

Shaji S

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Objective:

Desire to be a part of vibrant and leading organization and create footprints as a System Engineer, to assist the organizations in all aspects by utilizing all my skills, knowledge, abilities and experience with a balance of hands-on, management and leadership responsibilities.

Career Path:

7 years of diverse experience in the field of information technology with the emphasis on Senior System Engineer with extensive practical experience of working with computers and resolving any support issues that are raised to the service desk. Possessing a proven ability to administer and control the operation, configuration and maintenance of computer based information systems, as well as having an eye for detail and able to multi-task under pressure. An excellent communicator, can relate well with people at all levels and has the flexibility of working well as part of a team and on my own.

Experience Summary:

- Deploying Machines through Octopus tool in Azure Management
- Implementation of Servers, Cloud service, VPN, Storage, Fail -over clustering in Microsoft azure resource manager.
- Managing machines in Azure management
- Backup the docstore in Azure using Cherry safe and Cloud berry tool
- Deploying Application through octopus tool
- Configuration of IIS, Creation of website, binding of SSL certificate, setting app pools.
- Configuration of deployment tool, Octopus -deploy software package to Windows servers.
- Basic SQL Administration –backup, restore, basic commands, Creation of database, availability group configuration
- Identify Deployment and infrastructure issues in testing environment.
- Technical support for internal and Production environments.
- Troubleshooting Deployment activities.
- Monitoring the application and machine using Data dog, Opsgenic etc...
- Vcenter Server to manage hosts
- Installation and Configuration of Servers and Client OS- Windows and Linux
- Creation and management of virtual machines-Clone, Migrate, Resource monitoring in ESX server
- Managing System Centre Configuration Manager 2012 Server
- Software deployment using SCCM Server
- Backup management using Veeam Backup and Replication
- Monitoring ESX server and VMs using Nagios.
- Installation and troubleshooting of Software's like SQL, Visual Studio, etc
- Push windows Patches to Client as well server machines.

Employers:

Working with **TCS** from **Apr 2019** to **till** as **Infrastructure Analyst**.

- Administer and Troubleshoot Windows Servers and VMware Technologies
- Installation of VMware Esxi in new servers
- Maintaining the Vcenter and servers in the host
- Vcenter, Vsphere infrastructure administration
- Group policy management
- Administration of Virtual desktop Infrastructure-VDI (VMware Horizon)
- Conducting training to the L1 team members
- WSUS deployment

Working with **RMesi** from **Sep 2015** to **Mar2019** as **Senior System Engineer**.

- Installation and maintenance of Windows Servers and Client operating systems
- Managing Azure Cloud Infrastructure
- Provided technical support for hardware/software configurations and applications
- Provided connectivity (LAN, Internet) troubleshooting and support for clients
- Installing and Configuring IIS in server 2012.
- Configuration of scanners, local and network printers for end-users
- Working in VMware Technologies such as creating new VM's, migrating VM from one host to another
- Installing and Configuring SCCM 2012
- Software installation in VM's and Laptops
- Managing WSUS server and Veeam Backup server
- Hosting application on IIS server and troubleshooting the issues.
- Managing the cloud based backup such as Cloud berry, Cherry safe etc...
- Monitoring the servers and application through Icinga, Datadog, Alert site and Azure tool

Working with **Sun Tec** from **Jan 2015** to **Aug 2015** as **System Engineer**.

- Installation of VMware Esxi 6.0 in new servers
- Working in VMware Technologies such as creating new VM's,
- taking clones of machines
- Familiar with tools such as View Sphere Client and managing View Centre
- Software installation in VM's and Laptops
- Creating and maintaining user accounts and setting permissions
- Installation of Hardware, operating system and application software
- Configuration of scanners, local and network printers for end-users.
- Monitor working environment and the daily maintenance of hardware
- Troubleshooting hardware and network problems
- Solving day-to-day IT related issues.
- Managing & Troubleshooting the MS Outlook

- Setting up Level 3 Bridge for client conference
- Setting up Video Conference to other branches
- User management in Linux and Oracle database.

Working with **Envigo Technologies** from **Aug 2013** to **Dec 2014** date as **System Administrator**.

- Installation and maintenance of all systems within a client's digital environment.
- Building, configuration and troubleshooting of server and desktop hardware.
- Providing advice on selection and purchase of IT equipment.
- Designing, implementing and managing Active Directory.
- Develops, maintains, and monitors procedures for all PC's backups.
- Monitors, plans, and coordinates the distribution of client/server software and service packs.
- Assist in the organization and inventory of all hardware and software resources.
- Installing and maintaining CCTV cameras
- Installs and tests computers and related network hardware in a LAN/WAN environment.
- Providing IT support to computer users within the office.
- Keeping inventory of hardware and maintenance records.
- Ensuring all software is properly licensed and up to date

Working with **IT Renaissance Venture** from **Jul 2012** to **Jul 2013** date as **Desktop Support Engineer**.

- Installation and maintenance of Windows Servers and Client operating systems
- Installing and Configuring Active Directory
- Maintaining & Servicing of PC'S, Laptops & Supporting accessories
- Provided technical support for hardware/software configurations and applications
- Provided connectivity (LAN, Internet) troubleshooting and support for clients
- Maintained technical knowledge in networking area; operating system (Server and PC).
- LAN Administration: added users; printers; removed users; controlling access right

Technical Skill Set:

Windows

- Installation and configuration of Windows Servers and clients
- Installing and configuring the Network printer
- Download and Updating of Windows Service Pack, Windows Driver Updates
- Setting up of mail account in MS Outlook
- Familiar with MS Office
- Installation, configuring and maintaining Active directory
- Adding roles like AD,DNS,DHCP, IIS, HyperV, WDS
- Group policy Management
- Familiar with CCProxy, Vmware, Virtualbox

Linux

- Installation and configuration of Linux Operating Systems
- Setting file permissions
- Setting up User Creation

Networking

- Configuring CISCO switch and router
- Setting up VLANs
- Setting up monitoring tools such as Current ware, Netflow Analyzer

Certifications:

- MICROSOFT CERTIFIED PROFESSIONAL (MCP)
Certification No: E781-1571
- MICROSOFT SPECIALIST (MS)
Certification No: E781-1572
- MICROSOFT CERTIFIED SOLUTION ARCHITECT (MCSA)
Certification ID: 10841147
- MICROSOFT CERTIFIED SOLUTION EXPERT (MCSE)
Certification ID: 10841147
- CCNS (CMS Certified Network Specialist)

Education:

- Master of Computer Application (MCA) from Narayana guru College Anna University, with 75%
- BSC Computer Science Kerala University (2008) with 65%
- Plus 2 from HSE, Kerala (2005) with 55%
- SSLC from GED Kerala (2003) with 67%

Personal Details:

Date of Birth: 19-07-1987
Marital Status: Married
Passport No: S3417689
Date of Expiry: 24-07-2028

Declaration:

I declare that the above information is true and correct to the best of my knowledge and nothing has been concealed or distorted.

Place: Trivandrum
Date: 26/10/19
Shaji S

