

MUZAFFAR ABBAS

Network/System/Security Engineer

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CAREER OBJECTIVE:

Provide my services as a **Network/System Professional** to design and deploy IT and Networking solutions to achieve business objectives and goals and provide maximum productivity to the target organization.

TECHNICAL SKILLS:

- **Network:** LAN/WAN/WLAN deployment, Routers/Switches/Firewalls/Access Points Installation, Configuration, troubleshooting, and monitoring, Static/Dynamic Routing, Switching, IP Addressing, Datacenter Management, Load Balancing. Rich working knowledge of MPLS core, BGP, OSPF, EIGRP, and much more.
- **OS & Services:** Microsoft Server OS 2012/2008/2003 installation and configuration, ISA 2010/2006, Services deployment such as Domain, Active Directory, DNS, DHCP, FTP, Mail, Web server, GPO and Permissions, password resetting, home folders, SQL 2008/2014, RAID Configuration, Backup & restore, Clustering, HA, and load balancing.
- **Security:** Configuration of Firewalls (Cyberoam, Fortinet, Sonic Wall, Draytek, Watch Guard). VPN Configuration (IPSec, PPTP), Web/Application Control, HA, Logs reading, and related tasks. Antivirus Server on site deployment. ISA/TMG on site deployment.
- **Email Utilities:** Office 365, Lotus Notes, MS Outlook, cPanel administration, Exchange Server 2010/2013.
- **Virtualization:** VMware Hypervisor ESXi 5.5, 6.0, VSphere Client, Microsoft Hyper-V.
- **Other:** CCTV (NVR/DVR), IP Telephony (Avaya IP Office, Grandstream, Panasonic), Desktop/Remote/Phone Support, UPS, Inventory Management, Printers/Network Printers, Scanners and related devices

PROFESSIONAL TRAININGS & CERTIFICATIONS:

- **CISCO SYSTEMS INC**
 - 1) CCIE WRITTEN
 - 2) CCNP (R&S)
 - 3) CCNA (R&S)
- **MICROSOFT**
 - 1) MCSE 2016 (Verification No. G238-3517)
 - 2) MCSE 2012 (Verification No. E898-0269)
 - 3) HYPER V (Verification No. E570-3824)
- **ITIL Foundation** – Certified (Verification No. GR750438836MA)
- **Network Security Associate (NSE1, NSE2)** – Fortinet Certified (Verification No. vJIOB5Y2LI)

WORK EXPERIENCE:

INFRACAD ENGINEERING SERVICES LLC, Dubai, UAE

Full Time

ICT Engineer:

November 2017 to till Date

Duties & Responsibilities:

- Providing Network, System, Security and desktop support & management of overall IT Infrastructure.
- Verifying daily reports (Server, Firewall, Antivirus, Firewall)
- Update network applications and maintain daily backup.
- Connected branch offices with datacenter using site-to-site VPN connections, monitoring of established connections, traffic logs, setting up firewall rules between zones. Creating and applying web filters etc.
- Managing multi server domain environment including IP schemes, DNS etc.
- Deployment, monitoring, maintenance, upgrade, and support all devices, including Servers, Routers, Switches, Firewalls, PCs, Operating Systems, software applications.
- To monitor network traffic, ensuring only authorized software & hardware, and all security programs/mechanisms are always working and updated regularly.
- Email management and configuration etc. in Office365, and Microsoft Outlook.
- Deployment & Management of IP Telephony.
- To create and carryout user training for common software applications.
- ESET Antivirus Server deployment and management.
- Create and maintain comprehensive documentation for all implemented networks.
- Providing general desktop support on hardware and software issues.

SAEED DARWISHI INVESTMENT LLC, Dubai, UAE

Full Time

IT Engineer:

December 2016 to November 2017

Duties & Responsibilities:

- Providing Network, System, Security and desktop support.
- Managing data center having 2 high availability production servers implemented clustered environment.
- Applying network security using Sonic Wall.
- Connected branch offices with datacenter using site-to-site VPN connections, monitoring of established connections, traffic logs, setting up firewall rules between zones. Creating and applying web filters etc.
- Managing 5 domain environments remotely and/or visiting at their doorstep if required.
- Deployment, monitoring, maintenance, upgrade, and support all devices, including Servers, Routers, Switches, Firewalls, PCs, Operating Systems, software applications.
- Managing multi server environment including IP schemes, DNS etc.

- Email management and configuration etc. in cPanel. Outlook 2007/2010/2013/2016 configuration.
- Deployment & Management of Avaya IP Office 500.
- ESET Antivirus Server deployment and management.
- Providing desktop support (operating system & software installation, hardware troubleshooting, network cabling, printer/scanner installation etc.)

PROMPT INFORMATION TECHNOLOGY LLC, Dubai, UAE

Full Time

Network Engineer:

January 2016 to October 2016

Duties & Responsibilities:

- Providing Network, System, Security and desktop support to customers having separate domain and having multiple branches across UAE.
- Managing data centers of Banking/Money Exchange customers having high availability production servers implemented clustered environment.
- Applying network security using UTM's such as Fortinet, Cyberoam, Draytek, Watch Guard, Sonic Wall, Check point.
- Connecting branch offices with HO using site-to-site VPN connections, monitoring of established connections, checking and saving traffic logs, setting up firewall rules between zones. Creating and applying web filters etc.
- Installation of server operating system, domain creation, active directory design, group policies, and user accounts management, i.e., account creation, and password resets.
- Deployment, monitoring, maintenance, upgrade, and support all devices, including Servers, Routers, Switches, Firewalls, PCs, Operating Systems, software applications.
- Managing multi server environment including IP schemes, DNS etc.
- Managing clients email systems i.e., accounts creation, password resets, quotas management etc. in cPanel, & office365. Outlook 2007/2010/2013/2016 configuration.
- Create and maintain comprehensive documentation for all implemented networks.
- Solving day to day IT issues remotely or by going to their doorstep.
- Providing desktop support (operating system & software installation, hardware troubleshooting, network cabling, printer/scanner installation etc.)

EDUCATION:

2008-2011

BS (IT)-HONS

CGPA: 3.16/4.0

Institute of Business & Management Sciences.

NWFP Agricultural University, Peshawar.

LANGUAGES:

Fluently read, write, and speak English, Urdu, Hindi and Pashto.