

# Enable Jira Data Center integration

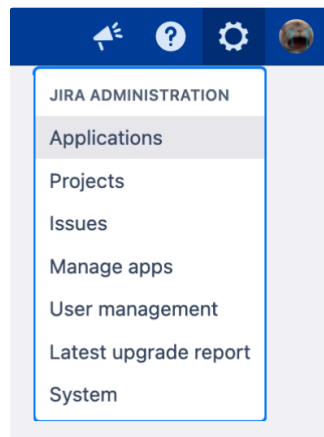
Learn how to integrate with Jira Data Center so your users can create Jira tickets right from the [session overview](#).

## Before you start

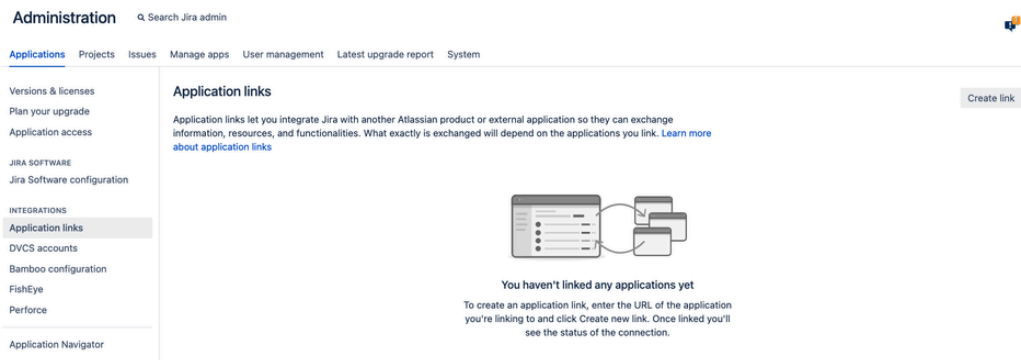
- Set up a Jira Data Center instance in the cloud or on-premise.
- For Cloud and Hybrid customers, ensure that the Jira Data Center can connect to the Kobiton portal. The most straightforward way is to host Jira Data Center on a public server. If this is not an option, additional instructions will come soon.
- For Standalone/On-prem customers, instructions to connect to Jira Data Center will come soon.
- An admin account on Jira Data Center and an account with ADMIN predefined role in Kobiton.
- Subscribe your Kobiton account to a plan with the Jira Integration item.

## Create application links in Jira Data Center

- Log into Jira Data Center as an admin.
- Select the **gear (Setting)** icon, then **Applications**.



- Enter your username and password again and choose **Confirm**.
- Select **Application links** under *Integrations*, then **Create link**.



- Select **External Application** for *Application type*, then select **Incoming** for *Direction*.

## Create link

Select the type of application you want to connect to.

Application type\*

- Atlassian product  
Link to Jira, Confluence, Bitbucket, Bamboo, Crowd, Fisheye and Crucible.
- External application  
Link to an external application using OAuth 2.0.

Direction\*

- Incoming  
The application can access data from Jira.
- Outgoing  
Jira can access data from the application.

Continue

Cancel

- In the *Configure an incoming link* page, input all the required fields below:
  - A name for the link.
  - For redirect url, input `https://api.kobiton.com/v1/jira-integration/callback`.
  - For permission, select **Write**.

## Configure an incoming link

Add the details of your external application. We'll use them to generate credentials so your application can connect to Jira using OAuth 2.0. [Learn more](#)

Name\*

Kobiton

Enter a unique name for this link, for example the name of your external application.

### Application details

You can get this data from your external application. If you're not sure how to find it, check the application's developer documentation.

Redirect URL\*

https://api.kobiton.com/v1/jira-integration/callback

The Redirect URL provided by the application.

### Application permissions

Choose what this application can do on your instance.

Permission\*

Write

This configuration will allow the application to:

- View projects and issues
- Create, update, and delete projects and issues

Save

Cancel

- Select **Save** when done.
- The *Credentials* page displays.

## Credentials

To complete the configuration, copy these OAuth 2.0 credentials to the external application. You can always view them in the details of your application link.

Application  
Kobiton

Application type  
External application - incoming

Client ID

70cbf90948b3a [REDACTED] [Copy](#)

Client secret

..... [Copy](#)

- ✓ Tip: You can always revisit the *Credentials* page by select the **more** icon of the link in the *Application links* list and choose **View credentials**.

