

## CONTACT



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## TRAITS

Team Player

Passionate

Quick Learner

Dedicated

Honest

## AREA OF INTEREST

- Computer Networking
- Routing and Switching
- IT/Computer System
- Network Virtualization
- Active Directory

## TRAININGS / CERTIFICATIONS

- MCSA (On going)
- CCNA (Training)
- Microsoft Word 2016 (Certified)
- Microsoft Excel 2016 (Certified)
- Microsoft Powerpoint 2016 (Certified)

## PERSONAL INFORMATION

**Father's name:** Mohsin Raza Siddiqui

**Birth date & place:** 10 March. '94, Karachi.

**Nationality:** Pakistani

**NIC no:** 42101-0283064-7

**Marital status:** Single

## Objectives

Seeking a position in the field of Information Technology with an innovative and ambitious organization that will make best use of my skills and where I can utilize my abilities, knowledge and experience to achieve the organization objectives & goals.



### MCB Bank | Branch | Desktop Support Engineer

April '1 – Present

- Installing & configuring computer operating system and other apps.
- Manage MCB Consumer Office Network connectivity with Head Office.
- Provide Systems/Network (LAN) related technical support to all MCB users, remote IT back office and branches approx 1400 branches.
- Help Desk Management at MCB to support local and nationwide users regarding LAN, Internet, E-mail, VPN user, Dial Up user and Network related issues.
- Talking staff or clients through a series of actions, either face-to-face, over the telephone or via remote, to resolve technical issues.
- Configure antivirus software to fully protect IT environment.
- Initiate and complete Microsoft Windows server operating system updates.

### Soneri Bank | Network Officer

June '18 – March '31

Deputed at Soneri Bank on behalf of BCI Services Pvt. Ltd.

- Monitor overall WAN/LAN operations to ensure the connectivity of branches, Offsite ATM's & Internet segments.
- To setting up branch WAN link connectivity arrangements over DXX, DSL, Wireless AP switches, Optical Fiber, Radio branches and ISDN-PRI with the Soneri Bank's primary & DR site. Monitoring via Solarwind.
- Configured and deployed new Juniper firewalls (SRX-300 & 320) and Juniper switches (EX-2300) in nationwide branches to replace old equipment (Juniper (SRX-220, SRX-210) and Cisco (1900, 1800)).
- Co-ordinate with different ISPs for media deployment & link troubleshooting.

### Samba Bank | IT Support Engineer (Internship)

Dec '16 – Jan '17

Deputed at Samba Bank on behalf of BCI Services Pvt. Ltd.

- Installing & configuring computer hardware, operating system and apps.
- Monitoring and maintaining computer systems and networks.
- Talking staff or clients through a series of actions, either face-to-face, over the telephone or via remote, to resolve technical issues.
- Troubleshooting system/network issues, diagnose them and solve.
- Replacing computer hardware as required.



### Masters in Computer Science - (MCS)

1<sup>st</sup> Division (66.85%) | UBIT - University of Karachi.

2016 - 2017

### Bachelors in Science - B.Sc.(H)

1<sup>st</sup> Division (68.18%) | Dept. of Statistics, University of Karachi.

2013 - 2015

### H.S.C. - Pre Engineering

2<sup>nd</sup> Division (55.55%) | Jinnah Govt. College | Karachi Board.

2011 – 2012

### S.S.C. - Pre Engineering

1<sup>st</sup> Division (67.17%) | Ideal Academy | Karachi Board.

2009 – 2010

