

**Ramy Fawzy Abd Elghany Mohamed**  
**Data Of Birth: 1 May 1983**  
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**Country of Nationality** : Egypt  
**Passport Number** : A10296186  
**Address** : 27 As-hak, st. Ahmed Esmat. Ain Shams  
Cairo, Egypt  
**Marital Status** : Single  
**Military Status** : Exempted  
**Computer Skills** : Excellent  
**I own a car**  
**I have a driving license**

### Education

**First University Degree** : B.Sc. Information System for Computer  
**University** : The Higher Institute for Specialize  
**Faculty** : Computer & Information  
**Major** : Computer Engineering  
**Graduation Project** : Propaganda and Advertising use Power point  
**Grade** : Pass  
**Graduation Year** : 2004  
**Spoken Languages** : Arabic: Native  
: English: Very Good

### Courses

Skills/Proficiencies  
Certifications

- Amazon Web Services (AWS) - Cloud Computing Services
- MCSE Microsoft Azure Cloud Platform and Infrastructure
- Administrator Microsoft Office 365
- VMware VSphere Hypervisor ESXi 6.5
  - . VMware vCenter Server 6.5
  - . VMware Horizon
  - . VMware App Volumes
  - . VMware ThinApp
  - . VMware vRealize
- Configuring and Administering SharePoint 2010
- RH033 Red Hat Linux Essentials
- Cisco Certified Network Associate (CCNA)
  - . Routing & Switching
  - . Security
- Microsoft Certified Systems Administrator (MCSA)
- Microsoft Certified Systems Engineer (MCSE)
- Microsoft Certified IT Professional (MCITP)
- ISA SERVER (2004/2006/TMG)
- Microsoft Exchange Server 2007 – 2010
- Designing and Implementing Databases with Microsoft SQL Server 2000, Enterprise Edition
- Microsoft Office Specialist (MOS) Official Certification Access  
Version 2002 Issued On: 6th of May 2004

## Work Experience

### Current job

**Job Title** : **Senior System Administrator**

**Employer** : Raya Contac Center. RCC

**Employer Country** : Egypt

**From** :1/9/2015

#### Job description

Diagnose hardware and software problems, and replace defective components.  
Perform data backups and disaster recovery operations.  
Maintain and administer computer networks and related computing environments, including computer hardware, AVAYA, Cisco, systems software, applications software, and all configurations.  
Plan, coordinate, and implement network security measures in order to protect data, software, and hardware.  
Operate master consoles in order to monitor the performance of computer systems and networks, and to coordinate computer network access and use.  
Perform routine network startup and shutdown procedures, and maintain control  
Design, configure, and test computer hardware, networking software, and operating system software.  
Recommend changes to improve systems and network configurations, and determine hardware or software requirements related to such changes.  
Confer with network users about how to solve existing system problems Monitor network performance in order to determine whether adjustments need to be made, and to determine where changes will need to be made in the future.  
Train people in computer system use.  
Load computer tapes and disks, and install software and printer paper or forms.  
Gather data pertaining to customer needs, and use the information to identify, predict, interpret, and evaluate system and network requirements.  
Analyze equipment performance records in order to determine the need for repair or replacement.  
Maintain logs related to network functions, as well as maintenance and repair records.  
Research new technology, and implement it or recommend its implementation.  
Maintain an inventory of parts for emergency repairs.  
Coordinate with vendors and with company personnel in order to facilitate purchase

## Previous Employments

**Job Title** : **Senior System Administrator**  
**Employer** : Danat IT  
**Employer Country** : Egypt  
**From** : 1/1/2010  
**To** : 31/12/2014  
**Job description** : Supports server, network and desktop hardware, software and applications. Backup, security management, user account management, e-mail systems including e-mail web server, internet access, Office systems and applications support. Performs technology needs analysis. Rolls out hardware (Routers, Switches, Firewalls) and software to ensure Optimal deployment of resources. Plans, implements, and supports the network and computing Infrastructure plan. Manages small to medium sized projects according to agreed Upon budgets and schedules. Assists with technology planning through ongoing research. Perform on-site and remote technical support. Assist in the organization and inventory of all hardware and software resources. Maintains excellent communication with the IT Manager on all tasks and projects. Creates and maintains good technical documentation. Provides emergency on-call support on a rotating schedule. Performs other duties as assigned

: Microsoft Windows Server 2008  
: Microsoft Forefront Threat Management Gateway 2010  
: Microsoft Forefront Client Security  
: Microsoft Windows Server Update Services (WSUS)  
: Microsoft Operations Manager (MOM 2005)  
: Microsoft System Center Configuration Manager (SCCM)

**Job Title** : **IT Administrator**  
**Employer** : Kedas Group  
**Employer Country** : Egypt  
**From** : 1/4/2009  
**To** : 31/12/2009  
**Job description** : Assists in the planning, design, documentation, and implementation of various systems to include desktop PC's, servers, network equipment, and Software applications. Monitors and maintains the use of the library's photocopiers and printers. Develops, maintains, and monitors procedures for all server backups. Monitors, plans, and coordinates the distribution of client/server software and Service packs. Makes recommendations for new equipment and services to purchase and works With various Vendors for procurement.

hardware/software/network

**Job Title** : **Channel coordinator**  
**Employer** : ROTANA Media System  
**Employer Country** : Egypt  
**From** : 9 / 2005  
**To** : 3/2009  
**Job description** : channel & program coordinator

**Job Title** : **Adobe photo shop Editor**  
**Employer** : Dar El-Tahrer For Printing and Publisher  
**Employer Country** : Egypt

\* **Job Title** : **I T**  
**Employer** : El Arabia Computer Services  
**Employer Country** : Egypt  
**From** : 6/2001  
**To** : 10/2001  
**Job description** : hardware/software/network

#### Availability & Job Requested

**Availability** : I am able to start work after 0 weeks from announcement  
**As** : Full Time  
**Rank** : Any  
**Job field** : Computer Hardware  
Computer Software  
Information Technology (IT)  
Internet  
**Career Objective** : Seeking challenging position in reputable company where my  
Academic background interpersonal skills developed and utilized  
**I can work in** : Egypt - Arab Countries - Foreign Countries