

OpenAI Codex Desktop Forensic Investigation Report

Prepared for OpenAI Engineering / Support

1. Purpose

Investigate why the Chrome / Computer Use plugin disappeared from Codex Desktop although it had previously been available.

2. Environment

Windows 11
Codex Desktop 26.623.70822
ChatGPT Plus subscription

3. Symptoms

Chrome, Computer Use and Browser searches return 'No plugins found' despite previous successful use.

4. Investigation Process

The following checks were completed: Desktop application updated. Plugin marketplace searched. .codex-global-state.json verified. Backup state verified. Plugin cache inspected. Bundled plugin packages inspected. Chrome runtime inspected.

5. Technical Findings

Verified: Configuration JSON valid. Previous plugin://chrome@openai-bundled references present. browser package present. chrome package present. computer-use package present. Plugin cache healthy.

6. Root Cause Analysis

Evidence strongly suggests the local installation is healthy. The issue appears to occur during plugin discovery or feature availability. Possible causes: Server-side feature gating. Regression after desktop update. Plugin discovery synchronization failure.

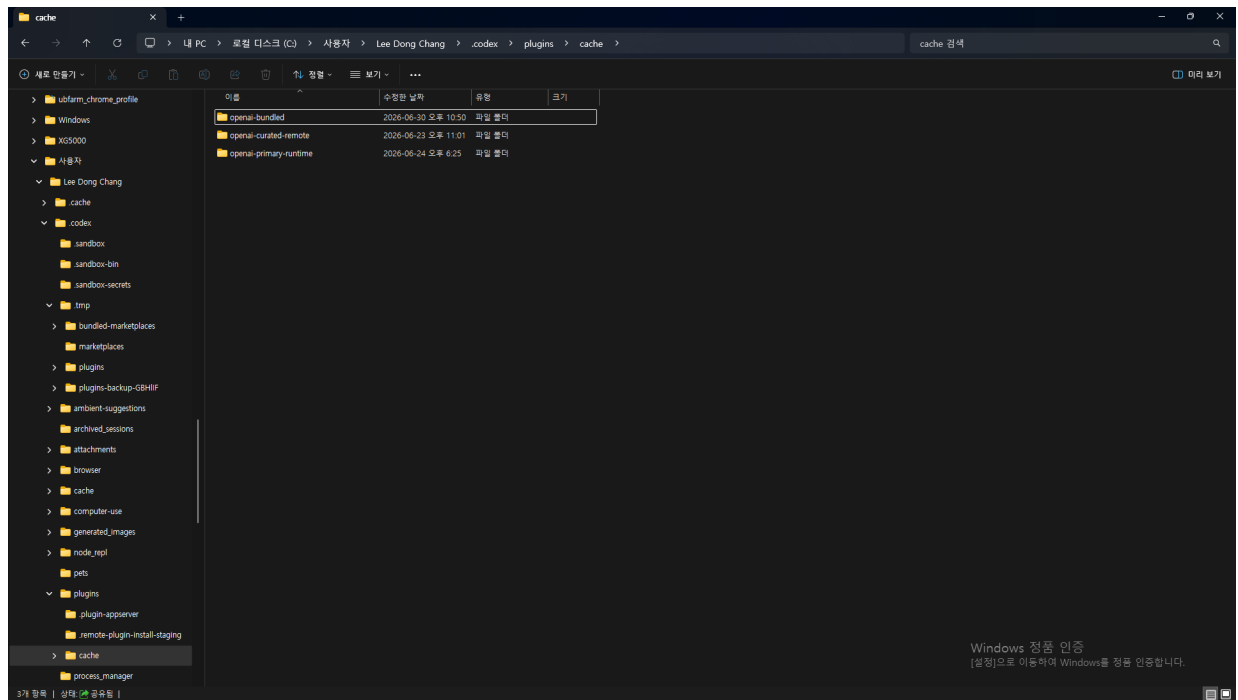
7. Recommendation

Please verify server-side entitlement for Chrome / Computer Use and inspect desktop plugin discovery logs for this account.

