Er Mohamed Rauf

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cisco id:CSCO12950634

INTERPERSONAL SKILLS:

- Having Good Communication Skills.
- Having high degree of commitment to work.
- Adaptable to any work environment.
- Willingness to learn and ability to learn things faster.

TECHNICAL SKILLS:

- OS   : - Ms-Dos,Linux Windows(2008/2010),IOS Mac
- Network   : - CCNA, CCNP, TCP/IP, LAN, VLAN.
- Database   : - SQL Server(2014,2008)
- Package   : - MS Office (2007/2010/2013)
- ERP   : - IDS 6.5 ,Opera (Hotel Management)
- Virtual   : - Packet Tracer

CAREER OBJECTIVE:

Around 4 years of experience in Windows & Network Administration and IT infrastructure. I possess significant abilities in Hotel IT operations and project management, execution with result oriented delivery. I have performed and directed a wide variety of activities, including implementation new systems and technologies in hospitality industry.

EDUCATIONAL CREDENTIALS:

- B E Electronics and Communication Engineering in Pavendar Bharathidasan Engineering College Affiliated Anna University, Trichy, 2011-2015, with 6.02%
- Higher Secondary in Syed Ammal Higher Secondary School, Ramanathapuram, 2010-2011,with 79%
- SSLC in Bahurdin Govt. Higher Secondary School, Panaikulam, 2008-2009 77%

Company Name	:	Fortune Select Trinity
Designation	:	Asst I T Manager
During Year	:	June 11th 2018 To Till Date

Job Responsibility:

- Taking care of entire IT related issues
- Taking care of 3 Windows 2008/14 servers.
- Taking care of IDS server and client related issues.
- Taking care of Godrej Rooms Lock Hardware and Software related issues.
- Taking care of 80 Desktops and Laptops
- Taking care of Siebel Club ITC member ship machine.
- Taking care of Outlook 2007/2010/2013
- Taking care of CCTV IP cameras.
- Taking care of 50 POE net gear Switches
- Taking care of 160 Access Points.
- Taking care of Alcatel Server for Telephones.
- Taking care of 10 Network printers and 40 local printers.
- Taking care of all IT related AMC procedure
- Taking care of Servers Regular backup through applications or maintenance plan in SQL Server
- Taking care of ids pms software related issue and give a sudden response for same to run SQL Query related to the module.
- Taking care of all desktop related issue like(OS/Driver/Printer Configuration/RAM Configuration /Graphics card issue) Installation. Handling 142 rooms Wi-Fi access points related connectivity range issue IP configuration/login credentials issue.
- Taking care 24 online interface servers for guest database as well as login ip configuration.
- Cyber roam firewall handling for admin employee for ip configuration rule creation port forwarding high speed internet rule creation deletion blocking site enable port.

Highlights I T Skills:

- LAN/WAN Administration
- Project Management
- Workflow Planning
- Technical Support
- Systems Installation, Configuration & Upgrading
- Security Solutions

Roles In Server:

- Creating standard process for group policy deployment
- Implementation and administration of DNS, DHCP.
- Periodically Monitoring servers and services.
- Managing Symantec Antivirus Server.
- Network Device Backup and Restoring.
- Installed and configured DHCP Client/Server
- Technical support of Operating System (Windows / Linux).
- Installing, configuring & trouble shooting Local & Network Printer
- Installing, Configuring and troubleshooting Microsoft Outlook.

Roles In I T Setup:

- Follow Up with Airpro Access Gateway
- Checking Through Gateway Ap's Status
- Floor Wise Network Switch Link Status
- Network Survey To All the Rooms
- Configuring all the indoor outdoor access points Airpro
- Follow up with 24online gateway

Company Name	:	Keys Select Hotel Hosur Road
Designation	:	I T Executive (Unit I T Controller)
During Year	:	DEC12th,2017 To June10th,2018

Job Responsibilities:

