



Incident Report Archive

11 May 2017

Confidentiality: Restricted

Publication date (GMT)	Status update and impact	Archived
Wed, 26 Apr 17 05:42	SWIFT found the issue to be related to one of the monitoring components of Alliance Lite 2. Messaging & operations of Alliance Lite 2 are not impacted. This is the final update.	Thu, 27 Apr 17 02:43
Wed, 26 Apr 17 05:16	SWIFT is currently investigating a possible issue which may impact the Alliance Lite 2 users. If you have any difficulty accessing or operating Alliance Lite 2 please contact SWIFT Customer Support. We will provide another update in approximately 30 minutes.	Thu, 27 Apr 17 02:42
Thu, 20 Apr 17 10:41	The CREST service issue that started at 09:29 GMT was normalised as of 10:16 GMT.	Thu, 20 Apr 17 12:46
Thu, 20 Apr 17 10:07	Investigation continues for the CREST service issue which may cause intermittent interruption on CREST messaging flow. Further update will be provided.	Thu, 20 Apr 17 10:42
Thu, 20 Apr 17 09:40	SWIFT is investigating an issue which is impacting the SWIFT messaging services for some CREST customers. We will provide an update in approximately 30 minutes.	Thu, 20 Apr 17 10:42
Tue, 4 Apr 17 13:31	All systems are functioning normally today.	Tue, 4 Apr 17 13:52
Mon, 3 Apr 17 13:37	As from 11:21 GMT, all systems are functioning normally again. If you are still encountering issues to reconnect to SWIFT, do restart your SNL and/or your application.	Tue, 4 Apr 17 13:31
Mon, 3 Apr 17 10:56	SWIFT continues the investigation that impacted the SWIFT messaging services for some customers. If you are still encountering issues to reconnect to SWIFT, do restart your SNL and/or your application. We will provide a next update in approximately 2 hours.	Tue, 4 Apr 17 13:31
Mon, 3 Apr 17 10:25	SWIFT is investigating an issue which is impacting the SWIFT messaging services for some customers. We will provide an update in approximately 30 minutes.	Tue, 4 Apr 17 13:31
Mon, 13 Mar 17 17:25	As from 14:38 GMT, all systems are functioning normally again.	Tue, 14 Mar 17 13:44
Mon, 13 Mar 17 16:04	SWIFT investigated a delay of message delivery for a subset of customers and recovered some system components. As from 14:38 GMT, SWIFT has resumed full message flow for all customers. At this moment a full reconciliation and verification is in progress. If you are encountering issues to reconnect to SWIFT, do restart your SNL and/or your application. We will provide a next update in approximately 2 hours.	Tue, 14 Mar 17 13:44
Mon, 13 Mar 17 14:51	SWIFT continues the investigating of an issue impacting the SWIFT messaging services for some customers. We will provide an update in approximately 30 minutes.	Tue, 14 Mar 17 13:44
Mon, 13 Mar 17 14:19	SWIFT is investigating an issue which is impacting the SWIFT messaging services for some customers. We will provide an update in approximately 30 minutes.	Tue, 14 Mar 17 13:44
Mon, 13 Feb 17 06:05	At 05:28 GMT SWIFT has identified an issue on one of the SWIFTNet components which has impacted the SWIFT messaging services for some customers. The affected component has been isolated and all affected	Tue, 14 Feb 17 04:41

	customers should have been able to reconnect shortly. This is the final update.	
Mon, 13 Feb 17 05:34	SWIFT is investigating an issue which is impacting the SWIFT messaging services for some customers. We will provide an update in approximately 30 minutes.	Mon, 13 Feb 17 06:00
Wed, 25 Jan 17 05:55	SWIFT experienced a short network interruption at 19:05 GMT on January 24 which impacted a subset of customers. The situation has normalised and the impacted customers should be able to reconnect. This is the final update.	Wed, 25 Jan 17 15:52
Tue, 24 Jan 17 19:58	SWIFT experienced a network issue for a subset of customers that resulted in a number of interruptions at 19:05 GMT. If you are encountering issues to reconnect to SWIFT, please contact.	Wed, 25 Jan 17 05:47
Tue, 24 Jan 17 19:07	SWIFT is investigating an issue which is impacting the SWIFT messaging services for some customers. We will provide an update in approximately 30 minutes.	Wed, 25 Jan 17 05:47
Thu, 19 Jan 17 11:01	The issue with accessing Alliance Lite2 & Certificate Centre via swift.com has been resolved as of 09:45GMT.	Fri, 20 Jan 17 08:29
Thu, 19 Jan 17 09:21	Alliance Lite2 & Certificate Centre remain available through the direct URLs while we work to resolve the issue preventing users to access Alliance Lite 2 & Certificate Centre via the recommended way on swift.com. The direct URLs for Alliance Lite 2 & Certificate Centre are (https://alliancelite2.swift.com or https://certificates.swift.com).	Thu, 19 Jan 17 11:00
Thu, 19 Jan 17 06:03	SWIFT is still working to resolve an issue impacting users accessing Alliance Lite 2 & Certificate Centre via the recommended way on swift.com. Please continue to use the workaround of accessing Alliance Lite 2 & Certificate Centre via the direct URL (https://alliancelite2.swift.com or https://certificates.swift.com). We will provide the next update in approximately 2 hours.	Thu, 19 Jan 17 09:19
Thu, 19 Jan 17 04:04	SWIFT has identified an issue impacting users accessing Alliance Lite 2 & Certificate Centre via the recommended way on swift.com. SWIFT is currently working to resolve the issue. Workaround is to access Alliance Lite 2 & Certificate Centre via the direct URL (https://alliancelite2.swift.com or https://certificates.swift.com). We will provide the next update in approximately 2 hours.	Thu, 19 Jan 17 06:00
Thu, 19 Jan 17 03:10	SWIFT is investigating an issue which is impacting users accessing Alliance Lite 2 & Certificate Centre on swift.com. We will provide an update in approximately 30 minutes.	Thu, 19 Jan 17 03:51
Sat, 14 Jan 17 13:12	All systems are functioning normally today.	Sat, 14 Jan 17 13:18
Sat, 14 Jan 17 12:15	All systems are functioning normally today.	Sat, 14 Jan 17 13:12
Fri, 13 Jan 17 11:52	The ARG service has been restored at 11:24 GMT and is fully available again to all ARG customers.	Sat, 14 Jan 17 12:15
Fri, 13 Jan 17 11:50	The Lite2 service has been restored at 11:37 GMT and is fully available again to all Lite2 customers.	Sat, 14 Jan 17 12:15

Fri, 13 Jan 17 11:17	SWIFT is investigating an ARG issue which may impact your service. We will provide you further update in an hour time.	Sat, 14 Jan 17 12:15
Fri, 13 Jan 17 11:16	SWIFT is investigating a Lite2 issue which may impact your service. We will provide you further update in an hour time.	Sat, 14 Jan 17 12:15
Mon, 9 Jan 17 09:45	All systems are functioning normally again.	Tue, 10 Jan 17 10:34
Mon, 9 Jan 17 08:40	SWIFT is investigating an issue which is impacting the SWIFT messaging services for some customers. We will provide an update in approximately 30 minutes.	Mon, 9 Jan 17 09:18
Thu, 17 Nov 16 08:36	The operational status update published at 07:56 GMT was specific to CREST messaging service only. The CREST messaging service has normalised as of 08:08 GMT.	Fri, 18 Nov 16 06:22
Thu, 17 Nov 16 07:56	SWIFT is investigating an issue which is impacting the SWIFT messaging services for some CREST customers. We will provide an update in approximately 30 minutes.	Thu, 17 Nov 16 08:27
Mon, 14 Nov 16 23:54	All systems are functioning normally today.	Tue, 15 Nov 16 07:33
Mon, 14 Nov 16 02:09	Between 00:00GMT and 01:15GMT, some customers may have experienced FIN message delay and FIN LT session aborts. The FIN service is now fully normalised.	Mon, 14 Nov 16 23:54
Mon, 14 Nov 16 01:24	We are experiencing some delay in FIN message processing, investigation of the issue is in progress. We will provide an update in approximately 30 minutes.	Mon, 14 Nov 16 02:10
Mon, 14 Nov 16 00:40	SWIFT is investigating an issue which is impacting the SWIFT messaging services for some customers. We will provide an update in approximately 30 minutes.	Mon, 14 Nov 16 01:24
Wed, 12 Oct 16 06:15	SWIFT experienced a network issue for a subset of customers that resulted in a number of interruptions between 05:48GMT and 05:49GMT. If you are encountering issues to reconnect to SWIFT, please restart your SNL and/or your application.	Wed, 12 Oct 16 13:08
Tue, 11 Oct 16 15:13	SWIFT experienced a network issue for a subset of customers that resulted in a number of interruptions between 14:48GMT and 14:51GMT. If you are encountering issues to reconnect to SWIFT, please restart your SNL and/or your application.	Wed, 12 Oct 16 13:08
Tue, 11 Oct 16 14:55	SWIFT is investigating an issue which is affecting a subset of customers. We will provide an update in approximately 30 minutes.	Tue, 11 Oct 16 15:18
Tue, 11 Oct 16 14:08	SWIFT experienced a network issue for a subset of customers that resulted in a number of interruptions between 12:49GMT and 13:03GMT. If you are encountering issues to reconnect to SWIFT, please restart your SNL and/or your application.	Tue, 11 Oct 16 15:01
Tue, 11 Oct 16 13:26	SWIFT is investigating an issue which caused SNL disconnects at 12:49GMT, which was restored few minutes later. We will provide you with an update within 30 min	Tue, 11 Oct 16 14:11
Tue, 30 Aug 16 20:18	All systems are functioning normally today.	Tue, 30 Aug 16 20:21

