



CUSTOMER FEDBACK ANALYSIS DASHBOARD

HOTEL FEEDBACK

02-01-2020

30-12-2022



Overall Rating



3.60/ 5.00

Total Rating Uniq ID

1948

Total Rating Received

15.58K

Business

Function

Other

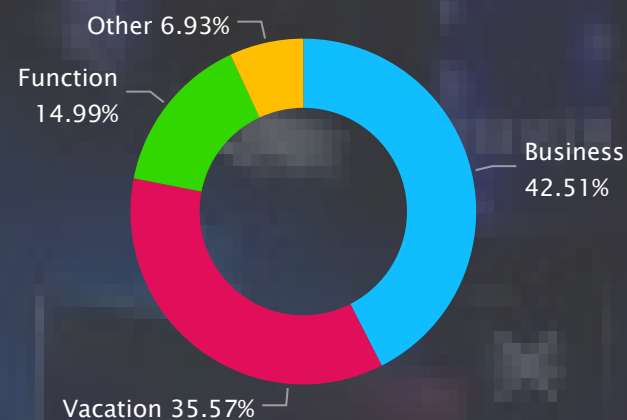
Vacation

Female

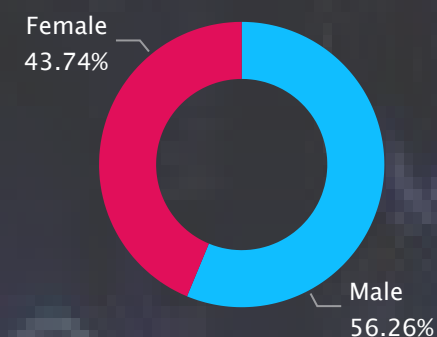
Male



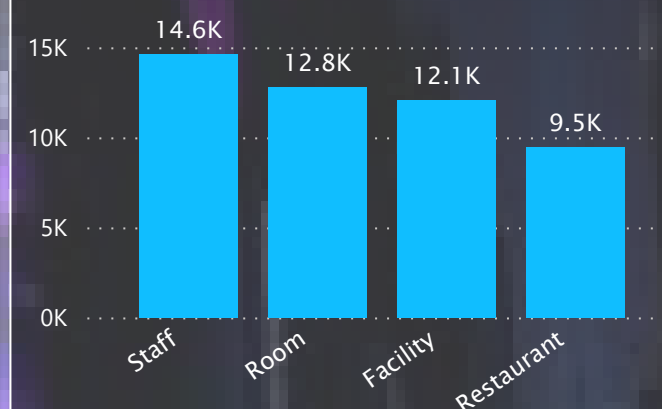
Purpose of Visit



Gender



Feedback

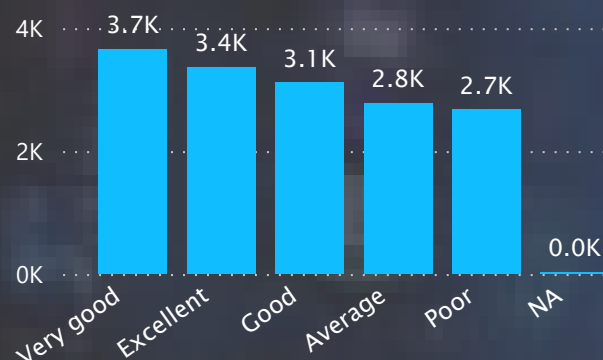


NPS Score

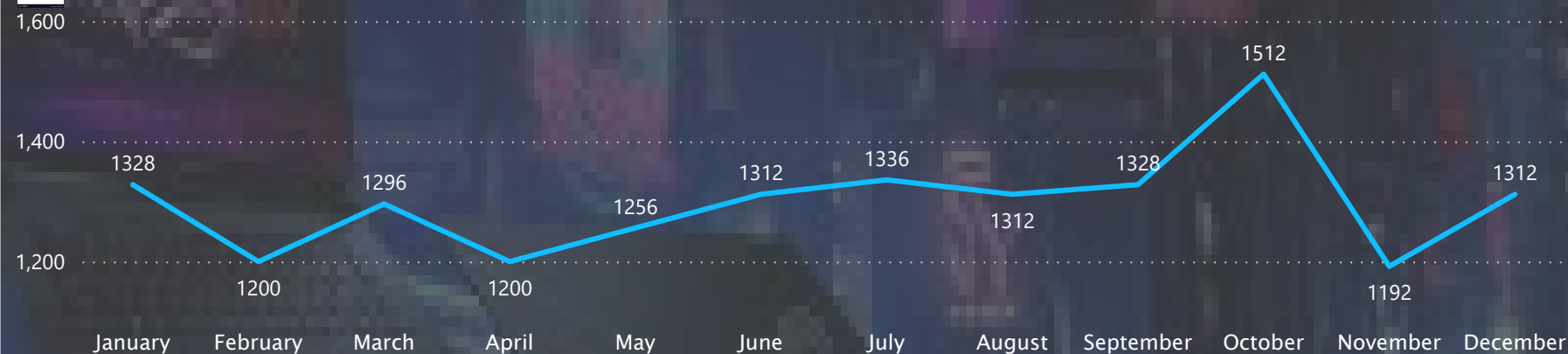
NPS: Net Promoter Score



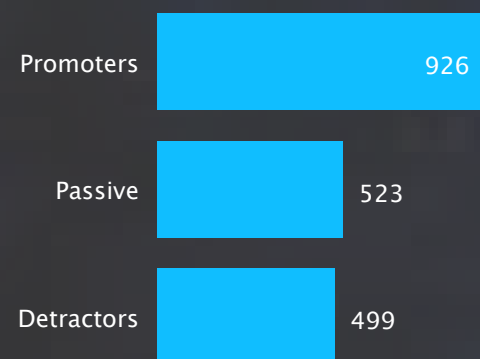
Rating by Category



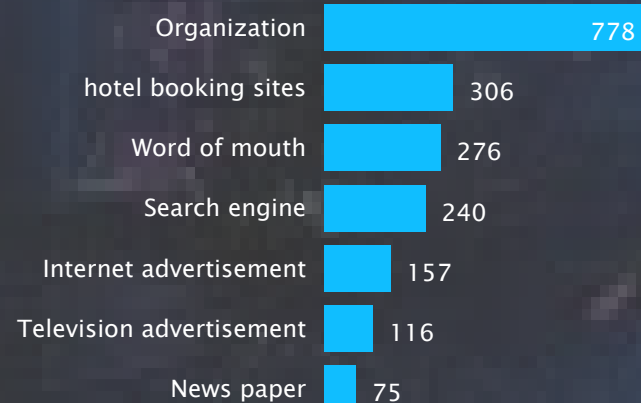
Rating Trends



NPS Category



Source of Information



Source Trends

