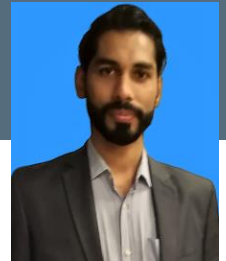


# Saad Farooq



**Islamabad-Pakistan**

**Email:** [Saad.farooq23@gmail.com](mailto:Saad.farooq23@gmail.com)

**Mob:** +92 334 7936793

## Objective

Working as a System Support Engineer in reputable organization by effectively using my capabilities and proving my abilities in an environment where learning never stops. Creative, enthusiastic and highly motivated with excellent Interactive communication skills and able to contribute effectively to a team framework.

## Education

**2008 - 2012**

**Bachelor in Telecom Engineering**

**National University of Modern Languages (NUML) - Islamabad, Pakistan**

## Professional Certificate

- Managing Office 365 Identities and Requirements
- Office 365: Enabling Office 365 Services
- Implementing Microsoft Azure Infrastructure Solutions



## Work Experience

**Sep 2014-  
Present**

**System Support Engineer**

**Techaccess Pvt Ltd. - Islamabad, Pakistan**

**Job Description:**

- Microsoft Azure, Azure Site Recovery, Azure Migration, Azure Backup, Azure Security Center
- Microsoft Office 365 Administration and Troubleshooting
- Microsoft Technologies M365 & EMS: Microsoft Cloud App Security, Azure Information Protection, Secure Score, Windows Defender ATP
- Exchange Server 2013, 2016 Deployment, Migration & Upgradation
- Office 365 Deployment & Migrations: IMAP, Cut over, Staged, Hybrid
- System Center Configuration Manager (SCCM) & Intune
- Microsoft Consulting & Deployment Services
- Provide Technical Support to users On-Site & Remotely
- Evaluate, Design & Create customized software packages that can be deployed via Client management suite to distribute requested software remotely



**Nov 2013-  
May 2014**

**Customer Service Representative**

**Mobilink - Islamabad, Pakistan**

**Job Description:**

- Handle operational activities over customer care service & sale counters
- Practice customer handling skills as defined and learned in relevant trainings
- Be updated on all current policies, procedures, promotions, products and up sell value added services offered by the company



# Projects

## **1) Microsoft Infrastructure Upgradation & Migration at UCHPOWER Ltd. Islamabad -Dec 2018 to Jan 2019**

- Upgradation of Active Directory Services from Windows Server 2008 R2 to Server 2012 R2.
- Upgradation and Migration of Exchange Server 2010 to Exchange Server 2016.
- Migration of Mailboxes from Exchange 2010 to new Exchange 2016 Messaging System.

## **2) Exchange Server 2013 Upgradation at Mobilink Microfinance Bank Ltd. Islamabad -Oct 2018**

- Upgrade current messaging infrastructure from Exchange CU 12 to CU 21.

## **3) Skype for Business Server 2015 Deployment at Fauji Fertilizer Limited (FFC)-Dec 2017 to Jan 2018**

- Deploy Front End Server and configure Internal Connectivity between Users.
- Deploy Edge Server and assign certificate for external network Connectivity.
- Configure Federation Services for Other Domain Users Connectivity.
- Test and Analyze Internal and External User Connectivity.

## **4) Ocean Pakistan Limited Email Migration (IBM Lotus to Microsoft Exchange 2013) -Nov 2017**

- Data Migration from Old Lotus email system to New Exchange Server 2013.
- Cut off from IBM Lotus Domino to MS Exchange.
- Outlook configuration and client Support.

## **5) Microsoft Office 365 (2016) Deployment via SCCM at Bank Alfalah Karachi- Nov 2016**

- Deployed Office 365 (2016) at Bank Alfalah Premises via SCCM.
- Onedrive for Business Sync Client deployment.
- Microsoft Intune deployment.

## **6) Microsoft & HEC Office 365 Pro Plus Deployment- October 2014-Present.**

- Provide cloud based Microsoft office 365 technology all over Pakistan universities that come under HEC almost 156 universities 80 thousand staff and faculty and 750K student user all over Pakistan that will be facilitated from this project.

## **7) Techaccess Messaging System Migration to Microsoft O365 Cloud-June 2015.**

- Messaging System Migration from On-premise to Microsoft Office 365 Cloud.
- 300 Users accounts were migrated to O365.
- Cutoff Migration Strategy was used for migration.

## **8) Asean International, Islamabad-Aug 2015.**

- Implementation of Active Directory Services.
- Domain Joining and Configuration.

## **9) Office 365 Deployment Migration.**

- Migrate Bahria University, Islamabad Faculty & Staff Email Messaging System from Microsoft Exchange 2010 to Office 365.
- Migrate University of Azad Jammu & Kashmir, Kotli Faculty & Staff Email Messaging System from GMAIL to Office 365.
- Migrate Comsats University, Abbottabad Faculty & Staff Email Messaging System from MDAEOMON to Office 365
- Migrate ICCBS University, Karachi Faculty & Staff Email Messaging System from Web mail Hosting Server VPS to Office 365





# Professional Skills

- Microsoft Azure (IaaS, PaaS, SaaS), Azure Site Recovery, Azure Backup, Azure Migration, Azure AD Connect
- Windows OS: Win 10, Win 8.1, Win 8, Win 7, Win Server 2012/2016, Mac OS
- Microsoft Office 2016, Office 2013, Office 2010, Office 2007
- Microsoft Office 365 Administration & Troubleshooting
- Microsoft Office 365 Features & Application i.e SharePoint, Teams, Sway, Yammer
- Microsoft Office 365 Identities & Migration: IMAP, Cutover, Staged, Hybrid
- OneDrive for Business Next Generation Client Installation & Troubleshooting
- Exchange 2013/2016 i.e Installation & Configuration
- System Center Configuration Manager 2012 & 2016 i.e Installation, Configuration & Deployment
- Skype for Business 2015 Server-Front end & Edge Server
- Mobile Device Management-Intune, Operation Management Suite (OMS), Enterprise Mobility Suite (EMS)
- Microsoft BitLocker Administration and Monitoring (MBAM)
- Microsoft Advanced Threat Analytics/ Advanced Threat Protection / Azure Information Protection/ Cloud App Security/ Secure Score
- VMware Workstation, Hyper-V, Active Directory, Domain Joining & Configuration
- Network Configuration & Troubleshooting: i.e LAN, WAN, Printers

# Skills & Abilities

<b>Management Skills</b>	Able to manage, handle and operate multiple tasks. Able to work independently as well as in groups.
<b>Interpersonal Skills</b>	Hardworking, efficient, proficient. Able to learn new jobs task quickly.
<b>Abilities</b>	Have strong communication skills Strong ability to write comprehensive reports. Excellent abilities to present ideas and reports effectively. Ability to take responsibilities and manage team.

# Workshops & Trainings

-  Deliver Training Sessions on Microsoft Office 365 in HEC & Universities
-  Deliver in-house Training Session on Microsoft Office 365 to MOL Group-IT team
-  Microsoft M365 Demos in U Microfinance Bank/Telenor Microfinance Bank/Mobilink Microfinance Bank
-  Mobilink Experience for a Better Every day

# Final Year Project

- ✓ GSM Based Automatic Energy Meter Reader

# Reference

Will be furnished on Demand