

Abdul Wahab

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Job City:	Karachi

Summary

I have an experience of more than two years and in that time I have been working on Information Technology, System Support & administration, Network Support & administration, Free BPX VOIP configuration & administration and Windows Server configuration & administration areas. I have thorough hands on basic level of experience of Kali Linux, Systems and Network Security, Penetration Testing, Vulnerability Assessment, reviews of systems software and networks.

Following is a brief snapshot of my skills I have gathered:

- Window Servers 2008, 2012.
- Active Directory (Users, Groups, OU's)
- System & Network Support.
- LAN and WAN.
- Switching Technologies.
- DNS, DHCP, HTTP, FTP.
- TCP/IP protocol.
- IP Addressing.
- Subnetting.
- Windows, Linux and Mac OS.
- VMware and Virtual Box.
- VOIP using Free Pbx
- Basic Network Security.
- Network Monitoring.
- Firewall – PFSense, Open Sense, Fortigate and Palo Alto.
- PFSense - Network Load Balancing, Fail-over SITE to SITE VPN
- Fortigate 30e - Network Load Balancing, Fail-over SITE to SITE VPN
- Knowledge of TFS, IIS, SQL Servers 2012/2014/2017 administration.
- Microsoft Azure DevOps Administration knowledge.
- Microsoft SharePoint Administration knowledge.
- Oracle Database Administration knowledge.
- Basic knowledge of HTML, CSS, PHP and SQL.
- ISO/IMS.
- Fire Fighting skills

Education / Academics

Bachelor of Information Technology, (4 years Degree in Information Technology). 2015

University of Gujrat

Certification / Training Details

MCSE 70-345 Certified	Designing and deploying Microsoft Exchange Server 2016
CCNA R & S Training	From CISOM Rawalpindi

Professional Experience

Jan 2019 to Till the Date **KalSoft Pak Ltd, Pakistan**

Job Role **IT Administrator**

Summary of work at KalSoft Pak Ltd

- ✓ Installing, configuring and troubleshooting Servers, Routers, Switches, Desktop PC's and other IT equipment and managing IT Security.
- ✓ Installing, configuring and maintaining Team Foundation Server and Internet Information Server for software developers.
- ✓ Install and support technology for different developers (hardware, software, and licenses)
- ✓ Diagnoses and resolve issues in servers, network, network devices, desktops, laptops, e-mail, Internet.
- ✓ Vendor Management & Procurement of Hardware's & Software's, maintaining IT Asset Register.
- ✓ Maintaining Backups and recovery Operations of data.
- ✓ Managing and training users about Microsoft office 365 Services.
- ✓ Managing day to day administration of Windows 7/8/10 and Windows Server 2012, and Linux/Ubuntu networks.
- ✓ Maximizing network performance by monitoring performance, troubleshooting network problems and outage from ISPs connection and its monitoring.
- ✓ Applying operating system updates, patches, and configuration changes.
- ✓ Offer suggestions for possible upgrades and changes within the IT department.
- ✓ Configuration, maintaining and troubleshooting DevOps infrastructure for on-premises users.
- ✓ Answering technical queries and assisting users.
- ✓ Ensuring that the network infrastructure is up and running.

Oct 2017 to Jan 2019 **Al Sharqi Pak Pvt Ltd, Pakistan**

Job Role **IT Administrator**

Summary of work at Al Sharqi Pak Pvt Ltd

- ✓ Installing and Configuring Pfsense router and Firewall for dual-wan and network security.
- ✓ Diagnoses and resolve issues in servers, network, network devices, desktops, laptops, e-mail, Internet.
- ✓ Vendor Management & Procurement of Hardware's & Software's, maintaining IT Asset Register.
- ✓ Managing and training users about Gsuite and Microsoft office 365 Services.
- ✓ Maintaining and administrating VOIP and Asterisk Server PABX extensions.
- ✓ Managing day to day administration of Windows 7/8/10 and Windows Server 2012, and Linux/Ubuntu networks.
- ✓ Applying operating system updates, patches, and configuration changes.
- ✓ Maximizing network performance by monitoring performance, troubleshooting network problems and outage from ISPs connection and its monitoring.

May 2016 to April 2017 **Karachi Shipyard & Engineering Works Ltd, Pakistans**

Job Role **IT Internee (NATIONAL INTERNSHIP PROGRAM)**

Summary of work at Karachi Shipyard & Engineering Works Ltd

- ✓ To Install and configure computer hardware, software, systems, networks, printers, scanners, and peripherals.
- ✓ Diagnoses and resolve issues in servers, network, network devices, desktops and Internet.
- ✓ Maintaining Backups recovery Operations of data.
- ✓ Responding to the queries/complaint within agreed time limits to attend and resolve complaints.
- ✓ Maintain Inventory of technology hardware, software resources and users in coordination with Manager IT.
- ✓ Managing day to day administration of Windows 7/8/10.
- ✓ Adding, removing, or updating user account information, resetting passwords etc.
- ✓ Working with SQL queries and oracle Databases for retrieval of data according to desired requirement.

Activities and Memberships

Member of GIISP

Member of PISA