- Trained employees across multiple departments on network operations including log-in procedures, network management software, permissions, printing issues, security and use of software
- Effective troubleshooter, adept at solving problems rapidly.
- Strong knowledge of network hardware including servers, routers, and other computer devices.
- Scheduled, coordinated and deployed server updates and preventative maintenance with limited downtime.
- Monitored system and network activity to quickly detect any problems related to system security, performance, or system failures.
- Maintaining & trouble shooting LAN &WAN network
- Responsible for hardware and software applications for workstations, servers, and network data communications
- Administered all local and remote server backups
- Managed all new install projects for servers, switches, and other network resources
- Knowledge of Onity software's, IDS(Hotel industry software's)
- Maintaining EPABX &knowledge of configuring calls.
- Develop exceptional relationships with co-workers, management and end users
- Take care of entire guest internet and solve their VPN and other issues
- Managing Hardware Inventory

Company Name	:	Keys Select Hotel Katti-MA
Designation	:	I T Executive(Unit I T Controller)
During Year	:	DEC 15th 2016 To DEC 8th 2017

JOB RESPONSIBILITY:

- Responsible for all LAN and WAN hardware, software and data integrity, security.
- Basic configurations and managing Cisco switches catalyst 2950 and 2960.
- Monitoring WAN Link, Bandwidth consumption and load balanced
- Windows server configurations and data backup operations through SQL server maintenance plans.
- Maintaining IPSEC VPN for inter-office connectivity
- Monitor and control internet usage through NOMADIX access gateway.
- Configure and manage all types of Wireless Access Points (TPLINK, Dlink, engenius)
- Troubleshoot the issues with desktops, and printers and provide adequate support to the required software.
- Checking daily backups, all system interfaces, Server hardware and logs.
- Updating system security and prevent intrusions using ESETepolicy Orchestrator.
- Monitoring and updating the network performance through NMS.

- Database syncing inc 2950 program running related query
- Ecan Antivirus administrator setup through administrator installing client setup to particular systems.
- Godrej key lock 3.4.2 device configuration lock setting time card settings related issue.
- CCTV 24/7 remote playback checking ip configuration through network
- Ivms 4500 application configuration through public ip in mobile
- Through wifi analyzer will check the Access point ranges in the each rooms.

PERSONAL DETAILS:

- Date of Birth   :12th Nov, 1993
- Age and Gender   :26, Male
- Father name   :Zahir Hussain
- Mothers name   :Fazeelath Nisha
- Nationality   :Indian
- Marital Status   :Single
- Permanent Address   :5/846-1, East Street Panaikulam, 623522 Ramanathapuram Dist., Tamil Nadu,
- Passport no   :M0499684
- Languages known   :English, Tamil. Kannada Hindi

- Hobbies   :Gardening, Hearing Songs

- Analyze the network packets to upgrade the network security through SonicWall.
- Monitoring internet bandwidth, content filtering, VPN connectivity through sonic wall firewall.

Company Name	: RGV Akshay Communication India Pvt. Ltd.
Designation	**: Network Engineer**
During Year	**: June 23rd,2015 To Oct 27th,2016**

My Responsibility:

- Network Infrastructure Design, Implementation and Documentation.
- Hands on Experience on Authentication Devices Ant lab Gateway IG-4,4IP Net Gateway.
- Wi-Fi Controller Air-Pro
- Hands on Experience on Cisco Switches C2950 / C2960 / C3560 / SF 300 / SF 350 Series.
- Hands on Experience on Cisco WAP 321 / WAP 4410N Wireless Access Points
- Hands on Experience on HP A5500 HI / HPE 5130 EI / HP 3600 EI Switch Series.
- Hands on Experience on D-link Switch's DSE-1210-28P series.
- Hands on Experience on Aruba AP-205 /205H Cluster Access points
- Configuration of Default Routing, Static Routing, RIP and RIP V2, EIGRP.
- NAT Configuration Static NAT, Dynamic NAT and PAT. Particular Vlan through Trunk, VTP, DTP and Etherchannal.
- Firmware up-gradation to the latest.
- Syslog Server Configuration (CentOS).
- Supporting team mates in Installation and Configuration of Authentication device.

Declaration

I do hereby declare that the particulars of information and facts stated herein above are true, correct and complete to the best of my knowledge and belief. If I get a chance to work in your Esteemed Organization, I will prove my best for the organization

DATE:

PLACE:

(**Z.MOHAMED RAUF**)