



GIESLLE CAMACHO GALLENA

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Flat #103 block B, Tiger bldg. Al Qadesia, Al Nahda, Sharjah

SOFTWARE TEST ENGINEER | QUALITY ASSURANCE ANALYST

PROFILE SUMMARY

Solution-oriented and hands-on technical utility, centered in software testing with additional experience in upper level support in the environment. Focused on creating collaborative efforts between the development team and support team to implement product level changes to benefit end users. Ability to learn quickly in order to fully understand a new product and platform. Solid history of discovering errors, resolving defects and ensuring client expectation are met with high quality software solutions. Practical experience in client support.

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER ENGINEERING

University of the East-Recto, Manila Philippines

2010-2015

TECHNICAL SKILLS

- Experienced in agile development with scrum methodologies and process improvement methodologies.
- **Test Plan Execution:** Functional, Regression, Unit, System Integration and Performance Testing
- **Programing Languages:** C++, PHP and VB.Net
- **Database:** Microsoft SQL Server
- **Software testing tools:** Selenium IDE, JMeter
- **Software process:** Team Foundation Server (TFS), Microsoft Test Manager (MTM), Jira Software and DevOps Azure.
- **IBM Mainframe OS:** Time Sharing Option (TSO)
- Strong familiarity in ERP Financial Systems.
- Write User Acceptance Test Plan and User's Manual.
- Motivated member and competent working with minimum supervision. Good eye for detail, organized and reliable.
- Proficiency in MS office, Visio and MS Projects.
- Lead Junior Engineers through training and mentoring.
- **Hardware Skills:** Computer Assembly & Disassembly, Hardware & Software Troubleshooting, Operating System & Application Software Installation and Hardware Installation
- **Routing and Switching:** WAN and LAN

PROFESSIONAL EXPERIENCE

Software Test Engineer, September 2019 to Present

Eriyada Computer Systems, Dubai, UAE

- Handles Saudi Customs Board management system.
- Conduct functional and performance testing. Mobile and Web Testing.
- Subject matter expert of the Eriyada Board. Create all the features, user stories and acceptance criteria of the system.
- Conduct knowledge transfer to the newly hired member in the team. Support the team for all the existing tools.
- Take the lead on doing the best practices of the agile methodology.

Software Test Engineer, October 2017 to June 2019

Accenture Inc. Philippines

- Handles Australian Taxation Office system (ATO).
- Worked with designers, developers, and testers to track backlog items.
- Produced test data based on identified test conditions.
- Conducted formal and informal product design reviews.
- Documented software defects using team foundation server (TFS) and reported defects involving program functionality, output screenshots and content to the software developers.

- Assisted junior and senior analysts with test planning and design. Drive test case automation within the team.
- Reviewed and analyzed test results, conducted detailed reports and pro-actively participated in weekly team meetings with managers.
- Conducted knowledge transfer (KT) on how to create scripts in Selenium IDE. Trained and mentored new software testers on testing procedures, product specifications and company policies to maximize performance.
- Update status reports that determined product quality and release readiness to the next higher environment.
- Managed testing environment access.
- Tech Support in the whole ATO project. Including network, citrix connection and support meeting in telepresence.

Quality Assurance Specialist, July 2015 to July 2017
Optimax Solution Systems Inc.

- Tested new or modified program such as:
 - Human Resource Information System (HRIS)
 - Timekeeping System
 - Diagnostic System
 - Payroll
 - Inventory system
 - POS (mobile app and web app)
- Logged defects using bug tracking sheet.
- Conducted end user training.
- Developed and conducted business overview presentation for various clients.
- Proposal preparation for client includes technical and schematic diagram of the system.

Outsource in PFIZER INC, PHILIPPINES Quality Assurance Specialists/ Technical Writer

- Tested and documented all the test results of the following in house web or mobile system:
 - Award Celebrating Excellence System
 - Cars Database
 - Online Medicine Ordering System
 - System Main Control
 - Input Vat System
 - Travel Order Request.
- Created the technical specification and user's manual of the above mentioned in-house system.
- Conducted user interview for the gathering of data.
- Presented the finished product to the product owner for sign off.

ACHIEVEMENTS

- ***Champion, Design Thinking Innovation***, November 2018
Accenture Philippines
- ***Top 10 Most Outstanding Computer Engineering Student***, 2014 - 2015
University of the East-Manila
- ***University Scholar***, 2014 - 2015
University of the East-Manila
- ***First Placer, JUNIOR CPE GEEK 2012: A Computer Engineering Quiz Bee Competition***, 2012
University of the East-Manila

REFERENCE

Available upon request.

I hereby certify that the above information is true and correct with the best of my knowledge and belief.

GIESLLE C. GALLENA
Applicant