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# CarPool

## Bachelor of Science in Computer Science

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# Certificate

We accept the work contained in the report titled 'CarPool', written by Mr. Usama Rao AND Mr. Sami Ahmed as a confirmation to the required standard for the partial fulfillment of the degree of Bachelor of Science in Computer Science.

Approved by...:

Supervisor:

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External Examiner:

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June, 2020

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# Abstract

Generally, people find it very difficulty to schedules their rides because of the way they move from one place to another, and students suffer from this the most especially since the travelling among cities in private cab services is not that great, As a student, we think there should exist more suitable travelling solutions to places where transportation networks are efficient and cost effective and helpful for students.

This project aims to provide a platform for students to improve student mobility via carpooling, vehicle owning students to share their vehicle with non vehicle owning students. Ride sharing could also be one among the simplest solutions when there's no other mean of transportation to a particular location but naturally isn't the only solution. Mobile applications are playing a vital role in everyone's lives. Multiple ride sharing services with different features to compete with existing transportation facilities. Some people prefer new transportation services over the traditional services like private cab services. Our application " CarPool" aims to promote carpooling by targeting only students, making it easier for them to stick and use this application. To place the ride sharing system in place, we have designed and developed an android application with backend servers for users to access the ride sharing service through their smartphones. Additionally, our application involves some features that are critical to the service. By using android development tools and libraries and efficient backend solutions, we have managed to create the application simple but powerful as well, which makes this application very useful for the students.

The combination of the smart phone and the internet service is that the trend of the long run information development and software applications. Smart phones are the most commonly used communication tools. Using smart phones to get information is more convenient way to improve people's lives. In this report, we describe the software development architecture supported web services. The framework uses the three-layer architecture of web development into mobile software development. Supported the three-layer architecture, the android based CarPool system is developed.

Our app, CarPool, will be a unique ride sharing application that would take benefits of the advantages of carpooling and try to improve and eliminate the disadvantages while focusing on making it a good carpooling experience for students. The belief of our project will go through the conceptual phase and the development

phase, since making developing a good application requires good planning first.

# Acknowledgments

We wish to thank various people for their contribution to this project. We would like to express our deep gratitude to Sir Shoaib Malik, our Project supervisor, for their patient guidance, enthusiastic encouragement and useful critiques of this project work. We would also like to thank Dr. Touseef Javed, our project co-supervisor for his advice and assistance in keeping our progress on schedule. We would also like to extend our thanks to the librarians of the Air University for their help in offering us the resources in running the program.

Finally, we wish to thanks our parents for their support and encouragement throughout our study.

Usama, Sami Ahmed Malik
Islamabad, Pakistan

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# Chapter 1

# Introduction

## What is CarPool?

## 1.1 Project Background/Review

Carpooling (also car-sharing, ride-sharing and lift-sharing) is that the sharing of car journeys so that more than one person travels in a car, and full fill the need of others others instead of drive to a location themselves.

Drivers and passengers find a partner for journeys through one in all multiple platforms available. After finding a match they can communicate with each other to rearrange any details for the journey(s). Cost, meeting points and other details like space for luggage are agreed on. Then they meet and do their shared car journey(s) as planned.

Share a ride with other people, reduces each person's travel costs such as fuel costs, tolls taxes and also the stress of driving. Officials often support carpooling, mostly in the times of high pollution or high fuel prices. Ride sharing could be a great way to achieve the goal, to use the full seating capacity of a car, other wise which might remain unused if it were the only driver travelling in the car.

In 2009, carpooling represented 43.5% of all trips within the U.S and 10% of commute trips. the bulk of carpool commutes (over 60%) are "fam-pools" with relations. In 2011, a corporation called Greenock created a campaign to encourage others to use this type of transportation so as to reduce the emission of carbon dioxide.

Carpooling, or car sharing, is promoted by a national UK charity, carplus, whose mission is to market responsible car use so as to alleviate financial, environmental and social costs of motoring today, and encourage new approaches to car dependency within the United Kingdom. Carplus is supported by transport for London, British people government initiative to scale back congestion and parking pressure and contribute to relieving the burden on the environment and to the reduction of traffic related air-pollution.

"Cabbing All the Way", it is a book written by author Jatin Kuberkar that narrates story of a carpool with twelve people on board. Based in the city of Hyderabad, India, the book is on a real-life narration and highlights the potential benefits of a carpool.

## 1.2 Problem description

Many vehicle-owning students who commute on daily basis often have unoccupied seats in their vehicles. Many non-vehicle owning students find it very difficult sometimes to find ride for travelling to and from university.

## 1.3 Project Objectives

**Objective**

- To Allow vehicle owning students to share their rides with other students for traveling to and from their institutes and cut down their fuel bills.
- To facilitate non-vehicle owning students for travelling to and from university easier and cheaper.

**Goals**

- Cost Effective: Much Cheaper than cab services.
- Ease of getting ride: Riders are easy approachable, which reduces the tension of finding and catching of local transport right on time.
- Fewer cars on the road will have reduced fuel consumption which will make environment eco-friendly.

## 1.4 Project Scope

This project (CarPool) aims to develop an android based application for carpooling for students, this application allows vehicle owning students to share rides with non-vehicle owning students and allows passengers to search for a ride all while being secure and having a simple interface.

This application will help students save money and also reduce the pollution of the environment and effects of vehicles, this application focuses on serving needs of students. CarPool will be intended for the students in Air University and it will support android phones and tablets, users will need internet connection to use the application to offer or find a common route to travel.

The application will have a simple and easy interface, users must register at first before using the application, after that they must choose between a driver or a rider, a driver can select riders while a rider request a ride to a location.

## 1.5 The Degree of Project Report

In our FYP-1, we presented our idea that how CarPool would be beneficial. The only purpose of FYP-1 was to present and defend the idea. We have completed both tasks successfully and we also developed some mockup screens to present our idea.

However, in fyp-2, the task assigned to us was to develop a working application for two users: driver and rider along with the implementation of the core feature of our application, which was location tracking of driver and rider, fetching current location, use Firebase it's real-time database which is a NoSQL fast databaseand displaying that location on the map using Google Map API.

# Chapter 2

# Literature Review

## Carpooling

## 2.1 Definition and general principle

Carpooling (also car-sharing, ride-sharing and lift-sharing) is that the sharing of car journeys in order to use the full capacity of a car, and full fill the need of others instead of drive to a location themselves.

By using the maximum capacity of a vehicle, ride sharing reduces each person's travel costs such as fuel costs, tolls taxes, and also the stress of driving. Carpooling is environmental friendly and better way to travel by sharing one vehicle reduces pollution, carbon dioxide emission, reduce traffic on the roads, and also reduce the need of parking spaces. Officials often support carpooling, mostly during times of high pollution or high fuel prices. Ride sharing is a great way to fritter away the total spaciousness of a car, which might otherwise remain unused if it were just the one person travelling in the car.

In 2009, carpooling represented 43.5% of all trips within the U.S and 10% of commute trips. The bulk of carpool commutes (over 60%) are "fam-pools" with members of the family.

Carpooling or ride sharing is more popular among the folks who work in same place or nearby places, and who board city area. However, carpooling is less likely among people those spend longer at work, elderly people, and homeowners.

Ride sharing usually means to divide the travel expenses equally between all the occupants of the vehicle (driver or riders). Vehicle owner doesn't want to earn money, but to cut down their fuel bills with the occupants of vehicle. The expenses divide include the fuel bills and tolls taxes.Multiple platforms available that provide the facility of carpooling. Usually there's a fare founded by the car driver and accepted by passengers because they get an agreement before trip start.

## 2.2 Carpooling Types

### 2.2.1 Regular

The car is commonly refered as an extension of the private space, the driver, alone in a vehicle is in a closed space, he is free to do what he likes, listen to the song, sing, call with headsets etc. In the United States an intermediate concept has developed between carpooling and the public transport line, the vanpool. These are minibuses chartered by an employer, a public authority or a private company and availabe to a group of people who regularly travel to the same route.

### 2.2.2 Occasional

This type of carpooling is especially used for freedom, peace, pleasure or last minute departures. The linking is usually done through websites or mobile applications, which may significantly reduce travel costs, but usually requires to carpool with one or more unknown persons. This type of carpooling is mainly used for freedom or last minute departures. The linking is commonly done through websites or mobile applications, which might significantly reduce travel costs, but usually requires to carpool with one or more unknown. persons.

### 2.2.3 Eventual

Participants in an event (music festival, sporting event, wedding, associative or institutional meeting) can organize ride sharing to the venue of the event. This one-time carpool includes a special feature: all participants commute on the same route and to the same place on the same date. Carpooling is also used for departures on holidays or weekends, savings during travelling being even larger than the trip is long. So carpooling becomes an alternate of affordable and accessible transportation.

There are also "cultural" carpooling platforms provide facility to go to a cultural site: castles, museums, exhibitions, artists' studios, religious places, festivals, etc.

## 2.3 Advantages and disadvantages of carpooling applications

### 2.3.1 Advantages of carpooling

- The advantage of carpooling is cost saving. A ride may be twice as cheap than traveling in own vehicle or in a private cab.
- The car isn't a gas cost only. There are some cost items for the upkeep, repair, parts replacement in your vehicle. If you reduce the usage of car utilization, you reduce these costs.
- A fewer number of cars on the road can reduce the emission of carbon dioxide and make the air cleaner.

- Saving time. Fewer cars - fewer traffic jams. that is to say, it is possible to reach at destination faster and solve the issue to find a parking place.
- Meeting new people. Traveling together allows you to find out good friends.

### 2.3.2 Disadvantages of carpooling

- Indecent riders. Some people can attemp to discount the price or even ask the driver to pickup or to go to the place that's not on the scheduled route. And it is important to point out such riders at the very beginning of trip.
- Indecent drivers. Unfortunately, some drivers can play an unfair game similarly as an example, drivers who overload the car and arouse a high price.
- In some cases, a driver have to pick up the each passenger separately. It increases the time of traveling.
- Passengers may be not satisfied with the driving. In turn, the drivers are often annoyed with an excessive volubility of companions, their untidiness or lack of manners.

# Chapter 3

# Requirement Specifications

### 3.0.1 Existing System for carpooling

Many carpoolings applications and websites have been developed around the world. A similar carpooling system was developed in Massey University New Zealand by a group of students to allow students of Massey University, Albany Campus to share their vehicle with non-vehicle owning students.
Following some examples of carpooling systems around the globe :

### 3.0.2 Websites

- New Zealand: https://www.asa.ac.nz/carpool
- Algeria: www.nroho.com, www.m3aya.com, www.nsogo.net
- Europe: BlaBlaCar.com, carpooling.com, GoMore.com
- France: covoiturage.fr
- USA: car.ma, www.rdvouz.com
- World: Outpost.travel, joinntravel.com, www.letsride.in

### 3.0.3 Mobile Applications

- New Zealand: ASA
- Algeria: YAssir, Nsogo, AMIR
- World: Uber, sRide, RideShare,
- USA: Uber, Lyft
- France: Karos, Wever, BlaBlaCar, OuiHop

## 3.1 Proposed System

Our purposed system is a "Carpool" application which is a ride sharing application designed just for students. Students can login or signup to this application only via university email id to make sure that only enrolled students in a university used this application.

Vehicle owning students can share their rides with other students for traveling to and from their institutes and earn money.

