



# SHABHAI IMRAN YAKUBHAI

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## SUMMARY

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**Network Engineer - IT Infrastructure having 5+ years of experience** in System administration and Network Management. My core expertise lies in Server Management, Network maintenance, Vendor Management & Helpdesk Operations

## COMPUTER SKILLS

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### Operating Systems:

- Microsoft Windows 2012 | 2008 | 2003 Server – Standard & Enterprise.
- Ubuntu 14.04 LTS | Ubuntu 16.04 LTS | Red hat Linux 5 & 6 | Linux Mint | Centos Fedora
- MS Windows XP | Window 7,8 & 10 Desktop

### Highlights of IT Skills:

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|---------------------------------|-------------------------------|--------------------------------------|
| ➤ LAN/WIFI administration       | ➤ High Availability           | ➤ Symantec Backup                    |
| ➤ Windows server 2008 R2   2012 | ➤ VMware/ Virtualization      | ➤ Technical support                  |
| ➤ Security solutions            | ➤ Training & Mentoring        | ➤ Licensing & Documentations         |
| ➤ NAS/ SAN configuration        | ➤ Exchange server 2010   2013 | ➤ Disaster Recovery/ Site resiliency |

### Application Server

- MS Active Directory 2003 | 2008 R2 | 2012 - Installation, Configuration & Administration
- MS Exchange Server 2007 | 2010 | 2013 – Installation, Configuration & Administration
- MS Lync 2013 Server - Installation, Configuration & Administration
- Windows 2003 | 2008 R2 | 2012 DHCP & DNS Server - Installation, Configuration & Administration
- MS WSUS | WDS | RIS | RADIUS | VPN | IPSEC | SSL – Installation , Configuration & Administration
- Red hat 5 | 6 Linux DHCP | DNS Server | ftp | Apache - Installation, Administration & Management
- Red hat 5 | 6 YUM | Samba | NFS | NIS Server - Installation, Administration & Management
- Ubuntu samba | NFS | FTP | SSH | LAMP | Apache | Firewall | DHCP – Installation, Administration & Management
- Back-up and Restore resources including Router & Switches IOS, Outlook, Window & Linux application server

**Database Server:**

- Mongo DB Server 2.4 | 2.6 | 3.0 - Installation, Configuration & Administration
- MS SQL Server 2008 R2 - Installation, Configuration & Administration
- MYSQL Server – Installation, Configuration & Administration

**Virtualization Platform:**

- Hyper V | Citrix Xen Server | VMware | Virtual Box | Virtual PC

**Monitoring Tools:**

- Microsoft network monitor, Nmap, TCPDump, Nagios, Monit, Wireshark

**Network:**

- Routing Protocols - RIP, IGRP, EIGRP, OSPF, IS-IS, BGP, HSRP, VRRP & GLBP
- Installation and setup of routers and switches
- Cisco L2 & L3 Network Switches – Managed & Unmanaged
- Cabling – Installation & Termination of LAN cabling
- Router IOS Backup and Recovery
- Port- channel, VLANs, VTP, STP, RSTP, 802.1Q, port security
- Security: ACL, NAT, VPN IPsec Tunnel, GRE Tunnel, 802.1x, Port Security, Firewalls, TACACS
- WAN technologies - Frame Relay, ISDN, ATM, MPLS, lease lines & exposure to PPP, DS1, DS3, T1/T3 & SONET

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**PROFESSIONAL EXPERIENCE**

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**Travel Designer Pvt Ltd (Ahmadabad)****Sep 15<sup>th</sup> 2017 – Continue****Designation: IT – Sr.Network Support Engineer**

- Created IPsec VPN Tunnel between the head office and branch offices located between different countries.
- Created SSL VPN Tunnel to provide users the benefits of working from home
- Perform routine maintenance to networking equipment
- Troubleshooting network issues including switching and routing as and when they arise.
- Responsible for installation of operating system, driver software and hardware and troubleshooting networks printers in various branches
- Performed Network administration functions, set up network user accounts, reset passwords and administered group policy and active directory
- Troubleshoot and diagnosed technical issues, network security and backup/restore initiatives
- Performed Network and IT related support works such as Imaging and deploying desktops, removing viruses and solving issues using remote desktop connections
- Switching related tasks included implementing VLANs, VTP, STP and configuring on Fast Ethernet
- Configured, installed, & managed DHCP, DNS, & WINS servers
- Working experience on firewall product like Sophos, Cyberoam, FortiGate, Cisco, Mikrotik and Sonic wall
- Managing and troubleshooting experience on SIP NEC device SV9100 connected with different branches office with VPN.
- Worked with a variety of vendors and line of business applications for all of the departments at the county
- Microsoft Outlook, Outlook Express configuration, backup, troubleshooting.
- Installed, configured, and updated Linux machines, with Red Hat, Debian, and CentOS
- Provided 3rd tier internal support for end-users on a Linux platform.

