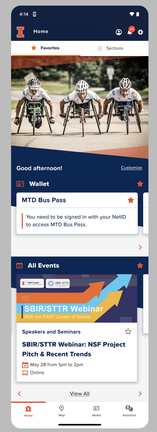
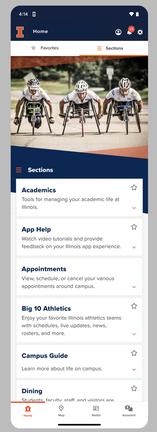
Home = Favorites/Sections

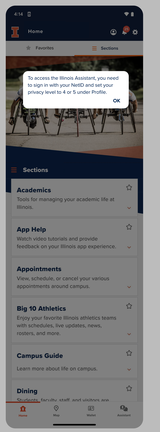


Tap on Assistant in the footer without being signed in with a NetID



Tapping on Illinois Assistant in footer opens pop-up panel.

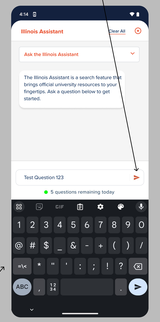
X to close/return to Home or Map (to user's last non-pop-up-panel location). Fixes issue in current UI of no back/exit option from the Assistant.



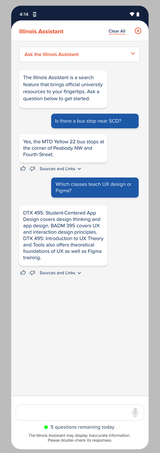
Defaults on Illinois Assistant UI "Ask the Illinois Assistant" Dropdown when accessing Assistant from bottom tab bar

Microphone becomes send button if text is entered in.

Bottom entry field is pushed up by the keyboard interface



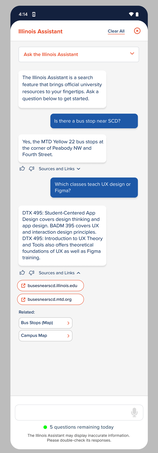
Each response is followed by the thumbs up and thumbs down icons plus "Sources and Links" (expanded on next screen).



"Sources and Links" expands to reveal both external and deep links.

External links have link-out icon and preview URL

Deep Links appear under a "Related" heading

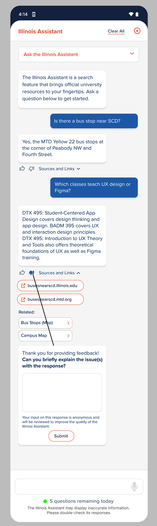


Thumbs up response generates this answer. The users question should NOT be repeated back to them.

Note that the "Thank you..." text is size 16 font and the disclaimer text below is size 12

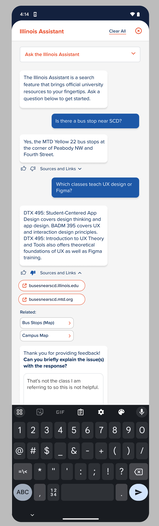
Thumbs down response generates this answer with a form field. The user's question should NOT be repeated back to them.

Note: the current behavior is that the Assistant's response is repeated to the user after submitting feedback. This update should fix that issue unless there is a bug that returns the Assistant response again.

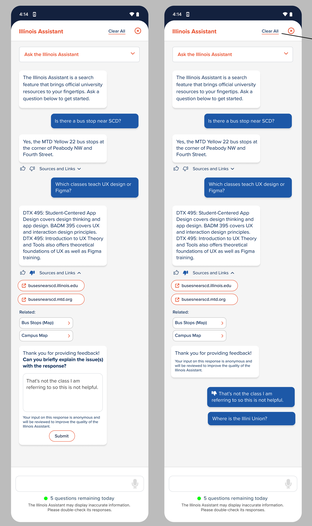


User can enter text in the inline feedback field. When the keyboard appears, focus should be brought to the feedback field and the main text field at the bottom of the screen should be hidden behind the keyboard.

The panel is scrollable (match how Settings > Contact Us panel scrolls now).

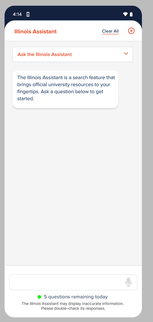


User text is visible in the form field.



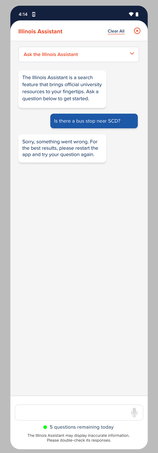
After the user submits or sends the feedback message, it appears in the blue bubble and they are set up to ask another question if they wish.

"Clear All" removes everything in the thread but the initial prompt from the Assistant.



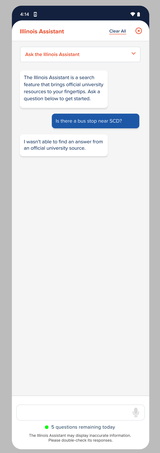
In the case of a "Sorry, something went wrong" error response, please use this new wording.

Thumbs up/down icons should not be visible after error messages.

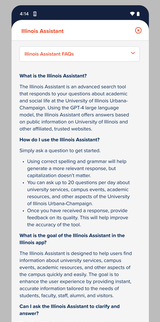


In the case of an "I don't know" error response, please use this new wording.

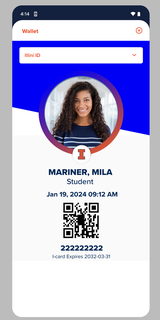
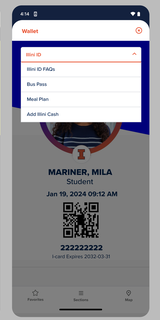
Thumbs up/down icons should not be visible after error messages.



2nd Dropdown option: Illinois Assistant FAQs



Wallet is accessed from bottom tab bar as a pop-up panel



Wallet Dropdowns include options shown