## 3.2 Requirement Specifications

It involves functional and non-functional functionalities that must be performed by the system:

### 3.2.1 Functional Requirements

#### 3.2.1.1 Functional Requirement - 01

| Identifier | FR-01 |
|---|---|
| Title | Create Account |
| Requirement | Registered New User |
| Source | Supervisor, M. Shoaib Malik |
| Rationale | To registered new users |
| Restrictions and Risk | User can only be registered via university email |
| Dependencies | Android phone, Google API, Firebase server, Firebase Authentication |
| Priority | High |

Table 3.1: Functional Requirement - 01

#### 3.2.1.2 Functional Requirement - 02

| Identifier | FR-02 |
|---|---|
| Title | Sign In |
| Requirement | Already registered |
| Source | Supervisor, M. Shoaib Malik |
| Rationale | It's essential to use this application |
| Restrictions and Risk | User must be registered on this application |
| Dependencies | Google API, Firebase server, Firebase Authentication |
| Priority | High |

Table 3.2: Functional Requirement - 02

#### 3.2.1.3 Functional Requirement - 03

| Identifier | FR-03 |
|---|---|
| Title | Reset Password |
| Requirement | Already registered on this application. |
| Source | Supervisor, M. Shoaib Malik |
| Rationale | Reset user account password |
| Restrictions and Risk | Have access to university email |
| Dependencies | Firebase server, Firebase Authentication, Google Map Api |
| Priority | Low |

Table 3.3: Functional Requirement - 03

#### 3.2.1.4 Functional Requirement - 04

| Identifier | FR-04 |
|---|---|
| Title | Switch to Driver / Rider |
| Requirement | Sign In |
| Source | Supervisor, M. Shoaib Malik |
| Rationale | Confirm the role of user |
| Restrictions and Risk | User have to choose only one role at a time. |
| Dependencies | Firebase server |
| Priority | Medium |

Table 3.4: Functional Requirement - 04

#### 3.2.1.5 Functional Requirement - 05

| Identifier | FR-05 |
|---|---|
| Title | Vehicle Details (Driver) |
| Requirement | Choose vehicle type car / bike |
| Source | Supervisor, M. Shoaib Malik |
| Rationale | To make sure the vehicle type and detail |
| Restrictions and Risk | Nil |
| Dependencies | Firebase server |
| Priority | Medium |

Table 3.5: Functional Requirement - 05

#### 3.2.1.6 Functional Requirement - 06

| Identifier | FR-06 |
|---|---|
| Title | Create Ride (Driver) |
| Requirement | Choose role of a driver |
| Source | Supervisor, M. Shoaib Malik |
| Rationale | Select riders from list |
| Restrictions and Risk | Driver have to choose only certain number of riders according to free seating capacity. |
| Dependencies | Firebase server, Google Map Api |
| Priority | Medium |

Table 3.6: Functional Requirement - 06

#### 3.2.1.7 Functional Requirement - 07

| Identifier | FR-07 |
|---|---|
| Title | End Ride (Driver) |
| Requirement | Driver ends the ride. |
| Source | Supervisor, M. Shoaib Malik |
| Rationale | To make sure all riders dropped. |
| Restrictions and Risk | Nill |
| Dependencies | firebase server, Google Api |
| Priority | Medium |

Table 3.7: Functional Requirement - 07

#### 3.2.1.8 Functional Requirement - 08

| Identifier | FR-08 |
|---|---|
| Title | Book Ride (Rider) |
| Requirement | Choose role of a rider. |
| Source | Supervisor, M. Shoaib Malik |
| Rationale | Select destination and pickup point |
| Restrictions and Risk | Rider have to choose only available pickup point. |
| Dependencies | Firebase server, Google Map Api |
| Priority | Medium |

Table 3.8: Functional Requirement - 08

#### 3.2.1.9 Functional Requirement - 09

| Identifier | FR-09 |
|---|---|
| Title | Ride End (Rider) |
| Requirement | Driver pick the rider |
| Source | Supervisor, M. Shoaib Malik |
| Rationale | To make sure that driver drops a rider to destination. |
| Restrictions and Risk | Nil |
| Dependencies | Firebase server |
| Priority | Medium |

Table 3.9: Functional Requirement - 09

### 3.2.2 Non-Functional Requirements

#### 3.2.2.1 Non-Functional Requirement - 01

| Identifier | NFR-01 |
|---|---|
| Title | User Authentication |
| Requirement | User must be registered via university email id |

Table 3.10: Non-Functional Requirement - 01

#### 3.2.2.2 Non-Functional Requirement - 02

| Identifier | NFR-02 |
|---|---|
| Title | Real time location tracking |
| Requirement | Mobile phone must be provide accurate GPS location of device. |



Table 3.11: Non-Functional Requirement - 02

#### 3.2.2.3 Non-Functional Requirement - 03

| Identifier | NFR-03 |
|---|---|
| Title | Multi-user system |
| Requirement | Efficient use of the system when the user increases. |

Table 3.12: Non-Functional Requirement - 03

#### 3.2.2.4 Non-Functional Requirement - 04

| Identifier | NFR-04 |
|---|---|
| Title | Internet connection |
| Requirement | User device must have a internet connection. |

Table 3.13: Non-Functional Requirement - 04

#### 3.2.2.5 Non-Functional Requirement - 05

| Identifier | NFR-05 |
|---|---|
| Title | Device compatibility |
| Requirement | Use of latest APIs and application must support most of android phone versions |

Table 3.14: Non-Functional Requirement - 05

#### 3.2.2.6 Non-Functional Requirement - 06

| Identifier | NFR-06 |
|---|---|
| Title | User friendly application |
| Requirement | Easy interface of application, not makes a user to think twice. |



Table 3.15: Non-Functional Requirement - 06

#### 3.2.2.7 Non-Functional Requirement - 07

| Identifier | NFR-07 |
|---|---|
| Title | Application limited to university students |
| Requirement | Only students with university email able to use bus system |

Table 3.16: Non-Functional Requirement - 07

## 3.3 Use Cases

### 3.3.1 Use Case Diagram

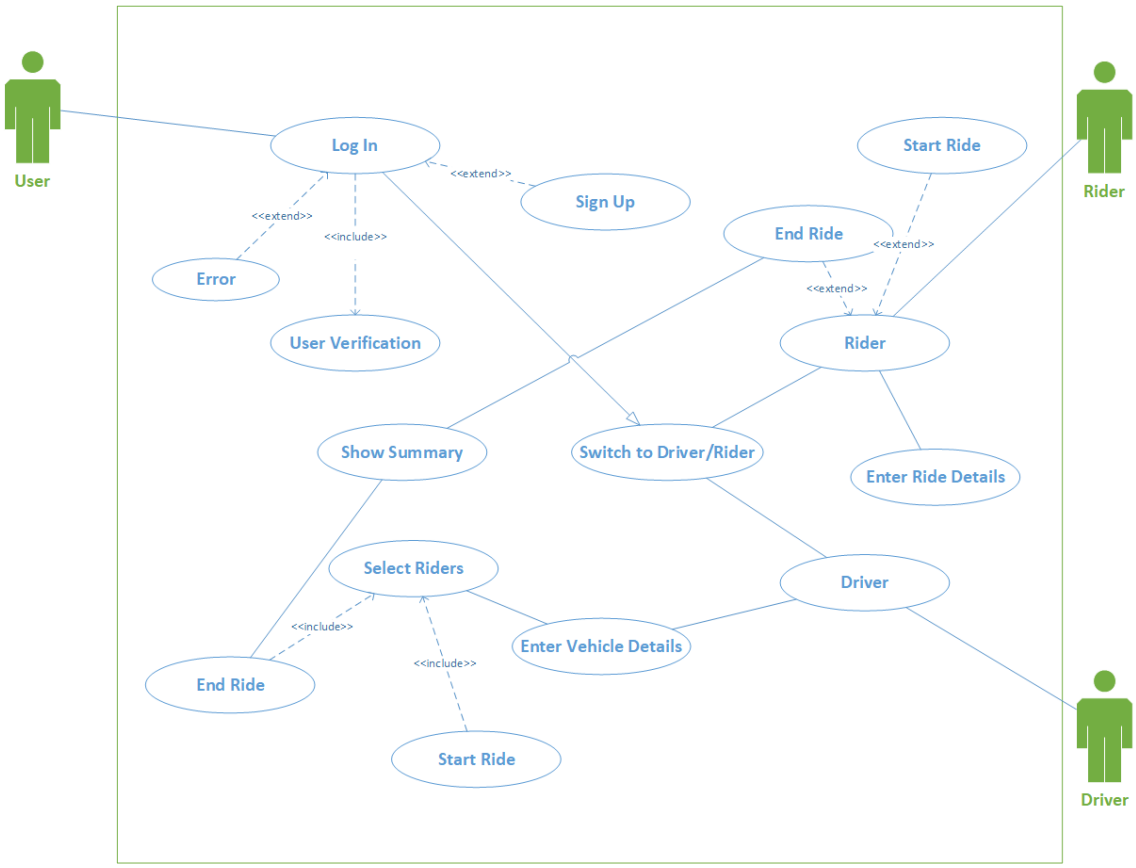



Figure 3.1: Use Case Diagram

### 3.3.2 Use Case Description

#### 3.3.2.1 Table 17: Use Case - 01

| | |
|---|---|
| **Use Case ID:** | UC-01 |
| **Use Case Name:** | Login |
| **Actors:** | Rider, driver |
| **Description:** | Signing in to use the application |
| **Trigger:** | Perform certain tasks based on user type |
| **Preconditions:** | Splash screen |
| **Postconditions:** | Home screen based on user type |
| **Normal Flow:** | Successful sign in |
| **Alternative Flows:** | Sign in failed, try again or reset password |
| **Exceptions:** | The account doesn't exist |
| **Includes:** | Verify password |
| **Assumptions:** | User has an account |
| **Notes and Issues:** | nil |

Table 3.17: Use Case - 01

#### 3.3.2.2 Use Case - 02

| | |
|---|---|
| **Use Case ID:** | UC-02 |
| **Use Case Name:** | Sign Up |
| **Actors:** | Driver, Rider |
| **Description:** | To use this application registration is required |
| **Trigger:** | Registered on this application |
| **Preconditions:** | Enrolled in a university |
| **Postconditions:** | Have access to university email for account verification |
| **Normal Flow:** | Log in to application |
| **Alternative Flows:** | Not eligible for registration |
| **Exceptions:** | University Email is not verified |
| **Includes:** | Must have access to university email |
| **Assumptions:** | User is enrolled in a universirty |
| **Notes and Issues:** | User can be registered only via university email |

Table 3.18: Use Case - 02

#### 3.3.2.3 Use Case - 03

| | |
|---|---|
| **Use Case ID:** | UC-03 |
| **Use Case Name:** | Select User Type |
| **Actors:** | Driver, Rider |
| **Description:** | Switch according to your need |
| **Trigger:** | User Switch to particular user type |
| **Preconditions:** | Login |
| **Postconditions:** | User either act as a rider or driver |
| **Normal Flow:** | Switch to splash screen according to user type |
| **Alternative Flows:** | Nil |
| **Exceptions:** | Nil |
| **Includes:** | User have to choose user type |
| **Assumptions:** | Both type users are university students. |
| **Notes and Issues:** | Nil |