8. Evidence Screenshots

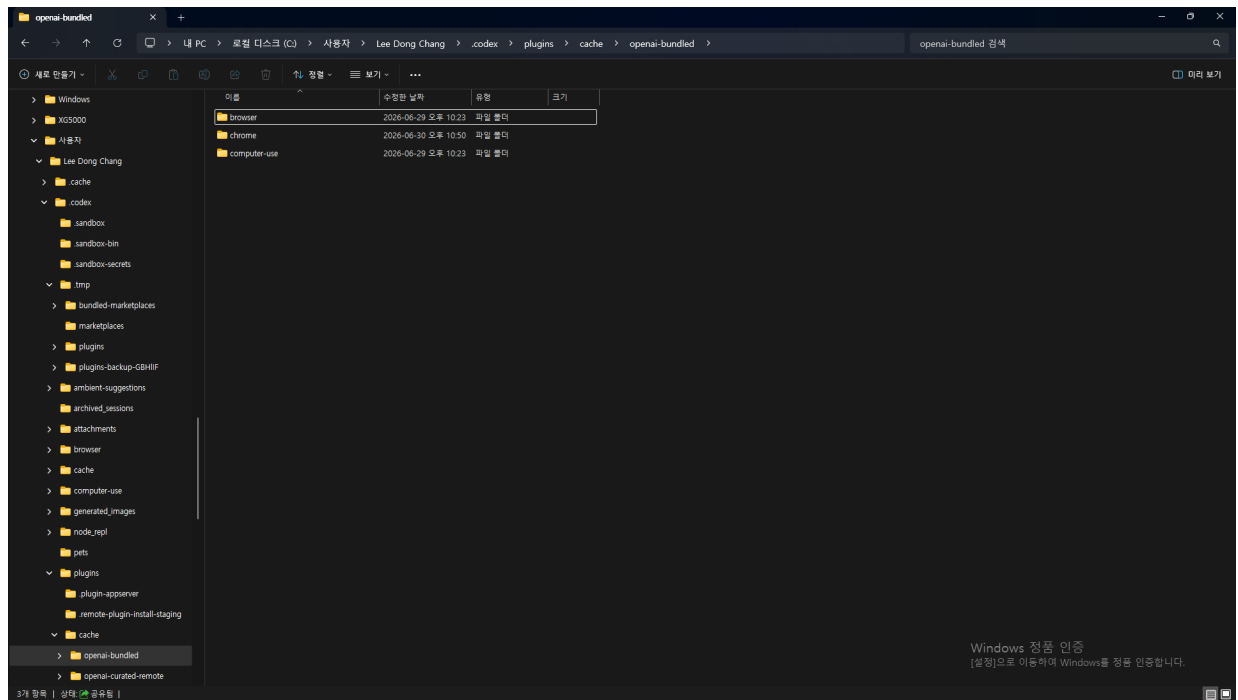
The following pages contain screenshots collected during the investigation.

Plugin cache folders



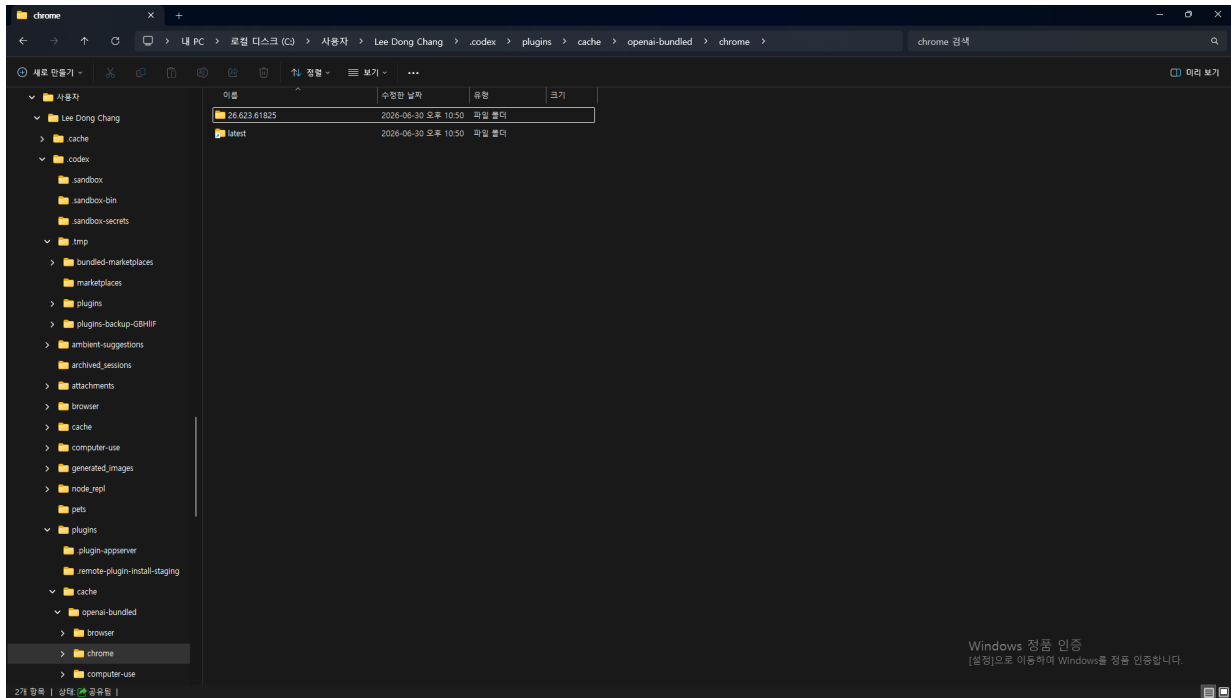
Analysis: This screenshot confirms the expected local components are present and supports the conclusion that the problem is not caused by missing installation files.

