

## IT - CURRICULUM VITAE

<p><b>Syed Feroz</b> Information Technology</p> <p><b>Mobile:</b> +97334565219 <b>Whatsapp:</b> +919880065146</p> <p><b>Passport No:</b> N6481451 <b>CPR No :</b> 830691472 <b>Skype Id :</b> ayan.feroz</p> <p><b>Email-Id:</b> <a href="mailto:ferozmuskan@gmail.com">ferozmuskan@gmail.com</a> <a href="mailto:feroz_muskan@yahoo.com">feroz_muskan@yahoo.com</a></p>	<p><b>Objective:</b></p> <p>To work in a professional organization where my skills and abilities shall be put to test for achieving the organization objectives and also to excel in the field of customer relationship management.</p> <p>We are proud of his achievements and are glad that our portals enabled him to lay a strong foundation of knowledge and leadership abilities to reach the pinnacle of success today.</p> <ul style="list-style-type: none"> <li>• To plan, organize and manage complex situations and tasks.</li> <li>• To analyze and extract core issues in complex business processes.</li> <li>• To prepare and make presentations to the clients.</li> </ul>
<p><b>Total Work Experience:</b></p>	<p><b>12 Years ( IT – Infrastructure Professional )</b></p>
<p><b>Company Name:</b> 1. Mohamed Yusuf Al Hasan Holding Co. W.L. L – Group of Companies - Bahrain</p> <p><b>Designation:</b> IT – Systems &amp; Network Admin</p> <p><b>Duration:</b> 01<sup>st</sup> July -2017 – Present</p> <p><b>Company Name:</b> 2. SLR MetaliksLtd; Hospet, M.M. Halli, Bellary Dist, Karnataka.</p> <p><b>Designation:</b> IT – Engineer</p> <p><b>Duration:</b> 01<sup>st</sup>December -2014 17<sup>th</sup> June - 2017 ( 2 Years and 6 Months )</p> <p><b>Company Name:</b> 3. NSL Sugars &amp; Tungabhadra Ltd; Siruguppa Unit, Karnataka.</p> <p><b>Designation:</b> IT – Systems &amp; Network Administrator</p> <p><b>Duration:</b> 02<sup>nd</sup> August-2010 To 19<sup>th</sup> July, 2014 (4 Years)</p> <p><b>Company Name:</b> 4. The India Sugars &amp; Refineries Ltd; Hospet, Karnataka.</p> <p><b>Designation:</b> IT – System Administrator</p> <p><b>Duration:</b> 15<sup>th</sup> March, 2007 To 31<sup>th</sup> July, 2010. (3 Years and 4 Months)</p>	<p><b>Roles and Responsibilities:</b></p> <p><b>IT Infrastructure responsibility</b></p> <ul style="list-style-type: none"> <li>• Managing IT Infrastructure, Network &amp; SAP, ERP Professional.</li> <li>• Deploy and support Windows Server OS 2000,2003,2008,2012 and 2016.</li> <li>• Installation and configuring of DHCP, ADS, DNS Server.</li> <li>• Installing and configuring Antivirus Servers, Backup Servers.</li> <li>• Installation and configuring SQL 2000, 2008 &amp; 2012 Database Server.</li> <li>• Installation and configuring Oracle 9i &amp; 10g Server &amp; D2KClients.</li> <li>• Installing and configuration of Server OS like Windows NT, Windows 2000, 2003,2008,2012 &amp; 2016 Servers, Linux, Novell Netware, Unix and Windows for workgroup.</li> <li>• Installation and configuration of Win NT Server &amp; NT Workstation like windows 95, windows 98, to Novell Netware.</li> <li>• Installation and configuration of OS Windows 95, 98, XP, 7, 8 &amp; 10.</li> <li>• Performance monitoring and troubleshooting of all Hardware's like IBM, HP, Dell Servers.</li> <li>• Installation and Configuration of RAID.</li> <li>• Installation of MAC OS &amp; Support.</li> <li>• Implementation administration of active directory and group policies.</li> <li>• Citrix XenApp 7.1 Server Installing, configuring and support.</li> <li>• Installation and configuration Red hat Linux, Suse, Fedora, and Ubuntu.</li> <li>• Installation and Configuration of SAP and ERP.</li> <li>• Installation and creating users of VPN and Domain Configuration.</li> <li>• Knowledge of Oracle Data Base Administration, Troubleshooting.</li> <li>• Managing overall administration of LAN involving design of network layouts, Configuration &amp; maintenance of application servers.</li> <li>• Network Implementations, Network Designing and Solution Planning.</li> <li>• Managing and Making Records of all Infrastructure and activities performed.</li> <li>• To keep track on ongoing virus activities and protection methods available from the same. Also responsible for updating of critical patches and fixes provided by Microsoft and Antivirus Companies.</li> <li>• Installation and configuring of firewall and security.</li> <li>• Installing and configuring Backup Software's &amp; application troubleshooting.</li> <li>• Firmware and drivers upgrades for physical servers.</li> <li>• Managing performance, high availability, and capacity of systems &amp; services.</li> <li>• Managing operating system, messaging file sharing, Virtualization Components and other network-based applications.</li> <li>• Preparation &amp; Implementation of IT policies and procedures.</li> <li>• Maintain valid up-to-date documentation for the servers &amp; storage Configurations.</li> <li>• Assist in the development of policies and procedures and ensure their Implementation and enforcement.</li> <li>• Administrating and trouble-shooting the network infrastructure including</li> </ul>

