



## **Muhammad Ishaq**

**Telecom & Network Engineer**

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**Saim776**

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### **PROFESSIONAL SUMMARY:**

- I have an experience of 3+ years on various fields of IT including Campus LAN Network Management, PA and IT System Administration and Network Routing Switching
- Implementation of networking projects, include Router, Core switch, Edge switches configuration.
- Implementation management of Aruba mobility controller for Wi-Fi system.
- Implementation of Unify PABX for IP telephony.
- Maintain cable systems by installing, repairing, programming, and upgrading cable infrastructure.
- Good Knowledge of CCNA, CCNP, ZCNE, ACCX, ACMA.
- Good Knowledge of CCTV Cameras storage base, DVR and NVR Base
- Good Knowledge in IT Service Management (ITSM) based on ITIL best practices and experience in IT Helpdesk Activities and Procedures through Request/Ticketing Tools.
- Working with IT/Networking Company and follow-up on the work activities in the implementation of Projects.
- Experience in dealing with business partners from all over the world and exposers in field support.

### **TECHNICAL SKILL:**

## **ICT NETWORK INFRASTRUCTURE**

- Working knowledge of Windows server 2003, AD, DNS, DHCP, IIS, and Network technologies.
- skills in MCSE, MCSA, CCNA
- Expertise in Designing and configuration of networking Projects.
- Expertise in Deploying, management, administration and Troubleshooting of complete network infrastructure.
- Router configuration for CISCO(7600, ASR900, ASR9000), HUAWEI, ARUBA, HP.
- Core Switch configuration for CISCO, HUAWEI, ARUBA, ZYXEL and HP.
- Edge switches configuration for CISCO, HUAWEI, ARUBA, HP, ZYXEL, DLINK and LINKSYS.
- Designing of network infrastructure.
- Good understanding of TCP/IP, OSPF, ISIS, BGP, MPLS L2/L3VPNs.

- IP telephony for unify openscape business X3, X5 and X8 system and AVAYA.

## **ARUBA CONTROLLER**

- Expertise in Deployment, management, Administration and Troubleshooting of Aruba Mobility controller.
- Knowledge and experience in working with Aruba Access points series AP375, AP275, AP105, AP93.
- Knowledge in installation, up gradation, Management and troubleshooting of Aruba mobility controller for Wi-Fi system.
- Configuration of complete Wi-Fi system of Aruba mobility controller.

## **UNIFY IP PABX**

- Expertise in Deployment, Management, Administration and Troubleshooting of UNIFY IP PABX X3, X5, X8.
- Knowledge and experience in working with Analog, Digital, ISDN (PRI and BRI), SIP, H323, IP telephony protocols & technologies.
- Knowledge in Installation, up gradation, Management and Troubleshooting of UNIFY IP Telephony system.
- Implementation management of UNIFY open business scape.
- Expertise in Deployment of UNIFY IP, SIP Phones - Series: Openstage40, openstage60, CP200 and Conference Phones.
- Configuring and Troubleshooting call manger features - Call Pickup Group, Hunt group, Intercom and other call routing features.
- Experience with IP, VoIP, QoS, H.323, G.711, G.729, SIP, Voice gateways.

## **Windows Skills:**

- Implemented and administered Windows Server 2008, 2012.
- Packet tracer
- GNS 3
- Microsoft visual studio for network designing.
- Creation and management of Domain and user accounts as well as assign access rights and permission to use internet facility
- Hardware and Desktop Implementation of all types of systems. Laptops, Desktops & other networking devices.
- Configuration of Outlook.
- Performed hands-on administration, monitoring, and troubleshooting of Network devices resulting in optimum performance and minimum downtime.

- Knowledge on Active Directory Domain services, Installing and configuration of services like (DC, DNS, DHCP, File server, Print server and Antivirus).
- Proficient in handling escalated calls and providing 1st & 2nd Level Technical Support to end-users.
- Both onsite & offsite support during installation and troubleshooting.

<p><b>EXCEED COMMUNICATIONS LLC, DUBAI - UAE</b></p> <p><b>Senior Network Engineer Period: Feb 2018 – Present</b></p>
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- Designing ELV enquiries like CCTV, ACS, Routing switching, PA system, Wireless solution, IP Telephony, SCS.
- Administration and problem management of client Network infrastructure.
- Design and implementation of networking configuration for projects.
- Implementation management of Imperium Call control Software (Avaya and Unify PBX).
- Implementation management of Aruba mobility controller series (7010, 7030, 3400). .
- Configuration and Troubleshooting of LAN technologies like VLANS, VTP, Inter VLAN Routing,
- Network Redesign for branches/Campus Locations.
- Settings of the networking devices (Cisco, Aruba, HP Router, switches, controller, clear pass) co-coordinating with the system/Network administrator during implementation.

#### PROJECTS WORKED:

- JURAINA ZERO 6 MALL - SHARJAH.
- CORAL BEECH HOTEL, SHARJAH.
- HMH Faisal holding, SHARJAH.
- MBPS petroleum Company, Dubai.
- Bin kamil Investment L.L.C
- PRIME MINISTER OFFICE, ETHIOPIA.
- G+15 AL NAHDA for CCTV SYSTEM.
- SHARJAH TAXI (complete CCTV SYSTEM AMC).
- SHEIKH MAKTOUM VILLA
- BRAVIA HOTEL, NIGER.
- FUSENG ENGINEERING PROJECT (currently working).
- OMIS Tower Project, Sharjah (Currently working).