Tue, 30 Aug 16 20:16	All systems are functioning normally today.	Tue, 30 Aug 16 20:16
Thu, 25 Aug 16 22:14	SWIFT experienced a brief network issue from 21:18 until 21:22 GMT. Impacted customers were able to reconnect after that period.	Sun, 28 Aug 16 19:59
Thu, 25 Aug 16 21:35	SWIFT is investigating an issue with the SWIFTNet service. We will provide an update within 30 minutes approximately.	Sun, 28 Aug 16 19:59
Mon, 16 May 16 03:21	CREST Production service is running normally. The issue reported by SWIFT at 02:44GMT had no impact on CREST production service.	Tue, 17 May 16 06:41
Mon, 16 May 16 02:44	SWIFT is investigating an issue with the CREST service. We will provide an update within 30 minutes approximately.	Mon, 16 May 16 03:21
Tue, 5 Apr 16 21:10	All systems are functioning normally today.	Tue, 5 Apr 16 21:14
Tue, 5 Apr 16 16:19	All systems are functioning normally today.	Tue, 5 Apr 16 18:35
Mon, 4 Apr 16 17:53	SWIFT experienced a network issue with one of our network partners, affecting a subset of customers in the Americas region. We will follow up with these customers separately, no further updates to the Operational status is planned.	Tue, 5 Apr 16 16:19
Mon, 4 Apr 16 17:22	SWIFT is investigating an issue with the FIN service. We will provide an update within 30 minutes approximately.	Tue, 5 Apr 16 16:19
Wed, 23 Mar 16 23:54	SWIFT experienced a brief network problem which caused FIN session aborts for some customers. The FIN sessions recovered shortly afterwards.	Fri, 25 Mar 16 02:30
Wed, 23 Mar 16 23:14	SWIFT is investigating an issue with the FIN service. We will provide an update within 30 minutes approximately.	Fri, 25 Mar 16 02:30
Wed, 9 Mar 16 09:41	At around 08:15GMT, an issue with the Store and Forward service caused multiple Store and Forward sessions to abort, the service normalised by 08:23GMT and new sessions could be established.	Thu, 10 Mar 16 06:20
Sun, 31 Jan 16 07:55	The Lite2 service has been restored at 07:52 GMT and is fully available again to all Lite2 customers.	Mon, 1 Feb 16 08:06
Sun, 31 Jan 16 07:03	The ARG service has been recovered at 06:58 GMT and is fully available again to all ARG customers.	Mon, 1 Feb 16 08:06
Sun, 31 Jan 16 05:01	The Lite2 service is under recovery, it's expected to finish by 07:00GMT. Messages being submitted by Lite2 customers or addressed to Lite2 customers will not be delivered until the recovery process is completed.	Mon, 1 Feb 16 08:06
Sun, 31 Jan 16 04:59	The ARG service is under recovery, it's expected to finish by 07:00GMT. Connection to ARG is currently unavailable until the recovery process is completed.	Mon, 1 Feb 16 08:06
Sun, 31 Jan 16 03:52	SWIFT is investigating a Lite2 issue which may impact your service. We will provide you further update in an hour time.	Mon, 1 Feb 16 08:06
Sun, 31 Jan 16 03:48	SWIFT is investigating an ARG issue which may impact your service. We will provide you further update in an hour time.	Mon, 1 Feb 16 08:06
Thu, 17 Dec 15 12:32	SWIFT brought down a faulty network component, web-based services are resuming.	Sat, 19 Dec 15 08:29

Thu, 17 Dec 15 11:58	SWIFT is investigating an issue with our web-based services. We will provide an update within 30 minutes approximately.	Sat, 19 Dec 15 08:28
Wed, 9 Dec 15 18:58	As of 18:21 GMT the Lite Service has been fully restored	Thu, 10 Dec 15 09:10
Wed, 9 Dec 15 18:16	Update on the brief network issue of 17:12 GMT, if you are encountering issues to reconnect to SWIFT, please restart your SNL and/or your application.	Thu, 10 Dec 15 09:10
Wed, 9 Dec 15 17:26	SWIFT is investigating an issue with the SWIFTNet service at 17:12 GMT. We will provide an update within 30 minutes approximately.	Thu, 10 Dec 15 09:01
Wed, 9 Dec 15 17:00	The Lite Service continues to experience delays, affecting the processing of FIN messages. As a result of this, FIN messages submitted by Lite customers will not be sent immediately and FIN messages sent to Lite customers will not be received immediately. SWIFT is investigating the problem and will provide an update as soon as it is available.	Thu, 10 Dec 15 09:01
Wed, 9 Dec 15 15:32	Due to an unexpected problem on the Lite Service, the processing of FIN messages are delayed. As a result of this, FIN messages submitted by Lite customers will not be sent immediately and FIN messages sent to Lite customers will not be received immediately. SWIFT is investigating the problem and will provide an update in 30 min.	Thu, 10 Dec 15 09:00
Fri, 13 Nov 15 09:58	The Lite2 service has been recovered at 09:36 GMT and is fully available again to all Lite 2 customers	Fri, 13 Nov 15 12:57
Fri, 13 Nov 15 09:27	SWIFT is investigating a Lite2 issue which may impact your service. We will provide you further update as soon as the information is available.	Fri, 13 Nov 15 12:58
Sat, 19 Sep 15 14:00	All systems are functioning normally today.	Fri, 13 Nov 15 12:58
Fri, 18 Sep 15 13:45	Update on the brief network issue of 12:03 GMT, if you are encountering issues to reconnect to SWIFT, please restart your SNL and/or your application.	Sat, 19 Sep 15 14:00
Fri, 18 Sep 15 12:24	SWIFT experienced a network issue for a subset of customers that resulted in a number of interruptions. SWIFT messaging services resumed shortly afterwards.	Sat, 19 Sep 15 14:00
Mon, 29 Jun 15 05:32	The CREST service has been recovered and is fully available to all CREST customers.	Tue, 30 Jun 15 05:23
Mon, 29 Jun 15 05:17	SWIFT is still investigating the CREST issue which may cause intermittent interruption on CREST messaging flow. Further update will be provided.	Tue, 30 Jun 15 05:22
Mon, 29 Jun 15 04:26	SWIFT is investigating an issue with the CREST service. We will provide an update within 30 minutes approximately.	Tue, 30 Jun 15 05:22
Sun, 7 Jun 15 11:47	The Lite2 service has been recovered at 11:17 GMT and is fully available again to all Lite 2 customers.	Mon, 8 Jun 15 00:28
Sun, 7 Jun 15 09:39	The Lite2 service will be recovered, recovery will take approximately 60 minutes, you may experience disruptions during this period.	Mon, 8 Jun 15 00:28
Sun, 7 Jun 15 08:53	SWIFT is investigating an Lite2 issue which may impact manual message creation. We will provide you further update as soon as the information is available.	Mon, 8 Jun 15 00:27

Sun, 7 Jun 15 08:10	SWIFT is investigating an issue with the Lite2 FIN service. We will provide an update within 30 minutes approximately.	Sun, 7 Jun 15 08:47
Sun, 7 Jun 15 08:05	SWIFT is investigating an issue with the message creation. We will provide an update within 30 minutes approximately.	Sun, 7 Jun 15 08:08
Sun, 24 May 15 10:12	SWIFT is investigating an issue with ARG. We will provide an update when more information is available.	Sun, 24 May 15 13:49
Thu, 19 Mar 15 08:23	All systems are functioning normally today.	Sun, 24 May 15 10:20
Wed, 18 Mar 15 10:27	SWIFT is currently investigating an issue with AT&T connectivity in Asia.	Thu, 19 Mar 15 08:23
Thu, 12 Mar 15 05:44	At 5:02GMT, a problem with a network component caused multiple FIN LT session aborts. The network component recovered shortly after that and LT sessions could resume.	Fri, 13 Mar 15 02:05
Thu, 12 Mar 15 05:07	SWIFT is investigating an issue with the FIN service. We will provide an update within 30 minutes approximately.	Thu, 12 Mar 15 05:45
Sat, 20 Dec 14 08:18	All systems are functioning normally today.	Thu, 12 Mar 15 05:08
Fri, 19 Dec 14 03:32	At around 2:35GMT, a number of SNLs disconnected which might have resulted in FIN LT aborts. Those SNLs and FIN LTs reconnected shortly afterwards. There were no further SNL disconnections or FIN LT aborts since then. The investigation for the SNL disconnect is in progress and SWIFT will work with the impacted customers directly.	Sat, 20 Dec 14 08:18
Fri, 19 Dec 14 02:45	SWIFT is investigating an issue with the SWIFTNet service. We will provide an update within 30 minutes approximately.	Fri, 19 Dec 14 03:34
Wed, 3 Dec 14 01:39	Please note that our Store_and_Forward service had an issue and was recovered at 01:22GMT. You might have experienced disconnection to your Store_and_Forward queue session. The service is now fully resumed and please re-establish your queue session.	Thu, 4 Dec 14 03:04
Mon, 27 Oct 14 07:07	At 6:28 GMT, the problematic component of the FIN application has been taken out of the network and there were no further FIN session aborts since then. All impacted FIN sessions have recovered.	Tue, 28 Oct 14 07:41
Mon, 27 Oct 14 06:11	At 5:50 GMT, we detected additional hardware issues on the same component of the FIN application, which caused session aborts for a number of customers. Those FIN sessions recovered shortly afterwards. Further updates on the problem will be provided later.	Mon, 27 Oct 14 07:08
Mon, 27 Oct 14 05:34	At 04:35 GMT, a hardware problem with a major component of the FIN application caused short FIN session aborts for several customers. The FIN sessions recovered shortly afterwards.	Mon, 27 Oct 14 06:13
Mon, 27 Oct 14 05:02	SWIFT is investigating an issue with the FIN service. We will provide an update within 30 minutes approximately.	Mon, 27 Oct 14 05:35
Sun, 27 Jul 14 17:50	SWIFT will perform a short FIN service maintenance at 17:55 GMT. You might expect a short interruption in FIN service for the EU messaging Zone.	Mon, 28 Jul 14 18:22
Sun, 27 Jul 14 17:50	SWIFT will perform a short FIN service maintenance at 17:55 GMT. You might expect a short interruption in FIN service for the EU messaging Zone.	Mon, 28 Jul 14 18:22

Thu, 5 Jun 14 15:28	All systems are functioning normally today.	Sun, 27 Jul 14 17:52
Wed, 4 Jun 14 14:05	The SWIFTNet CREST service has experienced intermittent processing slowdowns since Tuesday 3 June 2014 15:30 GMT. Some of the CREST members had to take manual actions to resume normal operations. At 12:20 GMT today SWIFT has taken mitigating actions in order to prevent the issue from reoccurring.	Thu, 5 Jun 14 15:28
Tue, 3 Jun 14 14:52	At 14:20 GMT the problem on the Lite Service, delaying the processing of FIN messages, was resolved. At 14:36 all pending FIN messages submitted by Lite customers have been processed.	Wed, 4 Jun 14 14:29
Tue, 3 Jun 14 14:15	Due to an unexpected problem on the Lite Service, the processing of FIN messages are delayed since 12:36 GMT. As a result of this, FIN messages submitted by Lite customers will not be sent immediately and FIN messages sent to Lite customers will not be received immediately. SWIFT is investigating the problem and will provide an update by 15:00 GMT	Tue, 3 Jun 14 14:53
Tue, 3 Jun 14 14:14	All systems are functioning normally today.	Tue, 3 Jun 14 14:22
Tue, 3 Jun 14 14:13	Due to an unexpected problem on the Lite Service, the processing of FIN messages are delayed since 12:36 GMT. As a result of this, FIN messages submitted by Lite customers will not be sent immediately and FIN messages sent to Lite customers will not be received immediately. SWIFT is investigating the problem and will provide an update by 15:00 GMT	Tue, 3 Jun 14 14:14
Tue, 3 Jun 14 14:01	Due to an unexpected problem on the Lite Service, the processing of FIN messages are delayed since 12:36 GMT. As a result of this, FIN messages submitted by Lite customers will not be sent immediately and FIN messages sent to Lite customers will not be received immediately. SWIFT is investigating the problem and will provide an update by 15:00 GMT.	Tue, 3 Jun 14 14:14
Tue, 3 Jun 14 13:52	Due to an unexpected problem on the Lite Service, the processing of FIN messages are delayed since 12:36 GMT. As a result of this, FIN messages submitted by Lite customers will not be sent immediately and FIN messages sent to Lite customers will not be received immediately. SWIFT is investigating the problem and will provide an update by 15:00 GMT	Tue, 3 Jun 14 14:14
Tue, 3 Jun 14 07:49	All systems are functioning normally today.	Tue, 3 Jun 14 14:14
Mon, 2 Jun 14 09:22	At 09:00 GMT the problem on the Lite Service, delaying the processing of FIN messages, was resolved. All pending FIN messages submitted by Lite customers have been processed.	Tue, 3 Jun 14 07:49
Mon, 2 Jun 14 09:22	At 09:00 GMT the problem on the Lite Service, delaying the processing of FIN messages, was resolved. All pending FIN messages submitted by Lite customers have been processed.	Tue, 3 Jun 14 07:49
Mon, 2 Jun 14 06:40	Due to an unexpected problem on the Lite Service, the processing of FIN messages are delayed. As a result of this, FIN messages submitted by Lite customers will not be sent immediately and FIN messages sent to Lite customers will not be received immediately. SWIFT is investigating the problem and expects it to be resolved by 10:00 GMT. The processing of FileAct and MX messages are not impacted.	Tue, 3 Jun 14 07:49

