

Ticket #: 2022031401234

Ticket Status: Original

Transmission ID: 1234567890

Revision: 000

Ticket Type: New Normal

Response Required: Yes

Member Operator

Member Name: Contra Costa Water District

Member Contact: Shawn Kelly

Phone: 925-555-0123 x1234

Station Code: CCOWTR

Member ID: 12345

Excavator Details

Contact: Sam Superintendent

Phone: 925-123-4567 x1234

Mobile: 925-555-1234

Email: sam.superintendent@wingateconstruction.com

Language: English

Company: Wingate Construction

Excavator Type: Contractor

Address: 4005 Port Chicago Hwy, Ste 100, Concord, CA 94520

Excavator ID: 654321

Dig Site Location and Ticket Details

Latitude/Longitude: 37.909667, -121.731472

GIS coordinate system: WGS84 (WKID 4326)



[View Location in Google Maps](#)

Previous Ticket #	20220300001	Rev. #	003
Submitted	03/14/2022 08:02 AM	Medium	Web
Work Begin Date	03/17/2022 07:00 AM		
Legal Start Date	03/16/2022 05:01 PM		
Ticket Expiration	04/10/2022 11:59 PM		
Work Duration	2-4 days		
Address/Location	1028 Malbec Ln		
City/Town/Place	Brentwood		
County	Contra Costa	State	CA
Nearby Cross Street	Pomerol Cir		
Subdivision/Lot	Diane Burgis III lot 9		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Gas - Install New Facilities		
Excavation Method	Backhoe/Trackhoe/Excavator/Mini Ex		
Anticipated Depth	24-48 inches		
Street/Sidewalk	No	Vacuum Excavation	Yes
Project Owner	Pacific Gas & Electric		
Permit	City # 123456		
Job #/Name	1234		
Site Contact Name	Joe Foreman		
Site Contact Phone	925-555-5551		

Excavator Remarks

Comments from the excavator may include a text description of the dig site location to supplement the polygon drawn on the map (especially if there are multiple small dig sites within the polygon), description of additional work activities or excavation methods (e.g., "plan is to trench but we may need to bore"), comment about a dog in the back yard, gate code, request for field meet, etc. (484 characters, including spaces)

Member Operators Notified

CODE	OPERATOR NAME	FACILITY TYPE	PHONE
CCOWTR	Contra Costa Water	Water - Transmission	925-555-0123 x1234
COCCC2	County of Contra Costa	Traffic Signals	925-555-0123

(List continued on next page)

Member Operators Notified (continued)

CODE	OPERATOR NAME	FACILITY TYPE	PHONE
COMNCA	Comcast	Communications - Distribution	925-555-0123 x1234
CRIMP1	Crimson Pipeline	Hazardous Liquid Pipeline	925-555-0123
CRPSAC	CA Resources Production	Oil/Gas Gathering	925-555-0123
CTYBR2	City of Brentwood	Water - Distribution	925-555-0123
CTYBRE	City of Brentwood	Sewer - Distribution	925-555-0123
ECCIRR	East Contra Costa Irrigation	Reclaimed Water	925-555-0123
PACBEL	Pacific Bell	Communications - Distribution	925-555-0123
PGECND	PG&E - Concord	Gas - Distribution	925-555-0123
PGECND	PG&E - Concord	Electric - Distribution	925-555-0123
SONTEL	Sonic Telecom	Communications - Distribution	925-555-0123

Ticket Revision History

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	03/14/2022 08:02:26 AM	Original	New Normal	sam.superintendent	Web
				DPS_JLW	Phone
				Pelican App - sam.superintendent	Mobile
				811 Spotter - sam.superintendent	Mobile
					API

Additional Information

This section will include text related to ticket revisions (if applicable), such as comments about a specific area that needs to be re-marked as part of a Re-Mark request, comments about a member that needs to respond to a No Response request, etc.

This section may also include text provided by USAN to help members and excavators. Since this example ticket is the confirmation that will be sent to the excavator, that text may be:

“Log in to OCA to view responses from member facility operators and confirm that all operators have responded before you begin digging. [Link to OCA here](#)”

Text description about next steps (provided by USAN — we need ability to edit as needed)

Excavator responsibilities

Member Operator responsibilities

Etc.

Also note how in the Member Operators Notified list on page 2 how PG&E—Concord is listed twice. This is because they have 2 facility types but only one station code. If we can’t get members to separate out their facility types into separate station codes, can we at least list the facility types separately in that section, as shown above?