the Local Area Network (LAN), Wireless and WAN connectivity.

- Configuring group & System Policies for all types of users to access resources On the servers.
- Configuring Outlook Express.
- Installation and Configuration of RFID.
- Video conferencing equipment installation and maintenance.
- Installation and Configuration the Proxy for Internet.
- Installation and Configuration of Cisco Wi-Fi Routers and Switches.
- Installation of Lotus Notes.
- Installation of HP Plotters and Configuration.
- Configuration of Network printers and local printers
- New Product Selection, Testing, Implementing and Making it Success.
- Providing technical support, diagnose hardware and software problems, and replace defective components computer networks and related computing environments, including computer hardware, systems software, applications software, network and all configurations.
- Provide Second Level support to the users for Microsoft Products & other user specific software.
- Experience in Crimping and Punching the I/O Boxes installing and Configuration the All applications and troubleshooting all problems.

#### **SAP BASIS responsibility**

- Pre-installation, Installation of SAP and Post installation activities.
- GUI installation and configuration.
- Monitoring application servers up and running.
- Monitoring work processes and their statuses from time to time
- Maintaining the instances using operation mode and assigning time intervals.
- Monitoring the background jobs and their status.
- Scheduled standard background jobs periodically.
- Roles and Authorization profiles.
- Monitoring Logged Users locally and globally.
- Download and Applying notes and support packages.
- Client Administration, including client copy / export / import / delete.
- User Management like User Creation, deletion of user, user locks.
- System Monitor jobs in SAP level.
- System Import/Export.

#### **ERP responsibility**

- Maintenance of the ERP using SQL and Oracle.
- New Code Creation.
- Creating New Item categories.
- User Management like User Creation, deletion of user, user locks.
- Manage User Authorization Privileges.
- Manage Password Policies.
- Import / Export Data.
- Creating New Company in ERP Database.
- Generating Custom Reports like Accounts Ledger, Stock Ledger Multiple unites.
- Accounts, Sales & Purchase Invoice Modification correction.
- Material Requisition.
- Managing ERP Client Administration work.