Table 3.19: Use Case - 03

#### 3.3.2.4 Use Case - 04

| | |
|---|---|
| **Use Case ID:** | UC-04 |
| **Use Case Name:** | Driver |
| **Actors:** | Driver |
| **Description:** | User can acts as a driver |
| **Trigger:** | User acts as a driver |
| **Preconditions:** | User type switch screen |
| **Postconditions:** | User select riders |
| **Normal Flow:** | User is now acts as a driver |
| **Alternative Flows:** | Nil |
| **Exceptions:** | Nil |
| **Includes:** | User must have vehicle |
| **Assumptions:** | Driver must be student |
| **Notes and Issues:** | Nil |

Table 3.20: Use Case - 04

#### 3.3.2.5 Use Case - 05

| | |
|---|---|
| **Use Case ID:** | UC-05 |
| **Use Case Name:** | Rider |
| **Actors:** | Rider |
| **Description:** | User can acts as a rider |
| **Trigger:** | User acts as a rider |
| **Preconditions:** | User type switch screen |
| **Postconditions:** | Enter ride details |
| **Normal Flow:** | Now user acts as a driver |
| **Alternative Flows:** | Nil |
| **Exceptions:** | Nil |
| **Includes:** | Rider is non-vehicle owning person |
| **Assumptions:** | Rider is a student |
| **Notes and Issues:** | Nil |

Table 3.21: Use Case - 05

#### 3.3.2.6 Use Case - 06

| | |
|---|---|
| **Use Case ID:** | UC-06 |
| **Use Case Name:** | Enter vehicle details |
| **Actors:** | Driver |
| **Description:** | User acts as a driver and enter the vehicle detail |
| **Trigger:** | Enter vehicle details |
| **Preconditions:** | Switch to driver |
| **Postconditions:** | Select riders |
| **Normal Flow:** | Select vehicle type and enter vehicle details |
| **Alternative Flows:** | Nil |
| **Exceptions:** | Nil |
| **Includes:** | User vehicle details update to database server |
| **Assumptions:** | Nil |
| **Notes and Issues:** | Nil |

Table 3.22: Use Case - 06

#### 3.3.2.7 Use Case - 07

| | |
|---|---|
| **Use Case ID:** | UC-07 |
| **Use Case Name:** | Enter ride detail |
| **Actors:** | Rider |
| **Description:** | Show current location of rider and rider have to select pickup point and drop off points. |
| **Trigger:** | Display user current location on map and pickup points list . |
| **Preconditions:** | User switch to rider mode. |
| **Postconditions:** | Wait for driver |
| **Normal Flow:** | Display current location from GPS and show list of drop off and pick up points. |
| **Alternative Flows:** | Nil |
| **Exceptions:** | Device GPS location access not given by user |
| **Includes:** | Loading current location from GPS and update data to server |
| **Assumptions:** | Nil |
| **Notes and Issues:** | Nil |

Table 3.23: Use Case - 07

#### 3.3.2.8 Use Case - 08

| | |
|---|---|
| **Use Case ID:** | UC-08 |
| **Use Case Name:** | Start ride (Driver) |
| **Actors:** | Driver |
| **Description:** | After selection of passengers, driver has to start a ride |
| **Trigger:** | Start ride |
| **Preconditions:** | Select riders from list |
| **Postconditions:** | Drop riders and end ride |
| **Normal Flow:** | Ride is start and notified detail of driver to riders |
| **Alternative Flows:** | Ride cancel |
| **Exceptions:** | Riders not available |
| **Includes:** | Must have to select riders to start ride |
| **Assumptions:** | Riders available |
| **Notes and Issues:** | Nil |

Table 3.24: Use Case - 08

#### 3.3.2.9 Use Case - 09

| | |
|---|---|
| **Use Case ID:** | UC-09 |
| **Use Case Name:** | Start Ride (Rider) |
| **Actors:** | Rider |
| **Description:** | Start ride when driver pick up the rider |
| **Trigger:** | Start ride |
| **Preconditions:** | Enter ride details |
| **Postconditions:** | End ride |
| **Normal Flow:** | Start ride and display driver details to rider |
| **Alternative Flows:** | Nil |
| **Exceptions:** | Driver is not availabe |
| **Includes:** | Must enter ride details |
| **Assumptions:** | Driver available |
| **Notes and Issues:** | Nil |

Table 3.25: Use Case - 09

#### 3.3.2.10 Use Case - 10

| | |
|---|---|
| **Use Case ID:** | UC-10 |
| **Use Case Name:** | End ride (Driver) |
| **Actors:** | Driver |
| **Description:** | After drops the riders end the ride and summary of current ride is shown. |
| **Trigger:** | Ride End and show summary |
| **Preconditions:** | Start Ride |
| **Postconditions:** | Show summary |
| **Normal Flow:** | Succesfully end ride and show summary of current ride |
| **Alternative Flows:** | Nil |
| **Exceptions:** | Nil |
| **Includes:** | Driver drops all riders to their drop off locations |
| **Assumptions:** | Nil |
| **Notes and Issues:** | Nil |

Table 3.26: Use Case - 10

#### 3.3.2.11 Use Case - 11

| | |
|---|---|
| **Use Case ID:** | UC-11 |
| **Use Case Name:** | End ride (Rider) |
| **Actors:** | Rider |
| **Description:** | Ride is end by rider and show the summary of ride |
| **Trigger:** | End ride and show ride details |
| **Preconditions:** | Pick up by driver |
| **Postconditions:** | Show summary of ride |
| **Normal Flow:** | Succesfully ride End and show summary of ride. |
| **Alternative Flows:** | Nil |
| **Exceptions:** | Nil |
| **Includes:** | Driver drops the rider to their drop off location |
| **Assumptions:** | Nil |
| **Notes and Issues:** | Nil |

Table 3.27: Use Case - 11

# Chapter 4

# Design

## 4.1 System Architecture

### 4.1.1 High Level Context Diagram

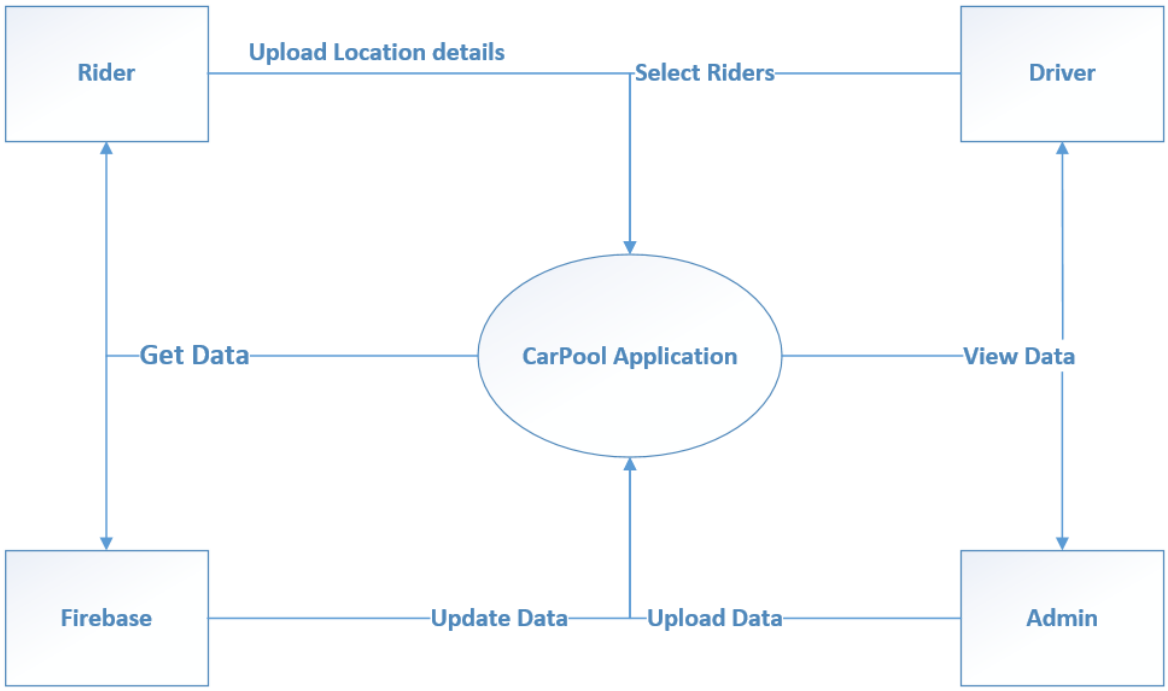



Figure 4.1: Context Diagram

## 4.2 Design Constraints

In our application we add a list of pick up points for the ease of drivers. This is made easier when clients can select pick up points and drivers reach the destination

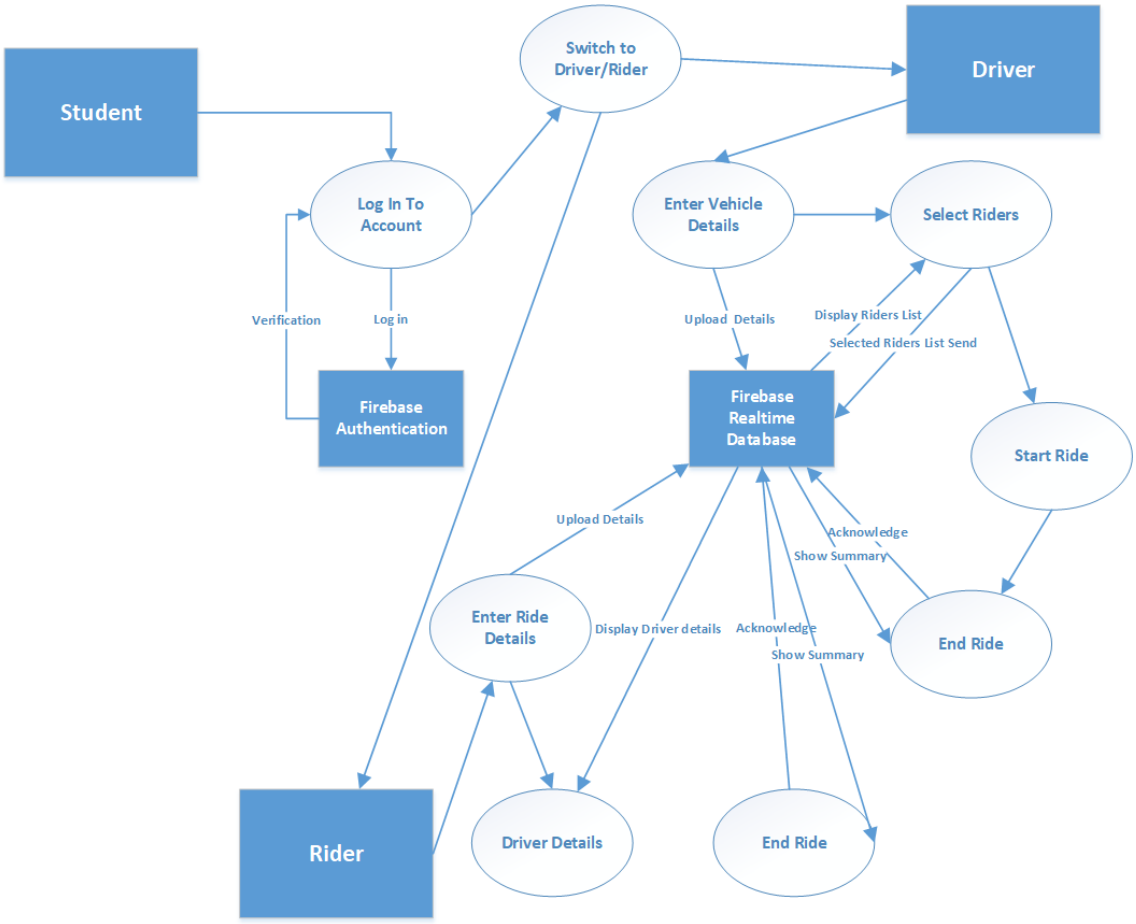



Figure 4.2: Sub System

without hassle. Due to the COVID-19 pandemic, we could not be supervised and guided properly. Hence this process was not added and executed.

