Personal information:

Name: Thamer Ahmad Ali Alrahahleh
Date of birth: 24/2/1992
Nationality: Jordanian
Gender: Male
Marital status: single
Address: Zeid Ben Islam Street, Swileh, Amman

Contact information:

Phone number: +962796535935

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Working experience:

4/2016 – 3/2019   **Technical Support Engineer** at Lafarge Cement Jordan
- First Level Support for Hardware & Software problems.
- Troubleshooting software & hardware issues, upgrade old computers, prepare new computers.
- Manage Active Directory, DHCP, DNS and WSUS.
- Manage VMWare virtual environment.

11/ 2015 – 4/2016   **Technical Support Engineer** at Engineering Training Center
- First Level Support for Hardware & Software problems.
- Troubleshooting software & hardware issues, upgrade old computers, prepare new computers.

Education:

2010-2015   Al-balqa`a Applied University
Bachelor of Computer Systems Engineering.

2010   Tawjihi Scientific Stream.

Courses and certificate:

2015   CCNA training at Engineer Training Center.
2018   Physical server room Lab preparation training at Lafarge Cement Jordan.

Skills:

Troubleshooting Desktop/Printers/Network equipments and application issues.
Installing and configuring Windows (client/server).
Installing and configuring VMware vSphere environment.
Basic network configuration.
Linux.

Language:

Arabic: mother language.
English: speaking fairly good, reading fairly good and writing fairly good.