of NLE’s software’s and hardware (Adobe Premier, FCP and Incite N1 MP)
* Handle PCR and MCR queries.
* Management of Antivirus Client Server Architecture.
* Configuration and management of GFI End Point Security.
* Implementation of Software and testing as per required SOP.
* Manage users IP Dynamic & Static according to requirement of executive network printers and sensitive machine
* Manage Storage like NAS and SEACHANGE.
* Administration of servers included user account creation; manage login/profiles, monitor systems activity/security, file system administration, systems devices and network services, backup/restoration of user’s data, system performance monitoring.
* Installation and configuration of various multimedia application. Desktop user support (Real time) Day-to-day troubleshooting of system and network.
* Management of IT and Broadcast IT operations in a live channel environment.
* Installing client PCs with Windows XP/Win7/Win8 integrated with domains.
* Responsible for networking, design, installation and maintenance services.
* Installation of MAC OSX.

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| **TECHNICAL Skills** |

* Well experienced in corporate desktop support environment.
* Installation and maintenance of Windows.
* Managing User accounts using Active Directory.
* MS Word, MS Excel, MS Power point MS Outlook.
* Switches: Basic Configuration & VLAN setup on Cisco Switches.
* Router: Basic Configuration & monitoring of Cisco 2500, 2600, 1800.

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| **Interest** |

Computer Gaming, Internet Browsing, New Software searching and listening to music.