<u>Slideware Prototype Part 2 Finish and Test</u>

Tasks:
1. You are interested in ordering a moon shaped pizza with pepperoni. Starting from the main page, create your pizza order.
2. You are interested in getting a 16" diamond shaped spinach pizza delivered to you and want to pay with a gift card. Starting from the main page, complete your order.

The theme that I chose was that the pizza place offered crazy shapes. The user chooses the shape of the pizza that they want before they can customize the rest of the pizza. The way that this impacts tasks is that the user cannot move on unless they pick the shape. The tasks let a user create a pizza from scratch and to place an order for a pizza starting at the home screen.

Prototype interaction photos

Task 1: You are interested in ordering a moon shaped pizza with pepperoni for carryout with a cash payment.

Gourmet's Gourmet Pizza

Would you like…

Delivery

or

Carryout

The user starts at the home screen and clicks Carryout.

The user is presented with the pizza store locations and can choose where to pick up their pizza.

Carryout

Choose a carryout location below

○ 8599 Anderson Ave.
Knoxville, TN

○ 466 West St.
Charlotte, NC

○ 45th & Lexington Blvd.
New York, NY

○ 7884 Orchid Ln.
Orlando, FL

< Previous   Continue

The user chooses the location where they would like to pick up their pizza and clicks Continue.

Gourmet's Gourmet Pizza

Carryout

Choose a carryout location below

○ 8599 Anderson Ave.
Knoxville, TN

◉ 466 West St.
Charlotte, NC

○ 45th & Lexington Blvd.
New York, NY

○ 7884 Orchid Ln.
Orlando, FL

[< Previous] [Continue]

The user is taken to a screen where they fill out their personal information for their order.

Carryout

Order Information

First Name

Phone Number

Last Name

Email Address

< Previous

Continue

Carryout

Order Information

First Name

John

Phone Number

Last Name

Email Address

< Previous

C

Carryout

Order Information

First Name

John

Phone Number
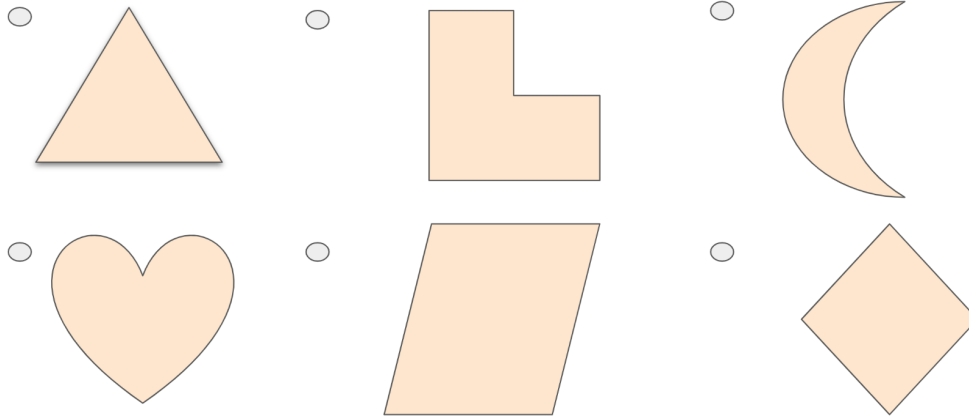
555-2247

Last Name

Smith

Email Address

< Previous

C

Once the user fills out their information they click Continue to start customizing their pizza.

Gourmet's Gourmet Pizza

Create a Pizza

Choose your pizza shape

Next

User chooses a pizza shape and clicks Next.

Gourmet's Gourmet Pizza
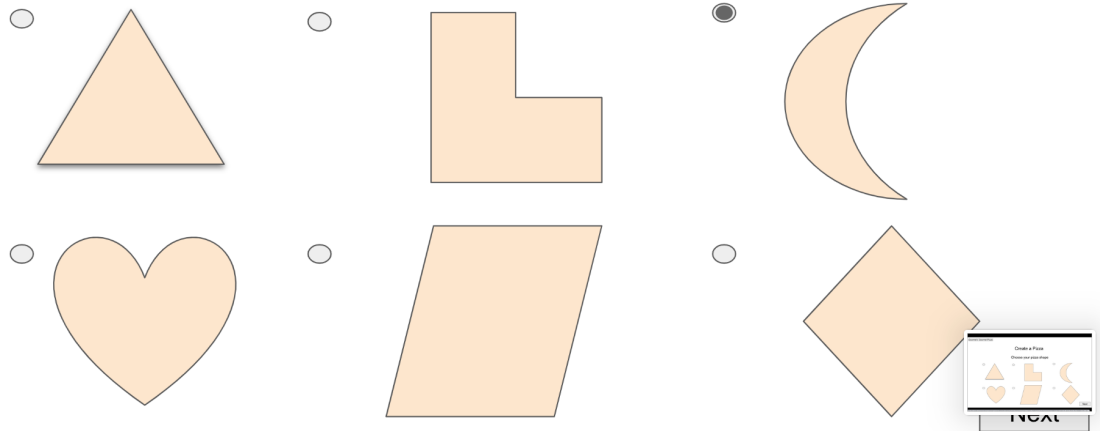
Create a Pizza

Choose your pizza shape

The user then clicks the toppings menu for a list of toppings.