Sat, 12 Apr 14 11:16	SWIFT is conducting its Global Cold Start annual Business Continuity exercise. You can have SNL and FIN disconnects between 12:00 GMT on 12 April and 04:00 GMT on 13 April. Please consult the Knowledge Base (KB) Tip 2102138 on www.swift.com/support for more details about the exercise.	Sat, 12 Apr 14 11:18
Fri, 28 Mar 14 06:36	The technical issue with telephone system has been fully resolved, the Customer Support Center is accessible by telephone.	Sat, 29 Mar 14 06:35
Fri, 28 Mar 14 03:39	Due to a technical issue with our telephone system, the Customer Support Center is unreachable by phone. For any assistance, please contact us using Case Reporting function at www.swift.com or email to support@swift.com .	Fri, 28 Mar 14 06:35
Fri, 28 Mar 14 02:46	Due to a technical issue with our telephone system, the Customer Support Center is unreachable by phone. For any assistance, please contact us using Case Reporting function at www.swift.com or email to support@swift.com .	Fri, 28 Mar 14 03:20
Fri, 28 Mar 14 02:07	Due to a technical issue with our telephone system, the Customer Support Center is unreachable by phone. For any assistance, please contact us using Case Reporting function at www.swift.com or email to support@swift.com .	Fri, 28 Mar 14 02:45
Mon, 18 Nov 13 13:08	The Alliance Lite2 and Remote Gateway production services were degraded from 11:01 till 13:00 GMT. Users might have experienced issues to connect. The problem has now been solved.	Tue, 19 Nov 13 06:19
Mon, 18 Nov 13 11:57	The Alliance Lite2 production service is currently degraded. Customers can experience issues to connect to Lite2. Recovery activities have started.	Mon, 18 Nov 13 13:08
Wed, 23 Oct 13 19:24	From 18:55 to 18:56 GMT, a network problem caused short FIN session aborts for several customers. The FIN sessions recovered shortly afterwards.	Thu, 24 Oct 13 18:57
Sat, 27 Jul 13 07:29	Accord confirmation processing service has resumed normal operations since 0712 GMT. We apologise for any inconvenience caused.	Sun, 28 Jul 13 09:17
Fri, 26 Jul 13 16:49	We are still experiencing confirmation processing delays with the Accord service. The delays can range from zero up to several hours depending on the Sender/Receiver combination. These delays can also impact CLS Third Party Services' providers. We continue to monitor the situation and will provide a further update as soon as it is normalized.	Sat, 27 Jul 13 07:32
Fri, 26 Jul 13 13:52	Confirmation processing delays with the Accord service are still on-going. We are currently taking corective actions to restore normal service. We will provide a further update in one hour.	Sat, 27 Jul 13 07:32
Fri, 26 Jul 13 11:50	Confirmation processing delays with the Accord service are still on-going. We hope to have a resolution shortly. We will provide a further update in one hour.	Fri, 26 Jul 13 14:07
Fri, 26 Jul 13 10:25	A small number of Accord customers may be experiencing confirmation processing delays. As a consequence, some confirmations will be matched later than expected. Please check the status of your messages on a regular basis to confirm matching. We apologise for any inconvenience caused whilst we work to resolve this matter. We will provide a further update in one hour.	Fri, 26 Jul 13 11:53
Fri, 26 Jul 13 10:25	A small number of Accord customers may be experiencing confirmation processing delays. As a consequence, some confirmations will be matched later than expected. Please check the status of your messages on a regular	Fri, 26 Jul 13 11:53

	basis to confirm matching. We apologise for any inconvenience caused whilst we work to resolve this matter. We will provide a further update in one hour.	
Thu, 12 Jul 12 16:00	All systems are functioning normally today.	Fri, 26 Jul 13 11:29
Wed, 11 Jul 12 16:48	All services were recovered at 16:40 GMT. We are currently monitoring the situation.	Thu, 12 Jul 12 16:00
Wed, 11 Jul 12 16:26	The FIN and Accord Services are currently down starting at 16:04 GMT. Restoration is in progress. We will update this information in 30 minutes.	Thu, 12 Jul 12 16:00
Wed, 11 Jul 12 16:19	The FIN and Accord Services are currently down starting at 16:04 GMT. Restoration is in progress. We will update this information in 30 minutes.	Wed, 11 Jul 12 16:27
Mon, 28 May 12 15:35	Some Alliance Lite RMA functionalities are currently unavailable. SWIFT identified the problem and will deploy a fix by May 29th. Do note that existing RMA records are being respected.	Wed, 30 May 12 13:03
Thu, 12 Apr 12 05:49	All systems are functioning normally today.	Wed, 11 Jul 12 16:21
Wed, 11 Apr 12 05:25	At 05:20 GMT, a problem in one of our network components caused short FIN session aborts for several customers. Those FIN sessions recovered shortly afterwards.	Thu, 12 Apr 12 05:48
Sat, 17 Mar 12 13:14	All systems are functioning normally today.	Wed, 11 Apr 12 05:44
Fri, 16 Mar 12 13:18	At 12:43 GMT, a problem in one of our Regional Processors caused short FIN session aborts for several customers. The FIN sessions recovered shortly afterwards.	Sat, 17 Mar 12 13:14
Wed, 7 Mar 12 14:17	At 14:03 GMT, a problem in one of our Regional Processors caused short FIN session aborts for several customers. The FIN sessions recovered shortly afterwards.	Thu, 8 Mar 12 13:00
Mon, 16 Jan 12 18:55	All systems are functioning normally today.	Wed, 7 Mar 12 14:26
Sun, 15 Jan 12 18:06	SWIFT has performed a recovery of all FIN Regional Processors between 17:32 GMT and 18:00 GMT on 15 January 2012 to fix a system issue.	Mon, 16 Jan 12 18:55
Sun, 15 Jan 12 17:31	SWIFT has performed a recovery of an EU FIN Regional Processor at 17:27 GMT on 15 January 2012.	Mon, 16 Jan 12 18:51
Wed, 4 Jan 12 11:56	Today between 10:38 and 11:26 GMT, multiple outages of a Colt component caused interruptions for several customers on the SWIFT network. These outages resulted into SNL disconnects and FIN session aborts. All impacted SNLs reconnected and aborted FIN sessions were re-established afterwards.	Thu, 5 Jan 12 12:19
Thu, 15 Dec 11 07:08	All systems are functioning normally today.	Wed, 4 Jan 12 12:01
Wed, 14 Dec 11 08:53	Today, at 06:05 GMT a short interruption on the SWIFT network resulted into SNL disconnects and FIN session aborts for multiple customers. All impacted SNLs reconnected within 2 minutes and aborted FIN sessions were re-established afterwards. The interruption was caused by a network component issue on the SWIFT backbone.	Thu, 15 Dec 11 07:08

Wed, 14 Dec 11 07:01	Today, at 06:05 GMT an interruption in the SWIFT network caused SNL disconnects and FIN session aborts for multiple customers. All SNLs and FIN sessions resumed normal operation shortly afterwards. The root cause is under investigation. SWIFT will provide a further update in 2 hours.	Wed, 14 Dec 11 09:03
Wed, 14 Dec 11 06:26	Today, at 06:05 GMT an interruption in the SWIFT network caused SNL disconnects and FIN session aborts for multiple customers. SWIFT will provide a further update in the next 30 minutes.	Wed, 14 Dec 11 07:06
Thu, 24 Nov 11 11:00	All systems are functioning normally today.	Wed, 14 Dec 11 06:31
Wed, 23 Nov 11 20:03	SWIFT has performed a recovery of a FIN Regional Processor at 20:00 GMT on 23 November 2011 to fix a system issue.	Thu, 24 Nov 11 11:00
Wed, 23 Nov 11 18:58	SWIFT will perform a FIN Regional Processor recovery at 20:00 GMT on 23 November 2011. All FIN destinations on the RP will be temporarily interrupted. Your FIN connections will be available shortly after the recovery has been completed. The operational status page on www.swift.com will be updated following the completion of the RP recovery.	Thu, 24 Nov 11 11:00
Fri, 11 Nov 11 12:52	Today at 12:09 and 12:21 GMT, a network interruption caused short FIN session aborts for multiple customers. The FIN sessions of the customers resumed shortly afterwards.	Mon, 14 Nov 11 12:20
Tue, 4 Oct 11 14:35	All systems are functioning normally today.	Fri, 11 Nov 11 13:09
Mon, 3 Oct 11 14:32	At 14:15 GMT, a switchover of the Lite service was initiated. This will cause a short service interruption.	Tue, 4 Oct 11 14:35
Mon, 3 Oct 11 12:42	The Alliance Lite live service has resumed operations. A workaround has been put in place, pending messages are being released. Next update will be provided no later than 14:00 GMT.	Tue, 4 Oct 11 14:35
Mon, 3 Oct 11 09:36	Since Monday 03 October 2011, 09:30 GMT, the Alliance Lite service has been degraded. Lite customers are intermittently receiving FIN messages. SWIFT is investigating the problem. A further update will be provided in the next hours.	Tue, 4 Oct 11 14:35
Thu, 29 Sep 11 15:44	Due to connectivity problems as from 15:18 GMT, a site takeover was initiated which caused LT aborts and SNL disconnections for customers in the TA zone . As of 15:28 GMT all connections & services started to reestablish again. Please verify the status of your connectivity.	Fri, 30 Sep 11 15:22
Tue, 30 Aug 11 13:07	Between 04:00 and 11:55 GMT, customers experienced intermittent problems connecting to Alliance Lite. After a restart of one of the Lite components, these problems are now resolved.	Wed, 31 Aug 11 13:27
Tue, 30 Aug 11 11:14	Since 04:00 GMT 30 August 2011, customers may still experience intermittent problems connecting to Alliance Lite. SWIFT is investigating the problem, next update will be provided no later than 13:30 GMT.	Wed, 31 Aug 11 13:27
Tue, 30 Aug 11 06:16	Since 0400GMT 30 August 2011, customers may not be able to login to Alliance Lite. SWIFT is investigating the problem, further update will be given in the next hour.	Wed, 31 Aug 11 13:27
Tue, 30 Aug 11 05:52	All systems are functioning normally today.	Tue, 30 Aug 11 11:44

