Task Name - Court Booking

Persona – Ari

Importance – 5/5

This is a fundamental task for CBS. Every user will have to do this task to book a court.

Frequency – 5/5

Users I will have to do this task every time they want to book a court.

Description –

Ari should be able to book a court out of the 6 courts available in the UofS's facility. She should be able to book a court from 9am to 9pm every day of the week. Each booking slot is of 1 hour and Ari in total book 6 slots at a time. She can book advance booking for the upcoming 6 days.

Constraints and goal -

The task to book a court should be as easy as possible. As Ari values efficiency, the design for the booking should as intuitive and simple to book the court.

Task Name – Cancel Booking

Persona – Ari

Importance – 5/5

This also a fundamental task for CBS. If user won't be able play, he/she should have the ability of cancel the booking so that other people can use the court

Frequency – 2/5

Though this is a very primary task, most often people don't have to cancel booking as they have planned out to played. They will cancel if there is unavoidable circumstances in the day.

Description –

Ari should be able to see all her bookings and then delete the selected booking among the other books. Only Ari can cancel her bookings. Also 1 slot will be added to her remaining slots available after deletion.

Constraints and goal -

The process for canceling should be easy to find and can be done with few clicks. Ari values efficiency and wants it to be done as quickly as possible (less clicks).

Task Name – View Bookings

Persona – Ari

Importance – 5/5

User should be able to view his/her booking if they forget the time or would like to send the screenshot of the booking to his/her friends.

Frequency – 5/5

Users will check their booking schedule as many times they did throughout the day.

Description –

Ari should be able to quickly view all her bookings and their times. The booking information (time, court number and day of the week) should clearly visible and properly sized so that she can screenshot the schedule to her friends if needed.

Constraints and goal -
The view option/feature to should be easily accessible and the view of the books should visible without much resizing as it will cause Ari to do extra work and she doesn't like unnecessary task.