

CALL CENTER DATA ANALYSIS

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4054

Total Call

4054

Answered Call

3646

Resolved Problem

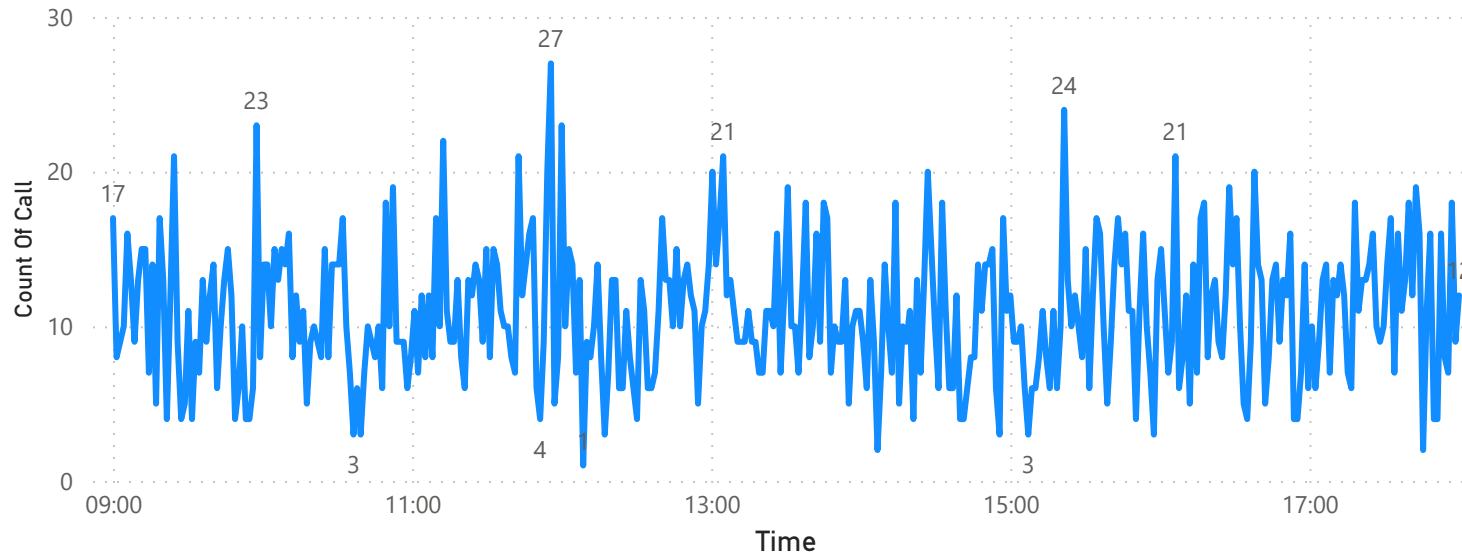
408

Unresolved Problem

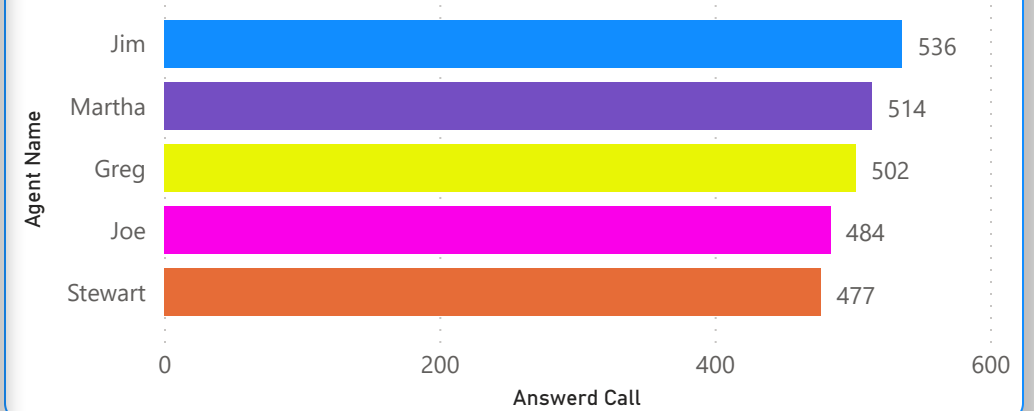
66.82

AVG Speed Of ANS

Count of Call by Time

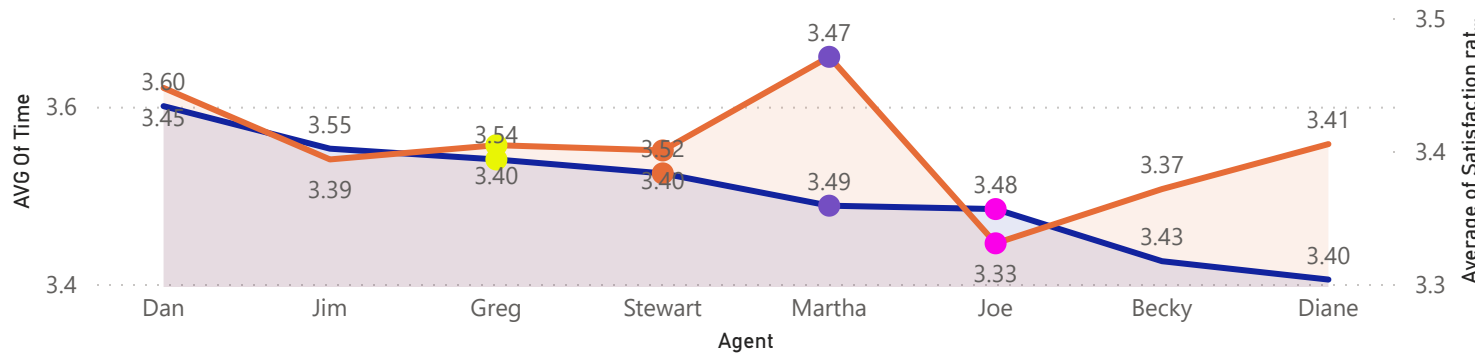


Answerd Call by Agent



Average of Time and Average of Satisfaction rating by Agent

● Average of Custom ● Average of Satisfaction rating



Count of Call Id by Topic