Gourmet's Gourmet Pizza

Create a Pizza

Customize Pizza

| Size ⬇ | Cheese ⬇ | Toppings ⬇ |

| Crust ⬇ | Sauce ⬇ |

< Previous   Next

Once the user clicks toppings they can choose from the list.

Gourmet's Gourmet Pizza

Create a Pizza

Customize Pizza

Size ⬇

Cheese ⬇

Toppings	⬇
☐	Beef
☐	Pepperoni
☐	Salami
☐	Sausage
☐	Tomatoes
☐	Green Peppers
☐	Spinach
☐	Onions
☐	Olives
☐	Jalapenos
☐	Chicken
☐	Mushroo

Crust ⬇

Sauce ⬇

< Previous

Next

The user clicks on pepperoni and the clicks Continue.

Create a Pizza

Customize Pizza

| Size ⬇ | | Cheese ⬇ | | Toppings ⬇ |

☐ Beef
☑ Pepperoni
☐ Salami
☐ Sausage
☐ Tomatoes
☐ Green Peppers
☐ Spinach
☐ Onions
☐ Olives
☐ Jalapenos
☐ Chicken
☐ Mushroo...

| Crust ⬇ | | Sauce ⬇ |

< Previous

Next

The user is taken to the checkout page where they can choose their payment method.

Checkout

Total: $16.40

Payment Type

○　Cash

○　Credit Card

○　Gift Card

< Previous

Checkout

Once the user clicks that they will pay in cash, they are taken to the confirmation page.

Checkout

Total: $16.40

Payment Type

◉   Cash
○   Credit Card
○   Gift Card

< Previous

Checkout

Thank you for your order!

Estimated Order Wait…

20 minutes

Track Order   Return to Home Screen

< Previous

Task 2: You are interested in getting a 16" diamond shaped spinach pizza delivered to you and want to pay with a gift card.

The user starts on the home screen and chooses the Delivery button to click.

Gourmet's Gourmet Pizza

Gourmet's Gourmet Pizza

Would you like…

Delivery

or

Carryout

The user is taken to the screen to fill out their delivery information for the restaurant.

Gourmet's Gourmet Pizza

Delivery Information

First Name

Last Name

Street Address

City

Zip Code

State

< Previous

Continue

Once the delivery information is filled out, the user clicks Continue.

Gourmet's Gourmet Pizza

Delivery Information

First Name

John

Last Name

Smith

Street Address

4265 Cherry Street

City

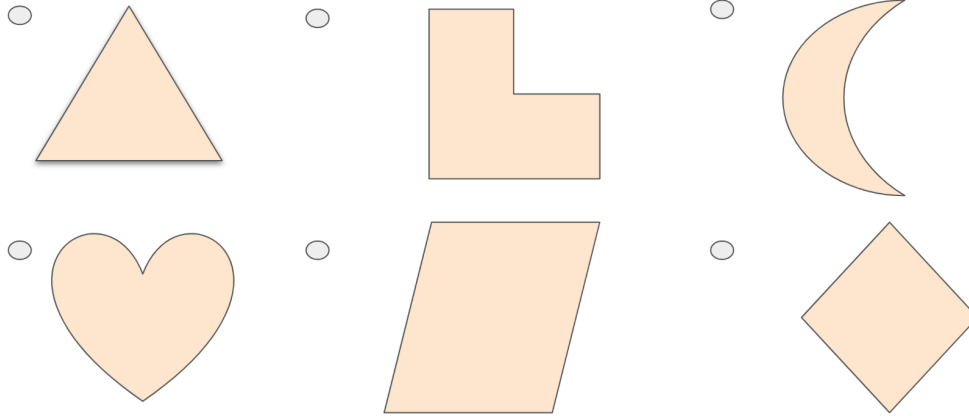Charlotte

Zip Code

28205

State

North Carolina

< Previous

Continue

The user is taken to the customize pizza section of the website and clicks the button to choose a diamond shaped pizza. The user then clicks Next.