Bundled plugins



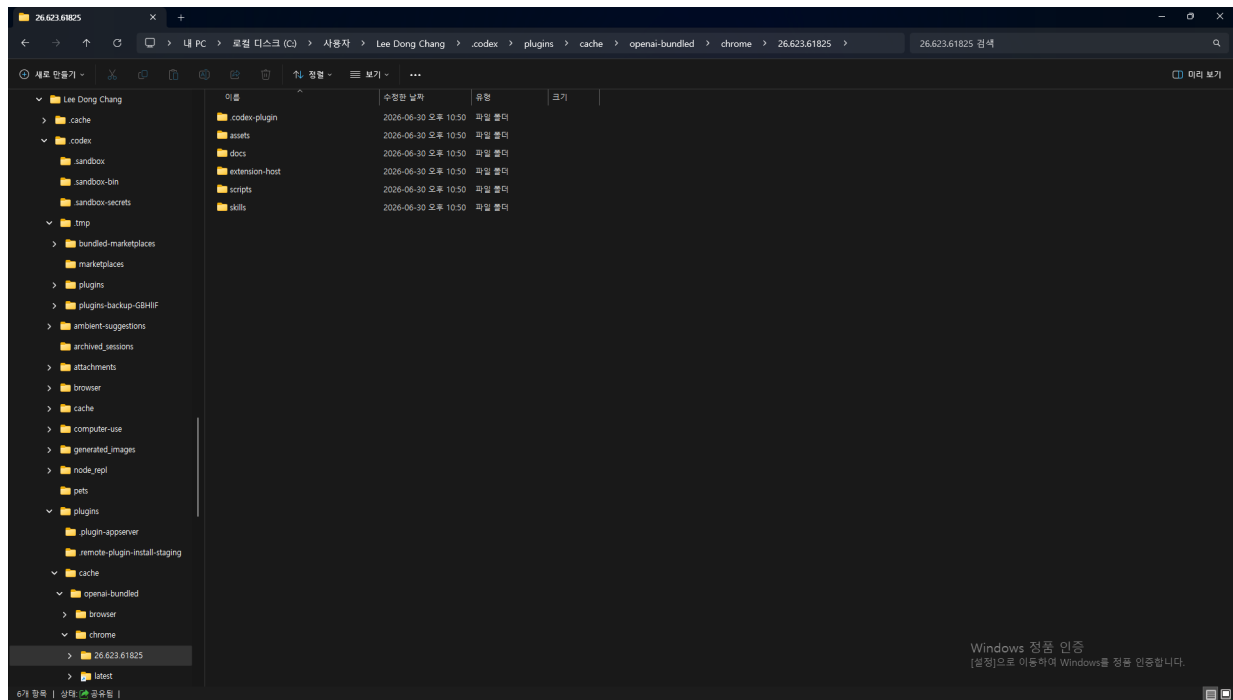
Analysis: This screenshot confirms the expected local components are present and supports the conclusion that the problem is not caused by missing installation files.

Chrome package versions



Analysis: This screenshot confirms the expected local components are present and supports the conclusion that the problem is not caused by missing installation files.

Chrome package contents



Analysis: This screenshot confirms the expected local components are present and supports the conclusion that the problem is not caused by missing installation files.

9. Final Conclusion

After examining configuration files, plugin cache, bundled plugin packages, Chrome runtime files and application version, no evidence of local corruption was found. The investigation supports the conclusion that the Chrome / Computer Use plugin exists locally but is not exposed by the Codex Desktop UI.

10. Requested Engineering Action

Please verify: Account feature flags Plugin discovery service responses Desktop plugin marketplace filtering Regression introduced after recent updates