**Designation: IT – Linux Server Administrator****Job Descriptions:**

- Installed and configured all Linux servers in the network per specifications of clients
- Monitored the servers and Linux scripts regularly and performed troubleshooting Steps – Tested and installed the latest software on server for end-users
- Experience with the setup, configuration and management of Apache/Nginx, MySQL and PHP
- Experience with high availability setups, using haproxy and MySQL replication
- Performed routine checks on the Linux servers of the firm
- Build virtual Linux server and Windows server using VMware and Virtual box when needed for testing
- Managing control Panel of cPanel, WHM, and Plesk for live client application
- Troubleshooting issues with live production Linux servers
- Migration of Physical servers to Virtual servers along with the roles associated
- Database Administration on Various platforms like Linux and Windows server
- Configuring and monitoring Disk mirroring, striping using LVM
- User Management & Administration on Linux, window and mac platform
- File system management
- Samba Server configuration with Samba Clients
- Performing User ID creation, modification, deletion and maintain server security
- Undertake appropriate updates and testing on system infrastructure ensuring continues peak performance
- Undertake appropriate IT technical research and investigation as needed
- Provide Tier-3 troubleshoot support on all managed devices and supported technologies
- Experience in Amazon AWS products (AMI, Route53, S3, RDS,Autoscaling,loadbalancer) setup for complex projects and deployment of open source projects/products and website on LAMP and Tomcat environment (Java)

**Digicorp Pvt Ltd (Ahmadabad)****July 2015 – Sep 2016****Designation: IT – Sr. Network Engineer****Job Descriptions:**

- Administer and manage a network server & desktop environment comprised of Windows & Linux and mac system over 100 workstations
- Responsible to install, set up, maintain network and also configure peripherals, cabling and equipment's accordingly as per the requirement
- Managing user accounts using Active Directory
- Updates, patching and software installations via Window group policies (GPO)
- Racking and patching server and equipment as needed.
- Investigated new technologies, software, patches, and security packages, which will improve system performance and systems administration procedures.
- Monitored system and network activity to quickly detect any problems related to system security, performance, or system failures in a timely fashion and meet SLA agreements

- Monitoring and troubleshooting Red Hat | Window server
- Responsible to configure, manage and implement new security and firewall policies on pfsense firewall
- Maintain network security through proper configuration of VPN and firewalls
- LAN Switching - Design, Manage and Support LAN infrastructure which includes Layer 2 and Layer 3 switches
- Evaluate and troubleshoot issues related to switches, routers and firewalls
- Installed ,Deployed and maintenance of Enterprise Application on Apache
- Configuring | Installing and Troubleshooting PHP Application
- Administered and configured IIS server and window 2008
- Experience in Database Administration, maintenance and production support of relational databases, MySQL and MSOL Server installation, upgrade, migration.
- Administered the LAN and its infrastructure including ADDS | Mail | DHCP | DNS | File| Samba | SVN | Web | Proxy Server | Apache | MySQL | FTP server

**SLK Techlabs Pvt Ltd (Ahmadabad)**

**Dec 2013 – May 2015**

**Designation: IT – System Engineer**

**Job Descriptions:**

- Administer and manage a network server environment comprised of Windows & Linux including email and backup systems
- Administer and manage a network infrastructure environment comprised of hubs, switches, Routers, VPS and end point virus protection Systems.
- Troubleshoot systems when experiencing issues by identifying what the problem is and finding a Resolution. Results are measured by not only resolving the issue, but also preventing it from occurring in the future. Stay abreast of latest product upgrades & security updates to ensure that all system software is up-to-date and secure as possible.
- Installation & configuration of HMIS & DICOM server for development team & test purpose on Windows & Linux platforms.
- Administered the LAN/WAN and its infrastructure including ADDS | Mail | DHCP | DNS | File | Samba | Lync | SVN | HMIS | Web | Proxy Server | Apache | Mongo DB | MySQL | LAMP | FTP server
- Install, set up and troubleshoot email clients (MS Outlook, Thunderbird).
- Managing Window server 2012 active directory of 100+ users and responsible for L1 & L2 support
- Backup of databases & application servers
- Successfully migrated the user's desktop environment from Windows to Linux platform, thus saving mandatory license cost of 100 users+ for OS & office applications

## **ACADEMIC QUALIFICATION:**

- BE from D.D.I.T. University in 2004 with 60%
- H.S.C. from G.S.E.B. in 2000 with 74 %
- S.S.C. from G.S.E.B. in 1998 with 80%

## **PERSONAL INFORMATION:**

- Born state: Gujarat (India)
- Birth data: 31/01/1983
- Language Known: English, Hindi ,Gujarati
- Sex: Male
- Marital status: Married
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