Yahyakhan Pathan

Summary

A proactive and fast learning individual seeking the opportunity for professional experience in database that allows me to develop and expand my ability, knowledge, skills and experience to help the company achieve business goals while sticking to vision, mission and values.

Contact

Address:

National Paints, Industrial Area 15, Sharjah, U.A.E

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WORK HISTORY

10. 2018 TO PRESENT

Al Fares International Tents, SHARJAH (UAE) IT Assistant.

- Install, Configure and Maintenance desktops, Laptops, printers, Scanners, Windows (7, 8,10)
- Installation, configuration and troubleshooting of clients windows 7/10
- Excellent written and oral communication skills.
- Technical Support in Nortel and AVAYA telephone system.
- Technical Support of "finger print" device.
- Technical Support of CCTV systems ANALOG and IP cameras.
- Technical support for Network wireless and wire.
- Successfully put together and configured new desktop computers for clients.
- Installation, cofiguration and troubleshooting of desktop,laptop and surface Pro.
- Installation, configuration and troubleshooting of MS outlook with exchange server, POP3 servers.
- Installation and configuration of outlook, in-tune for mobile access mail from anywhere.

- Cloning of hard drives in bulk and hardware parts replacement like HDD,RAM,and Network card increase paging of RAM.
- Installation, configuration and troubleshooting of local and network printer and scanner.
- Remotely accessing client's computer and performing all necessary installation.
- Resolved virus and malware issues with a 95% success rate.
- Backed up and restored data, oprating system, files, and drivers.
- Helped clients fix problematic computer software and printers.
- Trained and supervised two IT assistant interns.
- Assisted in Network Connection issues, printer related issues, and Hardware Diagnoses/Repair.
- Provided Maintained and updated pertinent office data files.

EDUCATION

JULY 2016	CMU PATEL ITC. VALLABH VIDHYA NAGAR. Diploma in Computer Hardware and networking. Adm.
March 2015	MOLANA MADNI MEMORIAL HIGH SCHOOL. JAMBUSAR H.S.C
March 2012	MOLANA MADNI MEMORIAL HIGH SCHOOL. JAMBUSAR S.S.C
MAY 2015	JAMIAH ULOOMUL QURAN, JAMBUSAR Memorized the Holy Qur'an

LANGUAGE

HINDI GUJRATI URDU ENGLISH AREBIC

HOBBIES

Photography Cricket Reading Travelling