## 4.3 Design Methodology

The design of a project is important for the structure of the application by using UML (Unified Modeling Language) which is a general purpose modelling language, that aims to define a standard way to visualize the way a system has been designed. It is quite similar to blueprints used in other fields of engineering.
**Reasons to use UML for project analysis and design are:**

- Complex applications needs collaboration and planning, hence require a transparent and concise way to communicate amongst them.
- A lot of time is saved down the road when team is able to visualize the processes, user interactions and static structure of the system. These project designs will try to make the general idea of the project more understandable and clearly understandable by identifying actors and functional / non-functional requirements, and also all the diagrams provide a transparent view about this project.

## 4.4 High-Level Design

### 4.4.1 Conceptual or Logical: UML Package diagram

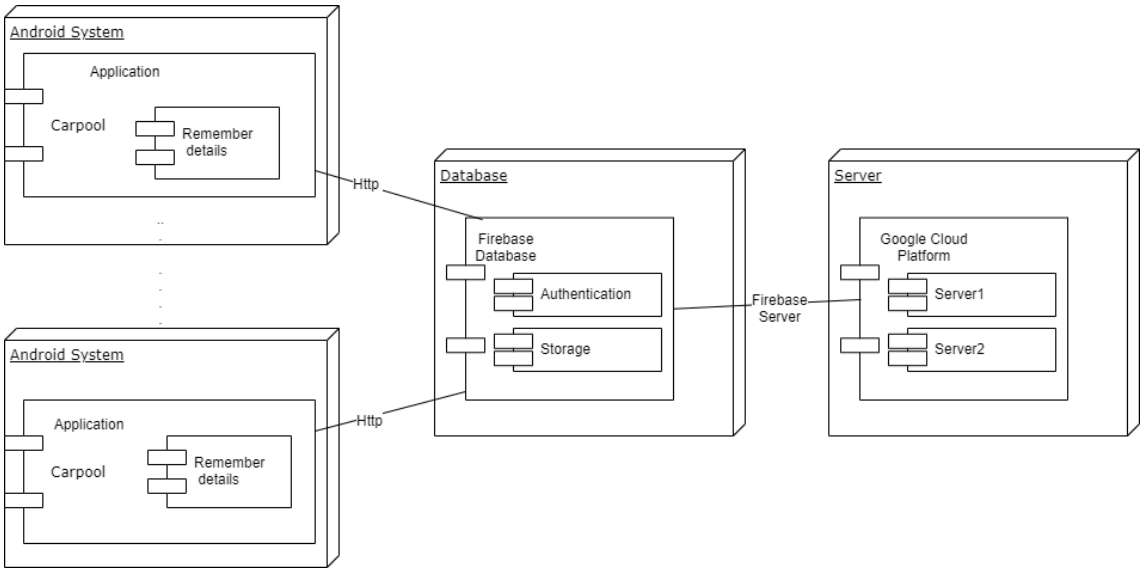



Figure 4.3: Package Diagram

### 4.4.2 Process Interaction Diagram

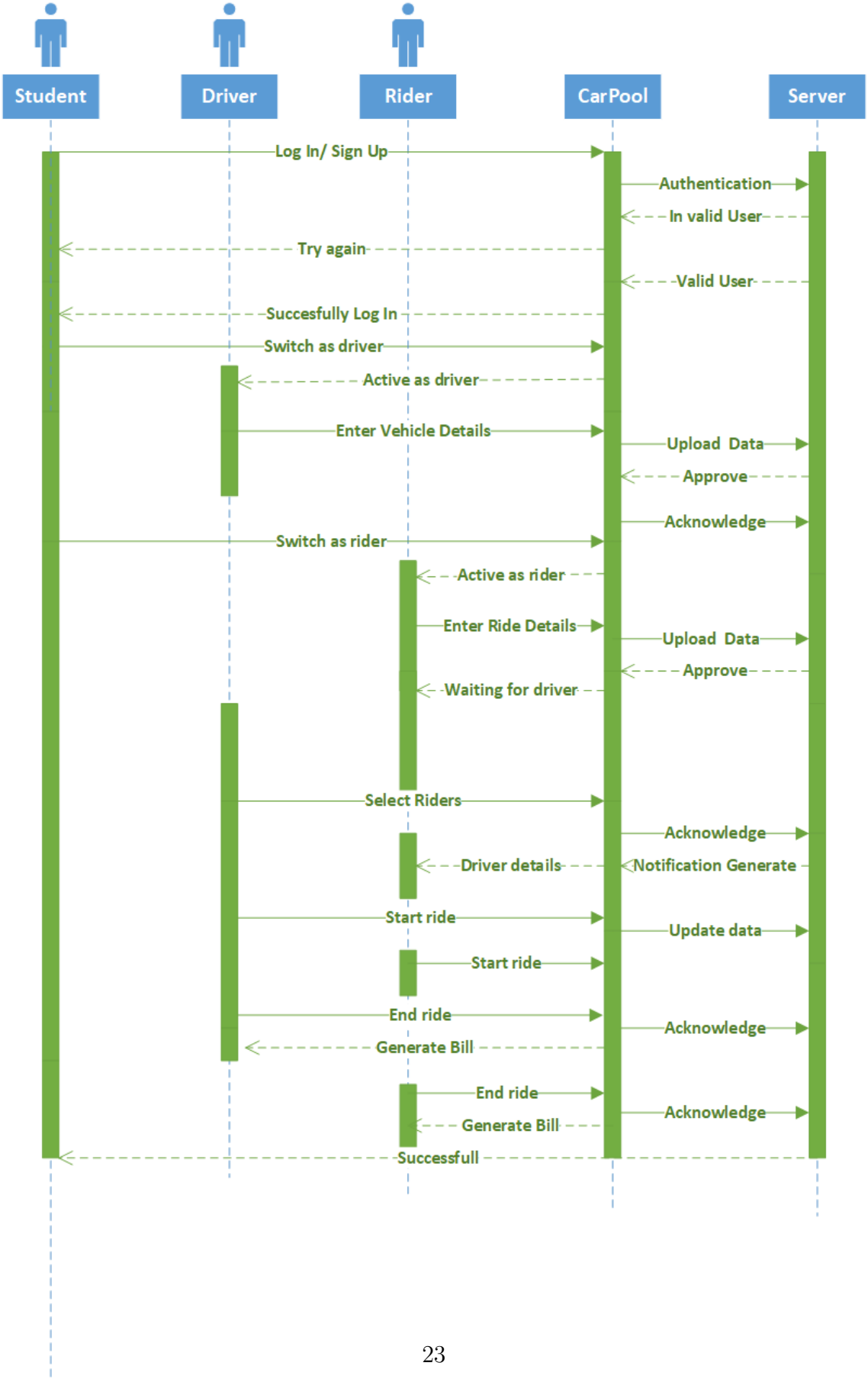





Figure 4.4: Process Interaction Diagram

### 4.4.3 Physical Deployment Diagram

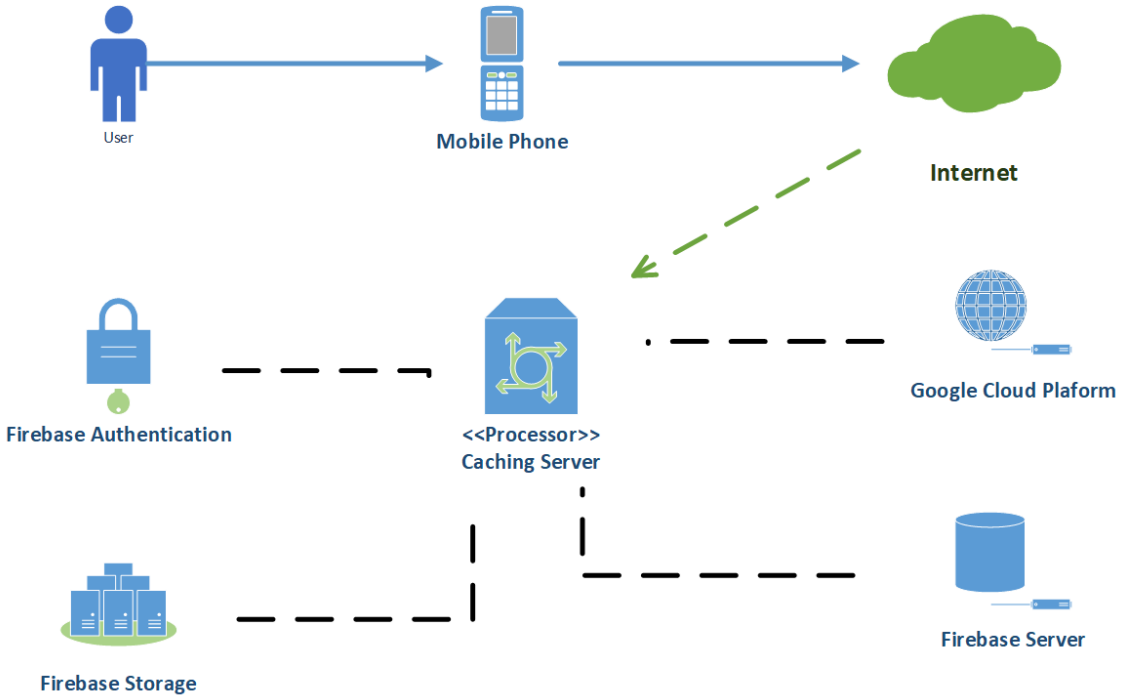



Figure 4.5: Deployment Diagram

### 4.4.4 Modules

The application is divided into three modules

- User Registration
- Driver
- Rider

#### 4.4.4.1 User Registration

In this module, the user must register their credentials to use this application. Users should be student and currently enrolled in Air University. The user should enter the details first name, last Name, student email, university registration id, contact no, password. So user using these registration details will be able to use application. This authentication process to avoid someone malpractice as this application is verifying student details.

#### 4.4.4.2 Driver

In this module, the user acts as a driver. This module is consist of 8 activities which contains 2 fragments (map, passenger list), the driver can use the map fragment to see the passenger pickup points and current location and passenger list fragment to see the list of passengers. Driver module also contains the activities of enter vehicle details, summary of ride.

#### 4.4.4.3 Rider

In this module, the user acts as a rider. This module is consist of 4 activities which contains 2 fragments (map, driver details), the passenger can use the map fragment to see the pickup point and current location and driver detail fragment to see the detail of driver. Rider module also contains the activities to enter trip detail, summary of ride.

### 4.4.5 Security

This application should never disclose any personal information of any user, and should collect no personal information from it's own users.

