SIEMENS Healthineers: Problem

- 1) Employee leaves
- 2) Workload increases for remaining employees
- 3) Workload and lack of staff impact patient care
- 4) Patients report poor satisfaction; profits decline
- 5) Staff report poor satisfaction; profits further decline

Fact (Research at German Hospitals):

inefficient system usage frustrated users dissatisfied patients



higher costs wasted time decline in reputation





SIEMENS Healthineers: Solution

Knowledge Management System (KMS): "ShareNet" Database Repository, Chat Room, Search Engine

Ginawa ito upang malutas ang problema ukol sa system inefficiency, dahil hindi maiging naibabahagi ang dunong at kaalaman ng mga manggagawa sa isa't isa.

Turban, E., Rainer, Jr., R., Potter, R. (2005). "Introduction to Information Technology (3rd Ed)". Philippines: John Wiley & Sons, Inc.





Practical Application: Philippine Context



Knowledge Management System (KMS)

Training/Education:

- 1) Computer Automation
- 2) Reports
 - Monthly, Annual
 - Meeting Minutes
 - ☐ Incident
 - Advice

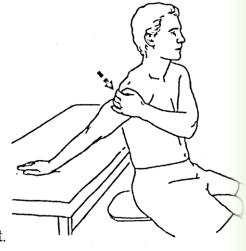
SHOULDER - 21 ROM: Anterior Glide - Extension

With <u>left</u> arm resting comfortably on table behind, apply gentle force down and slightly forward through shoulder. Hold _____ seconds. Relax.

Repeat _____ times per set.

Do _____ sets per session.

Do ____ sessions per day.



Visual Health Information Tool





Practical Application: Philippine Context

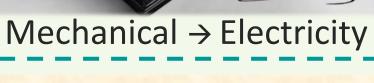


Finance/Accounting

- 1) Isulat ang pang-araw-araw na gastusin.
- 2) Mag-ipon ng hindi bababa sa 10% ng kinikita.
- 3) Gamitin ang naipon sa mga investment bilang dagdag na kita, bukod pa roon sa kinikita sa hanap-buhay.

Halimbawa:

- Mutual Funds
- Peso Bonds







References

- 1) Siemens Healthineers. (2018). "Attracting and Retaining Medical Staff: How to transform care delivery by enhancing job satisfaction and developing the skills of healthcare professionals". Germany: Siemens Healthcare GmbH.
- 2) Turban, E., Rainer, Jr., R., Potter, R. (2005). "Introduction to Information Technology (3rd Ed)". Philippines: John Wiley & Sons, Inc.

Note: Select Images from https://new.siemens.com/ph/

en/company/about.html; last accessed: 20190721