Mon, 29 Aug 11 06:12	Today, between 05:02 and 05:52 GMT, a problem in one of our network components caused SNL disconnects and multiple FIN session aborts for multiple customers. Those impacted SNL connections and FIN sessions resumed shortly afterwards.	Tue, 30 Aug 11 05:52
Mon, 18 Jul 11 14:54	From Monday July 18, 09:29 GMT until 14:45 GMT, Lite customers were not able to receive FIN messages. The problem has been solved and all messages have been delivered to the recipients. There will be no further status updates	Tue, 19 Jul 11 13:02
Mon, 18 Jul 11 13:53	Since Monday July 18, 09:29 GMT, the Alliance Lite service has been degraded. Lite customers are not receiving FIN messages. SWIFT is still investigating the problem. Further update will be given in the next hours.	Tue, 19 Jul 11 13:02
Wed, 6 Jul 11 04:57	Today at 04:40 GMT, a network interruption caused short FIN session aborts for multiple customers. The FIN sessions of the customers resumed shortly afterwards.	Thu, 7 Jul 11 04:19
Sat, 18 Jun 11 08:36	All systems are functioning normally today.	Wed, 6 Jul 11 05:01
Fri, 17 Jun 11 10:27	Today at 09:41 GMT a short interruption in the SWIFT backbone network caused FIN session aborts for a large number of customers. Following a successful reroute of traffic all FIN sessions for affected customers resumed shortly afterwards.	Sat, 18 Jun 11 08:36
Wed, 9 Mar 11 18:05	All systems are functioning normally today.	Fri, 17 Jun 11 10:32
Tue, 8 Mar 11 21:23	Today at 20:44 GMT, a network interruption caused short FIN session aborts for multiple customers. The FIN sessions of the customers resumed shortly afterwards.	Wed, 9 Mar 11 18:00
Mon, 7 Feb 11 16:22	From Monday February 7, 04:30 GMT until 16:01 GMT, Lite customers were not able to receive FileAct files. The problem has been solved and all files have been delivered to the recipients. There will be no further status updates.	Tue, 8 Feb 11 13:23
Mon, 7 Feb 11 11:28	Since Monday February 7, 04:30 GMT, the Alliance Lite service has been degraded. Lite customers are not receiving FileAct files. The reception of FIN and MX messages is not impacted and functions normally, as well as the emission of FileAct files and of FIN and MX messages. SWIFT is still investigating the problem. Further update will be given in the next hours.	Tue, 8 Feb 11 13:23
Mon, 7 Feb 11 09:00	Since Monday February 7, 04:30 GMT, the Alliance Lite service has been degraded. Lite customers may experience upto 2 hour delays in FIN and FileAct messaging. SWIFT is investigating the problem. Further update will be given in the next hours.	Tue, 8 Feb 11 13:23
Thu, 3 Feb 11 05:26	At 05:25 GMT the recovery of a small number of FIN Regional Processors in the EU zone has been successfully completed.	Thu, 3 Feb 11 21:51
Thu, 3 Feb 11 03:49	Between 05:00 and 06:00 GMT today, February 3, 2011, a small number of FIN Regional Processors in the EU zone will be recovered. Some FIN customers will experience a short FIN session abort. The FIN sessions should recover shortly afterwards.	Thu, 3 Feb 11 21:51
Wed, 2 Feb 11 20:01	At 19:32 GMT, a problem in one of our Regional Processors caused multiple FIN session aborts. The FIN sessions recovered shortly afterwards.	Thu, 3 Feb 11 21:50

Wed, 3 Nov 10 04:33	At 0435GMT, 3 Nov.2010, access to SWIFT.com protected area is restored.	Wed, 2 Feb 11 21:11
Wed, 3 Nov 10 04:33	At 0435GMT, 3 Nov.2010, access to SWIFT.com protected area is restored.	Wed, 2 Feb 11 21:11
Wed, 30 Jun 10 02:27	All systems are functioning normally today.	Wed, 2 Feb 11 21:12
Tue, 29 Jun 10 02:09	At 01:31 GMT, a problem in one of our Regional Processors caused short FIN session aborts for over 600 customers. The FIN sessions recovered shortly afterwards.	Wed, 30 Jun 10 02:27
Tue, 15 Jun 10 21:27	All systems are functioning normally today.	Tue, 29 Jun 10 02:39
Mon, 14 Jun 10 21:27	Between 22:00 and 22:30 GMT today, June 14, 2010, most of SWIFT's FIN Regional Processors will be recovered. Some FIN customers will experience a short FIN session abort. The FIN sessions should recover shortly afterwards.	Tue, 15 Jun 10 21:27
Thu, 29 Apr 10 01:02	Today, at 00:13GMT a problem in one of our network components caused SNL disconnects and multiple FIN sessions aborts for multiple customers. The FIN sessions resumed shortly.	Fri, 30 Apr 10 01:27
Tue, 27 Apr 10 03:06	Today, at 01:28 GMT a problem in one of our network components caused SNL disconnects and FIN session aborts for multiple customers. The FIN sessions resumed shortly afterwards. Yesterday, at 20:10 GMT an unrelated interruption in the SWIFT network caused SNL disconnects and FIN session aborts for some customers in Asia Pacific. At 20:59 GMT, all connectivity was restored.	Wed, 28 Apr 10 04:34
Mon, 26 Apr 10 21:28	Today, at 20:10 GMT an interruption in the SWIFT network caused SNL disconnects and FIN session aborts for some customers in Asia Pacific. At 20:59 GMT, all connectivity has been restored. All impacted customers are advised to resume normal operations.	Tue, 27 Apr 10 03:18
Thu, 8 Apr 10 10:40	Today, at 07:22 GMT an interruption in the COLT network caused SNL disconnects and FIN session aborts for multiple customers. At 9:50 GMT, all COLT connectivity has been restored and is proven stable, after correcting a severe routing problem in the COLT backbone network. All impacted customers are advised to resume normal operations.	Fri, 9 Apr 10 10:02
Thu, 8 Apr 10 09:43	Today, at 07:22 GMT an interruption in the COLT network caused SNL disconnects and FIN session aborts for multiple customers. Root cause is identified as a severe routing problem in the COLT backbone network. No estimated time for restoration can be given yet. We advise all impacted customers to switch to an alternative connection until further notice. A further update will be given in one hour.	Thu, 8 Apr 10 17:40
Thu, 8 Apr 10 08:25	Today, at 07:22 GMT an interruption in the COLT network caused SNL disconnects and FIN session aborts for multiple customers. Root cause is identified as a major outage in the COLT backbone network and no restoration time can be given yet. We advise all impacted customers to switch to an alternative connection until further notice. Further update will be given in next hour.	Thu, 8 Apr 10 09:48
Thu, 8 Apr 10 07:40	Today, at 07:22 GMT an interruption in the COLT network caused SNL disconnects and FIN session aborts for multiple customers. SWIFT will provide a further update in the next 30 minutes.	Thu, 8 Apr 10 09:48

Wed, 17 Feb 10 11:48	Today, at 11:32 GMT an interruption in the COLT network caused short SNL disconnects and FIN session aborts for multiple customers. The sessions resumed immediately afterwards.	Fri, 19 Feb 10 00:25
Fri, 12 Feb 10 09:59	Today, at 09:39 and 09:42 GMT two interruptions in the COLT network caused short SNL disconnects and FIN session aborts for multiple customers. The sessions resumed immediately afterwards.	Mon, 15 Feb 10 07:30
Wed, 6 Jan 10 05:59	Today, at 05:46 GMT a problem in one of our network components caused FIN session aborts for multiple customers. The sessions resumed shortly afterwards.	Thu, 7 Jan 10 05:49
Mon, 12 Oct 09 21:23	As of 20:00 GMT all user-defined matching rules (MRIs) are back online. Mismatched or unmatched messages between Sunday morning and 20:00 GMT today which normally are treated by MRIs may need to be manually matched	Tue, 13 Oct 09 10:46
Mon, 12 Oct 09 19:38	In addition to the Accord delays experienced earlier today, there are a number of customers, experiencing an issue with their user-defined matching rules (MRIs) that are currently not taken into account for matching. The interactive components of Accord (user interface and API) are not impacted, allowing items to be force-matched where appropriate. SWIFT is investigating the issue, further status will be published.	Mon, 12 Oct 09 21:23
Mon, 12 Oct 09 17:35	Since 16:45GMT the Accord service has resumed normal operations, the resulting message delays are being processed.	Mon, 12 Oct 09 19:38
Mon, 12 Oct 09 14:38	Since 13:00 GMT the performance of the SWIFTNet Accord service has been partially degraded. Confirmation processing can take more than one hour to provide the matching status. The CLS 3rd party copy service users may also be impacted. SWIFT is currently investigating the issue.	Mon, 12 Oct 09 17:32
Mon, 12 Oct 09 13:57	Since 13:00 GMT the performance of the SWIFTNet Accord service has been partially degraded. Confirmation processing can take more than one hour to provide the matching status. The CLS 3rd party copy service users may also be impacted. SWIFT is currently investigating the issue.	Mon, 12 Oct 09 17:32
Sun, 23 Aug 09 04:12	All systems are functioning normally today.	Mon, 12 Oct 09 14:49
Sat, 22 Aug 09 03:02	Today, at 01:43 GMT a problem in one of our network components caused FIN session aborts for multiple customers. The sessions resumed shortly afterwards.	Sun, 23 Aug 09 04:12
Wed, 19 Aug 09 11:40	Today, at 11:22 GMT an interruption in the COLT network caused short SNL disconnects and FIN session aborts for multiple customers. The sessions resumed shortly afterwards.	Thu, 20 Aug 09 12:02
Fri, 3 Jul 09 15:59	Emergency maintenance will take place on the COLT network between 02:00 GMT and 05:00 GMT on 6 July. This may cause short SNL disconnects and FIN session aborts for some customers.	Mon, 6 Jul 09 12:35
Wed, 1 Jul 09 02:54	The emergency maintenance planned to take place on the COLT network between 02:00 GMT and 05:00 GMT on 1 July has been cancelled.	Wed, 1 Jul 09 13:07
Tue, 30 Jun 09 14:12	Emergency maintenance will take place on the COLT network between 02:00 GMT and 05:00 GMT on 1 July. This may cause short SNL disconnects and FIN	Wed, 1 Jul 09 13:07

