

Ticket #: 2022031401234

Ticket Status: Original

Transmission ID: 1234567890

Revision: 000

Ticket Type: New Normal

Response Required: Yes

Member Operator

Member Name: North State Water

Member Contact: Frank Kelly

Phone: 925-555-0123 x1234

Station Code: NRTWTR

Member ID: 12345

Excavator Details

Contact: Sam Superintendent

Phone: 925-123-4567 x1234

Mobile: 925-555-1234

Email: sam.superintendent@wingateconstruction.com

Language: English

Company: Wingate Construction

Excavator Type: Contractor

Address: 4005 Port Chicago Hwy, Ste 100, Concord, CA 94520

Excavator ID: 654321

Dig Site Location and Ticket Details



[Open Map](#)

Latitude/Longitude: 37.909667, -121.731472

GIS coordinate system: WGS84 (WKID 4326)

Previous Ticket #	20220300001	Rev. #	003
Submitted	03/14/2022 08:02 AM	Medium	Web
Work Begin Date	03/17/2022 07:00 AM		
Legal Start Date	03/16/2022 05:01 PM		
Ticket Expiration	04/10/2022 11:59 PM		
Work Duration	2-4 days		
Address/Location	1028 Malbec Ln		
City/Town/Place	Brentwood		
County	Contra Costa	State	CA
Nearby Cross Street	Pomerol Cir		
Subdivision/Lot	Diane Burgis III lot 9		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Gas - Install New Facilities		
Excavation Method	Backhoe/Trackhoe/Excavator/Mini Ex		
Explosives	No	Boring	Yes
Anticipated Depth	24-48 inches		
Street/Sidewalk	No	Vacuum Excavation	Yes
Project Owner	Pacific Gas & Electric		
Permit	City # 123456		
Job #/Name	1234		
Site Contact Name	Joe Foreman		
Site Contact Phone	925-555-5551		

Excavator Remarks

Comments from the excavator may include a text description of the dig site location to supplement the polygon drawn on the map (especially if there are multiple small dig sites within the polygon), description of additional work activities or excavation methods (e.g., "plan is to trench but we may need to bore"), comment about a dog in the back yard, gate code, request for field meet, etc. (484 characters, including spaces)

Member Operators Notified

CODE	OPERATOR NAME	FACILITY TYPE	PHONE
COMNCA	Comcast	Communications - Distribution	925-555-0123 x1234
CRIMP1	Crimson Pipeline	Hazardous Liquid Pipeline	925-555-0123
CRPSAC	CA Resources Production	Oil/Gas Gathering	925-555-0123
CTYBR2	City of Brentwood	Water - Distribution	925-555-0123
CTYBRE	City of Brentwood	Sewer - Distribution	925-555-0123
ECCIRR	East Contra Costa Irrigation	Reclaimed Water	925-555-0123
PACBEL	Pacific Bell	Communications - Distribution	925-555-0123
PGECND	PG&E - Concord	Gas - Distribution	925-555-0123
PGECND	PG&E - Concord	Electric - Distribution	925-555-0123
SONTEL	Sonic Telecom	Communications - Distribution	925-555-0123

Ticket Revision History

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	03/14/2022 08:02:26 AM	Original	New Normal	sam.superintendent	Web
				DPS_JLW	Phone
				Pelican App - sam.superintendent	Mobile
				811 Spotter - sam.superintendent	Mobile
					API

Additional Information

I've received a ticket, what am I required to do?

First, you cannot simply ignore or delete the ticket. You are required by CA Gov Code 4216.3(a) to respond to the ticket in one of three ways:

- 1: Mark your facilities that are near the proposed excavation : 4216.3(a)(1)(A)(i) Locate and field mark within the area delineated for excavation and, where multiple subsurface installations of the same type are known to exist together, mark the number of subsurface installations.
- 2: Provide information to the excavator about the location of your facilities in relation to the proposed excavation : 4216.3(a)(1)(A)(ii) To the extent and degree of accuracy that the information is available, provide information to an excavator where the operator's active or inactive subsurface installations are located.
- 3: Notify the excavator that your facilities are clear of the proposed excavation : 4216.3(a)(1)(A)(iii) Advise the excavator it operates no subsurface installations in the area delineated for excavation.

Second, you are required by CA Gov Code 4216.3(c) to then record the action you took when responding to the ticket with the Electronic Positive Response system. For more information on how you can post electronic positive responses for your tickets please visit ([pos res link](#))

You are required to keep your contact information and area of interest mapping up to date per Title 19 California CCode of Regulations Section 4003

Visit the Damage Prevention Portal ([link](#)) to ensure your company account information is always updated and accurate. Incorrect or outdated information could lead to missing tickets and damaged facilities.

Do you need any help or assistance with your Underground Service Alert of Northern California and Nevada membership?

Contact our Member Services Department for help and assistance with your Underground Service Alert membership at memberservices@usan.org

Need excavation/law booklets or 811 stickers to hand out to your team or excavators in your region?

Go online to ([link](#)) to request excavation/law booklets, handouts, or stickers for you to distribute to your team or excavators in your region.