



AirTouch 5

Communication Protocol

version	data	content	Contributors
V1.0	7/9/2022	Create	Vincent
V1.1	5/10/2022	Added Intelligent Auto fan speed	Vincent
V1.2	27/6/2024	Update 4.a.ii Zone status message Update 4.a.iv AC status message	Vincent

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1. Overview

AirTouch 5 allows connection through TCP to control the device. It supports querying the status of AC and zones and controlling the AC and zones.

Clients and AirTouch 5 communicate control or status messages by sending packets.

2. Connection

Join AirTouch 5 console to local WiFi network.

Connect to AirTouch 5 console at port 9005 by TCP protocol. If there are two consoles, connect to the master console. If failed, try to connect to the other one.

Page in “Settings” -> “Installer” -> “General” shows which console is the master(only for two consoles).

To see the IP address of the console, go to “Settings” -> “Options”, click the wifi button. Click “SEE MORE” to go to Android wifi setting page. Click “Wi-Fi”, then click the connected wifi name to go to the Network details page. IP address is in the “Advanced” section.

a. Discovery

AirTouch 5 supports UDP broadcast to discover devices.

Broadcast “**::REQUEST-POLYAIR-AIRTOUCH-DEVICE-INFO;**” to port 49005 to discover AirTouch 5 devices on the local network.

AirTouch 5 will response a UDP message to 49005.

Message format is: [IP],[ConsoleID],AirTouch5,[AirTouch ID],[Device Name]

For hubs that integrate home smart devices, it is recommended this message be used only during setup. Fixing the IP of the device in the router will increase stability.

3. Package Format

A package has following components:

- Header (4 bytes)
- Address (2 bytes)
- Message id (1 byte)
- Message type (1 byte)
- Data length (2 bytes)
- Data
- CRC16 check bytes (2 bytes)

a. Header

Header is always 0x55 0x55 0x55 0xAA.

b. Address

Address should be 0x80 0xb0 or 0x90 0xb0 (for Extended message) when sending to AirTouch. When receiving from AirTouch, last byte of address will be 0x80 or 0x90/0x91 (for Extended message).

c. Message id

When sending message to AirTouch, message id can be any data. The response message should have the same message id.

d. Message type

There are two message types: 0xC0 – control command and status message, 0x1F – extended message.

Ignore any other received types.

e. Data length

Data length is the length of actual data. The first byte is the high byte, the second byte is the low byte.

f. Data

See section 4 Messages for details.

g. Check bytes

The algorithm of checksum is CRC16 MODBUS. Use all the package bytes except the header(Address, Message id, Message type, Data length, Data).

h. Redundant bytes in package

To prevent the package bytes from containing the same bytes as header, a 00 is inserted after every three consecutive 0x55s in the package. The inserted 00 is redundant bytes. Redundant bytes do not participate in check calculation.

4. Messages

a. Control command and status message (0xC0)

This message contains sub message type (Zone control, Zone status, AC control and AC status), data length detail and sub data.

First 8 bytes are the sub message type and data length details.

Byte1	Sub message type
Byte2	Keep 0
Byte3	Normal data length
Byte4	
Byte5	Each repeat data length
Byte6	
Byte7	Repeat data count
Byte8	

For one (0xC0) message:

Data length (3.e.) = 8 + Normal data length + repeat data length * repeat data count

Sub data length = Normal data length + repeat data length * repeat data count = Data length - 8

i. Zone control (0x20)

Zone control messages are to control all zones. Each message to AirTouch is to control one or more specific zones.

No normal data (byte3 byte4: 0).

Each repeat data (4 bytes) controls one specific zone. (byte5 byte6: 0x00 0x04).