#### PROJECTS DISCRIPTION:

### **JURAINA ZERO 6 MALL - SHARJAH.**

- Implement complete network infrastructure.
- Implementation and configured HP router.
- Configured Aruba Core switch with different VLANs
- Configured HP edge switches for end user connectivity.
- Configured ARUBA mobility controller for Wi-Fi system.
- Implement and configured CCTV system for SAMSUNG.
- Configured server and storage.
- Worked on BGM system.

### **CORAL BEECH HOTEL, SHARJAH (WIRELESS SOLUTION)**

- Implement Aruba mobility controller 7010.
- Configured Outdoor and Indoor AP's.
- Configured and implement complete Wi-Fi system.
- AP's (105 Indoor, 375 Outdoor).
- Completed testing commissioning.

### **HMH Faisal holding, SHARJAH (IP TELEPHONY)**

- Implement OpenScape Business IP Telephony.
- Configured X5 system for unify Openscape business.
- Configured IP phony and analog trunk lines.
- Complete IP telephony system.

### **MBPS petroleum Company, Dubai (WIRELESS SOLUTION)**

- Implement Aruba mobility controller 7010.
- Configured AP's 105 and with firewall connectivity.
- Configured Two SSID. One for just access internet and another for to Access internet along with their network access.
- Configured and implement complete Wi-Fi system.

### **BIN KAMIL PROJECTS, SHARJAH (CCTV SYSTEM)**

- Install and configured DVR (Winpossee) and analog cameras for Sahara plaza (Bin kamil project)
- Complete CCTV system NVR (Hikvision) base IP cameras configured for Bin kamil Center (Bin Kamil Project).
- Configured and install NVR and DVR for Flyover Building. (Bin kamil Project)
- Configured all IP base Camera and NVR (Hikvision) for Bin Kamil Tower (Bin kamil Project).

## PRIME MINISTER OFFICE, ETHIOPIA.

- Configured and Implement complete Switching system.
- Configured Cisco Core switch (Catalyst 4503E) with different VLAN's
- Configured Access Switch (cisco 2960).
- Currently working on Wi-Fi system for cisco and cisco IP telephony.

## SHEIKH MAKTOUM VILLA

- Configured and Implement complete Switching, IP Telephony and wireless solution.
- Configured Ubiquity switches and Router.
- Configured indoor and outdoor AP's.
- Configured complete unify opens cape business for IP telephony X3 system along with IP phones.
- Configured and implement CCTV SYSTEM for Hikvision.

## BRAVIA HOTEL NIGER, NIAMEY

- Configured complete switching along with core switch
- Configured and implement fortigate firewall.
- Configured and implement complete telephony system.
- Configured server DL380.
- Configured and implement Antlabs HSIA.
- Configured and implement Translation system for BOSCH.

<p>Consolidated Contracting International Company DUBAI IT Support Technical Engineer Period: April 2017 – JAN 2018</p>
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## Service Desk Management:

- Maintaining Active directory for users.
- Maintaining outlook for end user.
- Mobilization.
- Resolving IT service calls (incidents and requests) at the first point of contact.
- Creating reports for daily bases attendance.
- Supporting remotely users as per issues.
- Taking backup from server on weekly and monthly bases.
- Maintain NEC PABX for calling.

## PROJECTS:

- OPERA GRAND TOWER PROJECT, DUBAI.
- BURJ VISTA TOWER PROJECT, DUBAI.

## MOBLINK TELECOMMUNICATION COMPANY, PAKISTAN

Technical support Engineer. Period: September 2016 – JAN 2017

- Configuration and troubleshooting of network switches and routers.
- Maintenance and troubleshooting of Active Directory.
- Setting up and Configuring new Desktops and Laptops, Network Printer.
- Provide Tier 1 & 2 support in troubleshooting of the Data/VoIP related issues and problems.

## EDUCATION PROFILE:

- Bachelor of Science in Telecommunication & Networks Engineering at COMSATS University of Science and Technology, Pakistan.
- Higher Secondary Education at COMPTECH Degree College, Pakistan
- Secondary School Education at BEHZADI public High School, Pakistan.
- Certified ZCNE for wireless Level 1 and level 2.
- Certified Fortinet Firewall level 1,2,3

## PERSONAL PROFILE:

Father's name	: Guldar Khan
Date of Birth	: 07 JAN 1992
Nationality	: PAKISTANI
Gender	: Male
Language known	: English, URDU, PASHTO, PUNJABI, SARAIKI.
Resident Address	: AL Wasl Near City walk Dubai.
Permanent Address	: Bahadar colony near SDO House Kohat Cantt, Pakistan
Passport No	: KD1846961
Visa Status	: Employment Visa   SAIF Zone.

I hereby declare that the above written particulars are best of my knowledge and belief.

Place : Dubai  
Date :

Thanks and regards,  
**(Muhammad Ishaq)**