

# ABDUL MANAN AHMAR

## S/O AHMAD SOHAIL

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**Nationality:** Pakistani  
**Email:** [ahmarsohail@hotmail.com](mailto:ahmarsohail@hotmail.com)  
**Date of Birth:** 16-Feb-1988  
**Visa Status:** Visit Visa Valid 25-03-2020  
**Driving License:** UAE Valid Driving License for light vehicle



### Career Objective:

Possess 12 + years of professional experience in IT Network Support Engineer with a hands-on approach and technological mindset for designing and implementing IT network architecture, including configuration, optimization and supporting network management systems. To enhance my working capacities, Professional skills, Business Efficiency's and to serve my organization in best possible way with sheer determination and commitment.

### Experiences

#### 1. IT Support Engineer from February 2014 – Continue

**Zafar Technologies. Est** (Abu Dhabi United Arab Emirates)

<http://www.zafcom.ae>

### Expertise

- Installing and configuration of ELV systems(CCTV, Attendance Machine, Video and Audio Systems, Door Security. Etc.
- Complete more then 200 plus projects in government, private sectors
- Installing and configuration of servers and Clint sites in Alnoor Hospital, Cornice Hospital, NMC Hospital
- Working in office 365 management console to mange users, reports, billing, payment, auditing, day to day user support
- Working on Microsoft Navision installation and congratulations user daily issues offline system handling manage daily tasks
- Installing and configuration of POS machines and user training
- Great knowledge of Installation of server active directory, DHCP, DNS, RDP
- Tactfully handling irate end user's problems day by day under time pressure.
- Identifying, diagnosing, and resolving network problems.
- LAN/WAN/ VPN design and implementation Configured Cisco Routers & Switches
- Designed and implemented remote dial up solution for clients site by site
- Securing network resources with shared folder permissions, Implementing file security system.
- Switches: Basic Configuration and VLAN setup on Cisco 1900, 2950, 2960 switches.
- Router: Basic Configuration and monitoring of Cisco 2500, 2600, 1800
- Good knowledge of wan solution, protocol PPP, ISDN,PPPOE
- Implemented SNMP on devices to allow for network management
- Implemented traffic filters using Standard and Extended access-lists, Distribute-Lists, and Route Maps.
- Implementation and configuration of, DHCP, DNS, FTP
- Providing daily operational support and system administration for network infrastructure.
- Configuring Wireless and edge security equipment.
- Configure and implement Remote Access Solution: VPN, ISDN dial up
- Implementing and troubleshooting Cluster and SAN
- Installed and configured workstations for IP/IPX based LAN
- Installing CCTV Cameras over the network and over the VPN
- Security administration port security on switch and IP security on Router via Access list
- Perform Troubleshooting end-to-end between the two sites
- Provide training to staff at the customer location
- Help establish guidelines and standards for Change Procedures
- In-house software implementation of Telly
- Tally Software reporting and managing knowledge
- Installing Avaya IP Telephone system with conference call system with media projector with cisco configuration
- Installing configuring administrating software applications. (Windows, XP,7,8,8.1,10 Windows SERVER,2000,3,8, R2,12,16)
- Managing and Maintaining the Servers, Macintosh Desktops, Laptops, Xserve's, Windows PC's.
- Manage Macintosh environment Network
- Build and manage the Macintosh image, Backup and Restore User Data.

- Maintenance of MS Exchange Environment, 2003, 2007, 2010, 2013, 2016
- Configuring and troubleshooting Microsoft Outlook and Outlook express & web outlook.
- Back-up and restore of all critical resources including router IOS, Outlook, System State data
- **Backup Management, Reporting and Recovery, Symantec Backup Exec, HP Backup System, Disaster Recovery**
- Virus Protection and Eradication
- **Functional knowledge of Data base management SQL Server on windows and MySQL on Linux**
- Provision of Internet Access and Management of Web marshal
- Supporting windows and server's desktop technologies.
- Working on large scale, publicly facing websites.
- Participating in 24x7 on-call rotations.
- Ensuring that service level agreements are met.
- Great Knowable to make all kind of gaming Computers in large scale
- Involved in developing Networking standards, procedures and documentation, writing up accurate technical documentation.
- Build and maintain Visio documentation database for clients of network topology.

## **2. Network Support Engineer from July 2007 – February 2014**

**Ravi Automobile Pvt. Ltd.** (Lahore – Pakistan)

<http://www.ravimotorcycles.com>

### **Expertise**

- Installed, repaired, maintained, and upgraded LAN, WAN, VPN and Network Devices.
- Managing more than **120 PCs network** (including Servers / Workstations / Laptops).
- Domain installation / configuration and management. (single domain)
- In Depth knowledge of network integration, desktop applications and configurations.
- **Extensive knowledge of network administration with SERVER 2003, SERVER 2008 Windows 2000, XP, Vista and Windows 7 & 8.**
- Internet sharing through **Microsoft ISA server** and **ALEGROSURF**. Complete management and monitoring
- **Microsoft Exchange 2003, 2007, 2010 installation / configuration and management.**
- Servers Backup / Database **Backup** and workstations backup management.
- **Backup and Restorations of RAID servers.**
- Successfully deployed a Computerized Attendance System (proximity readers), throughout management, configuration and deployment.
- Successfully installed / configured CCTV Cameras security system including DVR cards, throughout manage the complete scenario and have implemented an online monitoring system in all over the factory. Monitoring was not only possible through local network but from the Internet.
- **Antivirus** management, installation / configuration and live updates for Servers / Workstations.
- **Backup support for Microsoft Dynamics GP (ERP). Installation / configuration of Dynamics GP Clients. Backup of Dynamics GP database. User creation in Dynamics GP and rights assignment etc.**
- Install / configure MAC X on AIRBOOK / iMac Installation / configuration of MAC OS on Intel based computers / dual boot with windows XP.
- **Install and configure Apple, Black berry, Nokia & Android Devices**
- **Install & Configure Motorcycles Punching Machine, test bench, CNC based computers & Software's**

### **Education:**

- F.A from Lahore Board (2012)
- Matric from Lahore Board (2005)
- 2 Years of Professional Graduate in computer science diploma from Aimms University Pakistan 2017 Continue

### **Certifications / Training**

- Diploma in Microsoft Office Applications (03 Months)
- Diploma in Computer Hardware (06 Months)
- Diploma in Computer Network, Network Devices & Cabling (06 Months)
- Study MCSE to attempt the Exam on April 2020

### **Language:**

- Arabic
- English
- Urdu