Byte in repeat data			
Byte1	Bit8-7		Keep 0
	Bit6-1	Zone index	Valid value 0 - 15(0x00 – 0x0F).
Byte2	Bit8-6	Zone setting value	010: Value decrease (-1°C/-5%) 011: Value increase (+1°C/+5%) 100: Set open percentage 101: Set target setpoint Other: Keep setting value
	Bit5-4	Control type	01: Change type 10: Set to percentage control 11: Set to temperature control 00: Keep setting value(Must set 00 when no sensor)
	Bit3-1	Power	001: Change on/off state 010: Set to off 011: Set to on 101: Set to turbo Other: Keep power state
Byte3		Value to Set	When set percentage: 0-100 When set temperature: 0-250, setpoint=(value+100)/10 Other: Keep setting value
Byte 4			Keep 0

Example:

Turn off the second zone:

0x55 0x55 0x55 0xAA 0x80 0xB0 0x0F 0xC0 0x00 0x0C

Header Address Id Type Length

0x20 0x00 0x00 0x00 0x00 0x04 0x00 0x01

Sub Type normal length repeat length repeat count

0x01 0x02 0xFF 0x00 0xF0 0xA1

Data CRC

AirTouch will respond a message with sub type 0x21. (See next table)

ii. Zone status (0x21)

Sending this message to AirTouch without any sub data (data length: 0x00 0x08, repeat count: 0x00, repeat length: 0x00) to request zone status from AirTouch.

Note: AirTouch will send a zone status message automatically when zone status is changed.

Data received from AirTouch:

No normal data (byte3 byte4: 0). **If the protocol is upgraded, this value may change. Use this specific value for data parsing.**

Repeat data count is the zone count in this message.

Each repeat data (8 bytes) contains one zone data. (byte5 byte6: 0x00 0x08). **If the protocol is upgraded, this value may change. Use this specific value for data parsing.**

Byte in repeat data			
Byte1	Bit8-7	Zone power state	00: Off 01: On 11: Turbo
	Bit6-1	Zone index	0-15
Byte2	Bit8	Control method	1: temperature control, 0: percentage control
	Bit7-1	Open percentage	Current open percentage setting
Byte3		Set point	setpoint=(value+100)/10, 0xFF invalid
Byte4	Bit8	Sensor	1: has sensor, 0: no sensor
	Bit7-1		NOT USED
Byte5	Bit8-4		NOT USED
	Bit3-1	Temperature	0-2000: Temperature=(VALUE – 500)/10. Other: Not available
Byte6			
Byte7	Bit8-3		NOT USED
	Bit2	Spill	1: Spill active, 0: Spill inactive.
	Bit1	Low battery	1: Low battery, 0: Normal
Byte8			NOT USED

Example:

Request status of zones:

```

0x55 0x55 0x55 0xAA 0x80 0xB0 0x01 0xC0 0x00 0x08
      Header      Address  Id  Type  Length
0x21 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0xA4 0x31
      Sub type                                CRC
  
```

AirTouch 5 response with data for 1 zone:

```

0x55 0x55 0x55 0xAA 0xB0 0x80 0x01 0xC0 0x00 0x18 0x21 0x00 0x00 0x00 0x00 0x08 0x00 0x01
0x40 0x80 0x96 0x80 0x02 0xE7 0x00 0x00 0x01 0x64 0xFF 0x00 0x07 0xFF 0x00 0x00  CRCBytes
  
```

Zone 1 data:

```

0x40 0x80 0x96 0x80 0x02 0xE7 0x00 0x00
01000000 10000000 10010110 10000000 00000010 11100111 00000000 ...
  
```



Power on, Temperature control, Set point = $(150[0x96]+100)/10$: 25,

Has sensor, Temperature = $(743[0x2E7]-500)/10$: 24.3

Zone 2 data:

0x01 0x64 0xFF 0x00 0x07 0xFF 0x00 0x00

00000001 01100100 11111111 00000000 0000011111111111 ...

Power off, Current open percentage setting: 100 (1100100 = 0x64) .

No sensor, invalid temperature

iii. AC control (0x22)

AC control messages are to control all ACs. Each message to AirTouch is to control one or more specific ACs.

No normal data (byte3 byte4: 0).

Each repeat data (4 bytes) controls one specific zone. (byte7 byte8: 0x00 0x04).