## 4.5 Low Level Design


Figure 4.6: Low Level Design

## 4.6 Database Design

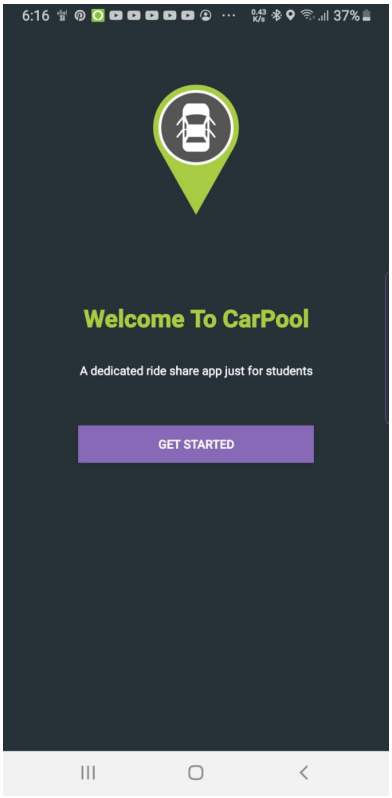
Firebase platform provides a cloud-hosted real time database. It is a NoSQL cloud database. Data synchronizes among all clients and stays available even when the app goes offline. As it is a NoSQL database, so its functionality is different as compared to a relational database. The data is stored in the form of collections and documents. There is no relationship between classes, so there won't be any schema of our database. Data gets stored as JSON Objects. it is more like a cloud-hosted JSON tree. When a person adds data to the JSON tree, it becomes a node in the existing JSON structure with an associated key. The best method is to use the denormalization technique; using which we split data into separate paths. It becomes easier to download the data in separate calls as required.

## 4.7 GUI Design

Our application contains more than fifteen screens, different screens based on user type are:

### 4.7.1 Welcome Interface

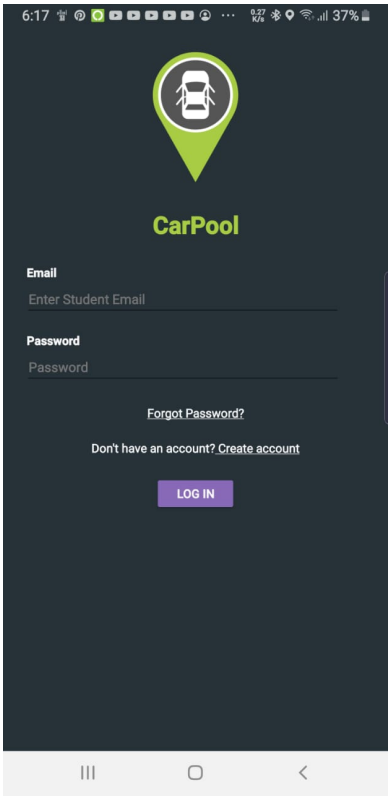
This is the interface that shows up to the user when he's open the application, this interface is composed of the application's name, a logo and a slang which describe the application alongside an "Get Started" button which lets the user to log in screen.



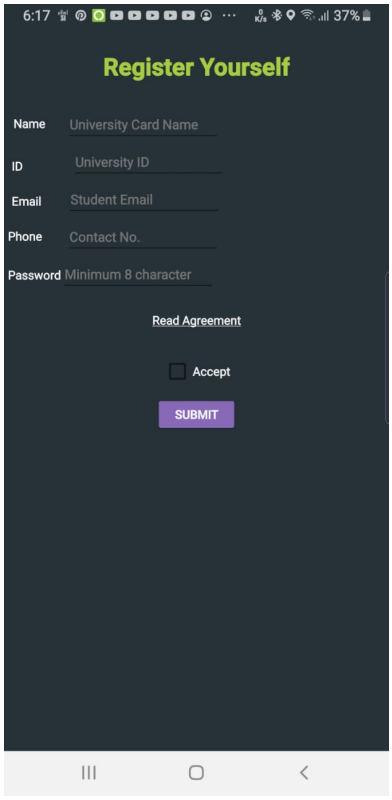

(a) Welcome Screen

### 4.7.2 Authentication Interfaces

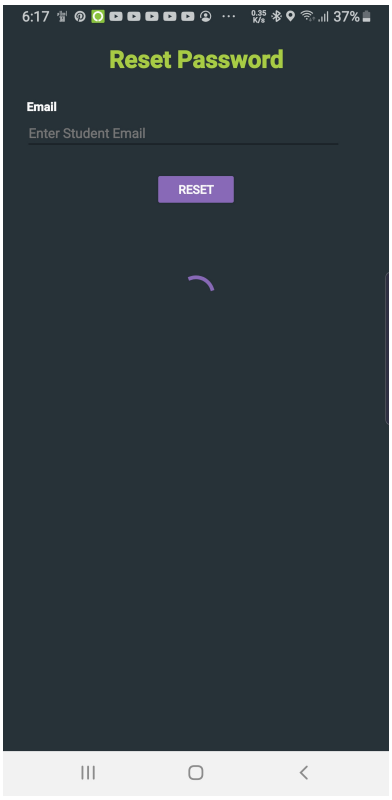
The authentication interface is made as simple as possible while also being very beautiful and professional, it utilizes Firebase auth as a backend which allows for a secure connection to the database plus encrypted passwords for extra security, this interface also contains options to recover password in case the user has forgotten their password.




(a) Login Screen



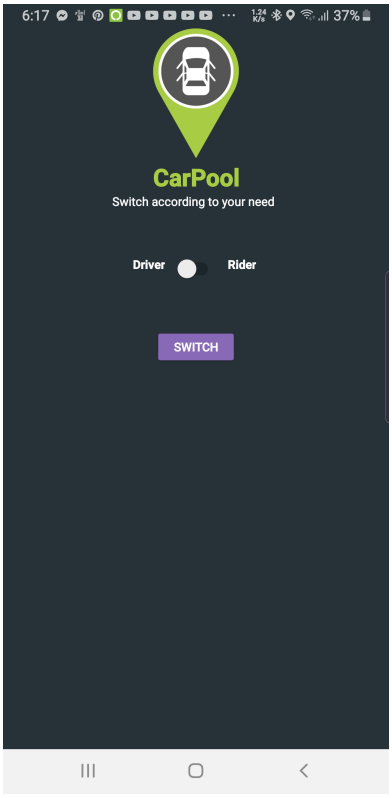

(b) Signup Screen




(a) Forgot Password Screen

### 4.7.3 Type Switching Interface

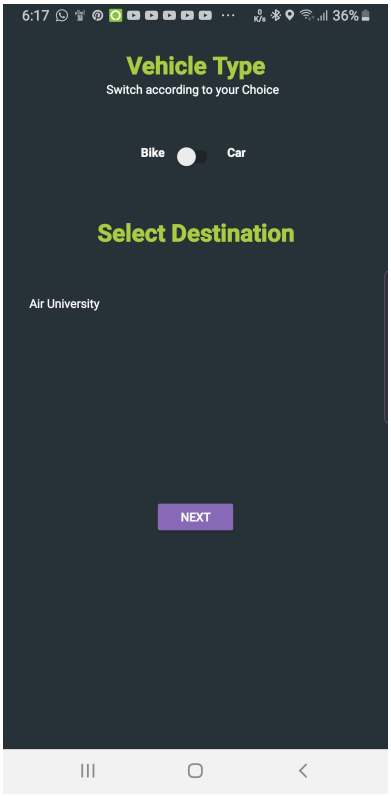
This is the interface that shows up to the user when he's logged in into the application, this interface is composed of the application's name and a logo alongside a switch button, which lets the user to their selected user type interface.



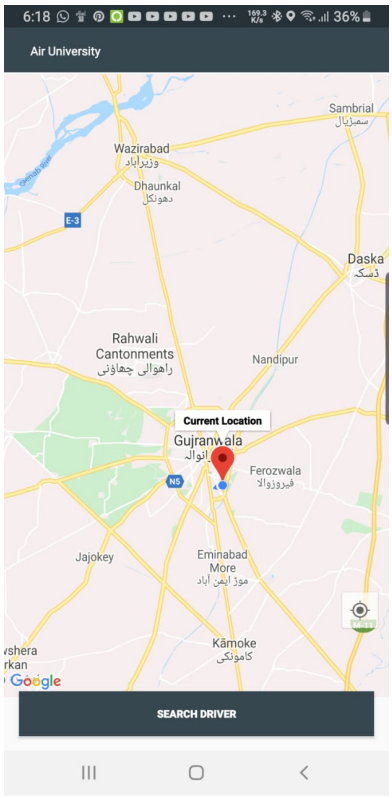

(a) Select User Type Screen

### 4.7.4 Rider Interfaces

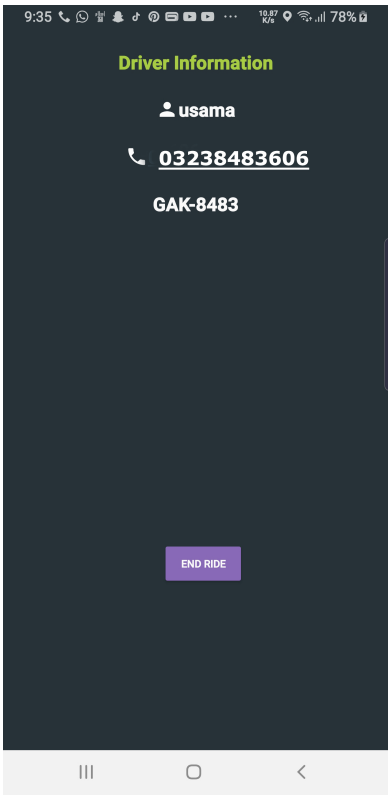
These interfaces are used by the passengers to post a ride details for drivers to see and select riders, these interfaces is extremely customizable and professional, by using Google Places API, Google Direction API, Google Map API in these interfaces. We have created a very organized and efficient algorithm to optimize the results when Passengers search for a driver, when rider picks an origin and a destination using Places AutoComplete API, the algorithm uses a combination of Geolocation and Places API to find the full address, city and sub city, then it converts the city into a number and saves all the information in the trip object for it to be saved into the database later.