	session aborts for some customers.	
Tue, 23 Jun 09 12:25	Today, at 12:10 and 12:20 GMT two interruptions in the COLT network caused short SNL disconnects and FIN session aborts for multiple customers. The sessions resumed shortly afterwards.	Wed, 24 Jun 09 23:27
Mon, 22 Jun 09 12:45	Today, at 12:22 GMT an interruption in the COLT network caused short SNL disconnects and FIN session aborts for multiple customers. The sessions resumed shortly afterwards.	Tue, 23 Jun 09 12:05
Sun, 19 Apr 09 08:15	All systems are functioning normally today.	Mon, 22 Jun 09 12:49
Sat, 18 Apr 09 08:36	At 06:55 GMT there was a problem with the SWIFTNet Store & Forward service. The service was recovered at 07:00 GMT and is now fully operational again. Customers are requested to verify connectivity to the Store & Forward service.	Sun, 19 Apr 09 08:15
Fri, 3 Apr 09 01:25	All systems are functioning normally today.	Sat, 18 Apr 09 08:39
Tue, 31 Mar 09 10:34	Today at 10:18 and 10:25 GMT, two interruptions in the SWIFT network caused short SNL disconnects and FIN session aborts for a number of customers. The SNL's and FIN sessions resumed shortly afterwards.	Fri, 3 Apr 09 01:25
Fri, 13 Mar 09 10:26	At 10:03 GMT, a problem in one of our Regional Processors caused short FIN session aborts for 548 customers. The FIN sessions recovered immediately afterwards.	Mon, 16 Mar 09 13:56
Thu, 12 Mar 09 22:05	All systems are functioning normally today.	Fri, 13 Mar 09 10:28
Wed, 11 Mar 09 14:39	Since 13:16 GMT some customers experienced difficulties to connect to SWIFTNet Store & Forward service. SWIFT has recovered the SWIFTNet Store & Forward service at 14:20 GMT. The service became immediately operational again. Customers are requested to verify connectivity to the Store & Forward service.	Thu, 12 Mar 09 22:05
Mon, 22 Dec 08 03:28	Between 05:38 and 22:25 GMT on 21 December 2008, a number of customers using Infonet ISP local loop connectivity may have experienced connectivity problems. The issue has now been resolved.	Mon, 22 Dec 08 13:31
Sun, 21 Dec 08 12:11	From 05:38 GMT, a number of customers using Infonet ISP local loop connectivity are experiencing connectivity problems. Investigation is still ongoing with the Network Partner to resolve this issue. We will provide another update after the problem is resolved.	Mon, 22 Dec 08 04:09
Sun, 21 Dec 08 08:22	From 05:38 GMT, a number of customers using Infonet ISP local loop connectivity are experiencing connectivity problems. Investigation is ongoing with the Network Partner to resolve this issue. We will provide another update at 12:00 GMT or after the problem is resolved.	Sun, 21 Dec 08 12:12
Tue, 16 Dec 08 22:59	Today at 21:53 GMT, an interruption in the SWIFT network caused short FIN session aborts for a number of customers. The FIN sessions of the customers resumed shortly afterwards.	Wed, 17 Dec 08 22:36
Tue, 9 Dec 08 11:26	All systems are functioning normally today.	Tue, 16 Dec 08 23:01

Mon, 8 Dec 08 02:45	Between 05:30 GMT on 07 December 2008 and 01:19 GMT on 08 December 2008, a number of customers using Infonet ISP local loop connectivity may have experienced connectivity problem. The issue has now been resolved.	Tue, 9 Dec 08 11:26
Sun, 7 Dec 08 16:37	From 05:30 GMT a number of customers using Infonet ISP local loop connectivity are experiencing connectivity problems. Investigation is still ongoing with the Network Partner to resolve this issue.	Tue, 9 Dec 08 11:26
Sun, 7 Dec 08 07:38	From 05:30 GMT a number of customers using Infonet ISP local loop connectivity are experiencing connectivity problems. Investigation is ongoing with the Network Partner to resolve this issue.	Tue, 9 Dec 08 11:26
Sun, 7 Dec 08 05:03	At 04:03 GMT a site takeover was performed causing FIN aborts. Customers were able to log in immediately afterwards. The fileact and interact store and forward service was also interrupted from 04:15 to 04:31 GMT. The services are now fully restored.	Mon, 8 Dec 08 02:47
Mon, 27 Oct 08 08:18	The change to wintertime last weekend was not correctly implemented on the SWIFT FIN systems for the countries Luxemburg, Ukraine, Ireland and Sweden. This problem is now fixed. Timestamps on your FIN messages (sent and received) prior to this fix may have a one hour discrepancy.	Tue, 28 Oct 08 09:30
Fri, 26 Sep 08 08:26	A FIN component was recovered at 08:08 GMT. Since then performance is back to normal. No further updates are planned.	Sat, 27 Sep 08 13:26
Fri, 26 Sep 08 08:15	Since 07:00 GMT some customers have reported slow throughput on FIN. We are investigating the root cause - next update at 08:45 GMT	Sat, 27 Sep 08 13:27
Fri, 26 Sep 08 02:15	At 01:56 GMT, a problem in one of our Regional Processors caused short FIN session aborts for 371 customers. The FIN sessions recovered shortly afterwards.	Sat, 27 Sep 08 13:27
Fri, 19 Sep 08 13:07	All systems are functioning normally today.	Fri, 26 Sep 08 02:25
Thu, 18 Sep 08 16:34	The CLS Third Party Service and Interactive Accord service are restored since 16:29 GMT.	Fri, 19 Sep 08 13:07
Thu, 18 Sep 08 16:21	The CLS Third Party Service and Interactive Accord service are restored since 16:29 GMT.	Thu, 18 Sep 08 16:36
Thu, 18 Sep 08 16:21	The CLS Third Party Service and Interactive Accord service are restored since 16:29 GMT.	Thu, 18 Sep 08 16:36
Thu, 18 Sep 08 16:21	The CLS Third Party Service and Interactive Accord service are restored since 16:29 GMT.	Thu, 18 Sep 08 16:36
Thu, 18 Sep 08 16:21	The CLS Third Party Service and Interactive Accord service are restored since 16:29 GMT.	Thu, 18 Sep 08 16:36
Thu, 18 Sep 08 15:45	Since 15:05 GMT today, the CLS Third Party Service and Interactive Accord service are unavailable. Estimated restoration of service is expected at 16:30 GMT.	Fri, 19 Sep 08 13:07
Thu, 18 Sep 08 15:20	Since 15:05 GMT today, the CLS Third Party Service is unavailable. The Accord service is degraded. SWIFT is currently working on the problem. An update will be provided in 30 minutes	Fri, 19 Sep 08 13:07

Mon, 8 Sep 08 11:16	All systems are functioning normally today.	Thu, 18 Sep 08 15:27
Fri, 5 Sep 08 23:08	The issue affecting SWIFT's CLS Third Party Service is resolved today as of 22:25 GMT. SWIFT's CLS Third Party Service was impacted from 14:45 GMT until 22:25 GMT today. During this time delays of 1 to 4 hours were experienced in the delivery of MT398s containing the MT300s for SWIFT's CLS Third Party Service. SWIFT requested CLS to extend their end of day, however the problem was resolved with a software fix and the end of day extension was not required. An Incident Report is being prepared.	Mon, 8 Sep 08 11:16
Fri, 5 Sep 08 22:09	Resolution of the issue for CLS Third Party Service is progressing. The delays are decreasing, however at this time full resolution is not expected until 00:00 GMT. SWIFT has requested CLS to extend their end of day by 3 hours to 03:00 GMT 6 Sept.	Mon, 8 Sep 08 11:16
Fri, 5 Sep 08 18:27	The issue for CLS Third Party Service is still on going with delays up to 3 hours. We will issue further updates on progress of the resolution of this issue.	Mon, 8 Sep 08 11:16
Fri, 5 Sep 08 17:08	We are experiencing delays up to 3 hours in the delivery of MT398s containing the MT300s for CLS Third Party Service. We will keep you informed of the progress of the resolution of this issue.	Mon, 8 Sep 08 11:16
Fri, 5 Sep 08 16:57	We are experiencing delays up to 3 hours in the delivery of MT398s containing the MT300s for CLS Third Party Service. We will keep you informed of the progress of the resolution of this issue. yes	Fri, 5 Sep 08 17:08
Tue, 5 Aug 08 11:22	At 10:48 GMT, a problem in one of our FIN Bridges caused short FIN session aborts for multiple customers. The FIN sessions of the customers resumed shortly afterwards.	Wed, 6 Aug 08 07:48
Wed, 2 Jul 08 20:01	At 19:10 GMT, a problem in one of our Regional Processors caused short FIN session aborts for 378 customers. The FIN sessions recovered shortly afterwards.	Thu, 3 Jul 08 16:17
Mon, 30 Jun 08 10:54	Since 10:14 GMT the recovery actions have completed. We can confirm that all pending FIN messages have been delivered to their destinations. An Incident Report will be published within 24 hours.	Tue, 1 Jul 08 12:59
Mon, 30 Jun 08 09:32	Between 9:30 and 10:30 GMT, SWIFT will perform additional recoveries of the FIN application. These may lead to an abort of your FIN sessions, after which you will be able to reconnect immediately. FIN messages that were pending delivery, will be delivered shortly after.	Tue, 1 Jul 08 12:59
Mon, 30 Jun 08 08:52	At 09:00 GMT SWIFT will perform recovery actions on the FIN application. This may lead to an abort of your FIN sessions, after which you will be able to reconnect immediately.	Tue, 1 Jul 08 12:59
Mon, 30 Jun 08 07:33	Some messages sent before the weekend Allowable Downtime Window (June 28, 16:00 GMT to June 29, 0400:GMT) have been acknowledged (ACK'd) by SWIFT but not yet delivered. We are investigating the root cause. We will continue to update this notification with investigation progress.	Tue, 1 Jul 08 12:59
Fri, 23 May 08 11:21	Since 07:11 GMT today, the SWIFTNet Interactive Accord Service has been degraded. The main Accord service is not impacted. SWIFT is now working on the problem.	Fri, 23 May 08 21:09

