# CURICULUM VITAE
# ABHILAL

## OBJECTIVE

To have a challenging position in the operations department of an organization where my experience and interpersonal skills can be applied and developed, and collaborate with a team that enhances organization's

## CONTACT

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🏠 UAE, Ras Al Khaimmah

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## SOCIAL ACTIVITIES

Active member of Rahmaniya Charitable Trust in India participating in various charity programmes.

## EDUCATION

**UNIVERSITY OF BHARATHIYAR**
Bachelor Computer Application
2011-2014
**UNIVERSITY OF BHARATHIYAR**
MSC IT
2016-DOING

**Microsoft Certified Technology Specialist**

**(MCTS - Microsoft ID : 8099870), CCNA**

**Advanced Diploma in IT Infrastructure and Engineering**

**Bachelor of Software Engineering (BSE)**

**Diploma in Computer Application**

## EXPERIENCE

**Ministry of Education**
IT Engineer
2016-Till

**ADNOC Smart Project**
IT Support
2015-2016

**IES College of Architecture**
System Administrator
2012-2015

# EXPERIENCE

## @ Ministry of Education )

# Providing first level support to students and staffs in assigned schools for issues on their devices such as tablets, desktops, laptops, printers, etc.
# Install, configure and maintain various operating systems through windows deployment toolkit
# Install configuration and maintain Server for online exam
# Install and configure various applications and software's as needed by the curriculum
# Tracking and Resolving incidents within HPSM
# SLP network and etisalth network issues solving
# Creating ad user account and Resetting account password for Teachers, students and activating end user devices.
# Supporting in online exam
# Reimaging and issues solving in Smart Board (LG, Samsung), end user devices.
# Supporting and issue solving all MOE devices and networks.

## @(Adnoc Smart project

# ADNOC proprietary hardware installations and its software support.
# Installing and configuring the router, switch and network patching, network cable managing and crimping, network testing.
# Installing the RFID antenna RFID Chip and monitoring along with SMART tag support.
# Supporting the Smart Card Centre, AdnocPlus Card and Configure, Emirates id activation. VeriFone Configuration, Customer support for helping to create their Account. Supporting the station 24 hrs.

## @ Ies College of Architecture

# Install, configure, and support an organization's local area network (LAN). Adding domain account in ad. Configuring Domain service, Create Users accounts and Group polices.
# Install various IT equipment, software's, Network administration, LAN cabling and patching, Troubleshoot system errors, system hardware's, and Provide file-server access to shared folders, and backups.
# Support other project offices upon request .Support office administration when necessary.
# Installing and troubleshoot for printers, scanner, computer hardware and any other authorized peripheral equipment. Web site maintenance. Backup Campus automation Software daily, arrange presentation oriented class and responsible for tracking hardware and software inventory.