RACIAL [AN IDENTITY / LIVED EXPERIENCE]
WHEN "CAN BE used to predict life out comes due to someone's Identity
or belonging to socially constructed groups (race, gender, income, ability) From Problem to Inequity Consider Unite suprema Also, there is a greater Estimated Time: 60 minutes

"Inequity should be defined as differences in [outcomes] which are not only ungecessary and avoidable but, in addition

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On the concepts and Prince

Margaret Whitehead, "The Concepts and Prince 1 as a metric of said "fair" air " Could ve use just Shirt Charles opportunities [Example] Guests at public parks are spending long **Problem** that individual or group Statement amounts of time at the restrooms, on average. People who urgency to use the restroom ava. wait time have and the same. the same **Definition of** Fairnes Equitable amounts of time they need to People who amounts of time to actually Court corrues deserve have different... actually use the facility use the facility different... unclear BARRIER Difference in... See Se Based on... Unfair? Avoidable? does not mequitable that , or the distribution have vinces to ambiquous - will ava. time spent gender unjust? separate out Misturically ava. time spent waiting gender yes transgender status d Observed ava. time spent waiting yes **Differences** appressible, discidual haged, or excluded Lacinta Hzelfar Over and open Idace avq. time spent using the gender NO NO facility resources to ava. time spent using the disability status NO 110 facility avg time spent waiting busy-ness of par NO NO Jook the Structual Barrier is ? time? Guests at public parks are spending long amounts of time at the restrooms, on average, and **New Problem Statement** "wait" times are even longer for quests based on their "gender" and "transgender status".

What's the Problem?

A Precursor to Equity Exercises

A strong problem statement should...

Describe the problem your project is helping to solve

• Be a complete sentence

Center on the outcomes of the impacted members of the public

CHECK. Exclude any untested assumptions about what members of the public think, feel, want, or find most important or problematic

Exclude any assumptions about the solution

to people w/ lived experience working on saic problem statement. perhaps Determine if there are assumptions based on problem Statement bias, stereotypes

and eliphemisms

"Untested"

Additionally:

Your initial problem statement goes here.

> Does it describe a problem your project is trying to solve?

Is it a complete sentence?

Does it center on the outcomes of the impacted members of the public?

Does it exclude any untested assumptions about what members of the public think, feel, want, or find most important or problematic?

Does it exclude any assumptions about the solution?

"What if my team isn't public-facing?

In govt work, everything we do ultimately serves the American public, although many things we create are not public-facing or designed to serve the public directly. However, it is still important we keep in mind the thread between our work and the downstream public impact.

What if my team has constraints in how we can deliver solutions, even if the problem we're solving is broad?

Those constraints should not affect the description of the problem your team is ultimately trying to solve. Those constraints can and should be considered later, when your team is developing potential solutions. Those constraints may also change! But the root problem will likely not change as quickly

Your updated problem statement goes here.

Problem Statement v2.0