Byte in repeat data			
Byte1	Bit8-5	Power setting	0001: Change on/off status 0010: Set to off 0011: Set to on 0100: Set to away 0101: Set to sleep Other: Keep power setting
	Bit4-1	AC index	Valid value 0 - 15.
Byte2	Bit8-5	AC mode	0000: Set to auto 0001: Set to heat 0010: Set to dry 0011: Set to fan 0100: Set to cool Other: Keep mode setting
	Bit4-1	AC fan speed	0000: Set to auto 0001: Set to quiet 0010: Set to low 0011: Set to medium 0100: Set to high 0101: Set to powerful 0110: Set to turbo 1000: Set to Intelligent Auto Other: Keep fan speed setting
Byte3		Setpoint control	0x40: Change setpoint. 0x00: Keep setpoint value Other: Invalidate data.
Byte 4		Setpoint value	Available when byte3 is 0x40 Data to be sent = (setpoint * 10)-100

Example:

Turn off the second AC:

```

0x55 0x55 0x55 0xAA 0x80 0xb0 0x01 0xC0 0x00 0x0C
      Header      Address  Id   Type  Length
0x22 0x00 0x00 0x00 0x00 0x04 0x00 0x01
Sub Type  normal length repeat length repeat count
0x21 0xFF 0x00 0xFF 0xD3 0x47
      Data      CRC
  
```

Set the first AC to cool mode and second AC 26 degree:

```

0x55 0x55 0x55 0xAA 0x80 0xb0 0x01 0xC0 0x00 0x10
0x22 0x00 0x00 0x00 0x00 0x04 0x00 0x02
  
```



0x00 0x4F 0x00 0xFF 0x01 0xFF 0x40 0xA0 CRC Bytes

AirTouch will respond a message with sub type 0x23. (See next table)

iv. AC status message (0x23)

Sending this message to AirTouch without any sub data (data length: 0x00 0x0A, repeat count: 0x00, repeat length: 0x00) to request AC status from AirTouch.

Note: AirTouch will send an AC status message automatically when AC status is changed.

Data received from AirTouch:

No normal data (byte3 byte4: 0). **If the protocol is upgraded, this value may change. Use this specific value for data parsing.**

Repeat data count is the AC count in this message.

Each repeat data (8/10 bytes) contains one AC data. (byte5 byte6: 0x00 0x08 or 0x00 0x0A, See 4.a). **If the protocol is upgraded, this value may change. Use this specific value for data parsing.**

Byte1	Bit8-5	AC power state	0000: Off 0001: On 0010: Away(Off) 0011: Away(On) 0101: Sleep Other: Not available
	Bit4-1	AC index	0-15
Byte2	Bit8-5	AC mode	0000: auto 0001: heat 0010: dry 0011: fan 0100: cool 1000: auto heat 1001: auto cool Other: Not available
	Bit4-1	AC fan speed	0000: auto 0001: quiet 0010: low 0011: med 0100: high 0101: powerful 0110: turbo 1001 - 1110: Intelligent Auto Other: Not available
Byte3		Setpoint	0-250: Setpoint = (VALUE + 100)/10. Other: Not available
Byte4	Bit8-5		<i>NOT USED</i>
	Bit4	Turbo	1: Turbo active, 0: Turbo inactive
	Bit3	Bypass	1: Bypass active, 0: Bypass inactive
	Bit2	Spill	1: Spill active, 0: Spill inactive
	Bit1	Timer status	1: Timer set, 0: Timer not set
Byte5	Bit8-4		<i>NOT USED</i>
	Bit3-1	Temperature	0-2000: Temperature=(VALUE – 500)/10. Other: Not available
Byte6			

Byte7	Error code	0:No error
Byte8		Other: Error code of this AC
Byte9		<i>NOT USED</i> (Some version does not have those two bytes. Length defined in data Byte5-6, See 4.a)
Byte10		

Example:

Request status of ACs:

```

0x55 0x55 0x55 0xAA 0x80 0xB0 0x01 0xC0 0x00 0x08
      Header      Address  Id  Type  Length
0x23 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x7D 0xB0
      Sub type                                CRC
  
```

AirTouch 5 response with data for 2 ACs:

```

0x55 0x55 0x55 0xAA 0xB0 0x80 0x01 0xC0 0x00 0x1C
0x23 0x00 0x00 0x00 0x00 0x0A 0x00 0x02
0x10 0x12 0x78 0xC0 0x02 0xDA 0x00 0x00 0x80 0x00
0x01 0x42 0x64 0xC0 0x02 0xE4 0x00 0x00 0x80 0x00 CRC Bytes
  
```

AC 0 data:

```

0x10    0x12    0x78    0xC0    0x02DA    0x0000    0x0000
00010000 00010010 01111000 11000000 00000010 11011010 0000000000000000 ...
  