Application	Version	Direction	Status	Actions
Kobiton	Generic Application	Incoming	NON-ATLASSIAN	<a href="#">View credentials</a>

- Copy **Client ID** and **Client secret** and note them down.
- Select the **System** tab.
- Copy the value of **Base URL** and note it down.

Administration Search Jira admin

Applications Projects Issues Manage apps User management Latest upgrade report **System**

General configuration Find more admin tools Jira mobile app SYSTEM SUPPORT System info Instrumentation Monitoring Database monitoring Integrity checker Logging and profiling Scheduler details

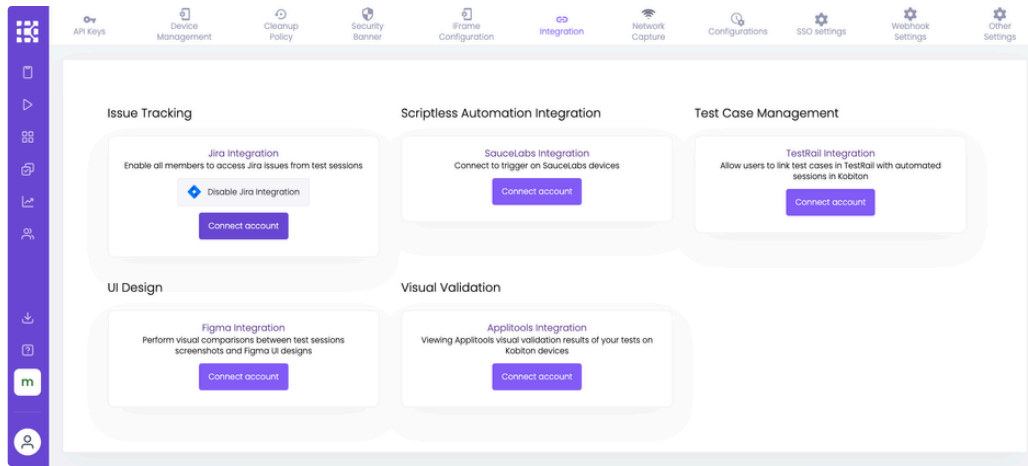
**Settings** Advanced Settings Edit Settings

General Settings

Title	Jira DC 2
Mode	Public
Maximum Authentication Attempts Allowed	3
CAPTCHA on signup	OFF
Base URL	https://jira-test-...com
Email from	\$(fullname) (Jira)
Introduction	

## Enable Jira Data Center integration in Kobiton

- Log into the Kobiton portal with an account with ADMIN predefined role.
- Select the profile picture, then **Settings**.
- Select **Integration**.
- Under *Jira Integration*, select **Connect account**.



- Select the **Jira Data Center** tab. Input the Base URL, Client ID and Client secret to the corresponding fields.

A screenshot of the 'Jira Integration' configuration form. At the top left is a blue diamond icon. The title is 'Jira Integration'. Below the title are two tabs: 'Jira Cloud' and 'Jira Data Center', with 'Jira Data Center' selected and highlighted. The form contains three input fields: 1. 'Base URL \*' with a placeholder 'For e.g. http://host:port/'. 2. 'Jira Client ID \*' with a placeholder 'Enter your Jira Client ID'. 3. 'Jira Client Secret \*' with a placeholder 'Enter your Jira Client Secret'. At the bottom are two buttons: 'Cancel' and 'Connect'.


- Select **Connect**.
- If you see an error, revise the connection information, and double check the network between the Kobiton portal and Jira Data Center.
- A new browser tab opens. Allow Kobiton the permissions to access Jira Data Center.

## Kobiton would like to access your Jira account

 kobiton (admin) [Use another account](#)

Redirect URL: <https://api.kobiton.com/v1/jira-integration/callback>

### This will allow Kobiton to:

-  View projects and issues >
-  Create, update, and delete projects and issues >

You can revoke the access at any time at [Authorized Applications](#).

Deny [Allow](#)

- If you see the success message, your organization is now integrated with Jira Data Center. The Jira Data Center users can follow this [guide](#) to [create Jira tickets](#).
- See below for limitations and known issues.

### Limitations and known issues

- An org can integrate with either Jira Cloud or Jira Data Center; an org cannot integrate with both at the same time.