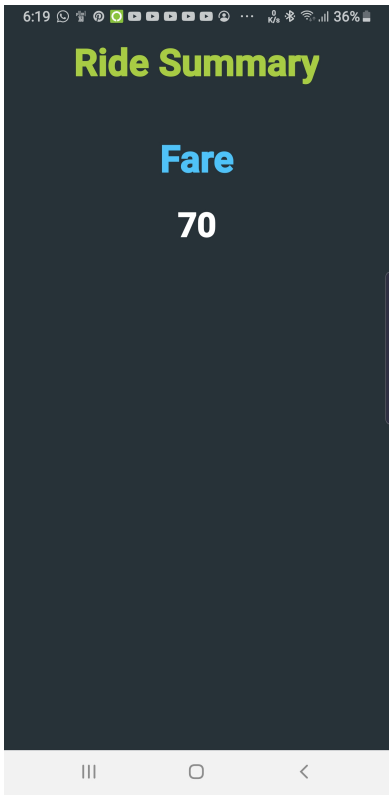

(a) Enter Ride Detail Screen




(b) Map Screen



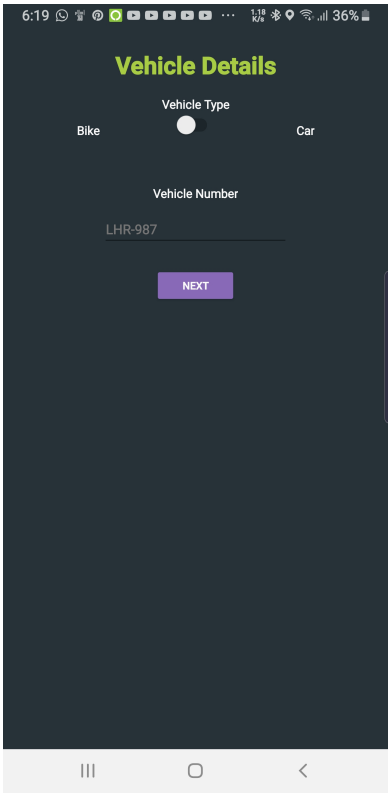

(a) Driver Detail Screen




(b) Ride Summary Screen

### 4.7.5 Driver Interfaces

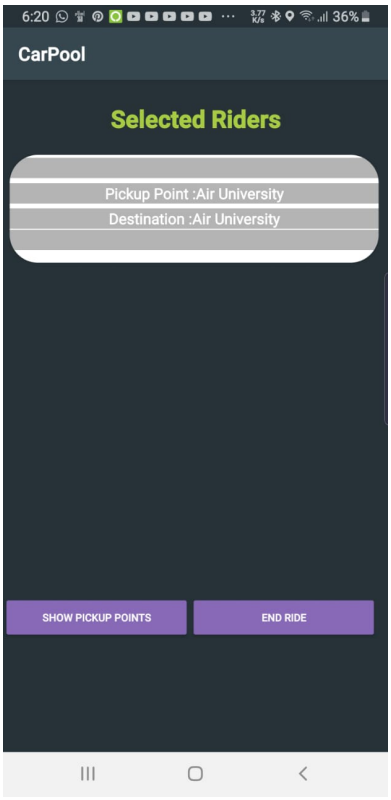
These interfaces are used by rider to enter vehicle detail, see and select the passengers for trip, these form is extremely customizable and professional, by using Google Places API in this interface we have created a very organized and efficient algorithm to optimize the results, when the driver select riders using Places AutoComplete API,




(a) Enter Vehicle Detail Screen

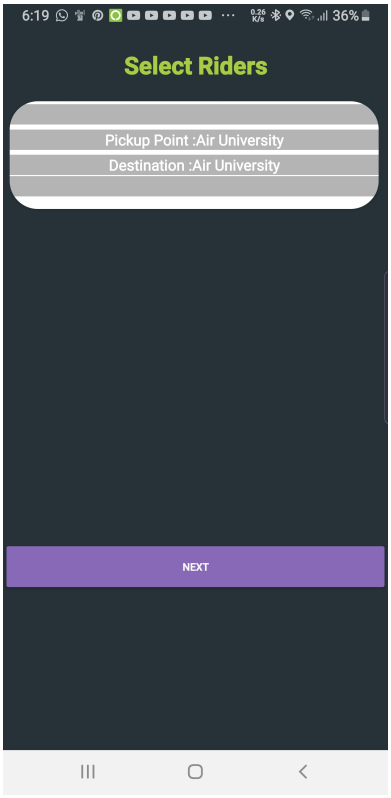

(b) Driver Map Screen

the algorithm uses a combination of Geolocation and Places API to find the full address, city and sub city, then it converts the city into a number and saves all the information in the trip object for it to be saved into the database later.

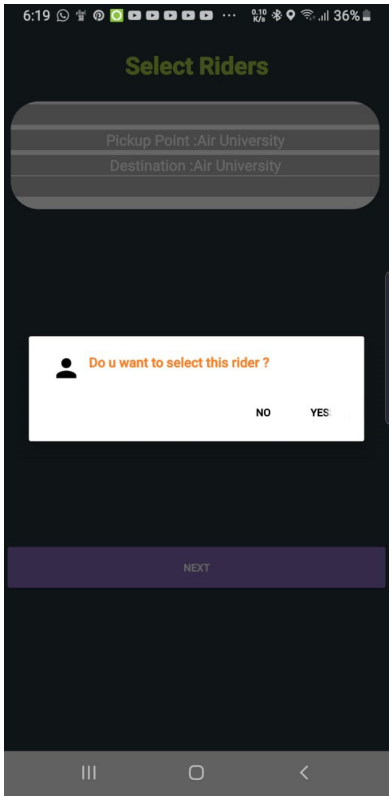



(a) Selected Passengers Screen

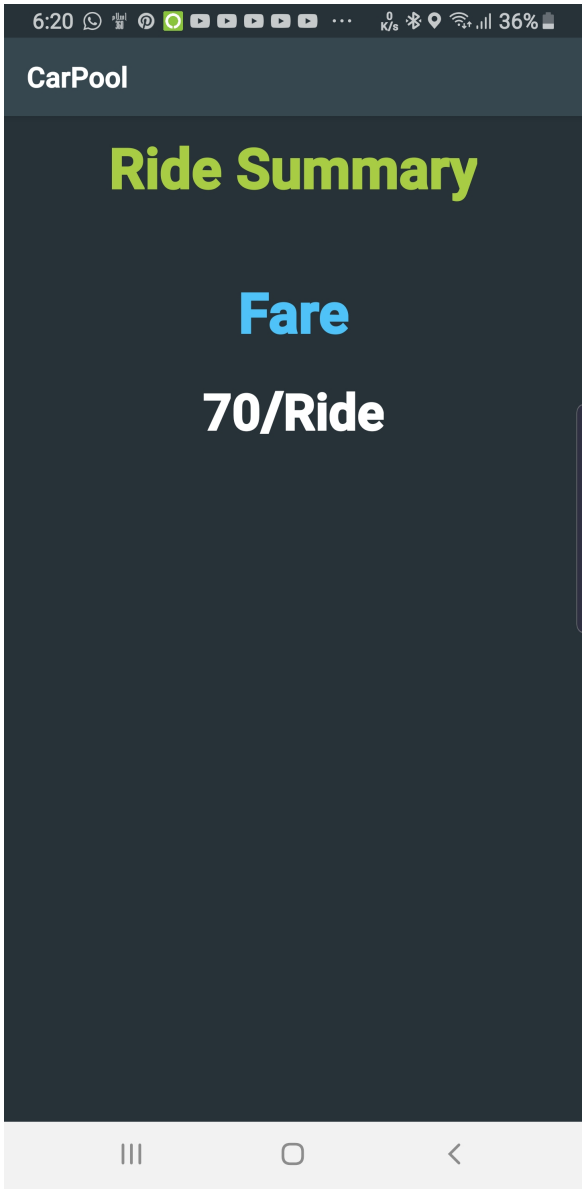

(b) Passengers Pickup Points Screen




(c) Rider List Screen




(d) Popup Selection Confirmation Screen




(a) Driver Summary Screen

# Chapter 5

# System Implementation

## 5.1 System Architecture

Application architecture is a collection of well defined technologies and models for the development of fully-structured mobile programs that supported industry and vendor-specific standards. As we develop the architecture of our application, we also consider programs that execute on wireless devices such as smartphones and tablets.

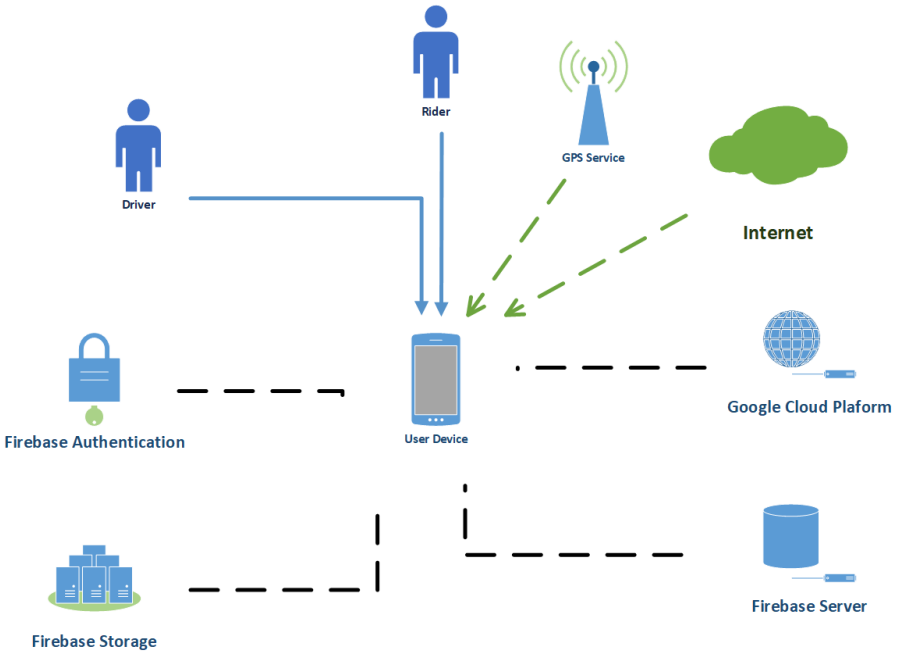



Figure 5.1: System Architecture

## 5.2 Work Environment

### 5.2.1 Hardware platforms

For the development of this application we have used an Hp Elitebook workstation 8460w, it is fairly powerful and could handle the usage of multiple emulators at once. Full specifications:

- **Processor** : Intel® Core™ i7-2630QM Processor (2.0 GHz, 6 MB L3 Cache)
- **Memory** : 12GB 1333 MHz DDR3 SDRAM (2D)
- **Graphics** : AMD FirePro™ M3900 w/1 GB gDDR3
- **HDD Drive** : 1TB

For the testing of the application on a real device we have used an android phone Samsung Galaxy Note 8, Huawei Mate 10 Pro.

### 5.2.2 Software platforms

As for the software part of the work environment we have used several tools and frameworks alongside different versions of android.

### 5.2.3 Work Tools

- **Operating System** : Windows
- **IDE** : Android Studio 3.2.1
- **Emulators** : Pixel 3 Android 9 / Nexus 5 Android 6
- **Real Device OS**: Android 9 Pie (Samsung Galaxy Note 8)
- **Backend Management**: Firebase Platform
- **Places and Map Tools**: Google Cloud Platform

### 5.2.4 Programming languages:

- **Application Programming** : Java

  Motivation: Java code is inherently safer than Kotlin code because it prevents common programming mistakes by design, resulting in fewer system failures and application crashes. When using Kotlin, certain error causes are more likely to occur again.

- **Layout Design** : XML
- **Database Language** : NoSQL

### 5.2.5 Frameworks used:

- **Firebase Auth** : This framework that lets you implement easy authentication in this application email and phone number authentication was used.
- **Firebase Real-time Database** : This framework is used as our main database for this application it lets you read and write data from firebase in a NoSQL structure.
- **Firebase Storage** : This framework is used to upload and download data such as photos and videos, this is used to store user pictures for our database.
- **Firebase Messaging** : A framework that makes real time messaging easy and possible using firebase, it's also used for push notifications, this used for our messaging function between users in our application.
- **Google Maps API** : A great API used for MapView that enables the application to show places on the map like the origin and destination and the way between them, it's used in the map to trace the destination on the map for users.
- **Google Places API** : A very powerful API used to give information about places in the application and used to AutoComplete search queries, it's used to auto complete search queries for our users for easier searching, it's also used to optimize our search function.
- **Material Design Library** : Material design Library with all of its components such as material buttons, material EditText etc.
- **RuntimePermission** : A small library to help manage android permissions with no problems.
- **DxLoadingButton** : A small library with a loading button used for authentication.
- **Spinner** : A styleable drop down menu for android using the old spinner style.
- **Tooltip** : Simple to use customizable android Tooltips library based on popup window.
- **EasyValidation** : A text and input validation library in Java for android. used to validate user input info.
- **Retrofit** : Type-safe HTTP for Android and Java.

