Imtiaz Ahmad

Network /System Administrator

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Visa Status: Employment/Transferable
Address: Tourist Club Area Hamadan Street Abu Dhabi, UAE

Summary:

- Passionate and focused Engineer with 4+ years of cumulative experience as a Network Engineer / System admin / Desktop Support Engineer.
- Technical knowledge & proficiency in system administration, network maintenance, hardware maintenance, operating systems, Windows (All versions) & MS- DOS and the willingness to learn and effectively apply new technologies.
- Analytical thinker, consistently resolving ongoing issues, often called upon to consult on problems that have eluded resolution by others.
- Extensive exposure to a comprehensive range of team activities, thrive on working in challenging environment.
- Demonstrated problem analysis/ resolution skills, ability to troubleshoot, solve problems quickly & completely.
- Excellent client management skills innate ability to build strong, lasting and mutually beneficial relationships.

Experience:

1. **Al Salama Hospital, Abu Dhabi   (Sep 2015 till to Date)**
   Designation: Network Administrator
   Responsibilities:

- Design and Implementation Network Infrastructure, Network devices.
- Installation of different version Windows Server/Client OS and different software.
- Monitor network traffic ensure that the clients are able to access servers, intranet and internet through LAN, Leased line and VPN.
- Coordinate with Service Provider to fix the WAN and VPN issues.
- Implement the changes to the network whenever required.
- Configuration of VLANs: switching isl, dot1q.
- Administration of Eset NOD Anti-Virus and Watch Guard Firewall.
- Installation of PACS System Rogan and Fuji System Synapse on client PC.
- Managing Active Directory, DNS, DHCP, Group policy, NTFS security and disk quota management.
- File Sharing and Preventing users for certain shares.
- Implementing networking devices like Servers, Cisco switches and routers for the client and perform routine maintenance.
- Configuration and administration of Avaya Call Manager.
- Giving high end IT Support to all technical and non-technical employees of the departments.
- To accurately record, update and document requests using the IT service desk system.
- To resolve incidents and upgrade different types of software and hardware

Trainings:

CCNA – Cisco Certified Network Associate
(Corvit, Lahore)

MCSE Windows Server 2012
(Corvit, Lahore)

Qualification:

BS Software Engineering
(Virtual University of Pakistan)
CGPA: 3.08/4.00

HSSC
(BISE, Mardan)-2013

SSC
(BISE, Mardan)-2011

Personal Skills:

- Excellent presentation and teaching skills.
- Ability to develop and lead technical training program sessions
- Speak and write English, Urdu/Hindi & Pashto Languages.

2. **National Corporation for Tourism and Hotels Abu Dhabi (March-2015 – August-2015) (Network & System Administrator) Responsibilities:**

- Set up staff workstations with PCs, and laptops
- Installed software, modified and repaired hardware and resolved technical issues
- Provided base level IT support to more than 60 non-technical personnel within the business.
- Ensuring internet connectivity to each personnel.
- Backup Images and Restoring windows to early restoring points in case of windows failure.
- File Sharing and Preventing users for certain shares.
- Managing Printers and Scanners and sharing them with business personnel.
- Configuring TP Link switch and Router.
- Managing User accounts in Active Directory.
- Configuring Remote Desktop Connections, VPN Connections.
- Configuring Wireless Access Points, & Applying Group Policies.
- Share and NTFS permission.
- Giving high end IT Support to all employees of the departments.
- Configuration of Internet and Exchange mail box in Exchange server.

Technical Skills:

- Installing software and application to user standards.
- Configuring and troubleshooting desktops, laptops and servers.
- Installed Hard disks, CD Drives, Sound Blaster cards, CPU, Memory, Power supply unit, Network card, and Video graphics card on PC systems.
- Troubleshooting of personal computers. On line Support to customers concerning their computer problems.
- Remote Desktop Connection, Google Drive & Team Viewer

Networking Skills:

- Installing, configuring and administering network technologies.
- Installing configuring administrating software applications.
- IP addressing and sub netting, Routing concepts.
- LAN/WAN design and implementation using Cisco routers, hubs and switches.
- Basic & Advance Configuration and VLAN setup on Cisco Catalyst Switches.
- Routing Protocols, VPN, Traffic Engineering, Vlans, VTP, STP, TCP/IP.
- Implementing, Managing and Maintaining a Microsoft Windows Server 2008 and 2012 Standard Network Infrastructure including Active Directory, Group Policy, DNS, DHCP, IP-Addressing.
- Installing and configuring File and Print Servers.
- Active directory management, NTFS security, disk quota management.
- Backup of Active Directory, DNS and DHCP.
- Installing and Managing Network Printers.
- Configuration of Internal and External emails on exchange server**.**
- Configuring Internet settings on Smart Phones & Smart TVs such as Samsung, LG & Sony etc.
- Well Knowledge of Client Windows OS XP, 7, 8 & 8.1, 10.
- Telephony: Installing of Analog and IP Call Servers.
- Creating and management of user extensions and groups.
- Routing internal/external incoming and outgoing calls.
- Product knowledge: Avaya, Panasonic

Personal Information:

DOB: April, 03 1995
Relation Ship Status: Single
Employment Status: Full Time
Religion: Muslim (Sunni)
Nationality: Pakistani
Passport no. MX1163902
Driving License: Abu Dhabi, UAE

Extra Skills:

- Front-end development using bootstrap, HTLM5 and CSS3
- Word press design and development
- Graphics Designing
- MySQL
- Adobe Photoshop
- Web Designing