```

AC 0 is on, in heat mode and low fan speed and no error.

Current target setpoint setting: 22, VALUE=120(01111000 = 0x78), (120 + 100)/10 = 22

Current Temperature: 23, VALUE=730(01011011010 = 0x2DA), (730-500)/10 = 23.

AC 1 data:

```

0x01    0x42    0x64    0xC0    0x02E4    0x0000    0x0000
00000001 01000010 01100100 11000000 00000010 11100100 0000000000000000 ...
  
```

AC 1 is off, in cool mode and low fan speed and no error.

Current target setpoint setting: 20, VALUE=100(01100100 = 0x64), (100+100)/10 = 20

Current Temperature: 24, VALUE=740(01011100100 = 0x2E4), (740-500)/10 = 24.

b. Extended message(0x1F)

Extended messages are used to obtain the available modes, fan speeds, error codes of the ACs and names of zones.

When sending an extended message, **the address should be 0x90 0xb0**. When receiving the data for the extended message, **the last byte of address will be 0x9X**.

The first two bytes of the data are used to specify the specific command.

i. AC ability (0xFF 0x11)

This message is only available for console version 1.0.3 and above.

Sending an extended message with data 0xFF 0x11 or (0xFF 0x11 [0-3]) to request the ability of all ACs or one specific AC.

Data received from AirTouch:

Byte1			Fixed 0xFF
Byte2			Fixed 0x11
Byte3		AC index	0-15
Byte4		Following data length	This data shows the count of following bytes belong to the ability of this AC.(24 at this moment)
Byte5-20		AC Name	16 bytes in total. If less than 16 bytes, end with 0.
Byte21		Start zone index	Zone index start from 0
Byte22		Zone count	
Byte 23	Bit8-6		<i>NOT USED</i>
	Bit5	Cool mode	1: support, 0: not support
	Bit4	Fan mode	1: support, 0: not support
	Bit3	Dry mode	1: support, 0: not support
	Bit2	Heat mode	1: support, 0: not support
Byte 24	Bit1	Auto mode	1: support, 0: not support
	Bit8	Fan speed Intelligent Auto	1: support, 0: not support
	Bit7	Fan speed turbo	1: support, 0: not support
	Bit6	Fan speed powerful	1: support, 0: not support
	Bit5	Fan speed high	1: support, 0: not support
	Bit4	Fan speed medium	1: support, 0: not support
	Bit3	Fan speed low	1: support, 0: not support
Byte 25	Bit2	Fan speed quiet	1: support, 0: not support
	Bit1	Fan speed auto	1: support, 0: not support
Byte25		Min cool set point	
Byte26		Max cool set point	
Byte27		Min heat set point	
Byte28		Max heat set point	

If there are more than one AC, the data will be repeated with relevant values. E.g. 2 ACs will receive 54(2+26+26) bytes data, 3 ACs will receive 80(2+26+26+26) bytes data.

It is recommended to request the AC ability when an AC back to normal state from any abnormal state.

Example:

Request ability of AC 0:

0x55 0x55 0x55 0xAA 0x90 0xB0 0x01 0x1F 0x00 0x03 0xFF 0x11 0x00 0x09 0x83

Header Address Id Type Length Data CRC

AirTouch 5 response:

0x55 0x55 0x55 0xAA 0xB0 0x90 0x01 0x1F 0x00 0x1A 0xFF 0x11 0x00 0x18
0x55 0x4E 0x49 0x54 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00
0x00 0x00 0x00 0x00 0x00 0x04 0x17 0x1D 0x10 0x1f 0x12 0x1f CRCBytes

AC 0 data:

0x00 0x18 0x55 0x4E 0x49 0x54 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00

AC0 24 U N I T

0x00 0x00 0x00 0x04 0x17 0x1D 0x10 0x1F 0x12 0x1F
0 4 00010111 00011101 16 31 18 31

Name of AC0 is "UNIT" and it has 4 zones, start with zone 0.

It has cool, heat, fan, auto modes and has low, mid, high, auto fan speeds.

Minimum setpoint for cool mode is 16, for heat mode is 18;

Maximum setpoint for cool and heat mode is 31.

ii. AC error information (0xFF 0x10)

This message is only available for console version 1.0.3 and above.