Fri, 23 May 08 05:32	Between May 22, 23:00 GMT and today, 04:45 GMT, the SWIFTNet Interactive Accord service was degraded. The main Accord service was not impacted. The problem is fixed and all outstanding requests in queue are processed. All Accord services are now fully operational.	Fri, 23 May 08 11:21
Fri, 23 May 08 04:49	Since May 22, 23:00 GMT, the Interactive SWIFTNet Accord service has been degraded. The root cause has been identified and fixed. However, some customers might still experience delay until all outstanding requests in queue have been processed. Another communication will be sent out once situation has normalized.	Fri, 23 May 08 06:00
Fri, 29 Feb 08 13:31	All systems are functioning normally today	Fri, 23 May 08 04:53
Thu, 28 Feb 08 13:01	Today, at 12:18 and 12:29 GMT an interruption in the COLT network caused short FIN session aborts for multiple customers. The FIN sessions of the customers resumed shortly afterwards.	Fri, 29 Feb 08 13:31
Wed, 27 Feb 08 17:34	Today, due to high volumes, between 15:30 and 17:30 GMT the SWIFTNet Accord confirmation processing service took up to 40 minutes to provide the matching status for about 10% of the traffic. This applied as well to the SWIFTNet CLS third party service where delivery of messages to the CLS settlement members could take the same time.	Thu, 28 Feb 08 17:53
Tue, 26 Feb 08 16:10	SWIFT has recovered the SWIFTNet Store & Forward services between 15:25 and 15:31 GMT and they are fully operational again. Customers are requested to verify if the service is fully operational at the application level as well.	Wed, 27 Feb 08 17:04
Tue, 26 Feb 08 15:37	Since 10:00 GMT this morning SWIFT is experiencing interruptions on the SWIFTNet Store & Forward services. Open push sessions may get aborted after 12 minutes. Customers are requested to check the status of their queues and acquire them again if needed. SWIFT is investigating the problem. Updates on progress will follow.	Wed, 27 Feb 08 17:04
Wed, 16 Jan 08 12:26	Since 12:16 GMT the EURO1/STEP1 service is available again. All transactions that were queued during the downtime have been processed.	Fri, 18 Jan 08 14:38
Wed, 16 Jan 08 12:13	Since 11:49 GMT today, the EURO1/STEP1 service is not available. We are investigating the root cause and evaluating options for recovery.	Fri, 18 Jan 08 14:38
Mon, 10 Dec 07 10:45	The throughput problem is now resolved. We are processing the backlog at normal speed. All incoming payments are netted correctly and timely. We expect the backlog to be cleared by 13:00 GMT.	Tue, 11 Dec 07 09:31
Mon, 10 Dec 07 10:07	Delays to generate Y-Copy confirmations remain at 1:30 to 2:00 hours. All incoming payments are netted correctly and timely. Customers are requested to use IWS to check their balance and status of payments. We will update this notification in 60 minutes at the latest.	Mon, 10 Dec 07 10:45
Mon, 10 Dec 07 09:31	Today for the Euro1/Step1 service there is a delay of 1:30 hrs to 2:00 hrs in the sending of Sender Notifications - MT012. We will update this notification in 30 minutes at the latest.	Mon, 10 Dec 07 10:07
Fri, 9 Nov 07 21:43	The SWIFTNet Accord confirmation processing has now returned to normal. Between 12:04 and 21:35 GMT today, Accord confirmation processing and CLS Third Party confirmation copy were have been delayed 3 hours and 30 minutes. The problem was related to higher volumes and unusual submission	Sun, 11 Nov 07 19:55

	patterns.	
Fri, 9 Nov 07 15:14	Today since 12:04 GMT, the SWIFTNet Accord service has been degraded and some confirmations are being processed with a delay of more than 2 hours. The problem is related to higher volumes and unusual submission patterns. Confirmation processing is expected to return back to normal in the next hours.	Sun, 11 Nov 07 19:55
Wed, 7 Nov 07 10:25	Today at 9:23 GMT, a planned intervention on the Colt network caused short FIN session aborts for around 30 customers, mainly located in Europe. The FIN sessions of the customers resumed shortly afterwards.	Wed, 7 Nov 07 10:27
Wed, 7 Nov 07 10:20	Today at 9:23 GMT, a planned intervention on the Colt network caused short FIN session aborts for around 30 customers, mainly located in Europe. The FIN sessions of the customers resumed shortly afterwards.	Thu, 8 Nov 07 12:18
Mon, 23 Jul 07 17:08	Starting at 16:17 GMT, a problem in several of our Regional Processors (RPs) caused short FIN session aborts for customers connected to these RPs. A recovery of a central FIN component has been started at 16:59 GMT to resolve the problem. The FIN sessions will recover shortly afterwards.	Wed, 25 Jul 07 00:18
Mon, 23 Jul 07 14:36	From 13:06 GMT until 13:54 GMT, the SWIFTNet Accord Service did not process confirmations due to a technical problem. We now expect the backlog of queued messages to be cleared around 15:00 GMT.	Wed, 25 Jul 07 00:18
Mon, 23 Jul 07 14:12	From 13:06 GMT until 13:54 GMT, the SWIFTNet Accord Service did not process confirmations due to a technical problem. We expect the backlog of queued messages to be cleared around 14:30 GMT.	Wed, 25 Jul 07 00:16
Mon, 23 Jul 07 14:05	From 13:06 GMT until 13:54 GMT, the SWIFTNet Accord Service did not process confirmations due to a technical problem. We expect the backlog of queued messages to be cleared around 14:30 GMT.	Mon, 23 Jul 07 14:12
Mon, 25 Jun 07 13:25	The emergency site switchover was successfully completed at 11:49 GMT, after which all customers reconnected. Verification with multiple customer has confirmed that the intermittent file transfer problem is now resolved. Further root cause investigation and post mortem review will be conducted in the next few days.	Mon, 25 Jun 07 22:46
Mon, 25 Jun 07 11:28	Due to the intermittent problems with file transfers through the SWIFT network, an emergency site switchover is planned for 11:45 GMT. This will cause a short interruption for all services including FIN for a period of 15 minutes after switchover.	Mon, 25 Jun 07 22:46
Mon, 25 Jun 07 11:02	Today, 25 June, several customers are experiencing intermittent problems with file transfers through the SWIFT network. We are currently investigating the issue and are considering workaround options.	Mon, 25 Jun 07 22:46
Sun, 24 Jun 07 12:15	From 06.05GMT until 10:17GMT today, the SWIFTNet Interactive Accord Service encountered a technical problem that prevented Interactive Accord users from establishing new sessions. The main Accord service was not impacted. A site switchover was initiated at 9:54GMT and completed at 10:17GMT. The main Accord service was impacted by the site switchover. All Accord services are now fully operational.	Mon, 25 Jun 07 07:49

Sun, 24 Jun 07 12:08	From 06.05GMT until 10:17GMT today, the SWIFTNet Interactive Accord Service encountered a technical problem that prevented Interactive Accord users from establishing new sessions. The main Accord service was not impacted. A site switchover was initiated at 9:54GMT and completed at 10:17GMT. The main Accord service was impacted by the site switchover. All Accord services are now fully operational.	Sun, 24 Jun 07 12:14
Sun, 24 Jun 07 07:53	Since 06.05GMT today, the SWIFTNet Interactive Accord Service has been experiencing a technical problem that is preventing Interactive Accord users from establishing new sessions. The main Accord service is not impacted. When the issue is resolved we will update this announcement.	Sun, 24 Jun 07 12:06
Tue, 22 May 07 01:44	On 22 May 2007, started from 00:48 GMT, a SWIFT system component failure caused short FIN session aborts for multiple customers. The FIN sessions of the customers resumed shortly afterwards.	Wed, 23 May 07 01:58
Fri, 18 May 07 14:06	Phishing attack: SWIFT is aware of an e-mail targeting some SWIFT customers claiming to originate from SWIFT and requesting the customer to submit confidential data (user names, passwords and pin codes) on a website (www.swift-securities.com). This website is NOT a SWIFT site. Please note that SWIFT will never request customers to provide confidential data in such a manner. All customers are requested to be extra vigilant.	Mon, 21 May 07 14:02
Fri, 6 Apr 07 18:43	At 17:54 GMT, a problem in one of our Regional Processors caused short FIN session aborts for 426 customers. The FIN sessions recovered shortly afterwards.	Sun, 8 Apr 07 04:36
Thu, 22 Mar 07 16:19	Today at 14:28 GMT, an interruption in the Infonet network caused short FIN session aborts for multiple customers. The FIN sessions of the customers resumed shortly afterwards.	Fri, 23 Mar 07 06:00
Wed, 21 Mar 07 07:40	Today at 06:40 GMT, an interruption in the AT&T network in South Africa caused FIN session aborts for multiple customers.	Thu, 22 Mar 07 08:29
Sun, 11 Mar 07 03:53	There were two interruptions in the COLT network today at 02:14 and 02:47 GMT. These caused short FIN session aborts for multiple customers. The FIN sessions of the customers resumed shortly afterwards.	Mon, 12 Mar 07 04:20
Sat, 10 Mar 07 04:47	On 9 March 2007 between 22:57 and 23:01 GMT, an interruption in the Colt network caused short FIN session aborts for 58 European customers. The FIN sessions of the customers resumed shortly afterwards.	Sun, 11 Mar 07 03:53
Fri, 23 Feb 07 22:06	At 20:42 GMT, a hardware problem at SWIFT caused short FIN session aborts for a number of customers. The FIN sessions recovered shortly afterwards.	Sat, 24 Feb 07 22:00
Mon, 12 Feb 07 04:38	Today between 03:10 and 03:16 GMT, an interruption in the Orange network caused interruptions for multiple customers on the SWIFT network. Some customers may have noticed brief disconnects during this time period.	Tue, 13 Feb 07 14:32
Wed, 31 Jan 07 22:24	Today at 21:40 GMT, an interruption in the Infonet network caused short FIN session aborts for 64 customers. The FIN sessions of the customers resumed shortly afterwards.	Thu, 1 Feb 07 21:44
Mon, 29 Jan 07 17:47	At 16:53 GMT, an AT&T network interruption caused FIN session aborts for multiple customers, mainly in the South African region.	Wed, 31 Jan 07 14:15