## 5.3 Database Management System

To manage the backend of our application we decided to use Firebase real-time database alongside with Firebase Auth and Firebase Storage.

- **Firebase Real-time Database**

  It's a database structured in a NoSQL way, it's usage is very easy and very fast, we have used this database to store user objects which contain all the information about the user such as name, email, number etc. We have also used it to store trip and trip request objects. **example of the user node in the database**

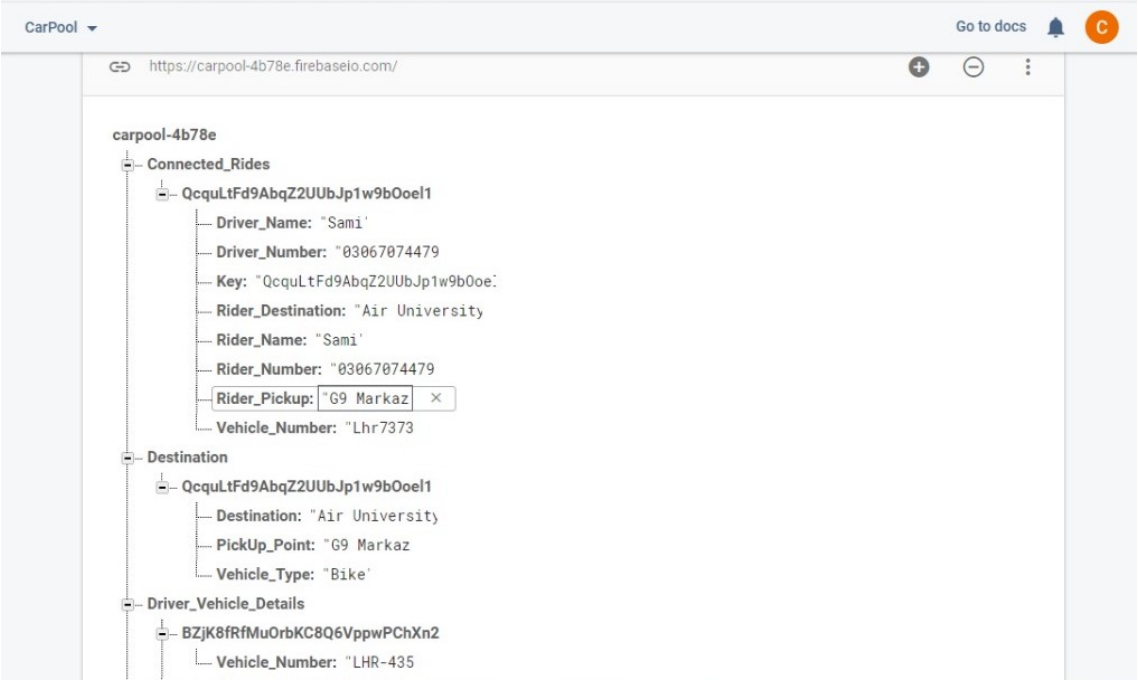



Figure 5.2: Example of a user mode in database

- **Real-time Database Usage**

  For the usage of this database a separate database class was made on Java this class contains all database related functions the functions require a listener interface that has **onStart(), onSuccess(), onFailed(),** the interface is used to listen to changes in other classes.

  The reason for creating a separate class with a listener interface is to make migration to another database easier. If we ever decide to switch to another database we will only change the content of the database class which would make changes faster, more professional and effective.

  Firebase's real-time database allows you to use different query methods to fetch data from its Database:
  The first method is using **addListenerForSingleValueEvent,** this method

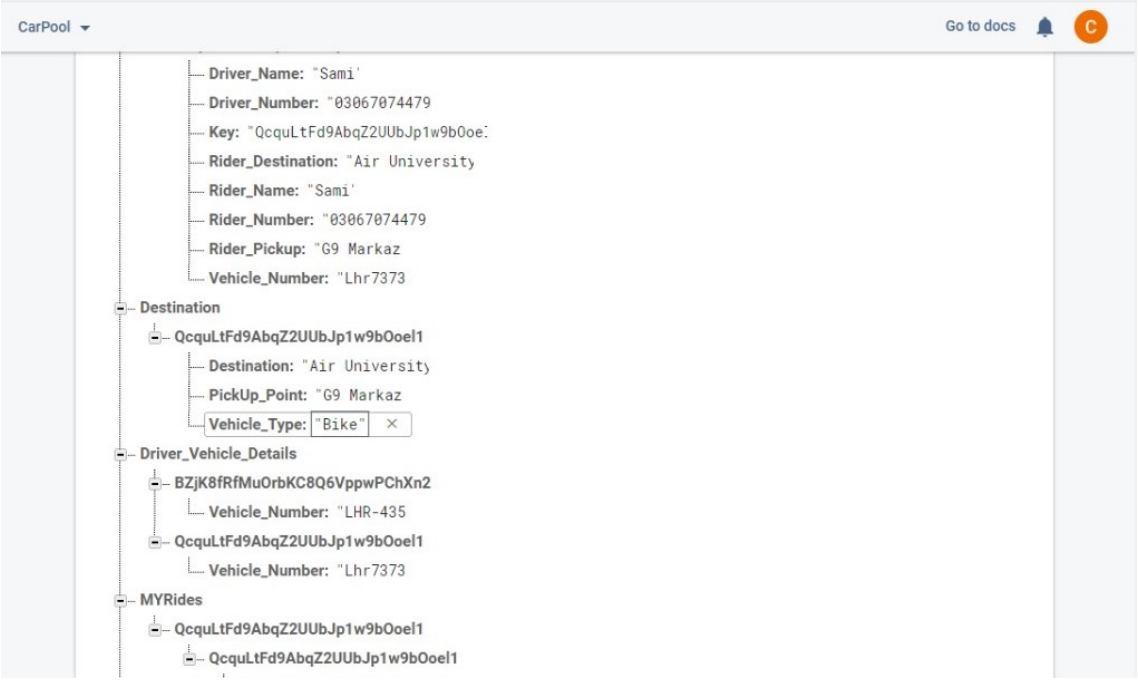



Figure 5.3: Example of a user mode in database

listens to changes in data for one time and does not trigger until it's called again, this is good for fetching data only once.

The second method is using **addValueEventListener,** this method listens to data every time it changes and it also triggers every time it changes this is good for things like messages and real time updates.

We have decided to use **addListenerForSingleValueEvent** for most of our data fetching, the reason is each time data has been read, Firebase charges for it, which means it the less data is fetched the better, for this we have avoided using **addValueEventListener** instead we fetch the data once and save it locally, when the data is changed the user is required to refresh the page to get updates. however in cases where it's important to get updates in real time like in messages we have used **addValueEventListener**.

## 5.4 Tools and Technology

- Android
- Firebase Platform
- Google Cloud Platform
- Android Studio
- Java Language

- Google Maps API
- Google Direction API
- Google Places API

## 5.5 System requirements

- Android phone with Minimum SDK android API 19 Kit Kat
- Google Play Services
- GPS service
- Internet Connection

## 5.6 Security

- **Firebase Authentication**

  Firebase authentication is a very fast and secure way to sign users into our application it is used to log in and register users into our database in our case we are using the email verification, a user must verify his email to complete the registration.

- **Authentication Usage**

  When a user registers, his basic information (Name, Email, Password) are registered in the Auth database but not the real time Database, after that users are welcomed with a finish registration activity, in this activity they have to verify their email using EMAIL verification, this method is used to prevent spam and multiple account creations, after verification and filling other information user data is saved on the real time database. as for the log in the system checks data and logs users if it's correct.

## 5.7 Rules

Some of the restriction and rules are mentioned below :

- User can be used one account for both driver and rider.
- Users cannot modify anyone else's data except theirs.
- Only the admin can modify the data of other users.
- The driver cannot select more than three riders.
- The rider can only contact with their driver.

- A rider have to select pick up and drop off points.
- Driver, rider cannot use the app until their accounts are verified.

# Chapter 6

# System Testing and Evaluation

## 6.1 Graphical user interface testing

#### 6.1.0.1 Table 28: user interface testing

| No | Test Objective | Test Step | Expected Result | Result |
|---|---|---|---|---|
| **1.** | Check the color and size of buttons on the home screens of different users. | 1) Make boundaries visible after activating developer mode in your android phone<br>2) Open all the users home screen one by one and you will feel the difference | Buttons size and color must be same in all user dashboards | Affirmative |
| **2.** | Make sure that icons pixels won't fall when the app would be opened on different screen sizes. | 1) Open your app on the screen of different sizes. | Icons appearance would be the same on all screens. | Affirmative |
| **3.** | Ensure the ripple effect working on all buttons. | 1) Check by pressing all the buttons added in-app. | Ripple effect will generate when you will press button | Affirmative |
| **4.** | Is text visible on smaller screens? | 1) Open the app on small screens. | The text is readable by the user. | Affirmative |
| **5.** | Buttons must be separated by some distance so the user won't press the wrong button. | 1) Press the buttons that are placed together or have little distance | The user was able to press the desired button with his thumb | Affirmative |

Table 6.1: User Interface Testing

## 6.2 Graphical user interface testing

#### 6.2.0.1 Usability testing

| No | Test Objective | Test Step | Expected Result | Result |
|---|---|---|---|---|
| 1. | To check registered on CarPool . | 1) Press the sign up button.<br>2) Fill the form.<br>3) Accept only university email for sign up.<br>4) Send verification email on email.<br>5) After verification process account has been created. | User will be able to use this application. | Affirmative |
| 2. | Forgot Passwrod ? | 1) Click the forgot password button.<br>2) Text box will appear enter registered email.<br>3) Press reset button email has been sent to your email.<br>4) Check your email and set your new password. | Account password reset. | Affirmative |
| 3. | Login to Carpool application. | 1) Enter registered email.<br>2) Enter account password.<br>3) Press login button. | User login to application | Affirmative |
| 4. | Select user type driver. | 1) Login in to the application.<br>2) Switch button to driver type.<br>3) Enter vehicle details and press next button to update details in database. | User act as a driver. | Affirmative |
| 5. | Check as If a driver can select riders. | 1) Login as a driver.<br>2) Enter vehicle details.<br>3) Show riders list.<br>4) Select riders. | Riders selected and send driver details to riders. | Affirmative |
| | | 4) Select riders. | | |
| 6. | Check can driver see pick up points of selected riders ? | 1) Display list of selected riders on screen.<br>2) Press button show pick up points.<br>3) Display pick up points of riders on map. | Driver will be able to see the pickup points of riders. | Affirmative |
| 7. | Drop off riders on different location. | 1) Select rider pop up will appear.<br>2) Press drop off.<br>3) Rider eliminate from pick up list | Rider drop off on their location. | Affirmative |
| 8. | Ride summary display. | 1) Drop off all riders one by one or press the end ride button .<br>2) Ride summary will appear. | Display ride summary. | Affirmative |
| 9. | Select user type rider. | 1) Login in to the application.<br>2) Switch button to rider type.<br>3) Rider have to select destination and pick up point.<br>4) Press next button and user current location, drop off and pick up point display on map. | User act as a rider. | Affirmative |

