# Chia-Ho, Yu

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### **EDUCATION**

### **National Cheng Chi University**

M.S., Management Information Systems

Sep. 2021 – Present

## National Taiwan University of Science and Technology

B.S., Double major in Information Management and Finance

Sep. 2017 - Jun. 2021

### **INTERNSHIP**

### **Data Analysis Intern at RGA**

Feb. 2023 – Present

#### Data validation

Wrote Excel formulas and macros to verify the accuracy of insurance premium data

# Data manipulation and analysis

Applied SQL to connect to databases and extract data from massive data sets for further analysis

### **Cybersecurity Services Consultant at KPMG**

Jul. 2022 - Jan. 2023

# IS security audit

Conducted information system security audit, by providing cybersecurity related suggestions on operating system, application and database to our clients to ensure system stability and security

#### Presentation

Created education and training presentations about emerging cybersecurity issues (TikTok, ChatGPT, ransomware, cryptocurrency), ISMS and PIMS

### **PROGRAMMING**

# **Python**

- Ltilized NLP packages such as jieba and SnowNLP to conduct **text mining**, and made a mobile phone recommendation system by classifying comments on social media
- Conducted portfolio backtesting. Applied Python's package NumPy and Pandas to do data analysis, followed our strategy and constructed own portfolio from the benchmark portfolio
- Applied CNN as the algorithm to train model for my **facial recognition** project in the course of Artificial Intelligence and Applications

### **JavaScript**

In the class of **Information Visualization**, learnt to extract useful information from large data sets, and used JavaScript's library D3.js to design an interactive webpage

### **MASTER'S EXPERIENCE**

### **Research Assistant**

Research on IoT digital innovation application based on RFID

Oct. 2021 - Present

Proposing an effective approach to reduce users' concern about mobile payment

#### **Teaching Assistant**

System Analysis and Design

Sep. 2021 – Jan. 2022

### **BUSINESS COMPETITION & AWARDS**

### Line Fresh 2020 – 3rd Place

Oct. 2020

Served as the role of **front-end programmer** and **product manager**. In charge of designing the whole service process and finding the most efficient way to develop our innovative product

### **SKILLS & OTHERS**

**Languages:** Fluent in Chinese, Taiwanese and English (TOEIC: 885)

Software: Power BI, MS Office