Thu, 18 Jan 07 17:39	At 16:50 GMT, a problem in one of our Regional Processors caused short FIN session aborts for 209 customers. The FIN sessions recovered shortly afterwards.	Fri, 19 Jan 07 18:46
Tue, 14 Nov 06 01:12	On November 14, 2006, 00:31 GMT, a problem in one of our Regional Processors caused short FIN session aborts for some of our customers. The FIN sessions recovered shortly afterwards	Wed, 15 Nov 06 01:10
Thu, 9 Nov 06 21:23	Today at 20:45 GMT, an interruption in the COLT network caused short FIN session aborts for some customers. The FIN sessions of the customers resumed shortly afterwards.	Fri, 10 Nov 06 21:29
Wed, 8 Nov 06 05:45	On November 08, 2006, 05:07 GMT, a problem in one of our Regional Processors caused short FIN session aborts for some of our customers. The FIN sessions recovered shortly afterwards	Thu, 9 Nov 06 06:23
Fri, 13 Oct 06 01:36	On October 12, 2006, 23:46 GMT, a problem in one of our Regional Processors caused short FIN session aborts for some of our customers. The FIN sessions recovered shortly afterwards.	Mon, 16 Oct 06 11:09
Fri, 29 Sep 06 21:25	At 19:40 GMT, a problem in one of our Regional Processors caused short FIN session aborts for some of our customers. The FIN sessions recovered shortly afterwards.	Sat, 30 Sep 06 21:25
Fri, 7 Jul 06 02:42	Today, 07 July 2006, the following SWIFT.COM services could not be accessed from 22:30 to 01:10 GMT: Billing information, Ordering, MyProfile and UHB Online. The problem is now resolved and these online services are accessible again	Fri, 7 Jul 06 08:17
Fri, 7 Jul 06 00:40	The SWIFT.COM service is currently degraded and customers may experience problems when trying to log in. The problem started at 22:30 GMT on 06 July 2006.	Fri, 7 Jul 06 02:43
Fri, 30 Jun 06 14:23	Since 13:35 GMT, redirection of the Europe Support number (+31 71 5822822) has been completed successfully and can continue to be used	Fri, 30 Jun 06 17:49
Fri, 30 Jun 06 13:15	Today, Friday 30 June 2006 since 12:55 GMT, we have a technical problem with the telephone access to our Europe Support Center (+31 71 5822822). We are investigating with the local telecom provider and have initiated an emergency procedure to redirect the telephone number to our US Support Center . Until the redirect procedure is completed, we recommend you to use the local telephone number of our US Support Center (+1 540 8256056). Online access via email or swift.com remains available.	Fri, 30 Jun 06 17:50
Wed, 21 Jun 06 11:29	Today from 10:27 till 10:30 GMT, an interruption in the Orange-Equant network caused short FIN session aborts for 77 customers, mainly in the Middle East region. The FIN sessions of the customers resumed shortly afterwards.	Thu, 22 Jun 06 09:09
Wed, 14 Jun 06 12:10	As of 11:41 GMT the SWIFTNet Accord service is fully available again following the successful execution of a site takeover.	Thu, 15 Jun 06 12:20
Wed, 14 Jun 06 11:37	Today, as of 10:36 GMT, a technical problem affects the SWIFTNet Accord Service which is unavailable.	Thu, 15 Jun 06 12:20

Tue, 6 Jun 06 19:11	Today at 18:23 GMT, an interruption in the AT&T network caused short FIN session aborts for 110 customers. The FIN sessions of the customers resumed shortly afterwards.	Wed, 7 Jun 06 21:59
Wed, 24 May 06 16:15	Throughout the day, there were a number of very short interruptions between the Equant network and the SWIFT Backbone Access Points. This caused short FIN session aborts for multiple SWIFT customers. These customers were able to resume connectivity immediately afterwards.	Thu, 25 May 06 17:50
Mon, 15 May 06 23:43	Today at 23:10 GMT, the previously impacted connection to SWIFT for both COLT and AT&T was restored. The restoration of the connection caused short FIN session aborts for multiple SWIFT customers. The connections of the customers were re-established shortly afterwards.	Tue, 16 May 06 20:50
Mon, 15 May 06 13:07	At 12:35 GMT, a network interruption impacted one of the connections to SWIFT for both COLT and AT&T. This caused short FIN session aborts for multiple SWIFT customers. All customers were able to resume operations immediately afterwards. The failing connection has been isolated and will be re-introduced at a suitable moment outside of peak business hours.	Tue, 16 May 06 20:51
Thu, 11 May 06 14:37	At 13:31 GMT, a short Infonet network interruption caused FIN session aborts for multiple customers, mainly in the Asia-Pacific region. Customers were able to resume operations immediately afterwards.	Fri, 12 May 06 22:33
Sat, 22 Apr 06 00:43	At 22:47 GMT, a COLT network interruption caused FIN session aborts for multiple customers. Customers were able to resume operations shortly afterwards.	Sat, 22 Apr 06 23:57
Tue, 28 Mar 06 21:51	At 21:01 GMT, a problem in one of our Regional Processors caused short FIN session aborts for 109 customers. The customers were able to resume operation shortly afterwards	Wed, 29 Mar 06 17:57
Wed, 8 Mar 06 18:34	Today at 17:50 GMT, an Equant network interruption caused short FIN session aborts for multiple customers. Customers were able to resume operation shortly afterwards.	Thu, 9 Mar 06 19:20
Thu, 2 Mar 06 00:35	On 2 March at 00:08 GMT, full resilience using the COLT network connection was restored. The restoration caused a short interruption for some customers	Thu, 2 Mar 06 23:49
Wed, 1 Mar 06 00:43	On 01 March at 00:12 GMT, full resilience using the AT&T network connections was restored. The restoration caused a short interruption for some customers	Thu, 2 Mar 06 00:27
Tue, 28 Feb 06 13:48	Correction to previous update: read 28 February instead of 27 February. Correct text should be: On 28 February 2006, between 11:52 and 12:52 GMT, an unstable COLT network connection caused short FIN session aborts for multiple European customers on the SWIFT network. Impacted customers were able to resume operations shortly afterwards. The failing component has been isolated and will be re-introduced at a suitable time outside of peak business hours once the problem has been corrected. At that time, some customers might experience short FIN interruptions.	Thu, 2 Mar 06 00:27
Tue, 28 Feb 06 13:38	On 27 February 2006, between 11:52 and 12:52 GMT, an unstable COLT network connection caused short FIN session aborts for multiple European customers on the SWIFT network. Impacted customers were able to resume	Thu, 2 Mar 06 00:27

	operations shortly afterwards. The failing component has been isolated and will be re-introduced at a suitable time outside of peak business hours once the problem has been corrected. At that time, some customers might experience short FIN interruptions.	
Mon, 27 Feb 06 15:50	On 27 February 2006, between 05:28 and 10:42 GMT, an unstable AT&T network connection caused short FIN session aborts for multiple customers on the SWIFT network. Impacted customers were able to resume operations shortly afterwards. The failing component has been isolated and will be re-introduced at a suitable time outside of peak business hours once the problem has been corrected. At that time, some customers might experience short FIN interruptions.	Wed, 1 Mar 06 00:40
Sun, 5 Feb 06 15:03	Dear customer, SWIFT has activated a new communication service. Customers, who are subscribed to the SWIFTSupport newsletters, will now also receive notifications with the updates of the Operational Status by e-mail. These updates are made when an interruption occurs in SWIFT's "main messaging services" and impacts several customers. The reception of a specific notification does not imply that the receiver is affected by the interruption. Please verify your connectivity to determine the impact. The updates are kept on the page Operational Status for about 24 hours. This page is accessible to all customers registered for SWIFTSupport. If your institution is not yet registered, we strongly encourage you to do so on the web site www.swift.com/support . For more information on how you can manage your subscription to the SWIFT newsletters, see Tip 14911 in the SWIFTSupport Knowledge Base (login required). We hope you will appreciate this improved notification service. Yours sincerely, SWIFT Customer Service Centre	Mon, 6 Feb 06 11:24
Mon, 30 Jan 06 13:55	Today, 30 January 2006 the following online services could not be accessed from 09:55 to 11:15 GMT on SWIFT.com : Billing information, Ordering and MyProfile. The problem has now been fixed and the online services are accessible again .	Tue, 31 Jan 06 15:39
Mon, 30 Jan 06 10:39	Today, 30 January 2006 we have a technical problem affecting the following online services : Billing information, Ordering and MyProfile. We are investigating and hope to resolve it shortly. We will update this announcement when the issue is rectified.	Mon, 30 Jan 06 13:56
Fri, 27 Jan 06 14:13	Today, 27 January 2006 we have a technical problem affecting the BIC Online Professional service. We are investigating and hope to resolve it shortly. We will update this announcement when the issue is rectified	Fri, 27 Jan 06 15:39
Fri, 27 Jan 06 14:05	Today, 27 January 2006 we have a technical problem affecting the BIC On-line Professional service. We are investigating and hope to resolve it shortly. We will update this announcement when the issue is rectified	Fri, 27 Jan 06 14:13
Tue, 24 Jan 06 21:08	On 23 January, 2006, at 17:28 GMT a COLT network interruption caused short FIN session aborts for multiple customers, in Europe, on the SWIFT network. Customers were able to resume operation shortly afterwards. The COLT problem will be fixed at 23:30 GMT, January 24, 2006. Full resilience using the COLT connections will be restored at the same time and this might result in a short interruption for some customers.	Wed, 25 Jan 06 23:14

Mon, 23 Jan 06 18:01	On 23 January, 2006, at 17:28 GMT a COLT network interruption caused short FIN session aborts for multiple customers, in Europe, on the SWIFT network. Customers were able to resume operation shortly afterwards.	Tue, 24 Jan 06 20:52
Sat, 21 Jan 06 09:43	Today, 21 January, we experienced a technical problem affecting the online case manager. The problem has been rectified and services are restored since 10:30GMT.	Sat, 21 Jan 06 15:28
Fri, 20 Jan 06 10:01	Today, 20 January, we experienced a technical problem affecting the online case manager. The problem has been rectified and services are restored since 11:30GMT.	Fri, 20 Jan 06 22:50
Tue, 17 Jan 06 18:42	On 17 January, 2005, at 09:25 GMT an Equant network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Wed, 18 Jan 06 09:20
Mon, 16 Jan 06 13:27	Due to an identified problem in one of the SWIFT network components, some customers experienced aborts on their LT's with an error code FS013. In order to correct this problem, an emergency recovery of the system was required. This caused a short interruption of LTs for a limited number of customers between 19:00GMT and 20:15GMT. After re-login customers are able to work normally again.	Tue, 17 Jan 06 18:42
Thu, 22 Dec 05 17:07	Today, 22 December, 2005, at 15:33 GMT a Infonet network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Mon, 26 Dec 05 13:02
Mon, 12 Dec 05 19:29	Further to our messages earlier today; since 15:05 GMT, the Accord and SWIFTNet CLS Third Party service are fully operational, processing all confirmations copied to it. The root cause has been identified and actions have been taken to prevent this from happening again. We apologize for the impact of this incident.	Tue, 13 Dec 05 15:55
Mon, 12 Dec 05 15:45	Today, at 13.18GMT, a technical problem affected the SWIFTNet Accord Service. The confirmations were received but not processed. The issue was solved at 15:05 GMT. The processing of the backlog is ongoing and expected to be finished by 18:00 GMT.	Mon, 12 Dec 05 22:20
Mon, 12 Dec 05 14:30	Today, as of 13.18GMT, a technical problem affects the SWIFTNet Accord Service. Currently confirmations are received but not processed. When the issue is resolved we will update this announcement.	Mon, 12 Dec 05 15:45
Thu, 1 Dec 05 13:02	On 1 December 2005, between 12:10 and 12:12 GMT, a SWIFT regional processor interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Sun, 4 Dec 05 02:20
Thu, 1 Dec 05 11:35	On 1 Dec 2005, between 8:40 and 8:42 GMT, a regional processor interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Sun, 4 Dec 05 02:19
Wed, 30 Nov 05 09:48	On 30 November, 2005, at 08:48 GMT a Colt network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards. The failing	Thu, 1 Dec 05 13:45

