

# Ghulam Murtaza

**Contact:** +92 301 8665346

**Email/Skype:** murtaza@kimo.com

**Current Address:** 290 Block-F Phase-1 Johar Town Lahore Pakistan.



## Objectives

To contribute towards the growth and development of a dynamic organization where opportunities, to grow both personality and professionally are able and where I can utilize my skills efficiently and effectively.

## Work Experience

### ➤ Afsaneh Retail by Hussain Textile Ltd.

Working as “**IT Executive**” from July 2018 on the Project of Afsaneh Retail.



#### Job Description

- Managing Retail & POS Management System (**Candela RMS**)
- Managing an environment with Windows Server 2016 (AD, ADC, DNS, DHCP, File Services & Print Services).
- Configuring & installation of Desktops, Laptops, Workstations Windows and Apple, Mobile devices, Wireless routers, Access points, Network multi-function printers, Plotters & Barcode printers.
- Managing all kind of Network Troubleshooting, Textile and Graphics Applications Support
- Managing AVAYA VoIP Exchange
- Managing Sophos Firewall
- Managing Sophos Endpoint security and data protection.

### ➤ Wateen Telecom Ltd.

Worked as an **Technical Support Officer** from 01-09-2016 to 31-05-2018

On the Project of **Punjab Saaf Pani Company** Govt. of Punjab at Regional Head Office Sargodha.



#### Job Description

- Operate and maintain LAN/WAN equipment and related service.
- Planning, designing, configuring and commissioning of Network, wireless Networks and systems.
- Installing and configuring computer hardware operating systems (Windows & Linux) including IP settings, Patch Cabling, termination of Ethernet to ensure networks are configured to operate at optimal performance.
- Setting up new users' accounts and profiles, Email utilities & configuration, troubleshooting and dealing with password issues.
- Analyzing, evaluating, troubleshooting and monitoring network infrastructure.
- Prepare and manage implementation of maintenance plan for hardware as computer systems, printer, photocopier, fax and scanner etc.
- Desktop Support, hardware troubleshooting includes of local and remote users.
- Provide daily maintenance and incident/problem resolution for network-related issues all kind Hardware and Software Technical Support and Solution.
- Staff attendance Management & Enrolment.

## ➤ Toyota Sargodha Motors



Worked as an **I.T Assistant** in Toyota Sargodha Motors from 28-10-2013 to 31-08-2016.

### Job Discriptions

- Network design, upgrading & all kind of Hardware and Software Troubleshooting.
- Handling up to 40 Computers Network including other automobile and network Devices.
- Preventive Network Maintenance.
- Schedule Servers **Backup** Including (Linux, Windows Server)
- Daily basis **DMS** Database backup.
- **Biometric** Attendance Machine Employee enrolment Management, Daily and Monthly Attendance Reports.
- **CCTV** Camera operator, Daily & Monthly basis Reporting.
- **DMS** (Dealership Managements Software Support, user's role and Rights Control).
- Dealership **Website** Management.
- Full Hold on Network **Security** and Data theft prevention.
- **IP** based Web access control Through Sophos UTM.
- **Virus** Free Network with Symantec Endpoint control.
- Full grip on all kind of **LAN** Base Services.

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## Education

### Bachelors

Level Attained:	<b>BSc</b> in Computer Science
Institute:	Virtual University of Pakistan

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## Certifications

### HCNP

Huawei Certified Network Professional.

### Microsoft Hyper-V

Microsoft Hyper-V Server virtual Environment.

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## Trainings

- **MCSE 2016**  
Microsoft Certified Solution Expert.  
**Corvit** systems Lahore Pakistan.
- **Microsoft Exchange Server 2016**  
**Corvit** systems Lahore Pakistan
- **CCNA**  
(640-802) (Cisco Certified Network Associate)  
**Corvit** systems Lahore Pakistan.
- **RHCSA**  
Red Hat certified system administrator  
**Corvit** systems Lahore Pakistan.
- **Optical Fiber**  
Optical Fiber Fundamentals, GPON, Splicing  
**PTCL** Training Center Faisalabad Pakistan.