Table 6.2: Usability Testing

| | | | | |
|---|---|---|---|---|
| **10.** | Notify details of driver to rider. | 1) After enter ride details a waiting screen will display.<br>2) When rider select by driver details of driver will be display on rider screen.<br>3) When driver pick up rider press start ride button. | Details of driver will be shown to rider. | Affirmative |
| **11.** | Show summary of ride to rider. | 1) when driver drop off rider press end ride button.<br>2) Ride summary display on screen. | Show ride summary. | Affirmative |

## 6.3 Software performance testing

#### 6.3.0.1 user interface testing

| No | Test Objective | Test Step | Expected Result | Result |
|---|---|---|---|---|
| **1.** | To check as if the app would work smoothly when multiple riders selected by a driver. | 1) Create multiple accounts and put ride details.<br>2) Select by single driver. | The speed of the app won't be affected. | Affirmative |
| **2.** | Check the speed of the app after registered multiple accounts . | 1) The app would work as it used to work with twenty complaints. | The speed of the app won't be affected. | Affirmative |
| **3.** | To check firebase cloud speed. | 1) Ask multiple drivers to enter vehicle details and select riders from list.<br>2) Ask multiple riders to enter ride details and selected by drivers ]. | App performance won't be affected. | Affirmative |

Table 6.3: Software Performance Testing

## 6.4 Compatibility testing

#### 6.4.0.1 Compatibility testing

| No | Test Objective | Test Step | Expected Result | Result |
|---|---|---|---|---|
| **1.** | To check as if the location of the user keeps on updating when user is moving. | Sign in to the driver and rider account. | It will keep on updating the current location. | Affirmative |
| **2.** | Ensure the readability of text on different screens. | Open your app in different screen sizes. | The user would be able to read the text on small screens | Affirmative |
| **3.** | Push Notifications keep on coming on different mobile devices. | Using the app on different android versions. | Notifications would display on the notification screen. | Affirmative |

Table 6.4: Compatibility testing

## 6.5 Exception handling

#### 6.5.0.1 Exception handling

| No | Test Objective | Test Step | Expected Result | Result |
|---|---|---|---|---|
| 1. | Only university email format required for signup; Invalid email won't be accepted. | Enter the email while registering your account. | Registration successful. | Affirmative |
| 2. | If email is not verified by, the user won't be able to sign in the app. | Verification email has been sent to email, when he registers an account. | Account verification done. | Affirmative |
| 3. | An invalid phone number is not allowed. | Write a valid number. | The phone number verified. | Affirmative |
| 4. | Users not allowed to enter the same email twice. | Enter a new email if you want to register your account. | The unique email entered and account approval request sent to admin. | Affirmative |
| 5. | The app won't crash if user do not allow location permission. | Application ask to access the user current location. | App working fine. | Affirmative |
| 6. | Users can't edit roll number or email after signup. | Register your account. | Unable to edit email or roll number. | Affirmative |
| 7. | Only selected riders will be notify by driver details. | Select riders from list and send detail of driver to specific riders only. | Notify the details of drivers to selected riders. | Affirmative |

Table 6.5: Exception Handling

## 6.6 Security testing

#### 6.6.0.1 Security testing

| No | Test Objective | Test Step | Expected Result | Result |
|---|---|---|---|---|
| 1. | Eliminate the risk of password leakage when someone tries to guess the password of the user. | 1) Try to guess the password of some random user. | It won't work as the user was forced to create a strong password involving numbers and symbols during the signup process. | Affirmative |
| 2. | Prevention of a denial of service attack by an attacker. | 1) Detect vulnerabilities in the application layer. | Denial of service attack passed. | Affirmative |
| 3. | Reduce the risk of SQL injection. | 1) User is unable to write a query in any text box with the use of proper validation in different forms. | Validations stopped the execution of the query. | Affirmative |
| 4. | To validate an attacker from accessing sensitive data. | 1) Try to extract extra data from the admin side. | Data won't be extracted with the proper use of validations. | Affirmative |
| 5. | To analyze the vulnerability of file system interactions. | 1) Allowing the user to only add jpg/png files while uploading fees challan. | Malicious data won't get uploaded. | Affirmative |

Table 6.6: Security Testing

## 6.7 Installation testing

#### 6.7.0.1 Installation testing

| No | Test Objective | Test Step | Expected Result | Result |
|---|---|---|---|---|
| 1. | Install the app on different android versions starting from 4.4 to 9.0. | Install the app using the .apk file. | The app would be installed successfully. | Affirmative |
| 2. | To check as if an app installed with all resources. | Open the app. | App working as explained by the developer. | Affirmative |
| 3. | Try uninstalling the app from the android phone. | Click on uninstall option | | Affirmative |

Table 6.7: Installation Testing

# Chapter 7

# Conclusions

## 7.1 Conclusion

The implementation from a concept to a real application was extremely challenging but it was very effective and full of experience, the final application turned out to be very professional and organized, it contained all necessary features to make both the driver and the passenger feel comfortable using it from design to backend features everything is checked. After a lot of testing and bug fixes the application finally reached a final state with no known bugs.

We have implemented all functional needs and non-functional needs and some of the optional needs, some additional features were added to make the application more usable but the core concept stayed the same since it offers all the mentioned features and needs in the project description it also respects the optimization needs such as good code design style, small application size (9mb) and targeting as many android devices as possible.

By using Java which is the official programming language for android we have made sure that the code was well structured as well as optimized, since android itself is built on Java, there are plenty of Java libraries are available. And Java has a wide open-source ecosystem. Java apps are lighter even when compared to Kotlin apps, resulting in a faster app experience.Java yields a faster build process too, letting you code more in less time. Thanks to the accelerated assembly with gradle, assembling large projects becomes easier in Java.

As for the backend my best choice was firebase because it's very powerful and simple to use especially for beginners, it also contains a free usage tier with good performance. The application does its best to optimize the backend for both database usage and user experience. Firebase provided all necessary backend functions which made making a professional application in time possible.

By using all the tools and libraries available and by using all knowledge of data structures and object-oriented programming we were able to make a well-designed application that could be used with no problems and didn't lack any important fea-

tures, this implementation was definitely helpful to my career since implementing a concept into a real Application gives good knowledge of the development environment.

## 7.2 Future Work

There are some ways in which this application can be improved upon. Some of the features for the application which are not yet present, but could be implemented in future development.

Our group has primarily been focusing on the functionality and simplicity of this application. If time allows, we we'll try to make the GUI more colourful and elegant, but there'll always be room for betterment in this segment.

Registering application with Google Service and uploading it into Google Play Store.

# Final Conclusion

By the time the application was finished and we can look back and tell how much we have learned from this project, so many things that should have been done differently in terms of implementation and design concept, so many additional features that an application like this has to have to be useful and competitive.

When the application was first being designed there were so many concerns that were not considered and by the time the testing happened and after all that time developing it we have realized that we learned so many things in terms of concept design and code optimizations and because of that we modified so many things since we started working on the implementation just to make the application more efficient and optimized. This proves that working on this project made us learn so many things about software development in general, not only that but we also learned how to make better conceptual design and learned how to turn an idea into a real application.

Building the application from the ground up was a great experience, the most important thing that we learned and after doing so much work is, in this type of software/product it is difficult to reach a final state so it is very important to deliver and get a first raw version and then fast and optimize and develop side features later. Some decisions were even based on this premise, having in mind that some choices are for the short-medium term rather than the long term are just faster to deliver that way, but finally we have ended up with a satisfying application that checks the main qualities of an application, these qualities being, good design, secure and efficient backend, and finally a clean and optimized coding design style.

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# Appendix A

# Application Workflow

The user downloads and installs the application in an android device. The user opens the application then he is welcomed with a Login/Register. New user register via the register form (name, university email, university registration id, contact no, password). The user must have to confirm the registration via email.

After confirmation the user enters the application and chooses between driver/rider if the user is a driver he can enter vehicle detail and select riders from list of passengers.

Riders can enter trip details and request a ride, after selected by driver display the details of driver to passenger.

After completion of ride both driver and rider can see the summary of ride.

# Appendix B

# Interviews

The interviewees were three students from different departments of Air University.

**Student 1**
Name : Hassan Siddiqui
Age : 21
Sex : Male
Interview date : 10.02.2020
Duration of interview : 10 minutes
Place of interview : AUSOM building
Method : Note taking and no recording as we believe recording would make interviewees uncomfortable.
Notes from interview : The interviewee owns a Samsng Galaxy S9 smart-phone which runs android 9.0, he is not familiar with concept of programming for mobile devices but he believes it is a very interesting concept. Hassan believes our app is very handy and he would even liked to install our prototype, on his own smart-phone and become one of our test users. The interviewee would like easier access to travel to and from university he believes it is not easy to find out local transportation. He mentioned that he would be even happier that he can share their ride expenses and cut their fuel bills.

**Student 2**

Name : Ahmed Shahid
Age : 29
Sex : Male
Interview date : 10.02.2020
Duration of interview : 8 minutes
Place of interview : Department of Mechatronics
Method : Note taking and no recording as we believe recording would make interviewees uncomfortable.
Notes from interview : The interviewee owns a iPhone 7 smart-phone which runs IOS. He is not familiar with concept of programming for mobile devices but he believes it is a very interesting concept. Ahmed believes our app is very useful and he wishes a similar application for iPhone. The interviewee would like to use this application through cell phone, or his future iPad. He specially would like to share ride with non-vehicle owning students.

**Student 3**

Nickname : Amna Asim
Age : 19
Sex : Female
Interview date : 10.02.2020
Place of interview : Department of Electrical Engineering
Duration of interview : 5 minutes
Method : Note taking and no recording as we believe recording would make interviewees uncomfortable.
Notes from interview : The interviewee owns a Oppo K1 smart-phone which runs Android 8.1. She is not familiar with concept of programming for mobile devices and she believes it is a very interesting that someone finally is doing this for students. She complained a lot about the local transportation in Islamabad which frustrate her every time she wants to travel to and from university. She believes also that it is a good idea to share ride with other non-vehicle owning students. She also mention that include the feature that facilitate female students to share ride with only female students.

# Appendix C

# Steeple Analysis

## Social

- Increase social interaction and solidarity.
- Meet new people during rides and make new friends.
- Driving with people is better than driving alone since it involves less stress.

## Technology

- Smartphone penetration is increasing day after day.
- Use of technology to create matches between drivers and passengers.
- The application is accessible from anywhere using a smartphone real time communication between actors.

## Environmental

- Increase of high occupancy vehicles which will lead to a decrease of CO2 emissions.
- Less cars on the roads that leads to safer roads and fluent traffic.

## Economical

- Savings as the price of gas and highways is shared among the travelers in a context of an increasing gas price.

## Political

- Increase of support for initiatives that decreases greenhouse gas emission support from government thank to the benefits of car-pooling.

## Legal

- Insurances of drivers and passengers: In case of accidents, if the owner of the car have insurance it covers any medical expense. Carpool more than other racial and ethnic groups.
- Ride sharing serves an important role in enhancing mobility in low-income, hostel students who are more likely to be unable to afford personal automobiles.

## Ethical

- Client confidentiality should be kept: all information related to trips' history should only be communicated to their respective use.