

Sketch 1

Sketch 1 shows a court booking interface. At the top, there is a grid of days of the week (SUN, MON, TUE, WED, THUR, FRI, SAT) and courts (COURT 1, COURT 2, COURT 3, COURT 4, COURT 5, COURT 6). Below this, there is a list of time slots: 9 AM - 10 AM, 10 AM - 11 AM, 11 AM - 12 PM, and 12 AM - 1 PM. Each time slot has a 'Booking Info' box. The 9 AM - 10 AM slot is marked 'BOOKED' with an 'Unbook' button. The 10 AM - 11 AM slot has a 'Book' button. The 11 AM - 12 PM slot is marked 'Not available'. The 12 AM - 1 PM slot has a 'Book' button.

Court Booking- sketch1

Walkthrough Results:

- User felt the overall design to be intuitive as she knew what to do from the start
- User had to do a lot of clicks to book courts at different date and different court.
- It was easier to book when user had a favorite court to book from
- User frequently had scroll down to book courts in a later time of the day

Strength:

- Design felt intuitive
- Quick booking and unbooking

Weakness:

- No view of what the user already booked
- A lot of clicks to be made

Sketch 2

Sketch 2 shows a court booking interface using a drag-and-drop system. At the top, there are dropdown menus for 'SUN' and 'COURT 1'. Below these is a list of 'Booking Info' items: 'Available', 'Unavailable', and 'Booked'. To the right of this list is a 'Drag & Drop' area containing a 'Booking Info' box with a 'Booked' status. At the bottom, there is a '1/6' indicator and a 'confirm' button.

Court Booking-sketch2

Walkthrough Results:

- The UI felt like a shopping experience where user takes an item from the shelf and drops it in her basket.
- User had to do a lot of clicks to book courts at different date and different court. Also, the other dates and courts information were not at a glance
- As the user is using a laptop, she had to use two hands on her trackpad to drag and drop the bookings.
- The user was clueless when she wanted to unbook the booking. She tried dragging the booked court back to the left side to unbook.
- The dragging boundary was not clear for the user.

Strength:

- Feels intuitive like a physical shopping experience.
- Gets a view of what the user already booked

Weakness:

- No view of what the user already booked
- A lot of clicks to be made
- Drag and drop required two hand in a laptop for comfortable use

	Court 1	Court 2	Court 3	Court 4	Court 5	Court 6
	SUN	MON	FRI	SAT
9 AM	Info					
10 AM	Info	N/A				
...						
...						
...						
8 PM			N/A		N/A	
9 PM						

0/6 Booking Add to cart

✕

✕

Confirm
Cancel

Court Booking-sketch3

Walkthrough Results:

- This UI also felt intuitive to the user as it shared similar experience to using a calendar.
- User got all the booking options for a particular court at a glance
- The user chose her preferable court and selected her timings easily.
- The user saw her total booking and used “Add to cart” intuitively like online shopping experience

Strength:

- Intuitive to use by the user
- Gets all the information for a particular court at a glance and it saves time, extra clicks and scrolling

Weakness:

- Maybe too much information clusters in a single window.
- User has to pass two scene to finalize bookings

Booking 1

Info

Booking 2

Info

Booking 3

Info

↓

View Bookings-sketch2

Walkthrough Results:

- Users get a similar experience to a list.
- The user had to scroll and read off individual information of each booking to get what her schedules are. Her today’s booking wasn’t apparent to her.

Strength:

- Easy to use.

Weakness:

- User have to read all the booking information to get what bookings she has today.
- Extra working - scrolling

Total booking 4/6

Today	Upcoming
Book Info	Book info
Book info	Book info

View Bookings-sketch1

Walkthrough Results:

- Easy to understand by the user. The user knows which bookings she has for today and what bookings are coming in the future

Strength:

- Easy to use.
- Simplified information. User knows what today's schedule is.
- No extra action needed to be done by the user.

Weakness:

- User have to read all the booking information to get what bookings she has today.
- Extra working - scrolling

TIME	SAT	SUN	MON	TUES	WED	THURS	FRI
9 AM	Book info			Book info			
10 AM					Book info		
⋮							
8 PM							
9 PM							

View Bookings-sketch3

Walkthrough Results:

- The user figures out what day is today and then finds her booking schedule for today in this UI.
- The UI has similar experience to old style calendar booking marking.

Strength:

- Easy to find out booking time and date and booking information
- No extra action needed to be done by the user.

Weakness:

- The user has to figure what day is today and find the particular column.

Book Info	Delete
Book info	Delete
Book info	Delete

Cancel Booking-sketch2

Walkthrough Results:










- The user had to read of the booking information first to delete her intended booking
- The design felt intuitive like a list to the user.

Strength:

- Easy to use
- All her booking is presented and user can delete a particular booking with a single click

Weakness:

- The user can delete another booking my mistake.

<div><div><div>Book Info</div><div>Book Info</div><div>Book info</div><div>Book info</div><div>Book Info</div><div>Book Info</div></div><div>Drag and Drop</div><div></div></div> <p>Cancel Booking-sketch1</p>	<ul style="list-style-type: none">The user has to read off the booking information to delete the correct booking <p>Walkthrough Results:</p> <ul style="list-style-type: none">The user found the design similar to the experience of throwing items to trash.The user had difficult to drag and drop as the user is using a trackpad on her laptop. She had to use 2 hands to comfortably delete the booking. <p>Strength:</p> <ul style="list-style-type: none">Design is intuitive to understand <p>Weakness:</p> <ul style="list-style-type: none">Users has to read off booking details in order to delete the correct booking.Multiple drag and drop to delete bookings.																														
<table><tr><th>Time</th><th>MON</th><th>TUES</th><th>WED</th><th>...</th><th>SUN</th></tr><tr><td>9 AM</td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>10 AM</td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>...</td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>9 PM</td><td></td><td></td><td></td><td></td><td></td></tr></table> <p>Cancel Booking-sketch3</p>	Time	MON	TUES	WED	...	SUN	9 AM						10 AM						...						9 PM						<p>Walkthrough Results:</p> <ul style="list-style-type: none">The user found the design similar to the experience of calendar booking.The user easily found the correct court booking for deleting by reading of the information on the column and row. <p>Strength:</p> <ul style="list-style-type: none">Design is intuitive to understandEasy to find the correct bookingVery few clicks to be done by the user. <p>Weakness:</p> <ul style="list-style-type: none">No weakness found
Time	MON	TUES	WED	...	SUN																										
9 AM																															
10 AM																															
...																															
9 PM			