Create a Pizza

Choose your pizza shape

Next

Create a Pizza

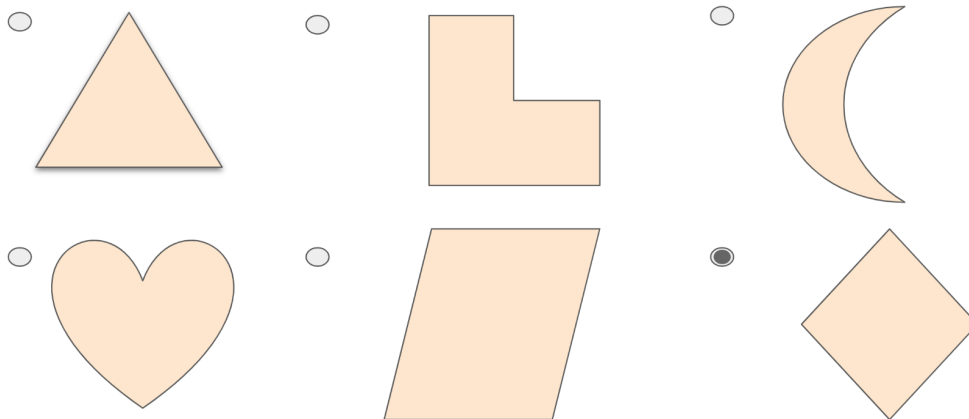## Choose your pizza shape

Next

Once the user is on the customization page for their pizza, the user can click on size to choose the 16" option.

Create a Pizza

Customize Pizza

Size ⬇

Cheese ⬇

Toppings ⬇

Crust ⬇

Sauce ⬇

< Previous

Next

Create a Pizza

Customize Pizza

Size ⬇
12"
14"
16"

Cheese ⬇   Toppings ⬇

Sauce ⬇

Crust ⬇

< Previous   Next

The user then clicks on the toppings menu.

Gourmet's Gourmet Pizza

Create a Pizza

Customize Pizza

Size ⬇

Cheese ⬇

Toppings ⬇

☐ Beef
☐ Pepperoni
☐ Salami
☐ Sausage
☐ Tomatoes
☐ Green Peppers
☐ Spinach
☐ Onions
☐ Olives
☐ Jalapenos
☐ Chicken
☐ Mushrooms

Crust ⬇

Sauce ⬇

< Previous

Next

Once the toppings are listed, the user clicks Spinach. After that is done, the user clicks the Next button to pay.

Gourmet's Gourmet Pizza

Create a Pizza

Customize Pizza

| Size ⬇ |
| Crust ⬇ |

| Cheese ⬇ |
| Sauce ⬇ |

Toppings ⬇
☐ Beef
☐ Pepperoni
☐ Salami
☐ Sausage
☐ Tomatoes
☐ Green Peppers
☑ Spinach
☐ Onions
☐ Olives
☐ Jalapenos
☐ Chicken
☐ Mushrooms

< Previous

Next

On the payment screen, the user clicks the option to pay with a gift card.

Gourmet's Gourmet Pizza

Checkout

Total: $16.40

Payment Type

○   Cash

○   Credit Card

○   Gift Card

[< Previous]   [Checkout]

Gourmet's Gourmet Pizza

Checkout

Total: $16.40

Payment Type

○   Cash

○   Credit Card

◉   Gift Card

Gift Card Number

[   ]

[< Previous]   [Checkout]

The user fills in the gift card number and then clicks Checkout.

Checkout

Total: $16.40

Payment Type

○   Cash

○   Credit Card

◉   Gift Card

Gift Card Number

4156-9589-8962-1248-5652

[< Previous]
[Checkout]

The user is taken to the confirmation page.

Gourmet's Gourmet Pizza

Thank you for your order!

Estimated Order Wait…

20 minutes

| Track Order | Return to Home Screen |

< Previous

The main revisions that I made:
- Changing the main customization options into drop down menus.
- Adding a "highlight" to the selected choices in the size menu, as well as 2 functioning checkboxes under the toppings drop down menu.
- Adding slides for the Checkout screens so that the fields for gift card number and credit card information do not appear until the radio button corresponding to choice is clicked.
- A previous button added so that a user does not have to start back at the home screen if they made a mistake.
- On slides where there are radio buttons and no previous button, if the selected radio button is clicked again, then it acts as a previous button.

The design patterns included so far are:
- radio button choices
- checkboxes
- drop-down lists
- text entry

- action buttons / links

One thing that I have learned from my self-walkthrough was that I did not have a way for a user to go back to a previous screen if they made a mistake. I had the restaurant's logo in the upper left corner of each screen that links to the home screen for if a user wanted to quit the whole process but there was no other way of just correcting a single step. Another thing that I learned was that you should pay attention to which where links of a single element goes. Some of the clickable links would go to the right slide but others on that same slide would act as a link to a different option. Going through the walkthrough with those tasks helped to double check if the right slides were showing at the right times.