	component is isolated to prevent re-occurrence.	
Wed, 30 Nov 05 01:14	On 30 November, 2005, at 00:05 GMT a Colt network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Wed, 30 Nov 05 22:59
Tue, 29 Nov 05 19:25	On 29th of November 2005, around 05:25 GMT, a SWIFT network component failure caused SWIFTNet session disconnects for multiple customers on the SWIFT network.	Wed, 30 Nov 05 01:15
Tue, 29 Nov 05 17:18	On 29 November, 2005, at 16:33 GMT a Colt network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Wed, 30 Nov 05 17:29
Tue, 29 Nov 05 06:32	On 29th of November 2005, around 05:25 GMT, a SWIFT network component failure caused SWIFTNet session disconnects for multiple customers on the SWIFT network.	Tue, 29 Nov 05 17:19
Thu, 10 Nov 05 23:47	On 10 November, 2005, at 23:09 GMT an Equant network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Fri, 11 Nov 05 21:03
Thu, 10 Nov 05 17:04	On 10 November, 2005, at 16:17 GMT an AT&T network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Fri, 11 Nov 05 21:03
Wed, 26 Oct 05 06:06	On October 25, 2005, around 17:13 GMT, an InfoNet network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Affected customers were able to resume operation shortly afterwards.	Wed, 26 Oct 05 17:29
Thu, 6 Oct 05 07:52	On 06 October, 2005, 03:24 GMT, a SWIFT network component failure caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Thu, 6 Oct 05 15:12
Thu, 6 Oct 05 04:10	From 04 October, 2005, 21:55 GMT until 05 October 2005 at 03:00 GMT an Equant network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards. On 06 October, 2005, 03:24 GMT, a SWIFT network component failure caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Thu, 6 Oct 05 07:53
Wed, 5 Oct 05 14:45	From 04 October, 2005, 21:55 GMT until 05 October 2005 at 03:00 GMT an Equant network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Thu, 6 Oct 05 04:11
Tue, 4 Oct 05 22:48	On October 04, 2005, 21:55 GMT, an Equant network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards. The Equant problem was fixed at 03:00 GMT, October 05, 2005. Full resilience using the Equant connections was restored at the same time and this might result in a short interruption for some customers.	Wed, 5 Oct 05 14:44

Tue, 27 Sep 05 19:40	On September 27, 2005, from 18:55 until 19:19 GMT, an AT&T network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Wed, 28 Sep 05 23:50
Mon, 26 Sep 05 21:36	On September 26, 2005, 13:07 GMT, an Equant network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards. The Equant problem was fixed at 15:08 GMT. Full resilience using the Equant connections will be restored at 24:00 GMT and this may result in a short interruption for some customers.	Tue, 27 Sep 05 19:41
Mon, 26 Sep 05 13:50	On September 26, 2005, 13:07 GMT, an Equant network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Mon, 26 Sep 05 21:36
Mon, 26 Sep 05 13:44	On September 26, 2005, 13:07 GMT, an Equant network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were to resume operation shortly afterwards.	Mon, 26 Sep 05 13:50
Fri, 23 Sep 05 18:06	Today, Friday 23 September 2005 at 17:22 GMT, an Equant network interruption caused short FIN session aborts for multiple customers on the SWIFT network for European customers. Customers were able to resume operation shortly afterwards.	Sun, 25 Sep 05 01:02
Fri, 16 Sep 05 11:49	Planned maintenance interventions in our next ADW on 17 September will cause unavailability of Swift.com services and delays on email between 16:00 and 18:00 GMT. Please note that emails will be queued during the intervention and sent after completion.	Sat, 17 Sep 05 17:13
Thu, 15 Sep 05 18:20	Today at 17:21 GMT, an Infonet network outage caused interruptions to multiple customers in Spain. Affected customers are advised to connect to SWIFT via an alternative connection.	Sat, 17 Sep 05 01:47
Thu, 15 Sep 05 18:10	Today at 17:21 GMT, an Infonet network outage caused interruptions to multiple customers in Spain. Affected customers are advised to connect to SWIFT via an alternative connection.	Thu, 15 Sep 05 18:20
Thu, 1 Sep 05 01:08	On 31 August 2005 from 20:40 GMT to 21:28 GMT, an Infonet network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Thu, 1 Sep 05 23:57
Thu, 11 Aug 05 06:14	On 11 August 2005, 05:56 GMT, an Infonet network interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Fri, 12 Aug 05 05:06
Wed, 10 Aug 05 07:49	Due to a failure at the local telephone provider, SWIFT EU CSC was not reachable via telephone between 06:48 GMT and 07:32 GMT. After rerouting the phone traffic over another line the EU CSC is again reachable via telephone. Should you still have problems contacting EU CSC via telephone, please use the AP CSC number +852 28528777 to reach SWIFT Customer Service.	Wed, 10 Aug 05 09:11

Wed, 10 Aug 05 07:48	Due to a failure at the local telephone provider, SWIFT EU CSC was not reachable via telephone between 06:48 GMT and 07:32 GMT. After rerouting the phone traffic over another line the EU CSC is again reachable via telephone. Should you still have problems contacting EU CSC via telephone, please use the AP CSC number +852 28528777 to reach SWIFT Customer Service.	Wed, 10 Aug 05 07:48
Mon, 8 Aug 05 03:59	On 08 August 2005, 03:34 GMT, a SWIFT network component failure caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Tue, 9 Aug 05 05:56
Sat, 30 Jul 05 15:59	On Saturday, 30 July, SWIFT will perform maintenance on swit.com, affecting the Case Manager, Knowledge Base and download center. These systems will be unavailable from 16:00 GMT until 18:00 GMT on Saturday. During this time, you may continue to report problems either through e-mails sent to SWIFT Customer Support or through standard telephone support. All other systems are functioning normally today.	Sun, 31 Jul 05 00:10
Fri, 22 Jul 05 06:58	On 22 July 2005, 06:36 GMT, a SWIFT network component failure caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Fri, 22 Jul 05 21:48
Tue, 19 Jul 05 11:00	Today 19 July 2005, from 05:23 GMT till 10:10 GMT the password protected applications on swift.com were unavailable due to a network problem. The knowledge base and the online case manager were available again at 09:25 GMT, the other online applications by 10:10 GMT.	Tue, 19 Jul 05 21:49
Fri, 15 Jul 05 05:32	At 04:53 GMT, July 15, 2005, a short AT&T line outage caused interruptions for multiple customers on the SWIFT network. Some customers may have experienced brief disconnections during that time.	Sat, 16 Jul 05 00:59
Mon, 11 Jul 05 23:57	Yesterday, 11 July, COLT experienced a hardware issue in their network from 20:09 GMT until 20:12 GMT. This primarily affected customers in Europe.	Tue, 12 Jul 05 22:45
Wed, 22 Jun 05 15:20	COLT intermittent connectivity problems started at 06:02 GMT. Between 06:30 GMT and 08:25 GMT a COLT network outage caused interruptions to multiple customers in the European region. Affected customers were advised to connect to SWIFT via an alternative connection. The problem was resolved at 08:25 GMT.	Thu, 23 Jun 05 09:17
Wed, 22 Jun 05 08:48	COLT intermittent connectivity problems started at 06:02 GMT. Between 06:30 GMT and 08:25 GMT a COLT network outage caused interruptions to multiple customers in the European region. Affected customers were advised to connect to SWIFT via an alternative connection. The problem is now resolved.	Wed, 22 Jun 05 15:21
Wed, 25 May 05 09:04	A major power outage in the Moscow area affected multiple network partners (Equant, Infonet and AT&T) in Russia. This caused isolations for multiple customers in Russia, Azerbaijan and Ukraine. The power outage in Moscow started at 7:12 GMT and is expected to take several more hours before full service can be restored.	Thu, 26 May 05 09:12
Fri, 13 May 05 10:34	Due to a failure of the telephone system in the SWIFT London office, direct extensions of SWIFT staff in London are not reachable. The general phone number and the CREST Support number are redirected to other SWIFT offices	Fri, 13 May 05 12:21

	until the problem is resolved.	
Sun, 24 Apr 05 05:56	This weekend SWIFT conducted a contingency exercise, whereby the Disaster Recovery Infrastructure was temporarily activated during the Allowed Downtime Window (ADW). After the ADW a number of customers experienced connectivity issues. The impacted customers were able to re-establish their connection after their SWIFTNet Link instance was restarted. Further investigation is ongoing to establish the root cause.	Tue, 26 Apr 05 15:34
Mon, 11 Apr 05 21:10	An Equant line outage caused two short interruptions for multiple customers on the SWIFT network, between 20:20 and 20:42 GMT on Monday 11 April. Some customers may have experienced brief disconnections during that time frame.	Tue, 12 Apr 05 12:22
Wed, 30 Mar 05 04:03	On Wednesday 30 March, between 02:03 and 02:17 GMT, an AT&T interruption caused short FIN session aborts for multiple customers on the SWIFT network. Customers were able to resume operation shortly afterwards.	Wed, 30 Mar 05 13:16
Sun, 27 Mar 05 17:14	Today, 27 March, we have a technical problem affecting the online case manager. We are investigating the issue and hope to have it resolved shortly. You may continue to use both email and standard telephone support during this time. When the issue is rectified we will update this announcement.	Sun, 27 Mar 05 17:24
Fri, 18 Mar 05 10:56	An Infonet power outage in the United States caused two short interruptions for multiple customers on the SWIFT network, between 09:36 and 10:15 GMT on Friday 18 March. Customers with Dual-P connectivity packs were not affected.	Mon, 21 Mar 05 08:12
Sat, 12 Mar 05 16:47	On March 12th, SWIFT will upgrade their call and problem management system. The system will be unavailable from 16:00 GMT until 13 March 04:00 GMT. During this time, Online Customer Support will not be available and e-mails sent to SWIFT Customer Support will not be processed. Standard Telephone support will be available during this time. All other systems functioning normally today.	Sun, 13 Mar 05 03:35
Thu, 7 Oct 04 08:32	This morning, Thursday 7 October 2004, SWIFTNet Accord confirmations and CLS 3rd party transactions are processed without delays. We expect that actions taken last night will keep processing delays within 1 hour for today and tomorrow. Service is expected to be restored at normal service levels after the weekend. SWIFT apologizes for these delays and is taking all possible measures to limit the extent of problem and restore normal service levels.	Thu, 7 Oct 04 16:24
Wed, 6 Oct 04 14:06	Due to extraordinary housekeeping activities at SWIFT, two services are currently degraded. The SWIFTNet Accord service is degraded. Confirmation processing can take more than one hour to provide the matching status. The CLS 3rd party copy service is degraded. Delivery of messages to the CLS settlement members can take more than one hour. Processing time will return to normal when the housekeeping activities complete at the end of this week.	Thu, 7 Oct 04 16:24
Mon, 19 Jul 04 08:44	The SWIFTNet Service was degraded from 01:32 GMT to 01:58 GMT on July 19, 2004 due to network component failure. A Site take-over was completed at 02:13 GMT, restoring normal SWIFTNet Service.	Mon, 19 Jul 04 17:56