Sending an extended message with data 0xFF 0x10 [0-15] to request the error code of one specific AC.

Data received from AirTouch:

Byte1		Fixed 0xFF
Byte2		Fixed 0x10
Byte3	AC index	0-15
Byte4	Error info length	Error info length(If no error, will be 0)
Byte5..	Error info	String

Example:

Request Error of AC 0:

0x55 0x55 0x55 0xAA 0x90 0xB0 0x01 0x1F 0x00 0x03 0xFF 0x10 0x00 0x99 0x82

Header Address Id Type Length Data CRC

AirTouch 5 response:

0x55 0x55 0x55 0xAA 0xB0 0x90 0x01 0x1F 0x00 0x1A 0xFF 0x10 0x00 0x08
0x45 0x52 0x3A 0x20 0x46 0x46 0x46 0x45 CRCBytes

Data:

0xff 0x10 0x00 0x08 0x45 0x52 0x3A 0x20 0x46 0x46 0x46 0x45

iii. Zone name (0xFF 0x13)

This message is only available for console version 1.0.3 and above.

Sending an extended message with data 0xFF 0x13 [0-15] to request the name all zones or one specific zone.

Data received from AirTouch:

Byte1		Fixed 0xFF
Byte2		Fixed 0x13
Byte3	Zone index	0-15
Byte4	Name length	
Byte5..n	Zone name	

If there are more than one zone, the data will be repeated with relevant values.

Example:

Request name of zone 0:

0x55 0x55 0x55 0xAA 0x90 0xB0 0x01 0x1F 0x00 0x03 0xFF 0x13 0x00 0x69 0x82

Header Address Id Type Length Data CRC

AirTouch 5 response:

0x55 0x55 0x55 0xAA 0xB0 0x90 0x01 0x1F 0x00 0x0A 0xFF 0x13
0x00 0x06 0x4C 0x69 0x76 0x69 0x6E 0x67 CRCByts
 Zone0 Name has 6 chars L i v i n g

Name of Zone 0 is "Living"

Request name of all zones:

0x55 0x55 0x55 0xAA 0x90 0xB0 0x01 0x1F 0x00 0x02 0xFF 0x13 0x42 0xCD

Header Address Id Type Length Data CRC

AirTouch 5 response:

0x55 0x55 0x55 0xAA 0xb0 0x90 0x01 0x1F 0x00 0x1D 0xFF 0x13
0x00 0x06 0x4C 0x69 0x76 0x69 0x6E 0x67
 Zone0 6 L i v i n g
0x01 0x07 0x4B 0x69 0x74 0x63 0x68 0x65 0x6E
 Zone1 7 K i t c h e n
0x02 0x07 0x42 0x65 0x64 0x72 0x6F 0x6F 0x6D CRCByts
 Zone2 7 B e d r o o m

Name of zone0 is "Living".

Name of zone1 is "Kitchen".

Name of zone2 is "Bedroom".

iv. Console Version(0xFF 0x30)

Sending an extended message with data 0xFF 0x30 to request the version of the console.



Data received from AirTouch:

Byte1		Fixed 0xFF
Byte2		Fixed 0x30
Byte3	Update sign	0-latest version, Other-new version available.
Byte4	Version string length	
Byte5..	Versions	Two consoles separated by “,”. The first one is the master.

If airtouch has two consoles, the first value is the version of the one that communicates with.

Example:

Request Versions:

0x55 0x55 0x55 0xAA 0x90 0xB0 0x01 0x1F 0x00 0x02 0xFF 0x30 0x9B 0x8C
 Header Address Id Type Length Data CRC

AirTouch 5 response:

0x55 0x55 0x55 0xAA 0xB0 0x90 0x01 0x1F 0x00 0x0F 0xFF 0x30 0x00 0x0B
0x31 0x2E 0x30 0x2E 0x33 0x2C 0x31 0x2E 0x30 0x2E 0x33 CRC Bytes

Data:

0xFF 0x30 0x00 0x0B 0x31 0x2E 0x30 0x2E 0x33 0x2C 0x31 0x2E 0x30 0x2E 0x33
 Latest Len:11 1 . 0 . 3 , 1 . 0 . 3