<b><u>Educational Qualifications:</u></b>	
<b><u>Professional &amp; Academic</u></b>	<ul style="list-style-type: none"> <li>• <b>Completed Diploma Computer Science.</b></li> <li>• <b>Completed Diploma Professional IT- Hardware &amp; Networking.</b></li> <li>• <b>Completed Electronics Course.</b></li> <li>• <b>Completed Intermediate Science (PCMC).</b></li> <li>• <b>Completed S.S.C. from Board of Secondary Education.</b></li> </ul>
<b><u>Technical Knowledge/Computer Proficiency</u></b>	Handling Computers, Local & Network Printers, Scanners, Modems, Multimedia, Network equipment, Online UPS, CCTV & Spy Cameras, DVR, NVR, Cisco Manageable Switches, Sonicwall & Cyberoam firewalls, Wifi Routers, Windows Servers 2003,2008,2012 R2, Citrix Xenapp 7.1 Server & Linux Servers, RFID, Video Conference and Configuration of Internet and E-Mail, System Assembling and Installation of Software's, Handling and Installation of Network Setup and Trouble Shooting etc.,
<b>Project Profile in SLR METALIKS LIMITED.</b>	<ul style="list-style-type: none"> <li>✓ Cisco Network Infrastructure Implementation.</li> <li>✓ Citrix XenApp Server Implementation.</li> <li>✓ Microsoft Infrastructure technologies, Active Directory, Windows Server 2008 to 2012 migrations and user data transfer Implementation.</li> <li>✓ Security using Antivirus software Implementation.</li> <li>✓ Rack Servers HP DL380 Installation and Maintenance.</li> <li>✓ RFID – Radio frequency identification Implementation.</li> </ul>
<b>Asset Management</b>	<ul style="list-style-type: none"> <li>• Builds and maintains vendor relationships and manages the purchase of hardware and software products.</li> <li>• Manages the purchasing of all software, hardware and other IT supplies at the regional level.</li> <li>• Ensures that company IT assets are maintained and saved in common IT repository folders.</li> </ul>
<b>Communication</b>	<ul style="list-style-type: none"> <li>• Facilitates team meetings effectively.</li> <li>• Keeps team well informed of changes within the organization and general Extensity news.</li> <li>• Effectively communicates relevant IT-related information to superiors.</li> <li>• Resolves and/or escalates issues in a timely fashion.</li> <li>• Understands how to communicate difficult/sensitive information tactfully.</li> <li>• Relays relevant IT-related information to the company in a timely manner.</li> </ul>
<b>Management</b>	<ul style="list-style-type: none"> <li>• Initiates and implements improvements in all areas of IT responsibility.</li> <li>• Serves as main point of contact on all IT-related matters for the office assigned.</li> <li>• Responds/acts on upper-management direction.</li> </ul>

Teamwork	<ul style="list-style-type: none"> <li>Consistently acknowledges and appreciates each team member's contributions.</li> <li>Effectively utilizes each team member to his/her fullest potential.</li> <li>Motivates team to work together in the most efficient manner.</li> <li>Mitigates team conflict and communication problems.</li> <li>Plans and facilitates regular team activities outside of the office.</li> </ul>
ISO Certification Process & Implementation of ISO Information Security	<ul style="list-style-type: none"> <li>Physical IT Asset Register maintenance by assigning Asset ID to each and every IT item.</li> <li>Creating and updating of ISO files.</li> <li>Implementation of ISO Process for IT.</li> <li>Experience of Audit for First time implementation.</li> <li>Experience of Relocation Audit.</li> <li>Physical Audit.</li> </ul>
<b>Personal &amp; Other Details:</b>	
<b>Name:</b> Syed Feroz Basha <b>FatherName:</b> Syed Inayathulla <b>Gender:</b> Male <b>Date of Birth:</b> 20 <sup>th</sup> June, 1983 <b>Marital Status:</b> Married One Son & One Daughter. <b>Languages Known:</b> English, Hindi, Urdu, Kannada & Telugu.	<b>Permanent Address :</b> Syed Feroz Basha S/o Syed Inayathulla D.No.222A, Mader Colony, Sardar Mohalla, Dam Road, Hospet Tq, Bellary Dist. Karnataka - Pin: 583120.
	<b>Present Address:</b> Syed Feroz Basha Mohamed Yusuf Al Hasan Holding Co. W.L.L Seef   PO Box 1313   Manama   Kingdom of Bahrain.
<b>Present Drawing Salary:</b> <b>Expected Salary:</b>	

### Declaration

I hereby declare that the above furnished information is true and correct to the best of my knowledge and belief. If you provide an opportunity to serve in your esteemed organization, I promise to work to the best of my ability.

**SYED FEROZ**